



# Concierge Connection

*“Helping Executives Get Back to Business”*

## HOW TO USE THE CONCIERGE SERVICE

### ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; **all orders must be placed by 2:00 pm on Thursday, the day before.**

### 3 WAYS TO ORDER

#### PHONE

972-770-4045

#### EMAIL

[services@conciiergeconnection.org](mailto:services@conciiergeconnection.org)

#### WEB

[www.cciservices.org](http://www.cciservices.org)

### WE DO NOT ACCEPT PERSONAL CHECKS OR CASH.

We do accept ALL major credit cards, debit cards and company checks.

*PLEASE have your credit card ready when calling. There is a \$25 NSF fee for all returned checks.*

**President Candace Rozell**

[candace@conciiergeconnection.org](mailto:candace@conciiergeconnection.org)

*(Please do not send ticket orders to this email.)*

## Top 10 New Year’s Resolutions

### 1. Spend More Time with Family & Friends

Recent polls conducted by General Nutrition Centers, Quicken, and others show that more than 50% of Americans vow to appreciate loved ones and spend more time with family and friends this year. Work shouldn’t always come first!

### 2. Fit in Fitness

The evidence is in for fitness. Regular exercise has been associated with more health benefits than anything else known to man. Studies show that it reduces the risk of some cancers, increases longevity, helps achieve and maintain weight loss, enhances mood, lowers blood pressure, and even improves arthritis.

### 3. Tame the Bulge

Over 66 percent of adult Americans are considered overweight or obese by recent studies, so it is not surprising to find that weight loss is one of the most popular New Year’s resolutions.

### 4. Quit Smoking

If you have resolved to make this the year that you stamp out your smoking habit, over-the-counter availability of nicotine replacement therapy now provides easier access to proven quit-smoking aids. Even if you’ve tried to quit before and failed, don’t let it get you down.

### 5. Enjoy Life More

Given the hectic, stressful lifestyles of millions of Americans, it is no wonder that “enjoying life more” has become a popular resolution in recent years. It’s an important step to a happier and healthier you!

### 6. Quit Drinking

While many people use the New Year as

an incentive to finally stop drinking, most are not equipped to make such a drastic lifestyle change all at once. Many heavy drinkers fail to quit cold turkey but do much better when they taper gradually, or even learn to moderate their drinking.

### 7. Get Out of Debt

Was money a big source of stress in your life last year? Join the millions of Americans who have resolved to spend this year getting a handle on their finances. It’s a promise that will repay itself many times over in the year ahead.

### 8. Learn Something New

Have you vowed to make this year the year to learn something new? Perhaps you are considering a career change, want to learn a new language, or just how to fix your computer? Whether you take a course or read a book, you’ll find education to be one of the easiest, most motivating New Year’s resolutions to keep.

### 9. Help Others

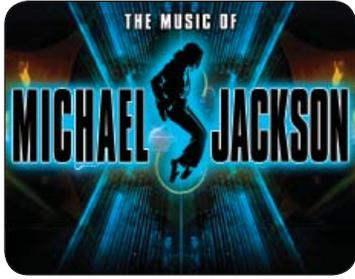
A popular, non-selfish New Year’s resolution, volunteerism can take many forms. Whether you choose to spend time helping out at your local library, mentoring a child, or building a house, there are many nonprofit volunteer organizations that could really use your help.

### 10. Get Organized

On just about every New Year resolution top ten list, organization can be a very reasonable goal. Whether you want your home organized enough that you can invite someone over on a whim, or your office organized enough that you can find the stapler when you need it, this resolution should get you started on the way to a more organized life.

# Fort Worth Symphony Orchestra

Friday, January 7, 8pm at Bass Performance Hall



From his early years with the Jackson 5 to his mega-hit album *Thriller* and beyond,

Michael Jackson stormed the music industry with hit after hit. The Music of Michael Jackson takes you through each era of this storied performer from *ABC* and *I'll Be There* through *Beat It*, *Thriller*, *Rock With You*, *The Way You Make Me Feel* and more. Join the FWSO for an evening filled with fabulous music spanning 40 years of Michael Jackson's influential and celebrated career! You may purchase tickets through your concierge at a **10% discount**.

## Dallas Summer Musicals

Music Hall at Fair Park

- Tommy Tune, Steps In Time** (Mar 15-20)
- Burn the Floor** (Apr 5-17)
- 9 to 5 The Musical** (May 18-29)
- Stomp** (Jun 7-12)
- Spamalot** (Jun 14-26)
- Guys and Dolls** (Jul 19-31)
- West Side Story** (Oct 4-23)

As always, we offer priority seating to our customers and will begin taking orders in February for single tickets. Once the DSM has filled all season ticket holder requests, they will begin filling our orders (in the order in which they were received). All remaining tickets will be released to the public. We will continue taking orders throughout the season (**you pay no service fees when ordering through your concierge**).

