

# Concierge Connection

*"Helping Professionals Get Back to Business"*

## HOW TO USE THE CONCIERGE SERVICE

### ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; please pick up your tickets no later than 4:00 pm that same day.

All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.

Should you need tickets prior to your Friday delivery, please contact us for a location nearest you to pick up your order.

### 3 WAYS TO ORDER

#### PHONE

972-770-4045

#### EMAIL

[services@conciiergeconnection.org](mailto:services@conciiergeconnection.org)

#### WEB

[texasconciiergeconnection.com](http://texasconciiergeconnection.com)

### WE DO NOT ACCEPT PERSONAL CHECKS.

We do accept ALL major credit cards, debit cards and company checks.

*PLEASE have your credit card ready when calling.*

Candace Rozell, *President & CEO*  
[candace@conciiergeconnection.org](mailto:candace@conciiergeconnection.org)  
*(Please do not send concierge requests or ticket orders to this email. Use the "services" email above for a faster response.)*

## Make a Note

The concierge office will close at 2pm on Wednesday, November 23 and remain closed the rest of the week in observance of the Thanksgiving holiday. All orders for that week will need to be placed no later than 2pm on Monday, the 21st in order to make delivery for the next day on Tuesday morning (before noon). Please pick up your order that same day and verify it as soon as possible. Let us know asap should there be a discrepancy with your order. We will correct those orders no later than noon on Wednesday the 23rd.

## Sundance Square Annual Christmas Tree Lighting

**Saturday, November 19 at 6pm  
Sundance Square Plaza  
Downtown Fort Worth**

Excitement fills the air with the arrival of this year's beautiful 57' blue spruce Christmas tree from Manton, Michigan. Local dignitaries, representatives from Sundance Square, and Green Mountain Energy Company will be on site at 9am for the official standing of the tree in the Sundance Square Plaza.

Throughout the week, a talented crew of decorators will work their magic and adorn the tree with thousands of LED lights, snowflakes and ornaments. The brightly-colored Nutcracker-themed Santa photoset will be back along with giant illuminated ornaments.

The Sundance Square Tree Lighting Ceremony will take place starting at 6pm on Saturday, November 19. Families are encouraged to arrive early and enjoy a fun-filled day. Children will have their first opportunity to visit with jolly old St. Nick in his bright red sleigh starting at 11am. The XTO Parade of Lights is scheduled the following evening, Sunday, November 20 at 6pm. For more information call 817-255-5700 or visit [sundancesquare.com](http://sundancesquare.com).

## The Trains at NorthPark

214-631-7354, [trains@rmhdallas.org](mailto:trains@rmhdallas.org)

In 2016, *The Trains at NorthPark* will celebrate its 18th year at NorthPark Center. The most elaborate toy trains exhibit in Texas, *The Trains at NorthPark* includes trains rolling across 1,600 feet of track on a journey across America. Cityscapes include downtown Dallas, with the beautiful Margaret Hunt Hill Bridge, the State Fair of Texas and the Cotton Bowl; New York City's Times Square and Grand Central Terminal; Washington, D.C. with The White House; New England's fall foliage; the Grand Canyon, Route 66, San Francisco's Golden Gate Bridge and various other highlights. The exhibit encompasses more than 4,000 square feet of train themed environments, with all the trimmings of the holiday train travel experience—steam engine and coach cars, a ticket booth and a train station as well as interactive features. More than 60,000 people visit *The Trains at NorthPark* each season as part of their holiday tradition. Since 1987, *The Trains at NorthPark*, presented by Bank of Texas, has raised money for the children and families served by the Ronald McDonald House of Dallas. Currently this annual fundraiser provides the funds for almost one-third of the annual operating budget.

#### Dates:

November 19, 2016 - January 8, 2017

#### Location:

NorthPark Center  
8687 N. Central Expwy, Dallas, TX 75225

#### Hours of Operation:

Mon-Sat (10am-9pm)  
Sun (11am-7pm)

#### Cost of the Exhibit:

- Tickets available at the door or online starting November 7 at [www.thetrainsatnorthpark.com](http://www.thetrainsatnorthpark.com)
- \$7/AD, \$3/CH (ages 2-12) & SR (age 65+)
- Children under 2 admitted free
- \*Discount tickets are available at Tom Thumb (\$1 off admission).

## Disney on Ice Presents Dare To Dream

November 25-27, Allen Event Center  
200 East Stacy Road #1350, Allen, TX  
75002

Nothing can stop a princess from a courageous adventure when *Disney On Ice, Dare to Dream*



skates into Allen Event Center. Join your hosts Mickey Mouse and Minnie Mouse as they share the heroic stories of four of your favorite Disney Princesses. Laugh along with Disney's hair-raising escapade, *Tangled*, as Rapunzel, Flynn and Maximus embark on an uproarious expedition that soars to new heights! Travel to the enchanted forest with Snow White and the Seven Dwarfs as she escapes from the Evil Queen. Bibbidi-Bobbidi-Boo...watch as Cinderella's dreams come true with a little help from her animal friends and the Fairy Godmother. Boogie to the beat of the bayou with Princess Tiana and Prince Naveen from Disney's *The Princess and the Frog*, in a magical, musical journey. Make memories your whole family will treasure for a lifetime, while dancing and singing along, as the Disney Princesses inspire you to Dream Big!

