

Concierge Connection

"Helping Professionals Get Back to Business"

HOW TO USE THE CONCIERGE SERVICE

ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; [please pick up your tickets no later than 4:00 pm that same day.](#)

All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.

3 WAYS TO ORDER

PHONE

972-770-4045

EMAIL

services@conciiergeconnection.org

WEB

www.cciservices.org

WE DO NOT ACCEPT

PERSONAL CHECKS OR CASH.

We do accept ALL major credit cards, debit cards and company checks.

PLEASE have your credit card ready when calling. There is a \$25 NSF fee for all returned checks.

Candace Rozell

President & CEO

candace@conciiergeconnection.org

(Please do not send ticket orders to this email.)

Southlake Oktoberfest

October 4-6

Attend the 12th annual Oktoberfest celebration. There are no admission or parking fees. There will, however, be a wide range of food, beverages, and booth items available for sale! Take a stroll in Southlake's beautiful Town Square while looking at the unique, and crafted arts and crafts booths. Great food and live entertainment are also at your fingertips during this fun-filled event. The kids will have a great time in the excitement-packed children's area! The fantastic entertainment line-up for this year will be Big Wheel (Friday evening), Guns 4 Roses (Saturday evening), and Septien Stars (Sunday afternoon). Don't forget to sign up your dog to participate in the popular wiener dog race!

Visit www.oktoberfestsouthlake.com for more information, a full entertainment schedule and festival map. Hours of operation are Friday, October 4 (5pm-11pm); Saturday, October 5 (10am-11pm); and Sunday, October 6 (12pm-5pm).

Friday on the Green

Friday, October 11 (7pm-10pm)

This is the last month for Friday on the Green! It is a monthly concert series presented April-October and the event is held at Magnolia Green, located on Lipscomb between Magnolia and Rosedale. Friday on the Green regularly attracts hundreds during the warm weather months with the region's best live music, tasty food, drinks, and the fun and relaxed atmosphere of a big neighborhood picnic. Groups of families and friends show up with blankets, chairs and pets to enjoy a lineup of two or three great local bands, great food from Food Trucks, and beer from Rahr & Sons Brewing Company and Coors Light.

For more information on Friday on the Green, Fall ArtsGoggle, and Fall Open Streets, contact Mike Brennan with Fort Worth South, Inc (a non-profit redevelopment organization working to revitalize this important urban neighborhood):

- Phone: 817-923-4113
- Email: mike@fortworthsouth.org
- www.fortworthsouth.org

Fall ArtsGoggle

10th Anniversary

Saturday, October 12 (4pm-10pm)

ArtsGoggle, the twice-yearly celebration of art, artists and music in Fort Worth, Texas' Near Southside, is expecting another tremendous turnout. Since its inception in 2003, ArtsGoggle has evolved into a popular festival of the arts in this eclectic neighborhood of historic elegance and urbanism immediately south of the central business district of Fort Worth. This free to the public, family-friendly event attracts a crowd as diverse as the neighborhood itself with live music, artistic displays of every kind, food, drink, and fun for everyone. This year, dozens of businesses in the Near Southside will become art venues and open their doors to show off the work of a variety of local artists. The public is invited to park their cars and rediscover this revitalized urban neighborhood by foot, ArtsGoggle Trolley, bicycle or pedi-cab.

Fall Open Streets

Sunday, November 10 (Noon-4pm)

This free event will involve the closure of segments of streets to car traffic—only human-powered modes will be allowed, from pedestrians to bicycles and everything in between. The closed streets will be transformed into "urban playgrounds," with food vendors, live music, kid's areas, fitness classes, and more. This first Open Streets will take place on Magnolia Avenue, 5th Avenue, and Allen Avenue, forming a path linking the hotspot of Magnolia to the neighborhood streets of Fairmount (and its two parks, Fairmount Park on 5th and Fire Station Park on Allen). Some parts of the route will be chock-full of activities and vendors, while some will be more relaxed, allowing the gentle enjoyment of a neighborhood not dominated by cars.

