Concierge Connection

"Helping Executives Get Back to Business"

HOW TO USE THE CONCIERGE SERVICE:

ORDER TICKETS MONDAY-FRIDAY 9:00 a.m. to 5:00 p.m.

The delivery day for your building is every Friday by 12:00 p.m., all orders must be placed by 3:00 p.m.

Thursday, the day before. Tickets not picked up by 5:00 p.m. on Friday will be returned.

3 ways to order

PHONE EMAIL WER (972) 770-4045 services@conciergeconnection.org

www.cciservices.org

WE DO NOT ACCEPT PERSONAL CHECKS OR CASH.

We accept ALL major credit cards, debit cards, and company checks.PLEASE have your credit card ready when calling. There is a \$25 NSF fee for returned checks.

Make a Note

Please be advised the concierge desk will be closed on Friday,
January 1 in observance of New Year's Day. We will re-open on Monday,
January 4 at 9:00 am.
Thank you and have a safe and happy

holiday!

Top 10 New Year's Resolutions

1. Spend More Time with Family & Friends

Recent polls conducted by General Nutrition Centers, Quicken, and others show that more than 50% of Americans vow to appreciate loved ones and spend more time with family and friends this year. Work shouldn't always come first!

2. Fit in Fitness

The evidence is in for fitness. Regular exercise has been associated with more health benefits than anything else known to man. Studies show that it reduces the risk of some cancers, increases longevity, helps achieve and maintain weight loss, enhances mood, lowers blood pressure, and even improves arthritis.

3. Tame the Bulge

Over 66 percent of adult Americans are considered overweight or obese by recent studies, so it is not surprising to find that weight loss is one of the most popular New Year's resolutions.

4. Quit Smoking

If you have resolved to make this the year that you stamp out your smoking habit, over-the-counter availability of nicotine replacement therapy now provides easier access to proven quit-smoking aids. Even if you've tried to quit before and failed, don't let it get you down.

5. Enjoy Life More

Given the hectic, stressful lifestyles of millions of Americans, it is no wonder that "enjoying life more" has become a popular resolution in recent years. It's an important step to a happier and healthier you!

6. Quit Drinking

While many people use the New Year as an incentive to finally stop drinking, most are not equipped to make such a drastic lifestyle change all at once. Many heavy drinkers fail to quit cold turkey but do much better when they taper gradually, or even learn to moderate their drinking.

7. Get Out of Debt

Was money a big source of stress in your life last year? Join the millions of



Americans who have resolved to spend this year getting a handle on their finances. It's a promise that will repay itself many times over in the year ahead.

8. Learn Something New

Have you vowed to make this year the year to learn something new? Perhaps you are considering a career change, want to learn a new language, or just how to fix your computer? Whether you take a course or read a book, you'll find education to be one of the easiest, most motivating New Year's resolutions to keep.

9. Help Others

A popular, non-selfish New Year's resolution, volunteerism can take many forms. Whether you choose to spend time helping out at your local library, mentoring a child, or building a house, there are many nonprofit volunteer organizations that could really use your help.

10. Get Organized

On just about every New Year resolution top ten list, organization can be a very reasonable goal. Whether you want your home organized enough that you can invite someone over on a whim, or your office organized enough that you can find the stapler when you need it, this resolution should get you started on the way to a more organized life.

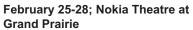
ENTER TO WIN A \$25 AMEX GIFT CARD

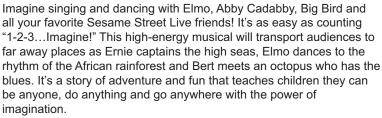
Take our **CUSTOMER SATISFACTION SURVEY** and be entered to win a \$25 AMEX gift card! Concierge Connection strives to maintain the highest level of customer service. Therefore, we want to hear from you (our customer) about how we are doing. If one of the concierge's has gone above and beyond the call of duty, please take this moment to compliment that person. However, if you have been less than satisfied and we have not done something to rectify the situation to your satisfaction, I want to know about that, too. Regardless of your comments... positive or negative...all forms submitted by January 31 will be entered into a drawing for a \$25 AMEX gift card!

