

Concierge Connection

"Helping Professionals Get Back to Business"

HOW TO USE THE CONCIERGE SERVICE

ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; **all orders must be placed by 2:00 pm on Thursday, the day before.**

3 WAYS TO ORDER

PHONE

972-770-4045

EMAIL

services@conciiergeconnection.org

WEB

www.cciservices.org

WE DO NOT ACCEPT PERSONAL CHECKS OR CASH.

We do accept ALL major credit cards, debit cards and company checks.

PLEASE have your credit card ready when calling. There is a \$25 NSF fee for all returned checks.

President Candace Rozell

candace@conciiergeconnection.org

(Please do not send ticket orders to this email.)

Make A Note

The Concierge Desk will be closed Friday, December 23 through Friday, December 30.

We will re-open on Monday, January 2. All orders for the week of December 19-23 must be placed by 2pm on Wednesday, the 21st and will be delivered by noon on Thursday, the 22nd. Please pick up your orders promptly and contact our office immediately should there be a discrepancy. Have a safe and happy holiday!

Grapevine North Pole Express

Presented by Chesapeake Energy, December 2-4, 9-11, 16-21

The North Pole Express experience includes:

- A pre-boarding holiday stage show
- A journey through the Christmas tree maze
- Caroling on-board
- A visit from jolly ol' Saint Nick
- A commemorative gift for all the kids

And as a special treat, a complimentary hot chocolate will be given to children 12 and under.

The event area opens each day one hour before the first train departs and closes one hour after the last train returns to the station. The event area includes a fantastic display of holiday decorations and free ornament making factory. Bring your list for Santa and capture the moment with a picture!

Enjoy shopping at the North Pole Express General Store. Food and beverages are available for purchase in the event area. As always, children are encouraged to wear their pajamas for the North Pole Express experience!

Location:

Grapevine Depot
705 Main St., Grapevine, TX 76051
Near the intersection of Main Street and Dallas Road

To claim your tickets:

On the day of travel, please present your confirmation letter and photo ID at the Will Call Booth located inside the event grounds. Tickets are non-refundable/non-exchangeable. Missed trains cannot be refunded or rebooked. All tickets must be claimed prior to 20 minutes before departure. Tickets not claimed 20 minutes prior to departure time will be forfeited. Additional tickets may be purchased online or at the on-site ticket booth depending on availability.

Parking information:

Free shuttles and parking are provided at the Grapevine Library located at 1201 S. Main St. Please plan appropriately to ensure your party will arrive in plenty of time prior to departure. Due to Christmas Capital of Texas® events, as well as road construction and highway closures, you may encounter the following:

- 1) The DFW Connector project may impact travel on IH-635, SH-121 and SH-114 and may cause traffic delays. For an updated list of road closures, visit www.dfwconnector.com.
- 2) Holiday shopping and the sights and sounds of the Christmas Capital of Texas® may cause traffic delays.

Please note regarding the train and seating:

All North Pole Express trains depart from and return to the Grapevine Depot. Trains are enclosed and heated and will run regardless of weather conditions. Seating is offered on a first come, first served basis. There is no reserved seating. There will be two (2) ticket holders per seat. Groups will need to board together. Late arrivals will be seated as space is available. Non-ticketed infants must be held in an adult's lap. For safety reasons, strollers, infant car seats and carriers are not allowed on the train. Stroller parking will be available at the Grapevine Depot.

For questions, please call 817-410-3385. Business hours are Monday-Saturday, 9am to 5pm and Sundays from 11am to 5pm.

Dallas Children's Theater Presents Madeline's Christmas

Through December 22 at DCT's Rosewood Center for Family Arts
"In an old house in Paris that was covered with vines, lived twelve little girls in two straight lines. They left the house at half past nine. The smallest one was Madeline."

She's back!
Celebrate the season in picturesque Paris with the famous and precocious little sweetheart adored by generations for her bravery and kindness. Dallas Children's Theater (DCT) soars into the holidays with *Madeline's Christmas*.



It's nearly Christmas and Paris is cold and chilly, but Miss Clavel and her "twelve little girls" go to the zoo for a bit of fresh air. When they return home they realize they have forgotten their scarves, all except for the ever-resilient Madeline that is, and she is thrust into the role of caretaker when the cook, Miss Clavel, and all Madeline's schoolmates come down with the flu. With a knock on the front door, Madeline encounters Harsha, a Magical Rug Merchant who helps her turn tragedy into triumph when all the girls' Christmas wishes come true! Audiences are in for a whirlwind adventure across Paris on a merry magic carpet ride! **Contact your concierge for discount tickets.**

Nails Roofing and Storm Management

CONCIERGE SIGNING BONUS

Do you need a new roof or know someone who needs one? Nails Roofing and Storm Management can help you with that. In addition, they are offering a referral bonus of **\$400** (Visa Gift Card) "per roof" to help you with that extra cash around the holidays. Yes, you can refer yourself... simply use promotion code **CCIN** when contacting them.

