

# HOW TO USE THE CONCIERGE SERVICE

#### **ORDER TICKETS MONDAY-FRIDAY**

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; all orders must be placed by 2:00 pm on Thursday, the day before.

#### 3 WAYS TO ORDER

**PHONE** 

972-770-4045

**EMAIL** 

services@conciergeconnection.org

**WEB** 

www.cciservices.org

## WE DO NOT ACCEPT PERSONAL CHECKS OR CASH.

We do accept ALL major credit cards, debit cards and company checks.

PLEASE have your credit card ready when calling. There is a \$25 NSF fee for all returned checks.

Candace Rozell

President & CEO

candace@conciergeconnection.org
(Please do not send ticket orders to this email.)

# Concierge Connection

"Helping Professionals Get Back to Business"

#### ChocolateFest

The 2012 ChocolateFest will be held March 9-10 in Historic Downtown Grapevine, Texas. Adult or child, if you love chocolate, this is your event! Chocolate lovers will gather in Grapevine, Texas to celebrate the love of chocolate, wine and local art while raising funds for the programs of Travelers Aid Dallas/Fort Worth. The 8th Annual ChocolateFest will take place in two exciting venues.

#### Friday Evening, March 9, 7-10pm

The festival will get underway with An Evening of Chocolate and Wine. Guests will enjoy samples of fine chocolates, hors d'oeuvres, great local wines, live music, a silent action and a souvenir wine glass in the relaxing and beautiful setting of La Buena Vida Vineyards in Grapevine. Tickets will be available online only for this (ADULT ONLY) event, and attendance is limited.

## Saturday, March 10, 10:30am-3:30pm

The festival continues with A Day of Chocolate and Art. Guests will enjoy samples of a variety of chocolate items, while enjoying live music, art displays and sales from local artisans.

The Day of Chocolate and Art will be held in the Palace Arts Center on Main Street in historic downtown Grapevine. Guests will be admitted in one hour sessions. Souvenir plastic chocolate containers will be available for purchase. Tickets for this event will be available online or at the door.

Prior to each event, a panel of celebrity judges will sample each vendor's chocolates

in a blind taste test, and choose best sample winners. People's choice contests will also be held. For more information, visit www.chocolatefestgrapevine.org.

#### **Savor Dallas**

Savor a world-class selection of over 400 premium wines, spirits, imported beers, food and music. Don't miss the "Wine Stroll"—wine and food tasting in the Dallas Museum of Arts' Seventeen Seventeen Restaurant, Meyerson Symphony Center, Nasher Sculpture Center, Winspear Opera House, and Wyly Theatre. Indoor tastings take place from 5 to 7pm, and feature signature tasting samples from 60 of DFW's top chefs.

When: Friday, March 30, 5-7pm; Saturday,

March 31, 11am-10pm

Where: Arts District/Victory Park Dallas

Tickets: 888-728-6747

## **Dallas Blooms**

Dallas Blooms is the largest floral festival in the south with over 500,000 blooming plants. Say goodbye to winter and welcome the spring by visiting the Arboretum. Make a play date for Mommy & Me Mondays and Tiny Tot Tuesdays with interactive outdoor activities. See schedule (www.dallasarboretum.org) for petting zoos, face painting, photos and Rain Plan indoor activities.

When: March 3 through April 8, 2012

Where: Dallas Arboretum and Botanical

Garden, 8525 Garland Rd., Dallas,

TX 75218; 214-515-6500

# Do You Hear the People Sing

#### American Airlines Center, March 23 at 8pm

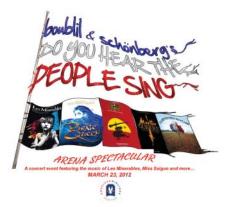
"Do You Hear The People Sing" featuring the music of Les Misérables, Miss Saigon, and more, will be a Broadway-style concert on a scale seldom seen. The show was created by Alain Boubill and Claude-Michel Schönberg, composer and lyricist for Les Misérables, Miss Saigon, Pirate Queen, and more. This arena spectacular show is modeled after the 25th Anniversary concert of Les Misérables held at the 02 Arena in London. The American Airlines Center concert will feature a two-level stage with larger-than-life video screens and state-of-the-art sound system.

