



Concierge Connection

"Helping Professionals Get Back to Business"

HOW TO USE THE CONCIERGE SERVICE

ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; please pick up your tickets no later than 4:00 pm that same day.

All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.

3 WAYS TO ORDER

PHONE

972-770-4045

EMAIL

services@conciiergeconnection.org

WEB

www.cciservices.org

WE DO NOT ACCEPT PERSONAL CHECKS OR CASH.

We do accept ALL major credit cards, debit cards and company checks.

PLEASE have your credit card ready when calling. There is a \$25 NSF fee for all returned checks.

Candace Rozell
President & CEO

candace@conciiergeconnection.org

(Please do not send ticket orders to this email.)

Tax Day 2013

If you're one of the hundreds of thousands of taxpayers who wait until the last minute to file your taxes, make a note: The IRS has announced that the due date for 2012 individual federal income tax returns will be Monday, April 15, 2013. That's the date by which your form has to be either submitted electronically or postmarked for your tax return to be considered timely filed by the IRS.

Take Our Daughters And Sons To Work® Day Thursday, April 25

More than 37 million youth and adults participate at over 3.5 million workplaces each year. Take Our Daughters And Sons To Work® Day has inspired a future generation of girls and boys by helping bring them into the workplace to explore the many life choices they have. The recommended age range is 8-18. The theme for 2013 is "Work In Progress."

It's about teamwork! Working together with employers, employees, parents, mentors, and educators is key to creating a successful day that strengthens the connection between education and work and relationships between parents and their children.

View a copy on the website of the 112th Congress and Senate Resolution, S. RES. 408 which dedicated April 26, 2012 as Take Our Daughters And Sons To Work® Day and acknowledged the program's 20th anniversary!

Official merchandise is available for your Take Our Daughters And Sons To Work® Day program at the online store. To learn more about the program, purchase merchandise, or become a Lead Sponsor, visit www.DaughtersAndSonsToWork.org or call 1-800-676-7780.

Blessing of the Vines and New Vintage Wine & Gallery Trail

April 13, 11am-5pm

Make springtime plans for a weekend to relish at Grapevine's 21st Annual New Vintage Wine & Gallery Trail presented by Park Place Motorcars Grapevine. An abundance of fun-filled activities will pack the entire weekend, including the ceremonial Blessing of the Vines and New Release Wines, and the captivating Wine & Gallery Trail, which incorporates unique art galleries in Historic Downtown Grapevine and wine-related activities.

Tickets for the Wine and Gallery Trail are **\$49** per person and include wine tastings at all of Grapevine's winery tasting rooms, food offerings, live entertainment and a souvenir wine glass. The Wine and Gallery Trail begins and ends at Delaney Vineyards. Complimentary shuttles begin at 12pm from Delaney Vineyards and run continuously between all wineries until 5pm. Participants must be 21+ and present a valid government issued ID. **For taxi service, call Yellow Cab Company (817-534-5555) and for town car service, call (817-819-7474).**

Designated Driver Program - Designated drivers receive complimentary food and non-alcoholic beverages at each winery visited on April 13. In addition, those individuals will be entered into a drawing for a gift basket overflowing with fabulous gifts from Grapevine's historic district merchants, over a \$500 value. Register at any winery that day!

Accommodations - Special Hotel Rates are available at Gaylord Texan Resort & Convention Center, Grand Hyatt DFW, Hyatt Regency DFW, Residence Inn, Comfort Suites DFW North/Grapevine, and Super 8 Hotel.

For more information on the event, a map showing complimentary parking lots, to view the hotel packages available at each hotel listed above, or to purchase tickets, please call the Grapevine Convention and Visitors Bureau at 817-410-3185 or visit www.GrapevineTexasUSA.com.

Dallas Mavericks

As a client of Concierge Connection, you have the opportunity to purchase discounted tickets for selected games without any processing fees! Discounted tickets are available in all three levels of the arena, and are as follows:

Upper Bowl Seats (300 level):

\$14 (reg \$17) & \$29 (reg \$33)

Platinum Club Seats (200 level):

\$90 (reg \$99)

Lower Bowl Seats (100 level):

\$76 (reg \$84)

The process is simple, the seats are great, and you can print out your tickets as you buy, so it's very convenient! Tickets are limited, and games will sell out quickly so place your orders NOW to get the seats you want!



