

# Concierge Connection

*"Helping Professionals Get Back to Business"*

## HOW TO USE THE CONCIERGE SERVICE

### ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; **all orders must be placed by 2:00 pm on Thursday, the day before.**

### 3 WAYS TO ORDER

#### PHONE

972-770-4045

#### EMAIL

[services@conciiergeconnection.org](mailto:services@conciiergeconnection.org)

#### WEB

[www.cciservices.org](http://www.cciservices.org)

### WE DO NOT ACCEPT PERSONAL CHECKS OR CASH.

We do accept ALL major credit cards, debit cards and company checks.

*PLEASE have your credit card ready when calling. There is a \$25 NSF fee for all returned checks.*

Candace Rozell

President & CEO

[candace@conciiergeconnection.org](mailto:candace@conciiergeconnection.org)

*(Please do not send ticket orders to this email.)*

## Make A Note

**The concierge desk will close at 3pm on Wednesday, November 21 and remain closed through the week.**

All deliveries for that week will be delivered on Wednesday morning (before noon). Please pick up your order and verify it as soon as possible, as most management companies will close early as well. Contact us immediately should there be a discrepancy with your order. All orders will need to be placed no later than 2pm on Tuesday (the day before) in order to make the delivery for Wednesday morning.

Have a safe and happy holiday!

## The Trains at NorthPark

Each holiday season, over 80,000 visitors watch the most elaborate toy train exhibit in Texas, with locomotives whizzing on a journey across America—past the skylines of Dallas, New York City, San Francisco, New England and Washington, D.C.

This year, the annual Trains Exhibit is celebrating its 25th year supporting the Ronald McDonald House of Dallas, which serves as a home away from home for families of ill or injured children who are receiving critical medical care in Dallas. More than just another seasonal attraction, the Trains at NorthPark experience will immerse visitors in a brilliantly themed holiday train environment the moment they walk through the door. The sights and sounds of the American railroad, combined with hand crafted scenery, offer an exclusive and thrilling destination for visitors who wish to experience the art of the train.

Since 1987, this fundraiser, presented for the 4th year in a row by Bank of Texas, has raised money for the Ronald McDonald House of Dallas. Currently, this annual event is the largest fundraiser for the organization.

#### Dates:

November 17, 2012 - January 6, 2013

#### Location:

Northpark Center, Level Two near Barneys New York

#### Hours of Operation:

Monday through Saturday, 10am to 9pm  
Sunday, Noon to 6pm

#### Early Closings:

November 21, Thanksgiving Eve, at 6pm  
December 24, Christmas Eve, at 4pm  
December 31, New Year's Eve, at 6pm  
Closed Thanksgiving and Christmas Day;  
Open New Year's Day

#### Cost:

**\$6** for adults; **\$3** for children (ages 2-12) and senior citizens (age 65 and older). Children under 2 admitted free. Discount tickets are at Tom Thumb (\$1 off regular admission).

#### Railcars for Sale

They are gearing up for this year's Trains at NorthPark exhibit and railcars are now available for purchase! Talented local artists will hand-paint Lionel railcars with a message of your choice (a company name or logo, children's names, or a holiday greeting). The railcar will be displayed at the exhibit, then returned to you afterwards. For more information, log onto [www.rmhdallas.org](http://www.rmhdallas.org).

## Sundance Valet

If you've been to Sundance Square any time since May of this year, you were probably aware of the shortage of parking due to the construction.

Now Sundance is providing valet service, Monday through Friday from 10:30am to 4pm in an effort to increase visitation during the weekdays and ease the strain of hunting for parking spots.

This service is available at valet stands on the east and west ends of Main Street between 3rd and 4th Streets. The stands are marked with red umbrellas, and the workers wear shirts and hats bearing a Sundance Square logo. The service is free to visitors with a validated ticket from a Sundance Square shop or restaurant, or guests can pay \$10 for the valet service. Parking is still available in various parking garages around the square.



Visit many quality merchants and get a jump start on your holiday shopping on Saturday, November 10 from 11am to 4pm. Admission is FREE and there will be door prizes and drawings. Covenant Christian Academy is located at 901 Cheek Sparger Road, Colleyville, Texas 76034. For more information, visit [www.covenantchristian.net](http://www.covenantchristian.net) or call 817-281-4333.

## MORE DISCOUNT TICKETS & PASSES!

We have many discounts to theaters, sporting events, attractions, etc.; however, due to space limitations in our newsletter, we update and post those to our website on the 1st of each month. To access this list, please log onto [www.cciservices.org](http://www.cciservices.org) and click on the **newsletter** tab at the top of the page, then scroll down to the hyperlink that says **Discount Tickets** to view or print a copy.

