

Concierge Connection

"Helping Professionals Get Back to Business"

HOW TO USE THE CONCIERGE SERVICE

ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; please pick up your tickets no later than 4:00 pm that same day.

All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.

Should you need tickets prior to your Friday delivery, please contact us for a location nearest you to pick up your order.

PLACE ORDERS:

texasconciiergeconnection.com

CONCIERGE REQUESTS:

services@conciiergeconnection.org

QUESTIONS:

972-770-4045, ext. 1

WE DO NOT ACCEPT PERSONAL CHECKS.

We do accept ALL major credit cards, debit cards and company checks.

Candace Rozell, *President & CEO*
candace@conciiergeconnection.org
(Please do not send concierge requests or ticket orders to this email. Use the "services" email above for a faster response.)

Make a Note

Please be advised the concierge desk will close at 3pm on Friday, August 31 and remain closed on Monday, September 3 in observance of Labor Day. Have a safe and happy holiday!

GrapeFest

September 13, 14, 15 and 16

The 32nd Annual GrapeFest® - A Texas Wine Experience, presented by Bank of the West, is back for four days of family-friendly festival fun. Make plans to sip and sample premium Texas wines and champagne while enjoying live entertainment, delicious festival food and so much more! With complimentary air-conditioned shuttles to the festival and great Grapevine hotel packages with special rates, GrapeFest® is sure to be a fun and enjoyable weekend experience for your whole family!

- **GrapeFest Golf Classic** - Swing into fun at the GrapeFest Golf Classic on Friday, September 7 at the Grapevine Golf Course. Proceeds from the tournament will benefit the A.J. Harper Memorial Scholarship Fund, providing scholarships to area students. This four-person shamble is a great way to start the festival fun. The Golf Classic includes driving range access, lunch, drawings and prize awards, a gift bag, along with a wine and craft brew reception following the tournament for each player and a guest. Entry fees are \$150 for a single player and \$550 for a foursome.
 - **GrapeFest Tennis Classic - Junior Tennis Classic (September 15)** - Players entering the tournament will receive great tennis, a weekend pass to GrapeFest, a tournament T-shirt, and free admission to the Carnival of Tennis to be held on Friday, September 14 from 6-7:30pm at Dove Park in Grapevine. **Adult Tennis Classic (September 15-16)** - All players entering the tournament will receive high quality tennis, a weekend pass to GrapeFest, a tournament T-shirt, and a player's party on Saturday night, September 15 from 7-8:30pm at the Back Porch Tavern. **\$4K Prize Money Challenge (September 15-16)** - Men's and Women's Open Doubles Event. Over \$4,000 in prize money given away. The Champion Team will receive \$1,000, the Finalist prize is \$600 and Third prize is \$400.
 - **Champagne Cork Shoot-Off** - Test your cork shooting skills at the Champagne Cork Shoot-Off! Champagne bottles are placed on a stand and participants push the cork out of the bottle, trying to shoot the cork the farthest distance possible. There is no entry fee and prizes are awarded for the top three distances.
 - **People's Choice Wine Tasting Classic** - Discover delicious Texas varietals at the People's Choice Wine Tasting Classic, the largest consumer-judged wine competition in the United States. Sample a variety of wines from wineries across the state, in ten categories and help pick the best for 2018! The winners of the competition will be announced on Sunday, September 16 at 5pm. Tickets are \$25 per person and includes a souvenir wine glass (ticket price does not include festival admission).
- Sessions sell out quickly and advance purchase is recommended.
- **GrapeStomp** - Two-person teams create their own special "I Love Lucy" moment and take turns stomping approximately 18 pounds of grapes for two minutes. Teams that stomp the most juice are eligible to participate in the Grand Championship StompOff on Sunday, September 17 at 4pm. Sessions are held throughout the weekend and fill up quickly so get there early to register. Children ages 13 and under can stomp for free. The special GrapeStomp event this year will be the Mayoral GrapeStomp on Saturday, September 15 at 11am. The GrapeStomp Grand Champions will win the Coveted Purple Foot Award! The GrapeStomp stage is located near Grapevine City Hall at the intersection of Main and West Wall Street.
 - **Carnival and Midway** - Thrill, spill, scream and laugh on the rides at the Carnival! Try your luck at some of the many games along the Midway. Want to enjoy the Carnival rides over and over? Then purchase an Unlimited Ride Pass, good for Thursday evening from 5pm-close. Unlimited Ride Passes can be purchased online until 11:59pm on Wednesday, September 12 for \$25. Passes can be purchased for \$30 at the festival on Thursday, September 13 only.
 - **Live Entertainment at Grapefest** - GrapeFest guests will find a variety of musical acts to entertain all members of the family on multiple stages. As you stroll up and down Main Street, you'll encounter various live entertainers and street performers - so be sure to keep your eyes open! And even KidsWorld has some live acts (along with the live animals you can see from SEALIFE Grapevine Aquarium)!
 - **Texas Wine Tribute Gala & Auction** - This black-tie gala is one of the most prestigious annual Texas Wine Industry events and features the presentation of the highly-anticipated annual "Tall in Texas" award. The 2018 Tall in Texas Award Recipient is Haak Vineyards & Winery. Proceeds from the Texas Wine Tribute benefit Metropport Meals On Wheels. The Texas Wine Tribute reception and silent auction begins at 6:30pm with dinner at 7pm on Saturday, September 8 at the Grapevine Convention & Visitors Bureau's Grand Hall. Tickets are \$125 per person.
 - **ItalianCarFest, sponsored by Boardwalk Auto Group (Saturday, September 8, 10am-3:30pm, Nash Farm)** - Italian Car Club of the SouthWest and the Grapevine Convention & Visitors Bureau, present ItalianCarFest 2018, an annual prelude to the 32nd Annual GrapeFest®. Celebrating its 15th Anniversary, this is the premier show of Italian automobiles in the southwest. There will be more than 90 vehicles, from Fiats & Alfa Romeos to Lamborghinis & Ferraris. Admission is free.
- Hours & Ticket Pricing** - Event will open on Thursday, September 13 at 10am; admission is FREE to everyone all day Thursday and until 5pm on Friday! After 5pm on Friday, admission is (AD) \$8, (SR/62+) and (CH/6-12) \$5. Admission is FREE for children 5 and under. Weekend passes are \$18 and souvenir pin weekend passes are \$23. Hours are Thurs, 10am-10:30pm; Fri and Sat, 10am-11:30pm; Sun, 11am-6pm. For more information visit www.GrapevineTexasUSA.com.