To view available games, contact your concierge to email you a link that you will keep on hand. Anytime you want to order you simply click on that link and enter the Special Offer Code: **mavs31** to purchase your tickets! Make sure and bookmark the site and check back often, as games may be added throughout the season! Go early and get ready to be rowdy, proud and loud!

Directions to purchase tickets:

1. Click on the link your concierge sends you.
2. Select Game (click on "Find Tickets").
3. Enter the Special Offer Code: mavs31. Do not enter email address here.
4. Create new Group Account if you don't already have a "Corporate Concierge group ticket account" for the Dallas Mavericks.
5. Select the number of tickets you would like to purchase.
6. If you get the error message "You have reached your ticket limit for this event," it means that there are no tickets available in the price requested. Try another price or "best available."
7. Purchase and print tickets (No Fees).

Texas Rangers

Texas Rangers 2013 season is near! Discounted tickets range from **\$8-\$39** off of the regular price and depend on your game date selection, seating preference, and availability. Opening Day is Friday, April 5. It is considered a premier game and we cannot order tickets. The only way to guarantee tickets to Opening Day is to purchase a season plan through the Rangers. We can make calls for you to obtain them through other sources but will they be sold at a premium price.



However, you may begin ordering tickets for other games. Contact your concierge for a calendar with pricing chart for this year as well as a parking map and schedule of promotional game dates.

There are three price-points: Mon/Tues games, Wed/Thurs games, and Marquee games. Gate prices and pricing for Premier games will be listed to the left of the price chart on all games (for comparison purposes) – these are not the prices you will have to pay UNLESS you want tickets in a seating area where the "Concierge Discount" is not offered. Our discounts will apply in the following seating areas: Lower Box, Corner Box, AYCE Upper Home Run Porch, Lower Reserved, Terrace Box, Upper Box, and Upper Reserved.

Important Notes:

- ▶ What used to be the **Cuervo Club** is now the **Capital One Club**. It is exclusive to **season ticket holders** in Home Plate, VIP and Premium Infield seating areas thru the 3rd inning. **AFTER** the 3rd inning it will open to fans with tickets in sec. 18-34 and sec. 217-235, like it used to be.
- ▶ Captain Cash is the same, offered in \$5 increments at a 10% discount (valid through Sept 29, 2013). This can be added on to any order and is good to use at most concession stands for food and alcohol, as well as **most** merchandise. It **CANNOT** be used for tickets, parking, or game-used merchandise.
- ▶ General Parking has gone up from \$12 to \$15. Valet Parking is \$40. Parking can be added to any order so you can pay in advance, though it is the same price as if you pay cash upon arrival.
- ▶ The Friday Night Fireworks special has been raised from \$10 to \$15 for Upper Reserved this year. That's the same price as the Concierge Discount in that area. There probably won't be any offers made to the general public that will be cheaper than the Concierge Discount, but if there are we will be notified and offered the cheaper option to pass along to you.

AND MOST IMPORTANTLY:

The Concierge Discount is meant to be a benefit for our customers and their families to enjoy baseball games at a discounted price. If you purchase tickets to a game, and for some reason cannot attend, our rep is very lenient and willing to work with you. You will have the option to trade the tickets for another game or, if necessary, refund the money altogether (as long as there is enough time for you to "return" the tickets first). What they **DO NOT** want to see is our customers purchasing tickets, and then turning around and re-selling them using StubHub or any other avenue in order to make a profit. The Rangers do have a way to track the re-sale of tickets in their ticket system and the Rangers do reserve the right to refuse or discontinue service if they feel that this Discount Program is being taken advantage of in any way. So, please help us keep this valuable benefit in place for those who depend on the savings in order to afford to take their families to the ballpark.



You're Invited!
Dallas Stars Corporate Concierge Nights!

Thursday, April 18 at 7:30pm
\$15.00 & UP!