## Perot Museum of Nature and Science

The \$185 million Perot Museum of Nature and Science will open on Saturday, December 1, 2012. The 180,000-square-foot museum will stand approximately 14 stories high. General admission and film tickets are already on sale at [perotmuseum.org](http://perotmuseum.org). The Museum, built on a 4.7-acre site, is located at 2201 N. Field St. (NW corner of N. Field Street and Woodall Rodgers Frwy, north of downtown Dallas and adjacent to Victory Park).

### Museum Features:

- Five floors of public space are devoted for public usage
- Expansive glass-enclosed lobby and adjacent rooftop deck with downtown view
- 11 permanent exhibit halls including a children's museum and outdoor playspace/courtyard
- State-of-the-art traveling exhibition gallery designed to host world-class exhibitions
- Ground-level exhibit workshops surrounded by large windows making workshop activity accessible for public viewing
- Education wing equipped with six learning labs and Robert and Ann Moody Forum
- 297-seat multi-media cinema boasting state-of-the-art 4K digital projection
- Flexible-space auditorium
- Public café and event catering managed by Restaurant Associates and Wolfgang Puck and its sister organization Real.
- Museum Shop operated by Event Network

### Hours of Operation:

Beginning December 1, the museum will operate year-round Monday-Saturday from 10am to 5pm and Sunday from noon to 5pm with the exception of some holidays. Please check [perotmuseum.org](http://perotmuseum.org) for special holidays, extended hours and unexpected closings.

### Admission Fees:

We are attempting to get discount tickets for our customers in the near future. Currently, general admission tickets and film tickets may be purchased online at [perotmuseum.org](http://perotmuseum.org). **NOTE: To avoid long lines and sell-outs, visitors are strongly encouraged to go online and purchase tickets in advance.** General admission to the exhibit halls will be **\$15** for adults (18-64), **\$12** for students (12-17) and seniors (65+), and **\$10** for children (2-11). Admission to the theater will be **\$8** for everyone. Combo admission for non-members to the exhibit halls and theater will be **\$20** for adults (18-64), **\$17** for students (12-17) and seniors (65+), and **\$15** for children (2-11). For members, general exhibit hall admission will always be free, and admission to the theater will be **\$6** for every member. (NOTE: Some traveling exhibits may have a surcharge.) Members will also enjoy free or discounted admission to various museum activities, programs and discounts to the Café and Museum Shop.

### Parking:

Parking will be available in two nearby lots. Handicap parking is available in the lot along the Museum on the west side (Lot A). Pricing for all lots is **\$6** per car when purchased onsite (at box office, kiosk or with attendant), **\$4** if prepaid online, and **\$3** for Perot museum members no matter where purchased.

For additional information on the museum as well as membership information, visit [perotmuseum.org](http://perotmuseum.org).





# Batman Live World Arena Tour

*American Airlines Center, December 12-16*

You may order discounted tickets to certain performances

for price levels 2-5 through your concierge. Also, for this

particular show your savings will be greater if you order **BEFORE**

**November 14.** Children under 2 can sit on a lap and do not

need a ticket. A service charge of \$1 per order will be added per

the AA Center. There are a limited number of Scout and Student tickets available and are

subject to availability. The final date to place orders through your concierge is **Wednesday,**

**December 5 by 2pm.** The dates, times, and prices are as follows:

**Regular Prices:** Price Level 1 - \$103 (no discounts); Price Level 2 - \$83;  
Price Level 3 - \$53; Price Level 4 - \$33; Price Level 5 - \$23



## Order by November 14:

SHOW DATE/TIME	PRICE LEVEL 2	PRICE LEVEL 3	PRICE LEVEL 4	PRICE LEVEL 5
Dec 12, 7:30pm	\$ 69.58	\$ 44.08	\$ 27.08	\$ 18.58
Dec 13, 7:30pm	\$ 69.58	\$ 44.08	\$ 27.08	\$ 18.58
Dec 14, 7:30pm	\$ 78.08	\$ 54.58	\$ 35.58	\$ 27.08
Dec 15, 12pm	\$ 78.08	\$ 54.58	\$ 35.58	\$ 27.08
Dec 15, 4pm	\$ 78.08	\$ 54.58	\$ 35.58	\$ 27.08
Dec 15, 8pm	\$ 78.08	\$ 54.58	\$ 35.58	\$ 27.08
Dec 16, 11:30am	\$ 78.08	\$ 54.58	\$ 35.58	\$ 27.08
STUDENT TICKETS	NA	\$ 32.00	\$ 22.00	NA