Trans-Siberian Orchestra

American
Airlines Center
Monday,
December 30
at 3pm and
7:30pm



Trans-Siberian Orchestra (TSO) will celebrate their first 15 years of touring with an encore and final performance of their multi-platinum rock opera, "The Lost Christmas Eve." A modern classic that can stand side-by-side with a Charles Dickens tale, "The Lost Christmas Eve" has become yet another chapter in the TSO holiday tradition. Encompassing a rundown hotel, an old toy store, a blues bar, a Gothic cathedral, and their respective inhabitants all intertwined during a single enchanted Christmas Eve in New York City, "The Lost Christmas Eve" is a holiday favorite for the entire family.

There is no discount on ticket prices for this show, but you will save the Ticketmaster fees of \$15.50-\$17.50 per ticket by ordering through your concierge. A \$1 service charge per order will apply per the AA Center. **Ticket prices are (72.50, 62.50, 52.50, 42.50, 32.50).** Children under 2 years old do not require a ticket and can sit on a lap. **Deadline to order is December 20 by 2pm.**

Disney on Ice at the Allen Event Center



100 Years
of Magic,
November 27 -
December 1

Join the celebration as 65 of Disney's unforgettable characters from 18 beloved stories come to life. You'll be captivated by the one and only Mickey Mouse, the irresistible Minnie Mouse, Goofy, Donald Duck, Jiminy Cricket, Pinocchio, and many Disney Princesses.

Discount Dates:

Wed, Nov 27 at 7:30pm
Fri, Nov 29 at 11:30am, 3:30pm, 7:30pm
Sat, Nov 30 at 1pm, 5pm
Sun, Dec 1 at 12pm, 4pm

Discount price is \$27 for "yellow sections" on the seating chart and includes the facility fee. However, a fee of \$1 per order will be charged per the AA Center. Children under 2 may sit on a lap.

Deadline to order is Wednesday, Nov 13 at 2pm. PARKING IS FREE AT THE ALLEN EVENT CENTER!

ICE!™ featuring The Nutcracker

November 14 - January 4, 2014
The Gaylord Hotel, Convention
Center Hall A & B

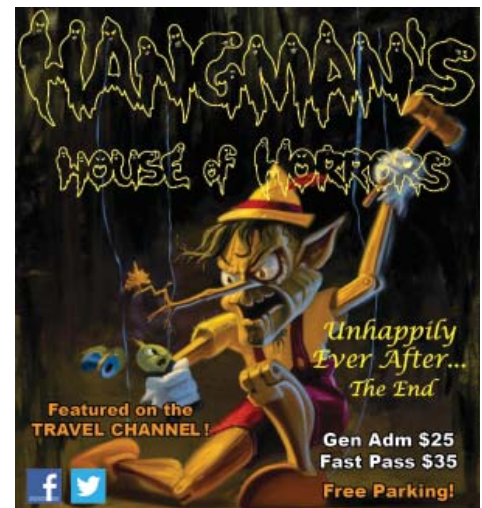
Join Clara and her Nutcracker Prince for a magical adventure in more than 2 MILLION POUNDS of hand-carved ice sculptures and slides! Relive your favorite scenes from the classic ballet, accompanied by the original Tchaikovsky score and featuring thrilling rides down the most extravagant slides ever! New for 2013, enjoy an interactive bonus ice area that transports families to the iconic holiday sights and sounds of New York City. Your awe-inspiring experience concludes with the wonder of the Nativity in ice.

The award-winning ICE! attraction presented by Lexus, MetroPCS and Pepsi is carved by a team of 40 master ice artisans from Harbin, China. These talented craftspeople spend more than a month in Grapevine creating the one-of-a-kind display. Harbin, known as the "ice city" of China, hosts the famed International Ice and Snow Festival annually, where more than 2,000 sculptors carve a 100-acre walk-through ice park using ice from the nearby Songhua River.



Tickets are ON SALE NOW and our discount rates are the same as last year, (\$18.95 and valid on non-peak days only). Contact your concierge for a specific web link and special

promotional code to order and print your tickets. This web link and promo code is not available to the general public and The Gaylord prohibits the use of it on company sites or the internet. A \$3 transaction fee per order will apply.



Hangman's 25th Anniversary & FINAL Season!

Dates: Open Every Fri & Sat, Sept 13 - Nov 2
Plus Nightly, Oct 27 - 31

Times: 7:30 pm til 12 am Fri & Sat
7:30 til 10 pm all other nights

Place: 2013 North Forest Park Blvd
1-30 & N Forest Park Blvd, 1 mile west of downtown Fort Worth

TOP Charity-Benefiting Haunted House in the World!