Visit: DallasStars.com/cbregroup

*Special Offer Code: **gostars**
*Cap sensitive

Join us for a **PRE-GAME** party on the plaza at 5:00pm!
Look forward to live music, NHL Alumni meet & greet, games, & prizes!

COOLEST GAME ON EARTH

Questions? Contact your Stars rep, Amber Stone at 214-387-5514 OR astone@dallasstars.com

Six Flags Over Texas

New Limited Time Bonus Offer for 2013!

Everything is bigger in Texas—even the Texas SkyScreamer, the world's tallest extreme swing ride. Texas SkyScreamer will tower an astonishing 400 feet over Six Flags.

This year we will carry regular season passes at a savings of **(over \$10 off)** and combo season passes (valid at both Six Flags & Hurricane Harbor) at a savings of **(over \$35 off)** of the regular individual pass prices. **PLUS, as an added bonus this year**, customers that purchase four (4) or more season passes **by April 28** will receive one free season parking voucher for every (4) season passes purchased. This offer will apply toward the purchase of regular season passes or combo season passes. The benefits of a season pass include unlimited visits, FREE visits for friends on select days, and a value book worth over \$300 in park savings. As always, daily tickets will be available all season at a discount.

Ticket Types & Pricing

SFOT one day general

Gate Price (w/tax)	\$64.78
Discount Price (w/tax)	\$40.00

HH one day general

Gate Price (w/tax)	\$32.38
Discount Price (w/tax)	\$25.00

SFOT Season Pass

Gate Price (w/tax)	\$80.98
Discount Price (w/tax)	\$70.75

Combo Season Pass

Gate Price (w/tax)	\$129.58
Discount Price (w/tax)	\$94.50

Season Parking

Gate Price (w/tax)	\$64.80
Discount Price (w/tax)	(1) FREE w/ purchase of every (4) Season Passes



SeaWorld

SeaWorld San Antonio marks the opening of its 25th operating season by offering guests more days to enjoy the park. This year, SeaWorld has 231 operating days on the calendar, making it the most days in a single year that the seasonal theme park has operated in more than two decades.

Spring at SeaWorld

SeaWorld's waterpark, Aquatica, ushered in spring when it opened on March 2, which was the earliest advertised 2013 opening of an outdoor waterpark in Texas. The new waterpark opened in May 2012 and features up-close animal experiences along with water rides from the serene to the extreme.

On Saturdays now through June 1, SeaWorld guests can enjoy extended hours for **Spring into Night**, featuring the park's hottest nighttime shows, including:

- **Shamu Rocks!**, a crowd rockin', electrifying show featuring SeaWorld's famous killer whale, Shamu.
- **Sea Lions Tonite**, showcasing pinniped-pranksters, Clyde and Seamore, as they spoof the park's daytime shows.
- **Elmo Rocks**, a Sesame Street rock 'n roll musical show starring Elmo with Zoe, Cookie Monster, Bert and Ernie.
- **Sesame Street Bay of Play Block Party**, where guests can dance and sing along with all their favorite Sesame Street friends.

SeaWorld's "**Just for Kids**" series takes place on weekends in April and features live children's shows by nationally-recognized entertainers on Saturdays, including Caillou, Laurie Berkner, Choo Choo Soul and Imagination Movers and the Sesame Street stage show "Elmo Rocks" on Sundays. On May 4, the park welcomes Dove-award winning and Grammy nominated Christian rock group MercyMe as they headline the park's **Praise Wave** event.

2013 General Admission

Gate prices are \$64.88 (AD) and \$56.23 (CH, 3-9) for one day. Contact your concierge to purchase **discount tickets for \$55 (AD) and \$49.50 (CH, 3-9)**. All prices listed include tax. **Our tickets are valid for 2 days** and 2nd day must be used within 14 days of first visit. Admission tickets do not include Aquatica San Antonio. However, admission tickets can be upgraded at the park for \$25 + tax to include a visit to Aquatica.

NOTES FROM THE PRESIDENT...