Simply log onto our website at **www.cciservices.org** and click on the tab at the top titled "Services", then scroll down to the "Survey" option, complete the online form and submit. Your input is much appreciated and I thank you in advance for your time. As always, should you have a situation that requires my attention, please feel free to email me at any time at candace@conciergeconnection.org.

Candace D. Rozell
President

Sesame Street Live: 1-2-3 Imagine!





Regular Ticket Prices: \$19, \$25, \$31 Discounted Prices: \$16, \$22, \$27 Kids under 1 year old do not need a ticket. DEADLINE TO ORDER: February 17 at 2pm

Lipizzaner Stallions

February 21, 3pm and 7pm; American Airlines Center

Tier 1 \$45 (not available through group sales)

Tier 2 \$29.50 (not available through group sales)

Tier 3 \$17.50 (reg price \$22.50)

the Century"!

Tier 4 \$14.50 (reg price \$19.50)

All seats are in the lower and platinum levels.

The Lipizzaner Stallions are on their 40th Anniversary Tour. Harkening back to time when the horse was a symbol of grace and majesty, the Lipizzaner Stallions are truly a great experience to be enjoyed by the entire family. One does not need to be a horse lover to enjoy "The Equestrian Treat of

DEADLINE TO ORDER: February 10 at 2pm

Gift Packages Available!

For a limited time, you can now order over 60 different packages through your concierge. Enjoy packages to area spas, golf, shopping, restaurants, entertainment, sporting events, etc. To view a complete list, log onto our



website at **www.cciservices.org**, click on "services" at the top of the page, then scroll down to "packages". All orders placed before 2pm on Wednesdays will be delivered that Friday. Quantities are limited and orders will be filled on a first-come, first-served basis. Should you have additional questions, please contact your concierge.



Wear Red Day

February 5 214-712-1312; Liliana.Rogers@heart.org Go Red for Women is the American Heart

Association's movement that celebrates the energy, passion and power of women to band together and wipe out heart disease. Cardiovascular disease kills more women than all types of cancer, AIDS, and all accidents combined, claiming some 460,000 female lives each year at nearly one death per minute. Go Red For Women's Key Element is National Wear Red Day which will take place on February 5. The purpose of this day is to raise awareness of heart disease, which is the number one killer in women, and stroke, which is the number three killer. Join the American Heart Association and take a stand against heart disease; together we can change the future and make heart disease a thing of the past.

NUCLEAR COWBOYZ

January 23; American Airlines Center

Twelve of the best riders ever assembled on the planet under one roof will be pushing the envelope on excitement. Top riders including Nate Adams, Jeremy "TWITCH" Stenberg, and Mike Mason headline the all-star field. You may have seen freestyle motocross before, but you have never seen it like this.

Adult Prices: \$65, \$45, \$36, \$28 Kids (2-12yrs) Prices: \$65, \$45, \$10, \$10 DEADLINE TO ORDER: January 15

NEED CASH?

We BUY

Unwanted GIFT CARDS...

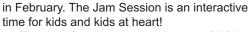
Turn your gift cards into CASH Today!



2010 **All-Star** Jam Session

February 11-13; **Dallas** Convention Center The 2010 NBA

All-Star Game will be held in Dallas



- ☐ The Jam Session is over 11 acres of NBA All-Star excitement.
- Meet your favorite NBA and WNBA All-Stars and get FREE autographs.
- □ Shoot, slam, dribble and drive all day.
- Measure up to your favorite NBA and WNBA players.
- Get basketball tips from NBA players and legends.

Discount tickets are \$10 each (+ \$1 per order service fee). Save over 50% per ticket compared to Ticketmaster! Regular price is \$20 for AD and \$12 for CH/SR/military. There are different entry times each day. You can stay as long as you like, but can't enter until your selected entry time.

DATES & TIMES:

February 11 - 4pm, 5pm, 6pm, 7pm February 12 - 9am, 10am, 11am, 12pm, 1pm, 2pm, 3pm, 4pm, 5pm, 6pm, 7pm February 13 - 9am, 10am, 12pm, 1pm, 2pm, 3pm, 4pm, 5pm, 6pm, 7pm

DEADLINE TO ORDER TICKETS: February 3 at 2pm. Tickets are for Jam Session only.