- General admission/\$25
 - Fast Pass/\$35 (Get immediate entrance into all 3 attractions), sold in limited quantities each evening
 - Season Pass/\$60 (Good for one General Admission ticket EVERY night of Hangman's 2013 Season)
- Coupons for a **20% discount** are available at www.hangmans.com (valid on General Admission tickets any night before 9pm).

Other special events are as follows:

Thrill The World - Oct 26 (4pm)

Witness as 100's of ZOMBIES dance to "Thriller" and try to break the world record! **FREE PARKING!**

Scaredy Cat Night - Oct 27 (5pm-7pm)

Half the price, half the scare! Lights up and family friendly, admission is just \$12.50 for all four attractions!

Flashlight Night - Oct 27 (7:30pm-10pm)

Travel through a completely dark Hangman's armed with only one small flashlight per group!

Two-for-One Night - Oct 28

To receive two General Admission Tickets for the price of one, present one 20-oz. bottle (full or empty) of any Coca-Cola product to the Hangman's ticket booth. Tickets are good for that date only and discount cannot be combined with any other offer.

Group Discount - Good Any Night

Groups of 20 or more qualify for discounted tickets when reserved in advance. Call La-De-Da Productions at 817-336-2111 for details and to schedule your group.

Military/Police/Firefighters - Good Any Night

Show your Military/Police/Firefighter I.D. for an extra \$1 off the price of a General Admission ticket.

Screams® Halloween

Theme Park

Location: 2511 FM 66,

Waxahachie, TX 75167;

Dates: Through

October 27; **Hours:**

Fridays & Saturday Nights, 7:30pm-1:30am

Sunday Night, October 27, 7:30pm-11pm



Screams® Halloween Theme Park is the ultimate Halloween experience offering a full night of chills, thrills and guaranteed moments of terror for one low price! Screams® features (5) haunted attractions, including the all NEW Hotel of Horror, which are included in your admission price along with live music, Scary-Oke (every weekend at the Taboo Tavern), and roaming characters that may find you anywhere! Screams®, located just 30 minutes south of the Dallas/Fort Worth Metroplex (off I-35 at exit 399A in Waxahachie) opens September 27 for five frightening weekends.

Five attractions you can experience multiple times during your visit—for one low price: In **The Castle of Darkness** guests encounter reinvented Halloween favorites as they venture through twisting corridors and descend into the dark depths of a medieval castle. The **Ghoulish Graveyard** provides an up close, personal and terrifying encounter with the newly (and not so newly) dead and buried. All presided over by Hell Hound, Cerberus. **Unkel Koy's Klown Maze** combines two things that many people fear; clowns and getting lost in an ever shifting maze. A little song, a little dance, a little seltzer down your pants. What's to be afraid of? All you have to do is find your way out while being menaced by clowns. **3D Pirates of Peril Point:** When you enter the floating island of Peril Point, you will encounter a haunted shipwreck inhabited by ghostly pirates and a variety of sea creatures. Experience your own vision of terror in larger than life 3-D. **All NEW! Hotel of Horror:** Try to escape the narrow hallways, hidden passageways and possessed guests of the Hotel of Horror and experience unknown terrors around every corner. In addition, you can enjoy the following (some may be an additional cost): Games of Skill, Rides, Climbing Tower, Hot Seat Extreme, Tarot Card Readings, Wax Hands, Henna Tattoos, Screams® Souvenir & Mask Shop, Various theme-related retail booths on Vendor Row, food and drink at Screams® Café, Taboo Tavern, or The Full Moon Café & Bar, and much more. For more information, visit the website or call 972-938-3247. **General Admission is \$27- (receive a \$3.00 discount by using promo code CONCIERGE) at www.ScreamsPark.com. Promo code discount reflected online is \$23 + (\$1 service fee).**

HONEYBAKED®

Concierge Connection, Inc has partnered with The HoneyBaked Ham Company to bring you great savings this holiday season. You will receive **15% off your purchases** from now through the end of December. This discount will cover all products (except lunch and catering). You may visit any of the 7 locations in Dallas-Fort Worth and will need to present a special coupon each time you visit. We are working with HoneyBaked to bring you this great program year-round, so look for more details in early 2014. To access and print your coupon, visit http://honeybakedtotherescue.com/pdfs/CorporateDiscount_ConciergeConnection.pdf