### Dates and Times:

Friday, November 25 at 7:30pm  
Saturday, November 26 at 1pm and 5pm  
Sunday, November 27 at 12pm and 4pm

**Contact your concierge for discounted tickets in the (100 level) for only \$27.00 each (reg. \$31), plus just \$1.00 per order service fee.** Parking is free at the Allen Event Center! Children 2 and older will need a ticket; others may sit on a lap. **Deadline to order is Wednesday, November 16 at 3pm.**

## Discount Ticket Listing

We offer discounts to many theater, sporting events, theme parks, and attractions; however, due to space limitations in our monthly newsletter, we cannot list all of them. You will find an updated discount listing posted to our website each month. Simply log onto [www.texasconciergeconnection.com](http://www.texasconciergeconnection.com) and click on the "newsletter" tab at the top of the page. Then scroll down to the hyperlink titled "Discount Tickets" to obtain a copy.

## Rudolph the Red Nosed Reindeer: The Musical

November 25-27,  
Music Hall at  
Fair Park



*Rudolph the Red Nosed Reindeer: The Musical* practically transports audience members into the television special as songs drive the plot while familiar and nostalgic set design with projections, costumes and characters are brought to stage. The cast brings new energy to the classic songs and dialogue, while irresistible and loveable puppets help showcase the charming "roughness" from the television show's stop-motion effects.

The story tells the tale of a young Rudolph who, because of the appearance of his bright, shining nose, is ousted from the reindeer games in Christmas-town. He flees town, meets up with new friends Hermey and Yukon, and a series of funny and endearing adventures ensue including a visit to The Island of Misfit Toys. Rudolph journeys home, where a snowstorm of epic proportions is threatening Christmas. Can Rudolph save his family and friends and help Santa save the holiday?

## Broadway Christmas Wonderland

December 6-18,  
Music Hall at  
Fair Park



*Broadway Christmas Wonderland* is one of the most delightful and enchanting Christmas shows ever. This most loved Christmas show features glittering costumes, a dazzling cast, and the highest kicking chorus girls this side of the North Pole. Start Christmas in style as Santa and his merry helpers take you on an unforgettable nostalgic Christmas journey. Songs include "White Christmas," "Winter Wonderland," "Have Yourself A Merry Little Christmas," "Chestnuts Roasting," "Jingle Bells," "Away in a Manger," "Silent Night," "Deck The Halls," "Rockin' Around The Christmas Tree," "O Holy Night" and many more. This sparkling holiday show is ideal for the whole family.

## FREE UBER RIDE

Hey friends, I've been using Uber recently and I thought you might enjoy it too! Sign up using this special link and get up to \$15 off of your first ride! <https://www.uber.com/invite/candacer60>

## ICE! and Lone Star Christmas

November 10-January 1, Gaylord  
Texan Resort

1501 Gaylord Trail, Grapevine, TX 76051  
Christmas is back and better than ever at Grapevine's Gaylord Texan Resort. With 2 million twinkling lights, 15,000 ornaments, an amazing 54-foot-tall Christmas tree, an 8-foot-tall gingerbread house, Santa's Wild Workshop, Snow Tubing, Cookies and Milk with Mrs. Claus and ICE! carved from more than 2 million pounds of ice. Check out the special bonus area - a LIVE ice carving zone. Watch a masterful ice carver create amazing sculptures before your eyes. Don't miss all of the other exclusive holiday events and attractions taking place this year! ICE! is an indoor winter wonderland featuring:

- Walk-through holiday attraction, kept at a chilly 9 degrees
- Two million pounds of hand-carved ice sculptures
- Five two-story tall ice slides
- Tells the story of the classic television special "Santa Claus is Comin' To Town"
- Conclude your experience with the majesty of a full nativity in stunning, crystal clear ice.

It's all part of Lone Star Christmas!

### Times & Dates:

- Monday-Thursday, 11am-8pm
- Friday-Saturday, 10am-10pm
- Sunday, 10am-6pm
- Holiday Hours: December 18-22 & 25-29, 10am-9pm

**Tickets are ON SALE NOW and our discount rates are \$16/Mon-Fri & \$24/Sat-Sun.** The ticketing fee of \$1.50 per ticket and the one time per order transaction fees will still apply. **Contact your concierge for a specific web link and special promotional discount code to order and print your tickets.** This web link and promo code is not available to the general public and The Gaylord prohibits the use of it on company sites or the internet.