## Order after November 14:

SHOW DATE/TIME	PRICE LEVEL 2	PRICE LEVEL 3	PRICE LEVEL 4	PRICE LEVEL 5
Dec 12, 7:30pm	\$ 73.55	\$ 46.55	\$ 28.55	\$ 19.55
Dec 13, 7:30pm	\$ 73.55	\$ 46.55	\$ 28.55	\$ 19.55
Dec 14, 7:30pm	\$ 82.55	\$ 55.55	\$ 37.55	\$ 28.55
Dec 15, 12pm	\$ 82.55	\$ 55.55	\$ 37.55	\$ 28.55
Dec 15, 4pm	\$ 82.55	\$ 55.55	\$ 37.55	\$ 28.55
Dec 15, 8pm	\$ 82.55	\$ 55.55	\$ 37.55	\$ 28.55
Dec 16, 11:30am	\$ 82.55	\$ 55.55	\$ 37.55	\$ 28.55
STUDENT TICKETS	NA	\$ 32.00	\$ 22.00	NA

# ICE! featuring DreamWorks'

## Merry Madagascar

*November 8-January 1, 2013*

**Hours: Sunday-Thursday: 10am-9pm**

**Friday-Saturday: 10am-10pm**

Gaylord Texan's popular ICE! winter holiday attraction returns with an all-new, hilarious theme: ICE! featuring DreamWorks' Merry Madagascar. The DreamWorks animated holiday TV special will be brought to life in an interactive world of colorful ice sculptures and 20-foot tall ice slides (hand carved by 40 artisans from Harbin China) entirely from TWO MILLION pounds of ice. Relive the story of how Alex the Lion and his friends saved Christmas after Santa and his reindeer crash onto the island of Madagascar. ICE! featuring DreamWorks' Merry Madagascar at Gaylord Texan will be open daily November 8-January 1, including holidays.



Additionally, Lone Star Christmas at Gaylord Texan will provide a winter wonderland including 1.5 million holiday lights, a 54-foot rotating Christmas tree, a life-sized Gingerbread House, 12,000 ornaments, and Santa Claus himself, just to name a few. Enjoy a magical holiday experience your family won't soon forget! For more information, visit [www.gaylordtexan.com](http://www.gaylordtexan.com).

Contact your concierge to email you a special link, promo code and instructions on **how to order discounted ICE! tickets.** Our discount will apply on these specific dates **ONLY** (Nov 12-15, 19-20, 26-29 and Dec 3-6, 10-13, 17-18). The discounted price is **\$18.95 + tax** per person (and includes self parking). The discount link we give you has been provided strictly for the use of our customers and **CANNOT** be posted to a company intranet or on the internet. Gaylord monitors this closely and will shut down the site immediately, which has happened in the past. So, please **DO NOT** ruin this for the many people who enjoy utilizing this discount each year.

# Dallas Mavericks

The Dallas Mavericks 2012-13 season is here and we have a special offer just for you. As a customer of Concierge Connection you have the opportunity to purchase discounted tickets for select games without any processing fees! At this time they are rolling out games through the end of December, some with limited availability already and others with a good supply of tickets. The process is simple, the seats are great, and you can print out your tickets as you buy, so it's also convenient. Many of the games will sell out quickly so we encourage you to place your orders **NOW** to get the seats you want! They will be adding additional games at a discount



throughout the season, so make sure you check back often. **Simply contact your concierge to email you a special link and offer code to take advantage of this offer.**

**Discounted tickets are available in all three levels of the arena, and are as follows:**

**Lower bowl seats (100 level):**

\$76 (regular \$84)

**Platinum club seats (200 level):**

\$90 (regular \$99)

**Upper bowl seats (300 level):**

\$14 (regular \$17), \$29 (regular \$33)

# Fort Worth Greek Festival

*November 9-11*

Now in their 45th year, Fort Worth Greek Festival has all of your favorite Greek foods, including Athenian chicken, lamb, shish-ka-bob, gyros, and many more! Baked and frozen foods also available, including pastries, breads, desserts and ready to heat dishes. Visit rain or shine; the main festival area is indoors. Enjoy live Greek music and folk dancing.

Visit the gift shops! Browse the fine jewelry display of imported gold and silver, crosses, rings, earrings and many others. Bring the kids to the outdoor Children's Activity Area (weather permitting).

Visit [www.fortworthgreekfestival.com](http://www.fortworthgreekfestival.com) or call 817-626-5578 for more information. The festival is located at St. Demetrios Greek Orthodox Church (2020 NW 21st Street, Fort Worth, TX 76164) and hours of operation are Friday and Saturday, 10am-10pm, and Sunday, 11am-3pm.

## Job-Training Program Gives More Vets a Chance

Nearly 50,000 unemployed veterans nationally have already been approved for the Department of Veterans Affairs' new job-training and education program. It is a one-time shot for veterans ages 35 to 60 to get a year of course work in fields offering a high potential for future employment.