Harlem Globetrotters

January 30: American Airlines Center For 84 years, the Harlem Globetrotters have thrilled audiences around the world. Today a new generation of stars carries the storied tradition to the AAC on Saturday, January 30 at 11am and 2:30pm.

REGULAR PRICES:

Courtside:	\$161
VIP:	\$61
Tier 3:	\$41
Tier 4:	\$27
Tier 5:	\$21

DISCOUNTED PRICES:

Courtside: \$161 (no discount available) VIP: **\$61** (no discount available) Tier 3: **\$36** (save **\$5** per ticket) Tier 4: **\$22** (save **\$5** per ticket) **\$16** (save **\$5** per ticket) Tier 5:

DEADLINE TO ORDER: January 22 at 2pm

Dallas Stars

	Gate	Α	В	1/2 Price
		Games	Games	Games
Stars Club Luxury	\$99	\$95	\$89	\$49.50
North Plaza	\$85	\$80	\$75	\$42.50
South Plaza	\$70	\$65	\$60	\$35
Priority Terrace	\$40	\$35	\$30	\$20
Terrace	\$30	\$25	\$20	\$15

- Sat, Jan 2 Vancouver 1pm (B Game)
- Fri, Jan 8 NY Islanders 7:30pm (B Game)
- Sat, Jan 16 Detroit 1pm (A Game)
- Mon, Jan 18 Minnesota 7pm (Half Price)
- Wed, Jan 27 Calgary 7:30pm (Half Price)
- Fri, Jan 29 Colorado 7:30pm (B Game)
- Sun, Jan 31 Phoenix 5pm (B Game)
- Tue, Feb 2 Minnesota 7:30pm (Half Price)
- Sat, Feb 6 Phoenix 5pm (B Game)

For a complete list of games, please log onto www.dallasstars.com. Call your concierge and place your order today!

Dallas Mavericks

The Dallas Mavericks 2009-2010 Season is here and we have a special offer for you. As a client of Concierge Connection, Inc., you have the opportunity to purchase discounted tickets to select games without any processing fees!

The process is simple, the seats are great, and your tickets are emailed to you shortly after you buy. Contact your concierge for a

special link and offer code to purchase directly through the Dallas Mavericks. Orders are filled on a first-come, firstserved basis and are subject to availability. All sales are final...no refunds or exchanges.



ALL STAR WEEKEND PACKAGES:

We are also offering All Star Weekend Premium Packages. The packages are \$1500-\$3000 per person and are not discounted. Please contact your concierge for additional information.

SEATING	REG PRICE	DISC PRICE
Upper Level	\$15	\$12
Upper Level	\$31	\$25
Lower Level	\$79	\$71
Lower Level	\$123	\$107
Platinum Level	\$125	\$110

DISCOUNTED GAMES:

Tue, Jan 5 vs. Detroit Sat, Jan 9 vs. Utah Fri, Jan 15 vs. Oklahoma City Tue, Jan 26 vs. Milwaukee Sat, Jan 30 vs. Portland Wed, Feb 3 vs. Golden State Fri, Feb 5 vs. Minnesota Wed, Feb 17 vs. Phoenix

DALLAS SUMMER MUSICALS

Alfred Hitchcock's The 39 Steps Jan 26-31

*Shows above performed at the Majestic Theatre.

The Color Purple Jan 19-24 Phantom Feb 17-Mar 14 Rain - A Tribute to the Beatles Mar 16-21

Xanadu Apr 6-18

The Music of Andrew Lloyd Weber Apr 20-25

Little House on the Prairie May 11-23 Wicked May 26-Jun 27

Dreamgirls Jun 30-Jul 18

Shrek The Musical Sep 28-Oct 17

*Shows above performed at Music Hall at Fair Park.

As always, we offer "priority seating" to our customers and are taking orders for single tickets now. Once the DSM has filled all "season ticket holder" requests, they will begin filling our orders (in the order in which they were received). All remaining tickets will be released to the public. We will continue taking orders throughout the season (you pay no service fees when ordering through your concierge). However, the seating will become limited (if not completely sold out) as we get closer to the start date of each show. Therefore, for priority seating it is best to get your orders in before tickets go on sale to the public.

