



HOW TO USE THE CONCIERGE SERVICE

ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; please pick up your tickets no later than 4:00 pm that same day.

All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.

3 WAYS TO ORDER

PHONE

972-770-4045

EMAIL

services@conciergeconnection.org

WEB

texasconciergeconnection.com

WE DO NOT ACCEPT PERSONAL CHECKS OR CASH.

We do accept ALL major credit cards, debit cards and company checks.

PLEASE have your credit card ready when calling. There is a \$25 NSF fee for all returned checks.

Candace Rozell

President & CEO

candace@conciergeconnection.org

(Please do not send ticket orders to this email.)

Concierge Connection

"Helping Professionals Get Back to Business"

Make a Note

The concierge desk will close at 3pm on Wednesday, November 26 and remain closed through the week. All deliveries for that week will be delivered on Tuesday morning (before noon). Please pick up your order and verify it as soon as possible. Contact us immediately should there be a discrepancy with your order. We will correct all orders (if any) no later than noon on Wednesday as most management companies will close early that day as well. All orders for that week will need to be placed no later than 2pm on Monday in order to make the delivery for Tuesday morning. Have a safe and happy holiday!

47th Annual Dallas YMCA Turkey Trot

November 27, 9am - Thanksgiving Day, in front of Dallas City Hall, 1500 Marilla Street

The Capital One Bank Dallas YMCA Turkey Trot is a YMCA tradition that draws people from all over the country each year. Even if you're not a runner or walker, there are fun activities for the whole family to enjoy: clowns, pony rides, bounce houses, live musical entertainment and much more!

This year's race entry fees:

- 5K or 8M - Fun Run (not timed) - \$35
- 5K or 8M - CHIP Timed Run (includes \$5 Chip fee) - \$40**
- Trot Tot - (for ages 6 and under, entry fee includes youth size small shirt) - \$15

****VERY IMPORTANT:** The timed runner corral will close at 8:40am on race day. Only runners with timing chip are allowed in corral. To start the race in front of the non-timed runners/walkers you must have a timing chip and be in corral by 8:40am.

For more information call 214-954-0500 or visit www.thetrot.org.

2014 Dallas City Lights

November 22 at 3pm

Main Street Garden,

1920 Main Street

City Lights kicks off with a "Holiday Festival" Downtown along Main Street that continues throughout the evening. Enjoy family-friendly activities including: an outdoor market, face painting, ornament making, musical performances, concessions and much more. City Lights Opening Night marks the lighting of the official Downtown tree and a special arrival from Santa that you won't want to miss. In addition, City Lights partner Neiman Marcus will open their holiday windows on Nov. 22, bringing back the popular crawl tubes, where kids can physically enter a journey of fantasy and wonder like only Neiman Marcus can provide.

Dallas Veterans Day Parade

2014 Parade Theme: "Honoring our Wounded Veterans"

You do not want to miss this year's Veterans Day parade in Downtown Dallas. It will be on Tuesday, November 11, with massing of the colors and the 11th hour (11am) ceremony in front of City Hall. The parade will begin following the official ceremony (at approximately noon). This year's route will start at Reunion Arena, will proceed north on Houston Street, east on Main Street, south on Ervay Street, west on Young Street, south on Akard Street and pass in review in front of City Hall.

Military vehicles and equipment, veterans organizations, civic and corporate displays will be available for viewing at 9:30am in front of City Hall and will be dismantled after the parade. Come out and show your support of the many honorable men and women that have fought for our country.

www.vetsdayindallas.org

Concierge Connection, Inc.

ICE!™ featuring Frosty the Snowman

November 13-January 3

The Gaylord Hotel,

Convention Center Hall A & B

Join Frosty, everyone's favorite snowman, and his friends on their quest to the North Pole in a colorfully frozen retelling of this original Christmas classic! Favorite scenes come to life in more than TWO MILLION pounds of hand-carved ice sculptures featuring Frosty the Snowman, including two-story tall ice slides! Enjoy a new bonus area – The Frostbite Factory – and watch masterful ice carvers from Harbin, China up close as they create amazing sculptures before your eyes. The awe-inspiring ICE! Experience concludes with the wonder and majesty of the Nativity in ice. Purchase an ICE! Fast Pass at the box office for just \$15 per person plus tax. The Fast Pass includes front of the line access, a character meet and greet and yummy hot cocoa.