#### **Regular Prices:**

\$203, \$88, \$68, \$58, \$38 **Discounted Prices:** 

\$203, \$83, \$63, \$53, \$33

Kids 2 years and older need a ticket. There will be a \$1 service fee per order added per the AA Center. **Deadline to order: Friday, March 16 by noon.** 



## The Dallas Zoo

Opening this month, Koala Walkabout at the Dallas Zoo will feature koalas, kangaroos, wallabies, kookaburras, and lorikeets (in an interactive feeding aviary!). Contact your concierge for discount tickets, \$8 for



everyone (over age 2)...under 2 is always FREE. Regular prices at the gate are \$9 (ages 3-11 and 65+) and \$12 (ages 12-64). Parking this year at the zoo is \$7, or you may ride the red line on DART to the Dallas Zoo Station. The Zoo is located three miles south of downtown Dallas, on I-35E at the Marsalis exit (at 650 South R.L. Thornton Freeway (I-35E), Dallas, TX 75203).

### **Dallas Mavericks**

As a client of Concierge Connection, you have the opportunity to purchase discounted tickets for selected games without any processing fees! Discounted tickets are available in all three levels of the arena, and are as follows:

Upper Bowl Seats (300 level): \$13 (reg \$15) & \$26 (reg \$31) Platinum Club Seats (200 level): \$59 (reg \$73) & \$79 (reg \$95) Lower Bowl Seats (100 level): \$75 (reg \$79)

The process is simple, the seats are great, and you can print out your tickets as you buy, so it's very convenient! Tickets are limited, and games will sell out quickly so place your orders NOW to get the seats you want!

To view available games, contact your concierge to email you a link that you will keep on hand. Anytime you want to order you simply click on that link and



enter the Special Offer Code: **WIKMAN** to purchase your tickets! Make sure and bookmark the site and check back often, as games may be added throughout the season! Go early and get ready to be rowdy, proud and loud!

For any questions, or information on season ticket packages, luxury suite rentals, or other Mavs tickets, call Jim Wikman at 214-658-7196 or email at jim.wikman@dallasmavs.com.

#### Directions to purchase tickets:

- 1. Click on the link your concierge sends you.
- 2. Select Game (click on "Find Tickets").
- 3. Enter the Special Offer Code: WIKMAN. Do not enter email address here.
- Create new Group Account if you don't already have a "Corporate Concierge group ticket account" for the Dallas Mavericks.
- 5. Select the number of tickets you would like to purchase.
- 6. If you get the error message "You have reached your ticket limit for this event," it means that there are no tickets available in the price requested. Try another price or "best available."
- 7. Purchase and print tickets (No Fees).

### **Texas Rangers**

The Texas Rangers 2012
Season is near! Discounted tickets range from \$8-\$37
off of the regular price and depend on your game date selection, section preference availability. Opening Day is Frida

date selection, section preference, and availability. Opening Day is Friday, April 6. It is considered a Premier Game and we cannot order tickets for this day.

The only way to guarantee a ticket for Opening Day is to purchase a season plan, or there will be a Ticket Opportunity sign-up posted on the **texasrangers.com** website probably in mid to late February. That will allow you to enter a type of lottery for the chance to purchase Opening Day tickets from the very limited inventory that will be left after season ticket plans are pro-rated.

Individual tickets will go on sale to the general public on Saturday, March 3. We can start sending orders to our representative the week before that, on Tuesday, February 28. If you would like to get a jump on ordering prior to tickets being released to the general public, your concierge has order forms available now. So, contact us to place your order and they will be sent over beginning February 28 in the order in which they were received.

## **Dallas Stars**

Single Ticket Pricing:

	Regular	Discoun
Stars Club Premium	\$110	\$109
Plaza	\$70	\$69
Platinum	\$65	\$64
Mezzanine	\$25	\$24

The Dallas Stars are no longer offering substantial discounts off of single ticket pricing. However, please note that by ordering through your concierge, in addition to the \$1 savings per ticket, you will also be saving the service fees normally charged by Ticketmaster (for a total savings of \$4-\$9 per ticket).

#### March/April Games:

- Thu, Mar 8 vs Sharks, 7:30pm
- Sat, Mar 10 vs Ducks, 7pm
- Fri, Mar 16 vs Blackhawks, 7:30pm
- Tue, Mar 20 vs Coyotes, 7pm
- Thu, Mar 22 vs Canucks, 7:30pm
- Sat, Mar 24 vs Flames, 1pm
- Tue, Apr 3 vs Sharks, 7:30pm
- Sat, Apr 7 vs Blues, 7pm

Forgot to contact your concierge to place your order? Simply log onto www.dallasstars.com/



**concierge** (24 hours a day) to access your discounted concierge pricing. The promo code is "**stars**" (all lowercase).

