

Concierge Connection

"Helping Professionals Get Back to Business"

HOW TO USE THE CONCIERGE SERVICE

ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; **all orders must be placed by 2:00 pm on Thursday, the day before.**

3 WAYS TO ORDER

PHONE

972-770-4045

EMAIL

services@conciiergeconnection.org

WEB

www.cciservices.org

WE DO NOT ACCEPT PERSONAL CHECKS OR CASH.

We do accept ALL major credit cards, debit cards and company checks.

PLEASE have your credit card ready when calling. There is a \$25 NSF fee for all returned checks.

President Candace Rozell

candace@conciiergeconnection.org

(Please do not send ticket orders to this email.)

Make A Note

The Concierge Desk will be closed Friday, December 23 through Friday, December 30.

We will re-open on Monday, January 2. All orders for the week of December 19-23 must be placed by 2pm on Wednesday, the 21st and will be delivered by noon on Thursday, the 22nd. Please pick up your orders promptly and contact our office immediately should there be a discrepancy. Have a safe and happy holiday!

Grapevine North Pole Express

Presented by Chesapeake Energy, December 2-4, 9-11, 16-21

The North Pole Express experience includes:

- A pre-boarding holiday stage show
- A journey through the Christmas tree maze
- Caroling on-board
- A visit from jolly ol' Saint Nick
- A commemorative gift for all the kids

And as a special treat, a complimentary hot chocolate will be given to children 12 and under.

The event area opens each day one hour before the first train departs and closes one hour after the last train returns to the station. The event area includes a fantastic display of holiday decorations and free ornament making factory. Bring your list for Santa and capture the moment with a picture!

Enjoy shopping at the North Pole Express General Store. Food and beverages are available for purchase in the event area. As always, children are encouraged to wear their pajamas for the North Pole Express experience!

Location:

Grapevine Depot
705 Main St., Grapevine, TX 76051
Near the intersection of Main Street and Dallas Road

To claim your tickets:

On the day of travel, please present your confirmation letter and photo ID at the Will Call Booth located inside the event grounds. Tickets are non-refundable/non-exchangeable. Missed trains cannot be refunded or rebooked. All tickets must be claimed prior to 20 minutes before departure. Tickets not claimed 20 minutes prior to departure time will be forfeited. Additional tickets may be purchased online or at the on-site ticket booth depending on availability.

Parking information:

Free shuttles and parking are provided at the Grapevine Library located at 1201 S. Main St. Please plan appropriately to ensure your party will arrive in plenty of time prior to departure. Due to Christmas Capital of Texas® events, as well as road construction and highway closures, you may encounter the following:

- 1) The DFW Connector project may impact travel on IH-635, SH-121 and SH-114 and may cause traffic delays. For an updated list of road closures, visit www.dfwconnector.com.
- 2) Holiday shopping and the sights and sounds of the Christmas Capital of Texas® may cause traffic delays.

Please note regarding the train and seating:

All North Pole Express trains depart from and return to the Grapevine Depot. Trains are enclosed and heated and will run regardless of weather conditions. Seating is offered on a first come, first served basis. There is no reserved seating. There will be two (2) ticket holders per seat. Groups will need to board together. Late arrivals will be seated as space is available. Non-ticketed infants must be held in an adult's lap. For safety reasons, strollers, infant car seats and carriers are not allowed on the train. Stroller parking will be available at the Grapevine Depot.

For questions, please call 817-410-3385. Business hours are Monday-Saturday, 9am to 5pm and Sundays from 11am to 5pm.

Santa at Sundance

Through December 21, Main Street between 3rd and 4th Streets

Yes, Virginia, there is a Santa Claus - and he's waiting to meet you and all the other children at his enchanting Nutcracker home right in the heart of Sundance Square! Young and old alike can visit Santa each weekend through December 21. Little ones will receive a special treat from Santa, too!

Jolly ol' St. Nick will be there each Friday from 6pm-9pm, Saturdays from 11am-8pm, and Sundays from 11am-6pm. Extended weekday hours the 19th-21st of December are 5pm-8pm. A host of friendly elves from Fort Worth Sister Cities will be on hand to capture your visit on film for only a \$7 donation. All proceeds benefit the Sister Cities International Youth Program, which helps promote friendship and peace around the world.

Night of Holiday Magic

December 3, NRH2O Family Water Park

The city's 12th Annual Night of Holiday Magic will be from 4pm to 8pm on December 3. The event includes a tree lighting, photos with Santa, mini train rides (admission \$1), music, fireworks show, a snow-tubing hill (admission \$2), marshmallow roast, children's tent with 12 activities (admission \$3), food vendors, a holiday market, and much more.