However, the seating will become limited (if not completely sold out in some areas) as we get closer to the start date of each show. Therefore, for priority seating it is best to get your orders in before tickets go on sale to the public. For more information on prices and performance times, please log onto [www.dallassummermusicals.org](http://www.dallassummermusicals.org).

## The World's Only Eight-Track Museum

The 700 square foot Eight Track Museum containing the Bucks Burnett Collection houses over 3,000 eight tracks and opened on Christmas Day at 2630 E. Commerce

in Dallas' Deep Ellum Foundation building. The world's first museum of eight track tapes features an extensive collection of rare and unusual tapes assembled over a 20-year period by Burnett, the Dallas Earotica Music store owner and music producer. In conjunction with the Museum's opening, Burnett will curate a special exhibition entitled *Conceived in Cars: Birth of the Eight Track 1965*, which continues through February 2011. A large assembly of vintage car stereo decks will be presented with other mid-'60s memorabilia. The museum will also house Cloud 8, a gift shop and music label. The label will release limited edition eight tracks by Dallas act The O's as well as Tom Tom Club. Burnett is actively accepting donations to preserve and promote the history of all prerecorded music formats and unwanted eight tracks at his Earotica store at Dolly Python, 1916 N. Haskell. For more information, log onto [www.eighttrackmuseum.org](http://www.eighttrackmuseum.org).

## Great Wolf Lodge

Just a reminder...

Great Wolf Lodge in Grapevine is offering a special discount of **25% off of their**

**best available rate** to our clients. This offer is valid until **FEBRUARY 28, 2011**. Some blackout dates may apply. Also, another new perk is that 2 reservations can be made per person. When making a reservation, please use the corporate code: **CORP 750A**; your discount will automatically be 25% off of the best available rate! Reservations can be made by directly calling the Great Wolf Lodge in Grapevine at 817-488-6510 x7602 or [www.greatwolf.com](http://www.greatwolf.com). This offer is valid at the Grapevine location and for new reservations only; no previously made reservations will be adjusted.



## Dallas Symphony Orchestra

**CHICAGO – Wed, Jan 5, 8pm** Experience an American original when rock band Chicago plays its memorable hits at the Meyerson. With soaring vocals and a high-powered horn section, Chicago has recorded chart-topping songs for five decades. Named one of the Top 100 artists of all time by Billboard magazine, Chicago tours its original horn section. Chicago's stirring sound is as fresh and energized as ever. Relive the magic that made Chicago one of the most successful bands of all time, live for one night at the Meyerson.

**JIM BRICKMAN WITH THE DSO - Fri/Sat, Jan 7 & 8, 8pm** Pianist Jim

Brickman entertains with toe-tapping pop that's perfect for the entire family. Smooth vocals complement music that's soaring and soothing and hits that elevate and entertain.

## Riverdance

January 14-16 at Verizon Theatre at Grand Prairie

**SAVE \$10 on Tickets To See Riverdance!** RIVERDANCE, the thunderous celebration of Irish music, song and dance that has tapped its way onto the world stage thrilling millions of people around the globe, will play 5 performances at Verizon Theatre at Grand Prairie. "A Phenomenon of Historic Proportions!" raves the Washington Post. "An explosion of sight and sound that simply takes your breath away," cheers the Chicago Tribune. "A family evening unlike anything else!" exclaims The London Times. Discover why nothing in the world compares to The Original International Phenomenon!

Take advantage of this special offer and get **\$10 off** regular ticket prices. For a limited time only, so get your tickets today! To buy tickets as low as \$10, please follow these simple instructions:

- 1 Log onto [www.ticketmaster.com/promo/wvvl2](http://www.ticketmaster.com/promo/wvvl2).
- 2 Click on FIND TICKETS.
- 3 Look for the PROMOTIONS & SPECIAL OFFERS box.
- 4 Use the following code to take advantage of this special offer: **IRISH**.
- 5 Select price level from the drop down menu, and number of tickets desired (LIMIT OF 8 PER PURCHASE).
- 6 Follow remaining steps for purchasing.