State Fair of Texas

September 28 - October 21

Celebrating 132 years of tradition in the fall, the State Fair of Texas will return for another season of food, festivities, and family fun.



Themed "Celebrating Texas Innovation," this year's exposition kicks off on Friday, September 28 in historic Fair Park. The State Fair team is already in full Fair mode, prepping and planning for the big event. Adding to its annual offering of more than 100 free attractions, 70 Midway rides, and endless activities across the fairgrounds, the State Fair is excited to announce several new attractions lined up for the 2018 event.

Your ticket to the Fair is your ticket to Texas-sized fun – with hundreds of events included in the price of admission, you've got an all-access pass to free entertainment. **Discount tickets are available through your concierge.** There will be one ticket valid for ALL ages at **\$13.50 each.** However, as a bonus, if you purchase your tickets **in the month of September** you will get an additional \$1 off per ticket making them only **\$12.50.** So, buy your tickets EARLY and save!

Gate Prices:

AD - (Reg \$18)

CH (under 48") and SR (60+) - (Reg \$14)

Children 2 and under are FREE.

Added concierge benefit (exclusively through Concierge Connection):

Once again this year, for your convenience we have purchased a limited supply of food/ride coupons. Save yourself some time in line and buy your coupons when you purchase your tickets. Purchasing coupons to get you started are encouraged as you cannot enjoy rides or purchase food/drink items without coupons. Therefore, you will stand in line upon arrival to purchase the coupon sheets. Coupons are sold on a first come, first served basis and in sheets only! Each contains (20) .50 coupons = \$10 per sheet (no discount). We can accommodate large company orders for coupon sheets this year if ordered by October 5.

Texas A&M Football

All customers of Concierge Connection, along with their family and friends, are invited to yell on the Texas A&M Aggies at a discount!