Plus, Santa will return to NRH2O December 10 and 11, from 6pm-8pm. The holiday Photo Scenes and Holiday Market will also be open on those days. Parking will be free at Tarrant County College Northeast Campus (across from NRH2O). Admission into the park is a new, unwrapped toy or canned food for the NRH Santa Cops and Firefighters Association's annual toy and food drive. Don't forget to take your camera, but please leave pets at home. For a complete schedule of events and times, please log onto <http://www.nrhtx.com/index.aspx?NID=634>.

In addition, purchase your NRH2O Season Pass by December 31 to receive **\$10 off** and Entertainment Packages, their offer of the season! Visit www.nrhtx.com for pass options and pricing (discount and Entertainment Packages apply to season and greatest value passes only). NRH2O offers free parking, free tubes, and coolers are welcome!

Santa Claus the Musical

Through December 23, Casa Mañana

Inspired by the book *The Life and Adventures of Santa Claus* by L. Frank Baum, author of *The Wonderful Wizard of Oz*, comes this enchanting story that explains everything you ever wanted to know about jolly, old Saint Nick. Join in on this magical adventure to find out why Santa Claus goes down the chimney, fills stockings with toys, and lives at the North Pole. This exciting holiday tale features classic Christmas carols and delightful new songs. Admission: **\$40-\$65**. For details, call 817-332-2272 or visit www.casamanana.org. **Save service charges when ordering through your concierge!**

Dickens of a Holiday

December 17, 1pm-4pm Central Library Youth Center

Join in the holiday spirit with an afternoon of free programs for all ages with a Victorian theme. There will be an opportunity to get your picture taken with a live reindeer as well as craft tables, face painting, a balloon artist, and storytelling with Jacqui Rash. The Fort Worth Youth Orchestra and the Dorothy Shaw Bell Choir will perform music for the season. There will also be door prize drawings, refreshments and parting gifts. This event is co-sponsored by the Fort Worth Public Library Foundation and the Junior League of Fort Worth. For more information: 817-392-7745, librarywebmail@fortworthtexas.gov.

Fort Worth Foodie Presents

5th Annual Walter Kaufmann Chef's Holiday Pantry

December 17, 10am-4pm, Ridgmar Mall

Gourmet goodies for goodness sake! The 5th Annual Walter Kaufmann Chef's Holiday Pantry benefits Tarrant Area Food Bank's Cooking Matters program and the education fund of the Texas Chefs Association, Fort Worth Chapter. The annual holiday bake sale features cakes, pies, cookies, breads, yule logs, muffins and more donated from more than 40 local restaurants and bakeries. The popular event honors culinary icon Walter Kaufmann, executive chef and owner of the former Old Swiss House restaurant in west Fort Worth. For more information, contact Crystal Vastine at 214-923-5453 or crystal@fwfoodie.com.

The Polar Express

Through January 2, Omni Theater at Fort Worth Museum of Science and History

All Aboard! THE POLAR EXPRESS: THE IMAX EXPERIENCE will once again delight children and adults. The Omni Theater offers the only domed IMAX presentation in the Southwest of this now-classic family favorite. Using state-of-the-art CGI and performance capture technology to create a unique blend of realism and fantasy, it tells of a doubting young boy who takes an extraordinary train ride to the North Pole and embarks on a journey of self-discovery that shows him that the wonder of life never fades for those who believe.

Over the past few years, the film and its accompanying Saturday Polar Pajama Parties have become a holiday tradition for many Metroplex families. Enjoy hot chocolate, wintry activities and this holiday classic while in your jammies! This year's pajama parties are December 10 and 17th (9-9:45am, prior to the 10am show) and December 19, 20th, 21st and 22nd (10-10:45am, prior to the 11am show). The party is free with paid admission. Tickets for THE POLAR EXPRESS are **\$9** for adults, **\$8** for children (2-12) and seniors (60+). Museum members receive a **\$3 per ticket** discount. The film will show daily through January 2, 2012. Tickets can be purchased in advance online at <http://fortworthmuseum.org/polar-express>, by phone at 817-255-9540, or in person. Shows do sell out so please call in advance if going in person. Enter through the Omni Theater entrance on the north end of the museum.