Tickets are ON SALE NOW and our discount rates are:

The adult prices for the ICE at the Gaylord are **\$15** for non-peak days and **\$21.99** for Peak days and the child price is **\$11.99** for both Peak and Non-Peak days. **Contact your concierge for a specific web link and special promotional code to order and print your tickets.** This web link and promo code is not available to the general public and The Gaylord prohibits the use of it on company sites or the internet. A \$3 transaction fee per order will apply.



GourmetGiftBaskets.com, a family owned company, is dedicated to delivering superior quality gourmet gifts to each and every recipient. As one of the nation's leading online gift retailers, **GourmetGiftBaskets.com** features the largest selection of products with over 500 unique gifts including gift baskets, cheesecakes, baked goods, handcrafted gourmet popcorn, chocolate-dipped fruits and much more! A dedicated Corporate Gift Specialist is available to answer your questions, offer suggestions and assist with placing an order.

Concierge Connection clients can save 10% off product. (Excludes single bottles of champagne, same day gifts and floral arrangements.)

3 WAYS TO SAVE:

1. **Visit GourmetGiftBaskets.com** and enter the code **TMCONCIERGE** in the Promotional Code field at checkout.
2. **Call Corporate Gift Specialist, Tim Myers at 866-842-1050 ext. 261.**
3. **Email Corporate Gift Specialist, Tim Myers at TMyers@GourmetGiftBaskets.com.**

Disney on Ice at the Allen Event Center

Princesses and Heroes

November 26-30

Your favorite Disney Princesses and Heroes are brought to life in this action filled performance.



Discount Dates:

Wed, Nov 26 at 7:30pm
Fri, Nov 28 at 11:30am, 3:30pm, 7:30pm
Sat, Nov 29 at 1pm, 5pm
Sun, Nov 30 at 12pm, 4pm

Discount Ticket Price: \$26, however a fee of \$1 per order will be charged per the AA Center. Children under 2 may sit on a lap. **Deadline to order is Wednesday, November 12 at 2pm.** PARKING IS FREE AT THE ALLEN EVENT CENTER.

The Nutcracker

Presented by Houston Ballet

at the Wortham Center,

501 Texas Ave (at Smith St.)

November 28 - December 28

It wouldn't be the holidays without *The Nutcracker*, the giant Christmas tree, the dancing snowflakes and flying cooks. With stunning costumes and exquisite sets by Desmond Heely, *The Nutcracker* is a breathtaking vision from beginning to end. Join Clara on her unforgettable journey to the Land of Snow and the Kingdom of Sweets. *The Nutcracker* is a magical spectacle to delight the entire family. **Discount tickets available for Concierge Connection customers** by calling Pam Perry at 713-535-3258 or access your special through the following link: <http://www.houstonballet.org/tesstkt/promo/amexpromo.aspx?promo=2410&redir=/tesstkt/tickets/production.aspx?performancenumber=3086>



Evening Performances at 7:30pm:

November 28, 29, 30
December 6, 7, 12, 13, 14, 16, 17, 18, 19, 20, 21, 22, 23, 26, 27, 28

Matinee Performances at 2pm:

November 29, 30
December 6, 7, 13, 14, 20, 21, 22, 23, 24, 26, 27, 28, 2014

American Airlines Center

Upcoming Events You Don't Want to Miss:

Marvel Universe Live: Jan 30 - Feb 1
Marvel Universe LIVE is an unforgettable show featuring your favorite Marvel characters, like Spider-Man, The Avengers —Iron Man, Hulk, and many others. The awesome performance features motorcycles, martial arts and daring aerial stunts. Don't miss this astonishing live show that will be a memorable experience for the kids of all ages.