Nails works with your insurance company and only works with the most experienced contractors and sub contractors in the Dallas/Fort Worth area. Many companies are working hard to answer to the demand of this last storm. So, give them a call and they will NAIL down a time to visit and answer all of your questions. Please contact: Michele Badura, 972-523-6902.

Dallas Summer Musicals Announces 2012 Season at the Music Hall at Fair Park

Dallas Summer Musicals, Inc. (DSM) announced their 72nd season lineup, with eight touring Broadway productions coming to the Music Hall at Fair Park in 2012. DSM has been entertaining North Texas audiences with the finest in professional live theatrical entertainment since 1941.

In announcing the new season, Michael A. Jenkins, President and Managing Director of Dallas Summer Musicals, said, "We are offering something for everyone in the family this season, plus our subscribers receive such affordable prices that it's possible to bring the whole family to enjoy a really memorable experience at the Music Hall at Fair Park. DSM subscribers can see six shows for the price of five this season."

He continues, "Many of the shows, like MEMPHIS, MAMMA MIA!, RAIN, and THE ADDAMS FAMILY are still hot tickets on Broadway, while MILLION DOLLAR QUARTET and LA CAGE AUX FOLLES just ended highly successful NY engagements to tour. We welcome Hollywood legend George Hamilton as the French nightclub owner, Georges, in LA CAGE, and beloved Olympics star Cathy Rigby in a new production of PETER PAN. Our family-friendly season kicks off with an explosive new show, BRING IT ON, THE MUSICAL, that will leave audiences cheering for more."

BRING IT ON, THE MUSICAL
February 14-26, 2012
MILLION DOLLAR QUARTET
March 6-18, 2012
LA CAGE AUX FOLLES
April 10-22, 2012
RAIN: A TRIBUTE TO THE BEATLES
April 24-29, 2012
MEMPHIS, THE MUSICAL
May 15-27, 2012
MAMMA MIA!
May 29-June 3, 2012
PETER PAN, STARRING CATHY RIGBY
July 10-22, 2012
THE ADDAMS FAMILY,
A NEW MUSICAL COMEDY
October 2-21, 2012

Season tickets, priced from **\$75-\$375**, are now on sale through your concierge. Subscribers may also order tickets to the season specials RAIN and MAMMA MIA! (**\$12-\$70 each**), and may order by mail, through your concierge, or in person at the Box Office, by phoning 214-346-3300, by faxing 214-691-7386, or online at

www.dallassummermusicals.org. For groups, please call 214-426-GROUP.

Season subscribers enjoy such benefits as first opportunity to get the best seats available for the season, plus huge savings over single ticket prices and easy payment plans, lost ticket replacement, ticket exchange privileges and a 10% discount on all DSM logo merchandise. Plus, season subscribers have first option on their seats for the following season, and can save up to 35% over the cost of last season's subscription package.

In 2013, DSM will continue its 72-year tradition of bringing the Best of Broadway to North Texas, setting the standard in musical theatre entertainment with such terrific straight-from-Broadway musicals as DISNEY'S THE LION KING, CATCH ME IF YOU CAN, WICKED, and MARY POPPINS.

Grapevine Wine Tours

Entertaining family and friends from out of town this holiday season? Treat them to one of the most unique entertainment experiences in North Texas.

Grapevine Wine Tours offers daily lunch and dinner excursions to all seven of Grapevine's award-winning wineries. Each tour includes tastings at three wineries, a delicious lunch or dinner, and a brief tour of Historic Downtown Grapevine. A professional tour guide will escort you to each stop in their eye-catching tour bus.

Grapevine Wine Tours are a popular choice for birthday and anniversary celebrations, Girls Nights Out, bachelorette



parties, neighborhood get-togethers or just a different kind of day or night out on the town with friends and family. Grapevine Wine Tours are a perfect choice for company outings, team-building exercises and corporate holiday parties, too! Groups up to 300 people are welcome! Gift certificates for lunch and dinner tours are very popular as gifts for employees, vendors, customers and other VIPs.