#### **FC Dallas**

The FC Dallas 2012 season is right around the corner and will kick off on March 11 at 2pm against the NY Red Bulls. Our clients will have access to group rate tickets for the entire season. Please contact your concierge to receive a special link via email (and a promo code), to purchase tickets online! Group rate pricing



is normally for those groups that purchase 15 or more tickets to a game. However, you will only need to purchase one ticket to get that rate.

#### March/April Games:

- Sun, Mar 11 vs NY Red Bulls, 2pm
- Sat, Mar 17 vs Portland Timbers, 7:30pm
- Thu, Apr 5 vs New England Revolution,
- Sat, Apr 14 vs Montreal Impact, 7:30pm
- Wed, Apr 25 vs Real Salt Lake, 7:30pm

#### Hertz

The concierge has a great rate for you. You can save 5 to 20% on car rentals with this Hertz discount. Call 1-800-654-3131 or visit hertz.com and give them the Corporate Discount Program ID Number (CDP-ID# 1831182)\*. Save \$10 per day on any car class. Code: PC114925\*

\* Additional terms and conditions apply. Up to \$40 Max/Rental

## Concierge Tip

Want a getaway without blowing your entire paycheck? Try airbnb.com, a site where people list their apartments or houses for thrifty travelers to rent out rooms. It features reviews from users and photos so you can pick the perfect spot.



**DELIVERY** 

www.advantageexpress.net 972-243-4498 or 817-608-9500

Use Advantage Express Delivery for 3 weeks and the 4th week is on them!

Offer valid on new accounts only. The 4th week will be an average of the previous 3 weeks' deliveries. The number of free deliveries cannot exceed the average of the first 3 weeks.

## **Jersey Boys**

Winspear Opera House,

June 12-July 15

2006 Tony Award® Winner for Best Musical. "It's just too good to be true!" (Clive Barnes, New York Post) Broadway's biggest success story takes you behind the music of Frankie Valli & The Four Seasons—and, as The New York Times says, "the crowd goes wild!" Follow the rags-to-rock-toriches tale of four blue-collar kids working their way from the streets of Newark to the heights of stardom. Featuring such hits as "Sherry," "Big Girls Don't Cry," "Can't Take My Eyes Off You," "Oh, What a Night" and more. Tickets went on sale to the general public in February and shows are sure to sell out. Pay no service fees, order in advance and obtain preferred seating when ordering through your concierge!

## Disney On Ice: Dare to **Dream (Tangled)**

American Airlines Center, March 28-April 1



Get tangled up in the newest thrilling show to hit the ice, Disney on Ice presents Dare to Dream. Experience Disney's hilarious

hair-raising escapade, Tangled; as Rapunzel, her unlikely companion, Flynn, and Maximus, embark on an uproarious journey that takes adventure to new lengths! Boogie to the beat of the bayou with Princess Tiana and Prince Naveen from The Princess and the Frog, in a magical journey that all begins with a fateful kiss. And fanciful dreams become reality as Cinderella meets her Prince Charming, with a glass slipper fit for an unforgettable fantasy come true. All your favorite princesses take to the ice in a spectacular finale at the ultimate Disney Princess event of a lifetime! Experience the beauty, sparkle, and spirit when Disney On Ice presents Dare to Dream comes to Dallas!

Regular Price: \$30 & \$15 Discounted Price: \$26 & \$11 **Performance Dates/Times:** 

Sat. March 31 at 11:30am. 7:30pm (the 7:30pm show is in Spanish) Sun, April 1 at 1:30pm, 5:30pm

There will be a \$1 service charge per order (per the American Airlines Center). Kids two and older need a ticket. Tickets will be filled with the best available seats based on price and performance at the time of purchase. Deadline to order: Friday, March 16 at noon.

## **MORE DISCOUNT TICKETS & PASSES!**

We continue to offer discounts to many theaters, sporting events, attractions, etc.; however, due to space limitations in our monthly newsletter, we have decided to post those to our website instead of using the back page each month. To access this list, please log onto www.cciservices.org and click on the newsletter tab at the top of the page, then scroll down to the hyperlink that says Discount Tickets & Passes to view a

## **Dallas Summer Musicals 2012 Season**

MILLION DOLLAR QUARTET March 6-18 LA CAGE AUX FOLLES April 10-22

RAIN: A TRIBUTE TO THE BEATLES (pictured below)

April 24-29

MEMPHIS, THE MUSICAL

May 15-27

MAMMA MIA!

May 29-June 3

PETER PAN, STARRING CATHY RIGBY July 10-22

THE ADDAMS FAMILY. A NEW MUSICAL COMEDY October 2-21

You may order single tickets or season packages through your concierge. You may also order by mail, in person at the Box Office, by phoning 214-346-3300, by faxing 214-691-7386, or online at www.dallassummermusicals.org. For groups, please call 214-426-GROUP.