Grapevine Wine Tours

Entertaining family and friends from out of town this holiday season? Treat them to one of the most unique entertainment experiences in North Texas. Grapevine Wine Tours offers daily lunch and dinner excursions to all seven of Grapevine's award-winning wineries. Each tour includes tastings at three wineries, a delicious lunch or dinner, and a brief tour of Historic Downtown Grapevine. A professional tour guide will escort you to each stop in their eye-catching tour bus. Groups up to 300 people are welcome! Gift certificates for lunch and dinner tours are very popular as gifts for employees, vendors, customers and other VIPs. Call 817-259-WINE (9463), visit them online at www.GrapevineWineTours.com and "friend" them on Facebook (www.facebook.com/GWTours) for more details and special offers.

Give the Gift of Art

Modern Art Museum of Fort Worth



A Modern membership is the gift that gives all year long! Purchase a gift membership at any level, and the gift recipient will enjoy an

evening of big discounts. In addition to the membership, they will include two complimentary movie tickets for Magnolia at the Modern, and one complimentary entrée at Café Modern (one free entrée with the purchase of an entrée). Offer good now through December 31. For more information or to purchase a membership, call 817-840-2173 or visit www.themodern.org.

Holiday In the Park

Six Flags Over Texas is transformed into a Winter Wonderland to celebrate the season with themed shows, elaborate decorations, and a great selection of favorite rides and tempting holiday treats. Enjoy the holiday magic that only Six Flags can provide! The park will be open select dates through January 2, 2012 (visit sixflags.com/overtexas for park operating hours). Holiday in the Park regular main gate price is **\$61.55** w/tax. **Contact your concierge to purchase tickets for only \$25.**



Nails Roofing and Storm Management

Concierge Signing Bonus

Do you need a new roof or know someone who needs one? Nails Roofing and Storm Management can help you with that. In addition, they are offering a referral bonus of **\$400** (Visa Gift Card) "per roof" to help you with that extra cash around the holidays. Yes, you can refer yourself... simply use promotion code **CCIN** when contacting them.

Nails works with your insurance company and only works with the most experienced contractors and sub contractors in the Dallas/Fort Worth area. Many companies are working hard to answer to the demand of this last storm. So, give them a call and they will NAIL down a time to visit and answer all of your questions. Please contact: Michele Badura, 972-523-6902.

A Cowtown Christmas

Through December 23, The Sanders Theater

This foot-stompin', fun-filled holiday hoedown continues a 12 year tradition of providing a professional, family friendly Christmas concert, performed "Branson style." As a cast and band, the DFW All-Stars (formerly of Granbury Live) have logged more than 1,000 performances together. These talented musicians will amaze you with their vocal and instrument talents, as well as get you involved with sing-alongs and hilarious crowd interaction. Make your reservations today for this exciting and inspirational Christmas tradition.

The DFW All-Stars invite you to celebrate this holiday season at the Sanders Theater in Fort Worth - yeeehaa! The Sanders Theater is located at 1300 Gendy Street, Fort Worth, TX 76107.

Times: Fri, 8pm; Sat, 2pm, 4:30pm, 7pm
Admission: **\$25-\$35** (tickets available online at www.fwcac.com) or email: tickets@thedfwallstars.com

Performing Arts Fort Worth at Bass Hall

You pay no service fees or order charges when ordering through your concierge for all performances (Presented by: Performing Arts Fort Worth) at Bass Hall/ McDavid Studio.



Upcoming performances are listed below. For a complete list of future performances, log onto www.basshall.com.

Broadway at the Bass 2011-2012

Season

White Christmas	Through Dec 4
Monty Python's Spamalot	Feb 7-12
Mary Poppins	Mar 27-Apr 8
Blue Man Group	Jun 26-Jul 1

Broadway Specials

Young Frankenstein	Mar 14-15
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Broadway off Bass at McDavid

Dixie's Tupperware Party	Feb 15-19
Late Nite Catechism	May 2-6
The Wonder Bread Years	Jul 25-29



Dallas Cowboys

Contact your concierge for ticket availability and pricing to ALL Dallas Cowboys home games.

Hertz

The concierge has a great rate for you. You can save **5 to 20%** on car rentals with this Hertz discount. Call 1-800-654-3131 or visit hertz.com and give them the Corporate Discount Program ID Number (**CDP-ID# 1831182**)*. Save **\$10 per day** on any car class. Code: **PC114925***

* Additional terms and conditions apply. Up to \$40 Max/Rental

Medieval Times

Take advantage of a **25% discount** all year round on adults and children's tickets (except New Year's Eve show) with no processing fees! Simply contact your concierge to place your order.

Discount Ticket Listings

We continue to offer discounts to many theater and sporting events, attractions, and restaurants; however, due to space limitations in our monthly newsletter, we have decided to post a printable PDF of those to our website instead of using the back page each month.