For more information on prices and performance times, please log onto www.dallassummermusicals.org.

Dallas Children's Theater Presents HOW I BECAME A PIRATE

January 22-February 21; Rosewood Center for Family Arts-Baker Theater Enjoyed by ages 4 and above Young Jeremy Jacobs joins Captain Braid Beard's scurvy crew for some high seas adventure, but soon learns that the truly important things in life are worth much more than buried treasure.

Performance Dates & Times:

January 22, 7:30pm January 23, 1:30pm

January 30 & February 6, 13, 20, 1:30pm & 4:30pm

January 24, 31 & February 7, 14, 21, 1:30pm & 4:30pm

Discount Ticket Prices:

\$19 Adult & Youth Section A \$14 Adult & Youth Section B

Target Time Family Series:

January 30, 1:30pm

All tickets are \$12.50!



Bodies...The Exhibition

Through May 23 West End Market Place; www.BodiesTickets.com

This family-friendly exhibition offers an amazing educational experience with a look inside the human body. Over 250 real human specimens in nine specially designed galleries are on display. Tickets are available at www.BodiesTickets.com. For a 20% discount (Adult tickets only) on single ticket prices, enter code: CCI (all caps) when ordering by phone, online, or at the box office.

J. Hilburn

Custom-Made Luxury Tailored Apparel at Boldly Lower Prices!

- They will meet you at your convenience
- Great values at \$79, \$99, and \$149 per shirt
- Choose from over 200 Italian fabrics and a variety of style options
- No minimum quantity
- Total satisfaction guaranteed
- Complimentary replacement of double stack buttons and collar stays
- Complimentary monogramming on the inside collar
- Gift cards available

FIRST TIME CUSTOMERS WILL RECEIVE A \$20 DISCOUNT ON THEIR FIRST PURCHASE BY USING (CODE:

CANDACEROZELL20). To schedule an appointment, please contact Candace Rozell at 214-802-8166 or candace.rozell@jhilburn.com. Visit the J. Hilburn website at **www.jhilburn.com**.



Clear

Clear is super-fast internet for the office, home, and on-the-go!

Connect anywhere in DFW and other Clear covered cities. It's secure and easy to install. Plug and play. Clear Voice is the best VOIP provider in the market, connecting you to anyone in the U.S., Canada, and Puerto Rico with one low monthly rate.

- Pick 2 Unlimited: \$55/month for life!
 Pick 3 Unlimited: \$75/month for life!
- All bundles include uncapped speeds and unlimited data on the Mobile USB air cards. 7 day money back guarantee. Receive a \$10 credit your first month with mention of this newsletter. Contact Cecilia Truong at 972-693-5651 or cecilia.truong@clear.com. Visit www.clear.com for more information.

DISCOUNT TICKETS

PASSES	
Billy Bob's TexasFREE Admission SunThurs. or	
2 for I Admission Fri-Sat	
CowboysFREE Admission	
Dallas Heritage Village\$I Off Admission	
(Excludes Candlelight)	
Dave and Buster'sComplimentary D&B Power Card	
(Only valid at 75 & Walnut Hill Location, \$5 value)	
Heard MuseumBuy one regular priced admission, get one free	
Houston Downtown AquariumBuy I Get I Free	
All Day Adventure Pass	
Houston Downtown Aquarium RestaurantFree Appetizer	
of the Day w/Purchase of Adult Entrée	
Southfork Ranch \$2 Off	
Space Center Houston\$5 Off	