Call 817-259-WINE (9463), visit them online at www.GrapevineWineTours.com and "friend" them on Facebook (www.facebook.com/GWTours) for more details and special offers.

Holiday In the Park

Six Flags Over Texas is transformed into a Winter Wonderland to celebrate the season with themed shows, elaborate decorations, and a great selection of favorite rides and tempting holiday treats. Enjoy the holiday magic that only Six Flags can provide! The park will be open select dates through January 2, 2012 (visit sixflags.com/overtexas for park operating hours). Holiday in the Park regular main gate price is \$61.55 with tax. **Contact your concierge to purchase tickets for only \$25.**

Planet Shark: Predator or Prey

Billed as the biggest blockbuster exhibition to hit the Museum of Nature & Science since BODYWORLDS and marking only its second stop in the United States, *Planet Shark: Predator or Prey* has brought the ultimate out-of-water shark experience to Fair Park through September 16, 2012. From evolution and biology to popular culture and the fin trade, this 12,000-square-foot traveling exhibition will guide visitors through the murky myths and fascinating facts that have surrounded sharks for centuries. Suitable for all ages, *Planet Shark* will feature full-scale specimen models including an 18-foot Great White, rare fossils dating 380 million years, interactive displays, thousands of teeth, mega-sized jaws and more. Fascinating interview footage from shark attack survivors, images and other archives will be on view, along with movie memorabilia including original posters, props and more from the 1975 classic *Jaws*.

To expand the experience, the popular IMAX® film SHARKS, presented by Jean-Michel Cousteau, opened on November 3, giving museum goers a chance to take a virtual journey underwater with the ocean's oldest predator. The Museum of Nature & Science will offer the Twin Fin value package, which includes admission to the Planet Shark exhibit and SHARKS IMAX® film at discounted rates.



To save time and avoid lines, advance tickets may be purchased online at natureandscience.org. Tickets also are available at any MNS box office during regular museum hours: Monday-Saturday, 10am-5pm and Sunday, noon-5pm. Further information is available by calling 214-428-5555 or visiting natureandscience.org.

Granada Theater's New Year's Eve Bash

- ★ Jonathan Tyler & the Northern Lights with Ishi and Kirby Brown
- ★ Saturday, December 31 (Doors open at 8pm)
- ★ **\$20 GA (\$24 day of show) / \$80 VIP** (VIP package includes: Complimentary champagne, VIP goodie bag, comfortable seat in the balcony)
- ★ Purchase tickets at granadatheater.com

For Clients of Concierge

Connection:

We will be giving away (2) General Admission tickets to this event.

If interested, simply email us your name, building name, suite number, and telephone number no later than 2pm on Monday, December 19. Drawing will be held that afternoon. We will email you a confirmation and leave your tickets at will call. You must work in one of the buildings we offer concierge services to in order to be eligible to enter this drawing.



DFW Passport Center

Don't waste your time with wrong travel document forms, confusing international travel regulations, or long governmental lines. Concierge Connection, Inc. and DFW Passport Center have partnered to provide you with a "RUSH" U.S. Passport and Travel Visa service for over 190 countries. As a client of Concierge Connection, Inc. you receive a **10% discount** on all services. In addition, FREE pick-up and delivery within 5 miles of Downtown Dallas. Emergency "SAME DAY" service available on U.S. Passports and most Travel Visas.

Proudly based in the DFW Metroplex, DFW Passport Center's trusted professionals acting on your behalf makes it convenient for you to quickly obtain needed travel documents. Handling rush Passports, Tourist Visas, Business Visas, Student Visas and more. With several convenient DFW locations, DFW Passport Center reliably fulfills your travel document needs through their registrations and relationships with United States Passport Agency, foreign embassies, and consulates.

► **To obtain your 10% discount, call this special toll free number set up specifically for Concierge Connection, Inc. clients: 1-800-936-2370.**

Dallas Symphony Presents

December 2-18

Christmas Celebration

The DSO's beloved holiday concert returns with an all-new show that is festive for the entire family. Join conductors Joshua Habermann and Lawrence Loh for *A World of Joy*, unforgettable entertainment featuring beloved carols and majestic pageantry from the Dallas Symphony Chorus, the Christmas Celebration Children's Choir and the DSO! Santa Claus might even pay a visit to this joyous concert celebrating the season of light! Please note, the Friday December 2 performance is sold out.

December 6

Fiesta Navidad

The Grammy Award-winning Mariachi Los Camperos de Nati Cano will perform *Fiesta Navidad* with the Dallas Symphony Orchestra. The Los Angeles-based ensemble presents beloved Mexican and American holiday songs, as well as an audience sing-along.