Ticket Prices:

\$68 (blue), \$43 (purple), \$17 (300s)

Show Times:

Friday, January 30 at 7:30pm;
Saturday, January 31 at 11am, 3pm, 7pm;
Sunday, February 1 at 11am, 3pm

Concerts:

Andrea Bocelli - Dec 11

Ticket prices are \$353.75 (blue), \$179.25 (purple), \$116.25 (orange) and \$71.25 (brown). **Tickets must be ordered no later than Wednesday, December 3 by 2pm.**



Michael W. Smith & Amy Grant - Dec 12

Ticket prices are \$66.25 (green seating) and \$53.25 (purple seating). **Tickets must be ordered no later than Wednesday, December 3 by 2pm.**



Trans-Siberian Orchestra - Dec 21, 3pm & 7:30pm

Ticket prices are \$74.50 (level one), \$58.50 (level 2) and \$49.50 (level 3). **Tickets must be ordered no later than Wednesday, December 17 by 2pm.**



There is no discount on ticket prices for these amazing shows, but you will save the Ticketmaster fees of \$15.50-\$17.50 per ticket by ordering through your concierge. A \$1 service charge per order will apply per the AA Center. With all ticket purchases, children under 2 years old do not require a ticket and can sit on a lap.

The Trains at NorthPark: November 22 - January 4

The Trains at NorthPark, presented by Bank of Texas, will celebrate its 16th year at NorthPark Center in 2014. The most elaborate toy trains exhibit in Texas, The Trains at NorthPark includes trains rolling across 1,600 feet of track on a journey across America. Cityscapes include downtown Dallas, with the beautiful Margaret Hunt Hill Bridge, the State Fair of Texas and the Cotton Bowl; New York City's Times Square and Grand Central Terminal; Washington, D.C. with The White House; New England's fall foliage; the Grand Canyon, Route 66, San Francisco's Golden Gate Bridge and various other highlights. The exhibit encompasses more than 4,000 square feet of train themed environments, with all the trimmings of the holiday train travel experience—steam engine and coach cars, a ticket booth and a train station as well as interactive features. More than 50,000 people visit The Trains at NorthPark each season as part of their holiday tradition.

Dates: November 22, 2014–January 4, 2015

Location: NorthPark Center

Cost at Exhibit: Tickets are available at the door: \$7/AD, \$3/CH (ages 2 - 12) and SR (age 65+). Children under 2 admitted free.

**Discount tickets are available at Tom Thumb (\$1.00 off regular admission).*

Hours of Operation: Mon-Sat (10am to 9pm), Sun (Noon-6pm)

Early Closings:

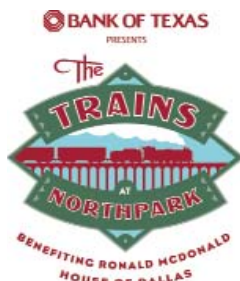
November 26, Thanksgiving Eve, at 6pm; December 24, Christmas Eve, at 4pm; December 31, New Year's Eve, at 6pm. Closed Thanksgiving and Christmas Day; open New Year's Day.

PURCHASE A RAILCAR

Whether for yourself, your family, your business, or anything else, we can create a custom hand-painted railcar for you. You can have a dedicated artists paint a car of your choice with names and festive artwork (your own personal theme!) These rail cars also make excellent holiday gifts. Proceeds from railcar sales benefit Ronald McDonald House of Dallas.

Your train engine or railcar will be on display for all to see at the Trains at NorthPark exhibit. After the exhibit closes, we will ship the car to you or your gift recipient. Don't forget to include exhibit tickets in your order so you can see the railcar in action! Visit their website at <http://www.rmhdallas.org/railcar/> to order your custom railcar online today!

For additional information, please visit www.rmhdallas.org/trains.



Six Flags Over Texas Holiday in the Park

November 23 - January 6

Holiday in the Park at Six Flags Over Texas is filled with enchanting experiences to help create those special family fun outings during this magical time of the year. The breathtaking winter wonderland features a variety of delightful and interactive activities to help capture the holiday spirit. Gather with your loved ones to enjoy sparkling lights, glamorous decorations, festive scents and seasonal treats, playful activities, hair-raising rides, and heartwarming shows. **Contact your concierge for discount tickets!**

Mobility and disability guidelines for certain rides and attractions have recently changed. Please view the Guide to Rides and Attractions online for more information regarding ride access, height restrictions and special requirements, http://content.sixflags.com/holiday_sftot/things-to-do.

Entertainment

Passbooks

Last day to purchase your

Passbook: December 11 at 2pm

All the Fun. Half the Price. This is the final month to purchase your 2014-15 Passbook. You can get your Dallas Entertainment Passbooks for **\$30 each**. With hundreds of half-off and two-for-one coupons, the Entertainment Passbook has always been the best way to save money on dining, shopping, attractions and much more!