## MercyMe

December 16 at 7:30pm, American Airlines Center

By ordering through your concierge all Ticketmaster service fees will be waived and you will receive \$5 off per ticket on the \$39-\$69 tickets.

**REGULAR PRICES:** \$129.00, \$89.00, **\$69.00, \$49.00, \$39.00, \$29.00**

**SPECIAL INFO:** Prices shown above reflect a required \$4.00 facility fee. There will also be an AA Center fee added of \$1 (per order).

For more info on this event, visit [www.americanairlinescenter.com](http://www.americanairlinescenter.com).

## Cirque Musica

December 17 at 7pm, Dr. Pepper Arena-Frisco

By ordering through your concierge all Ticketmaster service fees will be waived and you will save an additional fee on the price levels in bold below of **\$10 off for adult and \$5 off for child tickets**. However, there will be a venue fee added of \$1 (per order).



**REGULAR PRICES: ADULT** - \$87, **\$62, \$47, \$37, \$27**

**CHILD** - \$82, **\$57, \$42, \$32, \$22**



## TRANS-SIBERIAN ORCHESTRA

Thursday, December 22 at 3:30pm & 8pm, American Airlines Center

By ordering through your concierge all Ticketmaster service fees will be waived.

**REGULAR PRICES:** \$77.50 (100 level), \$67.50 (100/200 level), \$57.50 (100/200 level), \$48.50 (300 level), \$37.50 (316 & 320)

**SPECIAL INFO:** Prices shown above reflect a required \$5.00 facility fee. There will also be an AA Center fee added of \$1 (per order).

For more info on this event, visit [www.americanairlinescenter.com](http://www.americanairlinescenter.com).



## Dallas Stars

Receive Dallas Stars tickets at a discount to select home games.

**Contact your concierge for a special link and promo code to order up to 6 tickets per game.**

If you need more than 6 tickets or have other ticket needs, please contact Alex Rhodes at 214-387-5718 or [arhodes@dallasstars.com](mailto:arhodes@dallasstars.com).

### NOVEMBER

- 3 - STL Blues at 7:30pm
- 5 - CHI Blackhawks at 7pm
- 15 - NJD Devils at 7:30pm
- 17 - COL Avalanche at 7:30pm
- 19 - EDM Oilers at 6pm
- 21 - MIN Wild at 7:30pm
- 25 - VAN Canucks at 7:30pm



## Dallas Mavericks

Receive Dallas Mavericks tickets at a discount to select home games.

**Contact your concierge for a special link and promo code to order up to 10 tickets per game.**

If you need more than 10 tickets or have other ticket needs, please contact Kyle Hinstorff at 214-658-7181 or [kyle.hinstorff@dallasstars.com](mailto:kyle.hinstorff@dallasstars.com).

### NOVEMBER

- 4 - POR Trail Blazers at 7:30pm
- 6 - MIL Bucks at 6pm
- 18 - MEM Grizzlies at 7:30pm
- 23 - LAC Clippers at 7:30pm
- 27 - NOP Pelicans at 6pm
- 30 - SAS Spurs at 7:30pm

## ERA - Elite Rodeo Athletes



November 11-13  
American Airlines Center

By ordering through your concierge all Ticketmaster service

fees will be waived and you will save almost 20% on the two price levels in bold below.

**REGULAR PRICES:** \$130.00, \$80.00, **\$55.00, \$35.00**

**SPECIAL INFO:** Prices shown above reflect a required \$4.00 facility fee. There will also be an AA Center fee added of \$1 (per order).

For more info on this event, visit [www.americanairlinescenter.com](http://www.americanairlinescenter.com).

## BACK BY POPULAR DEMAND! AT&T Stadium Tours through your Concierge at a Discount!



AT&T Stadium is more than the home of the Dallas Cowboys, it's a world of facts and figures about the world's largest domed structure, an

art museum, a classroom. The things you can do inside AT&T Stadium are endless, and with AT&T Stadium Tours, you can experience them all.

AT&T Stadium offers tours that will appeal to people of all interests and ages, and tours are available daily. Take an afternoon to throw the ball on the field or admire the works of art displayed throughout the stadium. With AT&T Stadium Tours, there is something for everyone.

You may choose from a Self-Guided Tour for only **\$12** (reg. \$19.66) or the VIP Guided Tour (for groups of 10+) at only **\$20** (reg. \$29.66). **Contact your concierge for a special link and promo code to purchase.**



**November 20 at 8pm**  
**American Airlines Center**  
**Regular Prices: \$85.00, \$69.50,**  
**\$59.50, \$49.50, \$35.00**

Receive **\$5 off** on price levels 4 (sections 309-313 & 323-327, lower rows) and 5 (sections 324-327, upper rows). Regular prices above reflect a \$4.00 facility fee. There will be \$1 added per order. Deadline to order

is **Wednesday, November 9 at 2pm**. For more information on this event, visit [www.americanairlinescenter.com](http://www.americanairlinescenter.com).