December 10

Deck the Hall

Kids can enjoy the magic of the holidays with classic carols, favorite songs and a special visit from St. Nick! This special concert brings the season alive for your favorite little ones, with free lobby activities beforehand including a Santa Claus photo booth, an instrument petting zoo, arts and crafts, magic shows, and more! Deck the Hall is a winter wonderland of music and fun for the entire family!

Discount Ticket Listings

We continue to offer discounts to many theater, sporting events, attractions, and restaurants, which can be found on our website, www.cciservices.org. In addition, many of you are unaware that you can utilize us for more than just discount tickets. We are a full service concierge company and can help you with many things on your to-do list. The management company/owners of your building have contracted us to provide these services to you. Although the services are complimentary for those of you who work in a building in our network, there will be a few things that require additional manpower and fees will apply. Those will be discussed prior to fulfilling your request. To access this list, please log onto www.cciservices.org and click on the **services** tab at the top.

HOLIDAY CONCIERGE

(11.18 thru 12.24)

218 STATE STREET
(Next to Jamba Juice)

Monday - Saturday 10 am - 8 pm, Sunday 12 pm - 6pm



give them the gift
you know
they will love....

Available in any denomination above
\$20.00 at the Concierge or online

www.SouthlakeTownSquare.com



ICE! featuring DreamWorks'

Shrek The Halls™

Through January 1, 2012

Sunday-Thursday: 10am to 9pm

Friday-Saturday: 10am to 10pm

Gaylord Texan's popular ICE! winter holiday attraction returns with an all-new, hilarious theme: ICE! featuring DreamWorks' Shrek the Halls™. The DreamWorks animated holiday TV special will be brought to life in an interactive world of colorful ice sculptures carved entirely from TWO MILLION pounds of ice. Relive the heartwarming story as you stroll through this amazing attraction featuring your favorite characters: Shrek, Fiona, Donkey, Gingy and Puss in



Boots as they celebrate Christmas in their own special way. When Shrek tries to plan the "perfect Christmas" for Fiona and the kids, his plans are disrupted by chaos and commotion. But, in the end, Shrek learns the true meaning of the holiday and realizes it's OK when Christmas never goes quite as planned. ICE!™ featuring DreamWorks' Shrek the Halls at Gaylord Texan will be open daily through Sunday, January 1, including holidays.

Additionally, Lone Star Christmas at Gaylord Texan will provide a winter wonderland including 1.5 million holiday lights, a 52-foot rotating Christmas tree, a life-sized Gingerbread House, 12,000 ornaments, and Santa Claus himself, just to name a few. Enjoy a magical holiday experience your family won't soon forget!

Your concierge has documents which explain in detail how to utilize Corporate Concierge's online promotional code to purchase discounted ICE! tickets (on select dates). Please contact us to email those to you along with the promotional code.

For more information on Gaylord Texan's Christmas events and attractions, please visit www.gaylordtexan.com.

The Nutcracker

Through December 4 at

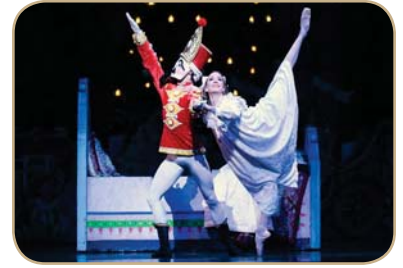
Winspear Opera House

& December 9-24 at

Bass Performance Hall

Bring in the holiday season with Ben Stevenson's critically acclaimed production of *The Nutcracker*. This

beloved ballet tells the story of Clara and her magical Nutcracker Prince as they embark on a thrilling adventure. Along the way, they encounter a Christmas tree that grows 40 feet, toy soldiers battling mischievous mice, waltzing flowers, dancing candy, and sparkling, swirling snowflakes that fall on dancers and audiences alike. Stunning costumes, dazzling sets and remarkable dancing to holiday music by Tchaikovsky make *The Nutcracker* a favorite family tradition. All ticket sales are final – no refunds. **Order tickets through your concierge to receive a 20% discount.**



The Nutty Nutcracker



December 23, 7pm at
Bass Performance Hall

Tired of Sugar Plums and everything nice? Get a little naughty with *The Nutty Nutcracker*, the 3rd annual Adults Only take on current events and pop culture. Be sure not to miss this evening filled with mayhem and fun! Adult Audiences Only! All ticket sales are final – no refunds. **Order tickets through your concierge to receive a 10% discount.**



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And see more details. Link is case sensitive.



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