Discount

ENTERTAINMENT

AT&T Performing Ar	ts Center Discounts a	pply to sel	ect shows
Dallas Arboretum	(Adult)	9.50	6.50
	(Senior 65+)	8.00	5.00
	(Child 3-I2)	6.00	4.50
	Children 2 and under ar	e FREE	
Dallas Children's Thea	ter	Save \$4-5	56
Dallas Mavericks	Discounts ap	ply to sele	ct games
Dallas Polo Club	(10 Lessons Including F	Horse & Ta	ick)
		500.00	250.00
Dallas Stars	Discounts ap	ply to AI	LL games
Dallas Symphony Ord	hestra I0% Disco	ount on sel	ect shows
Dallas Zoo	(Adult)	10.00	7.00
	(Child 3-II)	7.00	4.00
Fort Worth Zoo	(Adult)	12.00	9.50
	(Child 3-I2/SR 65+)	9.00	6.50
Medieval Times	(Adult)	59.48	49.00
	(Child under I2)	43.25	38.00
Ripley's Believe-It-O	r-Not/Palace of Wax (2	-Way CC	MBO)
	(Adult)	23.80	10.50
	(Child 4-I2)	14.06	8.25
Ripley's Believe-It-Or-Not/Palace of Wax/Mirror Maze			
(3-Way COMBO)	(Adult)	30.30	15.00
	(Child 4-I2)	19.47	12.50
Sixth Floor Museum at Dealey Plaza with Audio			
	(Adult, College St, Sr 65-	+) I3.50	10.50
	(Students 6-I8 w/ ID)	12.50	6.00
	Children under 6 adm	itted FRE	Е

SpeedZone

	Reg.	Discount
THEATERS		
AMC Silver	9.00	6.25
AMC Gold (unrestricted)	9.00	7.50
Angelika Film Center	9.25	5.75
Cinemark	7.75-8.50	6.25
Cinemark IMAX (unrestricted)	9.00-11.00	8.25
Cinemark Platinum (unrestricted)	7.75-8.50	7.25
Landmark Theatres	9.25	6.25
Rave Motion Pictures	9.00	6.25
Studio Movie Grill (unrestricted)	8.75	6.25

RESTAURANTS

Buca di Beppo	\$10 Off Purchase of \$20 or More
Capital Grille Comp	Pan Fried Calamari w/Hot Cherry Peppers
Cattleman's Fort Wor	th Steak HouseFree Non-Alcoholic Bvg/
	Slice of Cheesecake
Chick -Fil-A (Any Lo	cation)FREE Brownie
Cowboy Chicken	FREE Peach Cobbler w/purchase of Entrée
Dakota's Steakhouse	Complimentary Dessert
	w/ Purchase of Entrée
Dallas Fish Market	
	req., Somlier's choice of House Red/Wht)
Deep Sushi	FREE Appetizer or Dessert
Dick's Last Resort	I5% off food
EurasiaCafe	15% disc on lunch w/newsletter
Hoffbrau	Comp appetizer or dessert
	w/purchase of Entrée (value up to \$6)
I Fratelli Ristorante	10% OFF
I Fratelli Ristorante &	Wine Bar (Irving)Comp Appetizer
Iron Cactus	One Complimentary Tapas Entrée
La Hacienda Ranch	
Magic Time Machine	20% Off Food (No Alcohol)
Mariano's	Comp Kid's meal
Maximo	Comp Appetizer (one per table)
Melting Pot	\$10 off (valid Sun-Thu)
On the Border	FREE Dessert/Queso
Pappas Bros Steakhou	se10% off food
Paul's Porterhouse	Comp Bananas Foster for complete party
Press Box Grill	.50% OFF Appetizer w/purchase of Entrée,
	Comp Appetizer w/purchase of 2 Entrées
Sonny Bryan's Smokel	nouse10% off food
	(includes catering orders)
1 0	FREE Cheesecake w/purchase of an Entrée
	I5% OFF Dinner (any day)
Victory Tavern	20% Discount (food only)

GIFT CARDS

AMEX Gift Cards

(Denominations are available upon request; a \$3 activation fee will be applied to each card)

\$20-\$500

NOTE: All gift card orders must be placed a minimum of one week in advance to assure fulfillment of your order. In some cases it may take longer; please contact your concietge to determine when your order will be available for pick-up.



All sales are final. Subject to availability. PLEASE have credit card ready when ordering.

Coupons are available with purchase only (when using our off-site services and sent out via courier). However, no purchase is required when picking up in person at the concierge desk.

\$25 Game Card for \$20

2 hour unlimited passes \$25

All day unlimited passes \$35