Games this month are September 8 vs the Clemson Tigers and September 15 vs the University of Louisiana Monroe Warhawks. Games are at Kyle Field, 756 Houston Street, College Station, TX 77843.

Contact your concierge for a special link and promo code to purchase tickets at a discount.

Treasure Island Reimagined!

September 23 - October 21 at Dallas Children's Theater



Friendship, betrayal, and adventure are front and center in this bold world premiere! Jim Hawkins, Ben Gunn, and Long John Silver will do

just about anything to be the first to claim the buried treasure. From the moment you enter the theater, you'll find yourself in the middle of the action. Step into a world of dramatic sword fights, thrilling acrobatics, and magical shadow puppetry as Dallas Children's Theater, Prism Movement Theatre, Kathy Burks Theatre of Puppetry Arts, and Lone Star Circus® come together to present a wildly original version of this iconic tale. So, grab your costume and board the ship! Your help is needed to decide who gets to take home the gold. Recommended for ages 7 and up. **Discount pricing: Section A seating is \$23 and Section B seating is \$17.** **Contact your concierge to purchase tickets.**

September Special

Your Ticket to the Biggest Water Park in North Texas

Visit this month and get tickets for only **\$15** per person through your concierge. Enjoy some of the tallest, fastest, wettest, craziest water rides in the country. Splashwater Beach, the new interactive water playground, has nearly 40 features for the youngest explorers to experience. Sun lovers can sit back and relax on the Lazy River or Suntan Lagoon. Tickets are only valid for one regular operating day in September 2018. For more information, visit www.sixflags.com/hurricaneharbortexas.



Get Ready to Rock at Dallas Arboretum's Cool Thursdays Fall Concert Series

Gather your friends and family, stock your picnic basket and grab a blanket—it's time for Cool Thursdays at the Dallas Arboretum! There is no better way to spend a Thursday night than sitting outdoors with a glass of your favorite beverage, surrounded by the beautiful gardens, enjoying some of the finest—and most fun—bands Dallas has to offer.

The Fall concert series runs from September 6 to October 25 with the following bands slated to perform:

- September 6: The Wildflowers (New)
- September 13: Satisfaction
- September 20: Rocket Man
- September 27: Hard Night's Day
- October 4: Emerald City - SOLD OUT
- October 11: Absolute Queen
- October 18: Le Freak
- October 25: Man in the Mirror

So the music is covered, but what to pack in your picnic? Feel free to bring wine, soda, water or whatever your drink of choice along. It's always good to have some bug spray handy for the concert as well. Of course you'll want to pack a favorite picnic blanket (or two) so you can stretch out and enjoy the show. If you'd rather not pack your own food, there are items for purchase from local food trucks, parked on-site.

Make the most of your Cool Thursday experience by arriving early and strolling through the gardens before heading to the concert stage. This is the perfect opportunity to enjoy all the Arboretum has to offer as the sun makes its descent. Gates open at 6pm and close at the conclusion of the show. All performances begin at 7pm and are held on the Martin Rutchik Concert Lawn, which is approximately a five-minute walk from the main gate. For more information, visit www.dallasarboretum.org.

Medieval Times

Dallas, TX

The Queen has taken the reigns at Medieval Times! Experience an all-new show... In a major break from Medieval Times' 34-year tradition of casting a king as the show's lead role, the company announced that a queen would now be in charge and sole ruler of the land. She is cast as a firm but kind ruler respected throughout the kingdom who inherited the throne at the passing of her father, the previous king. The company's leadership developed the idea to cast a matriarch, based in part on guest feedback that they would like to see women having more significant roles.