The Veterans Retraining Assistance Program was created as part of the VOW to Hire Heroes Act passed by Congress and signed by President Barack Obama in 2011. A flood of applications from out-of-work veterans suggests the demand for training is strong. Since the program opened for enrollment in May, Veterans Affairs has received over 66,000 applications and approved over 53,000. The goal is to train 99,000 veterans over the next two years. The program is not intended to help veterans get four-year degrees, but rather certificates or training in growing industries. Computer support, business operations and substance-abuse counseling are among the jobs veterans are seeking. What it is designed for is to make veterans quickly eligible to get back into the job market in high-demand occupations. Also, the DOL will offer employment assistance to every Veteran who participates upon completion of the program. The VRAP program pays participants a monthly stipend for schooling costs. However, because it is a reimbursement, the participant may have to pay some costs upfront. Some say the program is not for everyone. This program is very intense and demanding and it requires legwork by the applicant: find a school within program parameters, get the field of study approved, show that you are unemployed, etc. Also, participants must attend full-time in order to receive up to 12 months of assistance equal to the monthly full-time payment rate under the Montgomery GI Bill—Active Duty program (\$1,564 effective October 1, 2012).

The VRAP offers 12 months of training assistance to veterans who:

- Are at least 35 but no older than 60
- Are unemployed on the date of application
- Received an other-than-dishonorable discharge
- Are not eligible for any other VA education benefit program (e.g.: the Post-9/11 GI Bill, Montgomery GI Bill, Vocational Rehabilitation and Employment Assistance)
- Are not in receipt of VA compensation due to un-employability
- Are not enrolled in a federal or state job-training program
- The program is limited to another 46,000 participants through March 31, 2014

For more information on applying for the Veterans Retraining Assistance Program, visit [benefits.va.gov/vow/education.htm](http://benefits.va.gov/vow/education.htm) or call 888-442-4551.

Source: U.S. Department of Veterans Affairs & Star-Telegram

## LAST MONTH TO BUY 2012-2013 ENTERTAINMENT PASSBOOKS

We have Dallas and Fort Worth Entertainment Passbooks available at **\$30** each. With hundreds of half-off and two-for-one coupons, the Entertainment Passbook is the best way to save money on dining, shopping, attractions and much more! **This year's book will contain \$25 bonus cards to be used at restaurant.com.** Contact your concierge for a copy.

## Military Charity Options

### COMFORT THE TROOPS WHO PROTECT YOU

The men and women who serve in the military have a stressful enough job to begin with. Add to that the financial burdens on their families manning the home front. A donation to an armed-forces-related charity can lend emotional support to troops overseas and financial assistance to returning soldiers and their loved ones. Here are three top-rated groups, according to **CharityNavigator.org**. These charities also get high marks from the Better Business Bureau's Wise Giving Alliance.

#### ► HOMES FOR OUR TROOPS

(Homesforourtroops.org) builds specially adapted homes for severely injured veterans at no cost to them.

#### ► OPERATION HOMEFRONT

(Operationhomefront.net) provides emergency help and care packages to soldiers stationed abroad. This organization also offers services ranging from food assistance to home and auto repair to military families.

#### ► HOPE FOR THE WARRIORS

(Hopeforthewarriors.org) provides counseling and other services to improve the morale and quality of life for service members and families who are affected by injuries or death suffered in the line of duty.

## BuyMyTronics

BuyMyTronics, a new type of electronics store, opened a brand new location last month at 1301 West Glade Road in Euless (817-358-9062). They have a huge assortment of new and pre-owned electronics and accessories, including phones, tablets, and laptops. You can also trade in your old smartphones, tablets, and media players for cash or in-store credit. Currently, this new location is limited to primarily phones and laptops but will be expanding its options soon. However, you may still utilize the website at [buymytronics.com](http://buymytronics.com) and they offer many free shipping options to send your devices. BuyMyTronics.com was created to offer a quick, simple and friendly solution for people looking to unload unwanted (broken, used, and new) cell phones, iPods, mp3 players, iPhones and game consoles. Whether it's an old Blackberry, broken iPod, a used Wii or a brand new Zune, **buymytronics.com** offers an easy, fast, and high paying option. Why throw away electronic devices when you can get paid cash for them? The online site is expanding to include laptop computers, digital cameras, camcorders, GPS devices, and other electronics with the same green-minded focus of paying for used and broken merchandise that would otherwise end up as waste. For additional information and to view customer comments, press releases from *FORTUNE*, *msnbc*, *PCWorld*, *Mac Life* and more, visit [www.buymytronics.com](http://www.buymytronics.com).

## Movie Ticket Price Increase

The following theaters raised prices last month. Angelika increased \$0.25 per ticket and AMC Gold & Silver by \$0.50 per ticket. We were given one last opportunity to place an order at the lower price. So, we will continue to sell that inventory at the lower price until we run out. The new AMC stock will have a new design when we reorder and those will be at the higher prices. So, if you visit the theater often or plan to use movie tickets as stocking stuffers this year, be sure to stock up at the lower price while they last. These two theaters do not have expiration dates on their tickets.