IMPORTANT INFORMATION for Buildings Without an On-Site Concierge

Many of our buildings have utilized our services for several years. Since there are new tenants in most of those buildings, I'd like to cover a few important things regarding the services. The management company of your building has "contracted" us to offer you concierge services. They pay the monthly fee required so it is a "complimentary" service for you and is **ONLY** available to those who work in your building. Although we will cover some of the most important information when utilizing the service, you may log onto our website at www.cciservices.org to learn more about the company and what we offer.

- 1) The services are available (Mon-Fri), 9am-5pm (excluding holidays). There are a few times throughout the year when our team is required to attend meetings or report to one of our buildings for special events. Therefore, there could be short periods of time that we are not available. However, **ALWAYS** leave a message or send an email and we will get back to you ASAP!
- 2) We will deliver tickets to your building every Friday (no later than noon) and you must pick your order up no later than 4pm that same day. (However, be aware that most management offices close earlier the day before a holiday). We are not responsible for tickets that are not picked up on time.
- 3) Should you miss a weekly delivery (or not working on a Friday), you may go to any one of our on-site locations nearest you to get the tickets you need for the weekend. If you decide to exercise that option, we would be happy to give you that location and contact information, hours of operation, and payment options (as some do not accept credit cards). You must confirm with that on-site concierge an ETA prior to your visit so they can attempt to be at the desk when you arrive—saving you an extended wait—as well as verify ticket availability.
- 4) Each month (on or around the 1st), you should receive an emailed concierge newsletter with updated information from either the "management office" or the "tenant contact" for your particular company. If for some reason you do not receive a copy, log onto our website at www.cciservices.org and click on the "newsletter tab" at the top of the page. Scroll down to the hyperlink for the current month's issue.
- 5) That same "newsletter tab" on our site has a link for "Discount Tickets & Passes" (which is updated on the 1st of each month as well). You may view a list of the many discount tickets available to you by clicking on that link. The website is also a good source for information on additional services available to you.

Should you have additional questions, please feel free to contact us and have a great day!

Candace D. Rozell, President & CEO

Discount Ticket Listing

We continue to offer discounts to many theater, sporting events, attractions, and restaurants; however, due to space limitations in our monthly newsletter, we have decided to post those to our website instead of using the back page each month. In addition, many of you are unaware that you can utilize us for more than just discount tickets. We are a full service concierge company and can help you with many things on your to-do list. The management company/owners of your building have contracted us to provide these services to you. Although the services are complimentary for those of you who work in a building in our network, there will be a few things that require additional manpower and fees will apply. Those will be discussed prior to fulfilling your request. See this month's back page for additional services. To access this list in the future, please log onto www.cciservices.org and click on the **services** tab at the top. To see our updated list of discounts to area attractions, click on the **newsletter** tab.

Calling All Golf Fans

Your concierge is now taking orders for discounted tickets to the 2013 Byron Nelson Classic. The tournament is May 13-19 at the Four Seasons Resort and Club in Las Colinas. Tickets are **\$35** (reg. \$45). *ALL orders must be placed through our main office by calling 972-770-4045 or email services@conciergeconnection.org. Deadline to order is 5pm on Wednesday, May 8 and tickets will be delivered to your building no later than noon on Friday, May 10. Tickets are limited and all sales are final.*

FC Dallas

FC Dallas does not want you to miss out this month as they face defending champ **LA Galaxy on Saturday, April 13 at 6:30pm.**

- The match last year was the most anticipated all season in 2012.
- It was approaching sold out status 2 weeks before kickoff.
- LA Galaxy has been defending champs the past two seasons.
- Both teams have international team players on the rosters.
- All fans can enjoy **FREE PARKING** at FC Dallas Stadium.
- (Promo Code: FCD) for tickets as low as **\$16!**
- Buy today to avoid Standing Room Only Tickets

You will be able to get up to 20% discount off of most home games. Simply contact your concierge to email you a special link to access the games and seating availability. For group or kids soccer team inquires, contact our FC Dallas ticket representative Noel Perez at 469-365-0155 or by e-mail at nperez@fcdallas.com.