In addition, many of you are unaware that you can utilize us for more than just discount tickets. We are a full service concierge company and can help you with many things on your to-do list. The management company/owners of your building have contracted us to provide these services to you. Although the services are complimentary for those of you who work in a building in our network, there will be a few things that require additional manpower and fees will apply. Those will be discussed prior to fulfilling your request.

To access this list, please log onto www.cciservices.org and click on the **services** tab at the top. To see our updated list of discounts to area attractions, click on the **newsletter** tab.

Concierge Connection has created an additional blog and posted many coupons and discounts you can take advantage of, just by logging onto www.dallasconciiergeconnection.com.

HOLIDAY CONCIERGE

(11.18 thru 12.24)

218 STATE STREET
(Next to Jamba Juice)

Monday - Saturday 10 am - 8 pm, Sunday 12 pm - 6pm



give them the gift
you know
they will love....

Available in any denomination above
\$20.00 at the Concierge or online

www.SouthlakeTownSquare.com



ICE! featuring DreamWorks'

Shrek The Halls™

Through January 1, 2012

Sunday-Thursday: 10am to 9pm

Friday-Saturday: 10am to 10pm

Gaylord Texan's popular ICE! winter holiday attraction returns with an all-new, hilarious theme: ICE! featuring DreamWorks' Shrek the Halls™. The DreamWorks animated holiday TV special will be brought to life in an interactive world of colorful ice sculptures carved entirely from TWO MILLION pounds of ice. Relive the heartwarming story as you stroll through this amazing attraction featuring your favorite characters: Shrek, Fiona, Donkey, Gingy and Puss in



Boots as they celebrate Christmas in their own special way. When Shrek tries to plan the "perfect Christmas" for Fiona and the kids, his plans are disrupted by chaos and commotion. But, in the end, Shrek learns the true meaning of the holiday and realizes it's OK when Christmas never goes quite as planned. ICE!™ featuring DreamWorks' Shrek the Halls at Gaylord Texan will be open daily through Sunday, January 1, including holidays.

Additionally, Lone Star Christmas at Gaylord Texan will provide a winter wonderland including 1.5 million holiday lights, a 52-foot rotating Christmas tree, a life-sized Gingerbread House, 12,000 ornaments, and Santa Claus himself, just to name a few. Enjoy a magical holiday experience your family won't soon forget!

Your concierge has documents which explain in detail how to utilize Corporate Concierge's online promotional code to purchase discounted ICE! tickets (on select dates). Please contact us to email those to you along with the promotional code.

For more information on Gaylord Texan's Christmas events and attractions, please visit www.gaylordtexan.com.

The Nutcracker

Through December 4 at

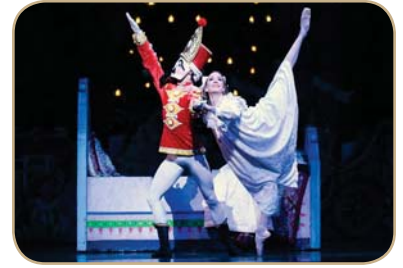
Winspear Opera House

& December 9-24 at

Bass Performance Hall

Bring in the holiday season with Ben Stevenson's critically acclaimed production of *The Nutcracker*. This

beloved ballet tells the story of Clara and her magical Nutcracker Prince as they embark on a thrilling adventure. Along the way, they encounter a Christmas tree that grows 40 feet, toy soldiers battling mischievous mice, waltzing flowers, dancing candy, and sparkling, swirling snowflakes that fall on dancers and audiences alike. Stunning costumes, dazzling sets and remarkable dancing to holiday music by Tchaikovsky make *The Nutcracker* a favorite family tradition. All ticket sales are final – no refunds. **Order tickets through your concierge to receive a 20% discount.**



The Nutty Nutcracker



December 23, 7pm at
Bass Performance Hall

Tired of Sugar Plums and everything nice? Get a little naughty with *The Nutty Nutcracker*, the 3rd annual Adults Only take on current events and pop culture. Be sure not to miss this evening filled with mayhem and fun! Adult Audiences Only! All ticket sales are final – no refunds. **Order tickets through your concierge to receive a 10% discount.**



This is your ticket to...

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And see more details. Link is case sensitive.



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Stupidity & Human Nature."

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Check out our
5000+ 5-star reviews.

Coverage available for iPhones purchased within the past 90 days.

Price of \$94 above reflects an additional \$5 savings off of the currently discounted price of \$99 if you use the unique link listed above. Link is case sensitive.