## SeaWorld's Christmas Celebration

SeaWorld San Antonio is decking out the halls for its annual Christmas Celebration, an extraordinary holiday event November 19-January 1. This wintery, watery wonderland features Christmas shows, holiday lights, festive foods, Santa Claus and more! New in 2016, the park is covered with 5 million lights, the largest Christmas light display in Texas, and guests can meet Rudolph the Red-Nosed Reindeer and friends. 'Tis the season to create family memories, only found at SeaWorld's Christmas Celebration.



### Dates & Times:

Nov. 19-27, Dec. 3-4, 10-11, 17-Jan. 1, 2017 from 1pm to 10pm  
*Santa will be featured through December 24.*

**Contact your concierge for discounted tickets.** Choose from a single day ticket at **\$65** (which includes a bonus 2nd day for FREE that must be used within 7 days of your first visit). Purchase a SeaWorld 1-Year Pass for only **\$99.75** or get in on the best deal this year and pay only \$0.25 more to get a SeaWorld/Aquatica 1-Year combo pass at **\$100!** These ticket prices will be valid for the month of November (subject to an extension in the month of December). All prices include tax. Tickets will have an expiration date of 1 year from date of purchase.

**NOTE:** One year passes also include added perks such as exclusive pass member events, admission to special park events throughout the year, FREE general parking on regular operating days, NO blackout dates, early park entrance on select days, bring-a-friend ticket offers throughout the year and \$15 off of single day tickets for visiting friends and family (up to 6 per day), 20% off food and merchandise at participating restaurants, 20% off behind-the-scene tours, day camps, and more.

## The Nutcracker Presented by Houston Ballet

**At the Wortham Center, 501 Texas Ave (at Smith St.)**

Snowflakes. Sword fights. Dancing dolls. And a Christmas tree that reaches the sky. Stanton Welch's opulent new production promises everything you love about *The Nutcracker*, brighter and more splendid than ever. In this, the most traditional tale, Clara and Drosselmeyer travel together to the Land of the Sweets where the Sugar Plum Fairy is reunited with her prince – and where the magic happens. With grand sets and stunning costumes, *The Nutcracker* features the entire company of dancers playing hundreds of fun and exciting new roles. **To order discounted tickets, call Pam Perry at 713-535-3258 or enter PROMO CODE (3230) at [houstonballet.org](http://houstonballet.org).**

### Evening Performances at 7:30pm:

November 25, 26, 27  
 December 3, 4, 9, 10, 11, 13, 14, 15, 16, 17, 18, 20, 21, 22, 23, 26

### Matinee Performances at 2pm:

November 26, 27,  
 December 3, 4, 10, 11, 17, 18, 20, 21, 22, 23, 24, 26, 27



THE NUTCRACKER

## DART is Your Connection to Hike-and-Bike Trails



With cooler weather, it's the perfect time to get back outdoors and explore. Fortunately, North Texas has an extensive hike-and-bike

network that appeals to any fitness level. Best of all, you can reach many of the trails on DART.

**White Rock Lake Trail** is more extensive than you might think. From just east of **White Rock Station**, you can head south to the nine-mile loop, or shoot north to the less-traveled, forested **White Rock Creek Trail**, which follows the rambling creek more than seven miles to LBJ Freeway.

**Bachman Park Loop Trail** along Bachman Lake features a paved trail that meanders along the lake's shore, passing geese, ducks, groves of cypress trees and such. With a length of precisely five kilometers, this is the perfect place for cyclists and runners. It's located northeast of **Bachman Station**.

**The Katy Trail**, accessible via **Victory Station**, runs through the heart of the city, and to the edge of Highland Park north of Knox Street.

Irving offers another transit-to-trail connection: **Campión Trail** is a 6.5-mile paved path along the Elm Fork of the Trinity River from North Irving just east of **Las Colinas Urban Center Station** to Valley Ranch. This trail offers a bonus to mountain bike riders, as several unpaved detours lead to wilder areas off the, well, beaten path.

**Cottonwood Trail** extends from Spring Valley Road to Royal Lane - and it can be accessed from the southwest corner of the parking lot of **Forest Lane Station**. Just south of the station, the trail's southern terminus meets with White Rock Creek Trail. It runs through mostly residential areas, and features extensive landscape and sitting areas.

**Chisholm Trail** in Plano is a good half-mile from **Downtown Plano Station**, if you take 15th Street west, just across U.S. 75, but it's worth the trek. The trail connects a strand of city parks and extends north along the banks of Spring Creek all the way to Legacy Drive.

Find more parks and trails resources at [DART.org/bike](http://DART.org/bike).