Scarborough Renaissance Festival

April 6-May 27; 10am-7pm Saturdays, Sundays, and Memorial Day Monday, Parking is FREE

Themed Weekends & Special Events for 2013! 2013 will be full of surprises and new events – updates will also be posted on Facebook!

April 6 & 7 - Opening Weekend

Children (ages 5-12) admitted free all weekend (up to three children with each paid adult admission). Seniors (65 and up) admitted for \$12 – Discount only available at the Ticket Office

April 13 & 14 - Pirate Invasion Weekend

April 20 & 21 - Highland Games Weekend

April 27 & April 28 - Royal Ale Festival

Contact your concierge for discount admission tickets. Adult tickets are only \$18 (25% discount off of gate price) and Child tickets are \$9 (10% off of gate price).

Medieval Times

Medieval Times is running a special promotional offer through April 30 ONLY! Adult tickets are **\$35.37** and child tickets are **\$21.57**. This is **40% off** during one of their most peak times of the year! Contact your concierge to place your order.

San Antonio & Beyond: A Prepaid Pass to Attractions and Museums

One Price, Multiple Attractions... Valid 7 Consecutive Days

SUPER SAN ANTONIO PASS

\$69 Child; \$99 Adult

Just present your Super San Antonio & Beyond Pass at any of the following attractions: Alamo Trolley Tours, Buckhorn Saloon & Museum, Tomb Rider 3D, Edward Steves Homestead Museum, Guinness World Records Museum, IMAX Theatre Rivercenter, Natural Bridge Caverns, Ripley's Haunted Adventure, San Antonio Children's Museum, San Antonio Museum of Art (closed Mondays), Splashtown (May-Aug), Texas Ranger Museum, The Alamo (gift shop discount), the Ultimate Mirror Maze Challenge, Witte Museum, UTSA's Institute of Texan Cultures, Ripley's Believe It or Not, Louis Tussaud's Wax Works, and McNay Art Museum (closed Mondays).

MUSEUM PASS

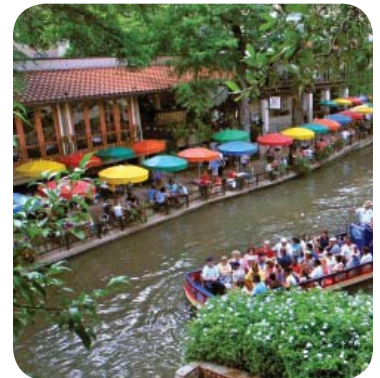
\$29 Child; \$39 Adult

Just present your San Antonio & Beyond Museum Pass at any of the following attractions: Buckhorn Saloon & Museum, Edward Steves Homestead Museum, San Antonio Children's Museum, San Antonio Museum of Art (closed Mondays), Texas Ranger Museum, The Alamo (gift shop discount), the Witte Museum, UTSA Institute of Texan Cultures, and McNay Art Museum (closed Mondays).

DOWNTOWN PASS

\$39 Child; \$89 Adult

Just present your San Antonio & Beyond Downtown Pass at any of the following attractions: Alamo Trolley Tours, Buckhorn Saloon & Museum, Tomb Rider 3D, Guinness World Records Museum, IMAX Theatre Rivercenter, Ripley's Haunted Adventure, San Antonio Museum of Art (closed Mondays), San Antonio Children's Museum, Texas Ranger Museum, The Alamo (gift shop discount), the Ultimate Mirror Maze Challenge, UTSA's Institute of Texan Cultures, Ripley's Believe It or Not, and Louis Tussaud's Wax Works.



EXPERIENCE SAN ANTONIO 3-DAY PASS

\$69 Child; \$89 Adult

Tomb Rider 3D, Guinness World Records Museum, IMAX Theatre Rivercenter, Ripley's Haunted Adventure, Buckhorn Saloon & Museum, and Texas Ranger Museum.

You are ready to see the best in San Antonio!

This pass is activated the first time you use it. It is then valid for seven consecutive days. Visit as many attractions as you like, but you are limited to visiting each attraction only once.

► Buy online at: www.sanantoniotourism.com