## 23rd Annual PartyFest

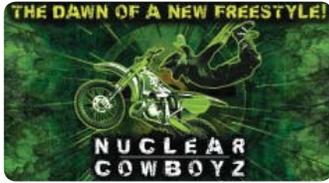
*Spring Showcase for Event Planners & Suppliers at Dallas Market Hall, Jan. 12*

To throw an unforgettable party or special event in the DFW area, here's what you need and where to find it! PartyFest has over 200 of DFW's finest caterers, restaurants, entertainers, party rentals, unique facilities, props and decor, transportation, portable staging, sound and lights, event staffing, casino rentals, photographers, and much more... **Contact your concierge for a Comp VIP admission pass. Parking is FREE.** Exhibitor Orientation & Networking, 10am-11am; Tradeshow & Educational Seminars and Silent Auction Benefiting YMCA, 11am-4pm; contact Applause Productions, 214-652-4300 with questions. **Register to attend at [applauseproductions.com](http://applauseproductions.com).**

## Nuclear Cowboyz

January 22, 7:30pm at American Airlines Center

The Nuclear Cowboyz<sup>SM</sup> tour has assembled the world's greatest



cast of freestyle motocross riders, including Adam Jones, Mike Mason, Jeremy "Twitch" Stenberg, Ronnie Faisst, Jim McNeil, Dustin Miller, and Brody Wilson. These legends of freestyle motocross will synchronize awe-inspiring tricks, like the amazing front flip, while attempting to break world records in a heart pounding two-hour scripted performance.

Price level 1: \$97 (No Discount)

Price level 2: \$67 (No Discount)

Price level 3: \$28 (Discount)

There will be a \$1 AA service charge applied to the total. **DEADLINE TO ORDER: Wednesday, January 12 at 4pm.** Children 2 years and older need a ticket.

## Professional Bull Riders Iron Cowboy Invitational

February 19 at Cowboys Stadium

Special Offer for Concierge

Connection, Inc!

Tickets

\$500 (no discount)

Discounts

\$165 (reg \$175), \$90 (reg \$100), \$40

(reg \$50), \$20 (reg \$35), \$15 (reg \$20)

Contact: Jason Brewer, Account Executive

Phone: 817-892-4656 • Fax: 817-892-4670

Email: jbrewer@dallascowboys.com

## Dallas Mavericks

As a client of Concierge Connection, you have the opportunity to purchase discounted tickets for selected games without any processing fees! Discounted tickets are available in two different levels of the arena, and are as follows:

**Upper bowl seats (300 level):**

\$12 (reg \$15) & \$25 (reg \$31)

**Lower bowl seats (100 level):**

\$71 (reg \$79) & \$75 (reg \$90)

The process is simple! Contact your concierge for an email with a special link/instructions. Simply click on that link and enter your Special Offer Code: **concierge** (all lower case) to get your tickets now!

**January Discounted Games:**

- Tue, Jan 4 vs Portland, 7:30pm
- Tue, Jan 25 vs LA Clippers, 7:30pm
- Thu, Jan 27 vs Houston, 7:30pm
- Mon, Jan 31 vs Washington, 7:30pm

## Hertz

The concierge has a great rate for you. You can save **5 to 20%** on car rentals with this Hertz discount. Call 1-800-654-3131 or visit [hertz.com](http://hertz.com) and give them the Corporate Discount Program ID Number (**CDP-ID# 1831182**)\*. Save **\$10 per day** on any car class. Code: **PC114925\***

\* Additional terms and conditions apply. Up to \$40 Max/Rental

## Harlem Globetrotters

January 29, 1pm & January 30, 2pm at American Airlines Center



The Harlem Globetrotters are gearing up for an all new world tour in 2011 with jaw dropping basketball skills and family fun. Celebrate with the Globetrotters during their 85th consecutive year of touring to experience unmatched basketball wizardry, high flying dunkers, the world's best ball handlers, and new laughs ONLY the Globetrotters can provide!

Price level 1: \$144 (no discount)

Price level 2: \$74 (no discount)

Price level 3: \$64 (no discount)

Price level 4: \$49 (discounted to \$42)

Price level 5: \$44 (discounted to \$37)

Price level 6: \$39 (discounted to \$32)

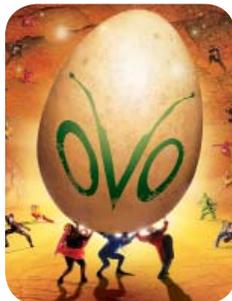
Price level 7: \$30 (discounted to \$21)

Price level 8: \$24 (discounted to \$15)

Price level 9: \$19 (no discount)

**DEADLINE TO ORDER: Wednesday, January 19 at 4pm.** Kids under 2 do not need a ticket and can sit on a lap. Although we will take single ticket orders, purchase at least 20 tickets and receive 2 free!