As always, orders placed through your concierge receive preferred seating and will be filled prior to tickets going on sale to the general public. All orders are filled on

a firstcome. firstserved basis. Should you place an order



after tickets have gone on sale to the general public, you will receive the best available seating at the time you place your order.

## Six Flags Over Texas

Six Flags Over Texas continues to celebrate over 50 years of fun and thrills! Opening day is March 3, and Hurricane Harbor opens May 19. Start off the year at Six Flags with Spring Breakout! Rockin' bands and thrilling rides make Six Flags Over Texas the perfect "Staycation"...don't miss the Spring Break fun March 10-18!

Visit during Opening Weekend, March 3 and 4, for only \$19.99 (plus tax and processing fee) when you buy tickets online.

After March 4, online tickets will be \$43.19 (includes tax) plus a processing fee for each order (for all ages). However, purchase discounted tickets through your concierge at \$35 and no processing fees!

#### TICKET PRICES AT THE PARK (including tax)

General Admission (over 48") - \$61.55 Child (Under 48") - \$43.19 2 and under - FREE

#### Play Passes

The basic pass option that gives you unlimited visits to all Six Flags theme parks. While a Play Pass doesn't include benefits like free tickets for friends or in-park discounts, it's a great way to visit the park all year for the same price as a general admission ticket. Buy a day, play all year free! For your convenience, your concierge does offer these passes at \$61.50. Although there is no discount off of the regular price, you will save a wait in line to purchase them at the gate!



## **Grand Isle Resort & Spa**



Paradise—
where
beautiful
skies meet
magical
blue waters
at Exuma's
finest luxury
villas. Grand
Isle Resort
& Spa offers
spacious
ocean front
vacation

homes that feature custom furnishings, fully-appointed gourmet kitchens, and private balconies with spectacular island views. From the architecture to a host of modern conveniences and thoughtful

touches, all of the villas at Grand Isle Resort & Spa offer luxury, quality and a little piece of paradise with all the comforts of home. View the resort at **www.grandisleresort.com**. Now is the perfect time to visit beautiful Great Exuma, Bahamas and revel in life



on the water. Enjoy **30% off** when you stay three nights or more through December 31, 2012. Use Promo Code **EXUMA30** when making reservations. Call 214-393-2841 or e-mail reservations@grandisleresort.com today!

#### **SeaWorld San Antonio**

#### Open for the 2012 season!

Regular One-Day admission price at the gate (with tax) is \$64.86 for AD (ages 10+) and \$54.05 for CH (ages 3-9). Children under 3 are free. Discounted tickets through your concierge (tax inclusive) are \$55/AD and \$47/CH. Just like prior years, our "discounted" tickets are valid for TWO admission days. However, in the past, the second day visit was valid anytime during the season.



#### Ticket Changes for 2012 Season:

During the 2012 season, the second visit must take place within 14 days of the initial visit. The ticket is not valid to the new waterpark "Aquatica" being built. Aquatica is scheduled to open in

late May. With a SeaWorld San Antonio admission ticket, a guest can visit Aquatica for an upcharge fee of \$20 (payable at Sea World).

#### **Omni Hotels & Resorts Dallas**

Unique and Upscale, with Modern Innovative

#### **Amenities**

Location: 555 South Lamar Street, Dallas, Texas 75202

Contact: 214-744-6664

Each of the 1,001 guest rooms has contemporary designs, sleek furniture and luxurious linens. The warm colors and textures of the décor reflect the spirit of the city through art created by local artists,

which creates the feeling of a private art collection against the backdrop of an urban setting. Each of the 39 meeting rooms, including two ballrooms, are named after area points of interest and also feature the work



Omni Hotels & Resorts

of local artists. Dining includes Bob's Steak & Chop House, Texas Spice, the Owner's Box and Morsel's, Omni's gourmet coffee shop. Collections (the lobby gift shop) offers a one-of-a-kind gathering of local retailers. With the full-service Mokara Spa, a rooftop terrace pool deck and a spacious fitness center with stunning views of downtown, the hotel is located on six downtown acres. Its stylish and sophisticated design has quickly changed the energy and excitement of the city, reflecting the essence of Dallas.

Clients of Concierge Connection receive 20% off of the best available rate! Simply call in your reservations and ask for the "Corporate Concierge" rate or contact your concierge to email you a special link to make online reservations. When making reservations online, please type the special promotional online code of 45026509376 in the Corporate/Promotional Box. Should you have trouble when calling in reservations, please ask for Leslie Dunn.