Jousting, fighting, horsemanship, swordplay and a fresh, hot, four-course feast remain central elements of the dinner attraction. With the cast and script change come a series of other significant changes to the show:

- More than 700 new costumes for all nine castles' performers including horses, all of which are custom-designed and hand-made at a dedicated costume shop near Dallas Design District.
- 200 new suits of armor, shields, and helmets, all of which are custom-designed and hand-made at a dedicated armory in Florida.
- More than 350 team members and 225 horses train and rehearse new lines and fight scenes for three months while still presenting the current show.
- It takes two months to teach a queen to ride an Andalusian stallion.
- New music was composed by Dr. Daniel May, composer and jazz pianist who scored "Everest" and other films and who worked with Sting, The Moody Blues and others. He directed and recorded Medieval Times' new show composition in Kiev with the National Symphony Orchestra of Ukraine. He directed the choir in Ukraine with lyrics written by poet and choir member Solomia Gorokhivska, and a solo cellist and violin player from Pittsburgh, PA.
- The audience experiences a live action film score that is precisely synchronized with every element of the show, from lights to fights; jousts to jabs; the Queen's entry to curtain closings; and more.
- The sound and light team spends 120 hours programming 300 new music cues and 500 new lighting cues. Several castles are installing and programming a new LED lighting system that offers 256 colors versus the old 14-color system. The system is powered by 10 miles of cable and an estimated million-dollar upgrade.

For discounted tickets, contact your concierge. For more information, visit www.medievaltimes.com.

The Dallas Symphony Orchestra Presents:

2018 DSO Gala Concert & After-Party

September 15

This year's DSO Gala Concert & After-Party will feature Tony® Award-winner, star of stage and screen and classically trained soprano Kristin Chenoweth. Chenoweth joins the Dallas Symphony Orchestra for an evening of her favorite Broadway show tunes, love songs and classical repertoire. The concert will be conducted by Mary-Mitchell Campbell.



Wagner Overtures

September 27-30

Wagner's glorious overture to Tannhäuser and his prelude to Die Meistersinger are paired with two of Richard Strauss's most transcendent works, Four Last Songs and Death and Transfiguration.

For more information, visit www.mydso.com.
Contact your concierge for discounted tickets.

Texas Monthly Edge of Texas

September 7-8 at The Belo Mansion & Pavilion (2101 Ross Ave, Dallas, TX 75201); September 8 (Finale Celebration) at The Empire Room (1225 N Riverfront Blvd, Dallas, TX 75207)

The second annual Texas Monthly Edge of Texas, presented by VisitDallas, celebrates the most fascinating and entertaining subjects, stories, and people from across the state. Two days of programming will kick off on Friday, September 7 with "Among the Outlaws: Live Music + Documentary Film + Conversations," a special 90-minute program featuring a collection of film clips from "They Called Us Outlaws," live performances by legendary musicians including Joe Ely, Jessi Colter, Jack Ingram, and Holly Williams, and a panel discussion moderated by Executive Editor Michael Hall featuring filmmaker Eric Geadelmann, Country Music Hall of Fame® and Museum CEO Kyle Young, and some of the stars from the film. A portion of proceeds from this event will benefit Mack, Jack & McConaughy (MJ&M).

On Saturday, September 8, Edge of Texas will bring *Texas Monthly* to life in a series of fascinating panel discussions between the editors and Texas thought leaders including a keynote discussion with best-selling author of the *The 4-Hour Workweek*, Tim Ferriss and international comedian Mo Amer. Throughout the day, festival goers will explore the best of Texas through several distinct lenses: culture, business, cuisine, film, politics, and music.

At the Saturday night finale, celebrate with *Texas Monthly* at Texas Coming Together, a fusion of statewide creativity featuring cuisine by top chefs from around the state, one-of-a-kind experiences designed by the state's most innovative minds, and a wide array of live entertainment. For more information, visit www.texasmonthly.com/event/the-edge-of-texas.

Discount Ticket Listing

We offer discounts to many theater, sporting events, theme parks, and attractions; however, due to space limitations in our monthly newsletter, we cannot list all of them. You will find an updated discount listing posted to our website each month. Simply log onto www.texasconciiergeconnection.com and click on the "newsletter" tab at the top of the page. Then scroll down to the hyperlink titled "Discount Tickets" to obtain a copy.



Addison Oktoberfest

September 20-23 at Addison Circle Park
4970 Addison Circle Dr, Addison, TX
75001)

For nearly three decades, the most authentic Oktoberfest celebration outside of Munich is held in Addison, Texas! On September 20-23, Addison Oktoberfest will welcome more than 70,000 friends who share a love of polka, German food and the same Paulaner bier served at Bavaria's favorite festival. Enjoy fun contests such as dachshund races, bier barrel bowling, a German Idol yodeling contest, a German spelling bee and more! Guests wanting a more intimate experience can register to dine at the Chamberlain's Brau Haus, and enjoy full-service Bavarian dining with an exclusive menu. Make an Oktoberfest weekend of it: Book an Addison Oktoberfest Hotel Package which includes lodging, event admission tickets, Tasty Bucks and a commemorative stein— but book early, packages are limited. The festival also includes a Marketplace, music, and kid-friendly options like rides, midway games, and much more.