## Cirque du Soleil: OVO



Cirque du Soleil opens in Frisco with its latest big top touring production, OVO, on Friday, January 28 and performs for a limited engagement (through Feb. 27) under the trademark blue-and-yellow Grand Chapiteau (Big Top) at the Dr. Pepper Arena. OVO is a headlong rush into a colorful ecosystem teeming with life, where insects work, eat, crawl, flutter, play, fight and look for love in a non-stop riot of energy and movement. Contact your concierge for a special link and **save 15%** to select performances.

## ENTER TO WIN

### A \$50 Visa Gift Card

Concierge Connection strives to maintain the highest level of customer service.

Therefore, we want to hear from you (our customer) about how we are doing. If one of our concierges has gone above and beyond the call of duty, please take a moment to compliment them. However, if you have been less than satisfied and we have not done something to rectify the situation to your satisfaction, I want to know about that, too. Regardless of your comments—positive or with constructive criticism—all forms submitted by **January 21** will be entered into the drawing!

Just log onto our website,

[www.cciservices.org](http://www.cciservices.org), and click on the tab at the top titled **survey**, then click on the hyperlink to access our short survey form. Your input is much appreciated and I thank you in advance for your time. As always, should you have a situation that requires my attention, please feel free to email me at any time at [candace@conciergeconnection.org](mailto:candace@conciergeconnection.org) (please do not send ticket requests to this email).

Wishing you many blessings for the New Year!

**Candace D. Rozell**  
President & CEO

## Discounts & More!

We continue to offer discounts to many theater, sporting events, attractions, and restaurants; however, due to space limitations in our monthly newsletter, we have decided to post those to our website instead of using the back page each month. In addition, many of you are unaware that you can utilize us for more than just discount tickets. We are a full service concierge company and can help you with many things on your to-do list. The management company/owners of your building have contracted us to provide these services to you. Although the services are complimentary for those of you who work in a building in our network, there will be a few things that require additional manpower and fees will apply. Those will be discussed prior to fulfilling your request. **This month we have utilized the entire back page to familiarize you with some of these additional options.** To access this list in the future, please log onto [www.cciservices.org](http://www.cciservices.org) and click on the **services** tab at the top. To see our updated list of discounts to area attractions, click on the **newsletter** tab.

► **Don't forget about our new blog!**

We have created an additional blog and posted many coupons and discounts you can take advantage of, just by logging onto [dallasconciergeconnection.com](http://dallasconciergeconnection.com).

# Concierge Connection

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## PERSONAL SERVICES

All Occasion Gift Cards and Invitations

Alterations

Auto (*i.e. scheduled maintenance, inspection sticker, auto detailer*)

Contact Caterers and Florists

Courier Service

Dry Cleaning Pick Up & Delivery

Filing

General Errands/Help (*i.e. bank services, bill paying, mailing services, appt scheduling, meal preparations, invitations/letters/thank you cards*)

General Shopping & Merchandise Returns

Gift Baskets

Gift Delivery

Gift Wrapping

Grocery Shopping

Handyman Services

Home Services (*i.e. waiting on home/appliance repairs, cable, phone, contractors*)

Interior Design

Maid Service/Housecleaning

Medical and Dental Locations

Moving Coordination

Organization Assistance

Personal Assistance

Personal Shoppers

Personal Chef Services

Pet Care (*i.e. pet sitting & grooming, dog walking*)

Postage Stamps/Envelopes

Print/Copy Drop-Offs

Shoe Shine and Repair

Supplies Purchasing & Delivery

## ENTERTAINMENT

Catering

Event Planning

Restaurant Recommendations and Reservations

Order Tickets (Sporting, Theatre, Special Events)

## PERSONAL DEVELOPMENT

Business and Life Coaches

Massage

Personal Training

Spa

## TRAVEL RELATED SERVICES

Car Rental

Cruise Booking

House Sitting

Plant Maintenance

Transportation Arrangements

Travel Arrangements

(Customary fees will apply to some services)

DISCLAIMER: It is our pleasure to service you to the best of our ability. In doing so, we may designate other companies to accommodate your requests. At that point you have a CHOICE to proceed with our recommendation or to choose your own. In most cases there will be an additional fee to utilize these services (paid directly to that company). Whether it is complimentary classes, personal trainers, or simply referrals, these companies have been researched and we feel confident you will be happy with the service they provide. However, should there be an instance where you are not completely satisfied, please contact that company directly to resolve the issue. Concierge Connection, Inc is not liable for unresolved issues with those service providers. We would however like to be informed of your situation as it may warrant taking them off of our list of preferred providers.