Discount Ticket Listing

We continue to offer discounts to many theater, sporting events, theme parks, and attractions; however, due to space limitations in our monthly newsletter, we cannot list all of them. You will find an updated discount listing posted to our website each month. Simply log onto www.texasconciergeconnection.com and click on the "newsletter" tab at the top of the page. Then scroll down to the hyperlink titled "Discount Tickets" to obtain a copy. In addition, many of you are unaware that you can utilize us for more than just discount tickets. We are a full service concierge company and can help you with many things on your to-do list. The management company/owners of your building have contracted us to provide these services to you. Although the services are complimentary for those of you who work in a building within our network, there will be a few things that require additional manpower and fees will apply. Those will be discussed prior to fulfilling your request. Let us know how we may be of assistance to you and consider it done!

HONEYBAKED®

15% OFF

any purchase

YEAR-ROUND CORPORATE DISCOUNT

for clients of
Concierge Connection, Inc.

Valid only at participating HoneyBaked stores or online at HoneyBakedCatalog.com. Not valid on catering, sandwiches or with any other offer. (valid 1/31/14 to 12/31/15; online purchase code: 13EEP60A)

Arlington
4201 S. Cooper
(817) 465-1800

Colonnade
9963 IH 10 West
(214) 697-8844

Hurst
728 Grapevine Hwy.
(817) 581-7710

Mesquite
1765 N. Town East Blvd.
(972) 613-3100

The Woodlands
25507 I-45 North
(281) 298-6100

Austin
9029 Research Blvd.
(512) 835-7925

Dallas
4343 Northwest Hwy.
(214) 351-1414

Lewisville
360 E. Round Grove Rd.
(972) 315-0193

Piano
1501 Preston Rd.
(972) 732-9595

Champions Forest
13841 Breck St.
(281) 440-7449

Fort Worth
4710 SW Loop 820
(817) 737-9595

Lincoln Heights
999 E. Basse Rd.
(210) 824-3996

River Oaks
2621 S. Shepherd Dr.
(713) 523-7711

Clear Lake
554 El Dorado Blvd.
(281) 480-2500

Galleria Area
5174 Richmond Ave.
(713) 599-0599

Memorial Area
14054 Memorial Dr.
(281) 496-0001

Sugar Land
2637 Town Center Blvd. North
(281) 565-7788



Texas Travel in First-Class Luxury



Vonlane™

Vonlane provides the first-class experience you deserve. With fewer than two-dozen seats, our coaches are custom-designed for comfort, convenience and uninterrupted work time on trips to and from Dallas and Austin.

Vonlane conveniently departs from the Wyndham Love Field four times a day. You'll arrive rested, relaxed, and stress free at the Hyatt Regency Austin. Our onboard Attendant can assist with taxis, rental cars, and other "Last Mile" ground transportation requirements. View our schedule at vonlane.com.

- *Look for the launch of service between Dallas and Houston in early 2015!*



■ COMFORT

Upholstered in the finest leather, the Vonlane seat reclines and provides more legroom than a first-class aircraft cabin.

Additional on-board amenities include:

- Attendant & galley
- Complimentary refreshments and meal service
- Noise-cancelling headsets
- Free WiFi
- Satellite television & radio
- 110-volt electrical outlets for each seat
- Private conference room



■ STRESS FREE

Never again deal with the stress of:

- Fighting your way through security,
- Waiting to board, or
- Sitting in the crowded coach cabin of a short-haul flight.

Typically drive your own car to Austin? Let our team navigate the challenges of I35 while you relax or get some work done.



■ CHARTER OPPORTUNITIES

Vonlane Coaches are a great way to get your team to a corporate outing, retreat, or event.

Give us a call if you'd like to charter a coach for your group.

844-VONLANE | 844-866-5263

www.vonlane.com

■ Pricing

Vonlane fares are half the price of a typical "Business Select" airline fare and less than the cost of expensing your personal mileage.

Fares from Dallas range from \$60 - \$100 one-way.

Visit vonlane.com to create a profile and start booking today.

*Enter promo code: **CONCIERGE** at checkout to receive a 10% discount on published fares.*