Event Hours: Thursday (6-11pm), Friday (6pm-12am), Saturday (12pm-12am), Sunday (12-6pm). For more information, visit www.addisonoktoberfest.com.



Explore your own personal style, renew your soul and uncover your passions...

...while you relax and rejuvenate, explore a new interest, purchase a great find, connect with inspiring Keynote Speakers Loni Love, Brandi Redmond, Vivica A. Fox, Melissa Gilbert, Mc Lyte, Lynn Richardson and re-ignite your inner you. Hundreds of Shopping Pavilions, perfect for unique holiday gift ideas for every member of your family - and that all important "You." Indulge yourself with the very best in shopping, fashion, food, entertainment, cosmetics and travel. Spend a relaxing day being pampered with spa treatments, massages and retail therapy. Regular Admission is \$10.00 per person at the Expo. To purchase discount tickets and get additional information, visit www.dfwwomensexpo.com.

AT&T Stadium Discounts:

AdvoCare Showdown

AT&T Stadium is hosting a college football game early this season: the AdvoCare Showdown: OHIO STATE vs TCU on September 15 at 7pm. Below pricing reflects a special "Concierge Connection" discount of **10% off of regular priced tickets**. There is no minimum group size for this offer.

AdvoCare Showdown: OSU vs. TCU pricing:

- Club Sections: \$250
- Lower Level (1-3): \$157.50
- Upper level (4): \$90



Rally Days

With the Cowboys season fast approaching, tickets for AT&T Stadium's annual Rally Days are now on sale. What is a Rally Day? It is a fan fest experience which takes place at the stadium the day before a Cowboys game featuring activities on the field for all ages, Dallas Cowboys Cheerleaders taking pictures and signing autographs and appearances by former football players. Also included in the ticket price is a VIP-Guided Tour around the stadium!

Rally Day Dates:

- 10/13 vs Jacksonville Jaguars
- 11/4 vs Tennessee Titans
- 11/28 vs New Orleans Saints
- 12/8 vs Philadelphia Eagles

Tickets to Rally Days are not discounted but **service fees are waived**.

For tickets to Rally Days or the AdvoCare Showdown, contact Eric Luna at 817-892-4652 or via email at eluna-c@dallascowboys.net and mention "Concierge Connection" for your savings.

DART: We've Got a Lot of New

The rollout of the updated GoPass® app in May marked the beginning of a series of new products, services and technology available from DART.

NEW Ways to Explore: Experience the easiest way to explore downtown Dallas on DART's new fleet of D-Link buses. These battery-electric, zero-emission magenta buses can seat 28 passengers. The 35-foot buses recharge at overhead fast-chargers located at Convention Center Station. D-Link's highly visible, downtown Dallas circulator route showcases the bus's state-of-the-art technology. D-Link runs seven days a week and connects you to arts, entertainment, culture and dining in downtown Dallas.

NEW Ways to Board: DART is introducing a new, reloadable transit fare payment card called GoPass Tap. This new reloadable transit card will improve the way customers pay and ride across North Texas. Customers tap their card when they board DART buses and trains and the system deducts the "best fare" automatically. Customers can reload their card with cash at hundreds of participating retailers, or with a credit card at GoPass.org or by calling 214-979-1111.

NEW Ways to Pay: The new version of GoPass is here. Packed with new features and payment options, it's more powerful and easier to use than ever. A new cash-to-mobile feature gives customers the ability to add value to their GoPass account using cash at hundreds of retailers. GoPass users also now enjoy real-time trip planning and easier app navigation. The home screen even suggests the best tickets, closest transit stops and special offers and events. Download the new, improved and FREE GoPass® app from the App Store or Google Play.

Learn more: GoPass.org and DART.org/DLink.