October 25, 26 & 27

This year's family friendly celebration, presented by Central Market and Wells Fargo, will feature Halloween-themed entertainment throughout the Zoo for all guests to enjoy, including a Wild Wonders animal show at the Outdoor Learning Theater, a pumpkin patch, costume parade, treats, carnival games, a Tot Spot and more. Wild Encounters keeper chats and Boo-themed animal enrichment activities will take place at various exhibits throughout the Zoo. **The cost of Boo at the Zoo is free with admission and your concierge has discount tickets!** Don't forget Spooky Sleepover at the Zoo (October 25 to 26). Celebrate Halloween a little early as you explore the Zoo after dark on a guided tour and learn about the Zoo's creatures that go "bump" in the night.



Granny Bee's Candles

Your concierge will begin selling Granny Bee's Candles for your convenience. They will be at a **discount** and the more you purchase, the less you pay! Granny Bee's Homemade Candles hand pours one of the most highly scented, slow burning container candles on the market. They come beautifully packaged with a box of matches included and make a perfect gift or for the holidays. We can only stock a limited amount of product and chose to go with a combination of the (8) most popular scents. All orders placed by 3pm on Wednesday will be delivered to your building on Friday (based on availability).

We would be more than happy to order you ANY of the scents offered by Granny Bee's or place bulk orders...please allow at least 2 weeks for either of those options. Contact your concierge for a complete list of scents available to order. The following are those that we plan to carry in limited quantity: **Crème Brûlée, Red Currant, Orange/Vanilla, Sun Washed Linen, Fresh Cut Flowers, Hawaiian Breeze, Pumpkin Brûlée (for the upcoming holiday), and Birthday Cake (for that b-day gift).**

The regular price for a small, 11 oz. (approx. burn time 60 hrs) is \$23.99 each; your price will be **(1-12 @ \$20), (13-24 @ \$18), and (25+ at \$16)**. The regular price for a large, 18 oz. w/bonus candle in the lid (approx. burn time 120 hrs) is \$37.99 each; your price is **(1-5 @ \$34), (6-11 @ \$31), (12-24 @ \$28), and (25+ at \$26)**. We can also special order you 3 oz. votives (only sold by the dozen) w/approx. burn time of 20 hrs each. The regular price is \$119.99/doz and your price is **\$90/doz**.

Discount Ticket Listing

We continue to offer discounts to many theater, sporting events, theme parks, and attractions; however, due to space limitations in our monthly newsletter, we cannot list all of them. You will find an updated discount listing posted to our website each month. Simply log onto www.texasconciergeconnection.com and click on the "newsletter" tab at the top of the page. Then scroll down to the hyperlink titled "Discount Tickets" to obtain a copy. In addition, many of you are unaware that you can utilize us for more than just discount tickets. We are a full service concierge company and can help you with many things on your to-do list. The management company/owners of your building have contracted us to provide these services to you. Although the services are complimentary for those of you who work in a building within our network, there will be a few things that require additional manpower and fees will apply. Those will be discussed prior to fulfilling your request. Let us know how we may be of assistance to you and consider it done!

State Fair of Texas 2013

Through October 20

www.bigtex.com



The State Fair of Texas® has selected **The One & Only** as the theme for the 127th season. All eyes were on Big Tex Circle when the Fair's 52-ft host returned to his place of honor on opening day.

Big Tex is the inspiration behind this year's theme. For sixty years, the one and only stood watch over the fairgrounds during the annual State Fair of Texas. On October 19, 2012, a fire engulfed the beloved cowboy. Fair organizers planned a celebration befitting the gentle giant's return.

The State Fair of Texas® welcomes a new ride in 2013. The **Top o' Texas Tower** made its debut during Summer Adventures in Fair Park™ in June 2013. The ride offers fairgoers a 360-degree panorama view of Dallas while traversing a 500-ft tower. Cost to ride is 14 coupons (\$7).

The State Fair Fall Garden Exhibition has grown into one of the Fair's most popular attractions. "Since the program's inception, we've used the backdrop of the Fair as a stage to educate and entertain our audience through garden displays, a garden railroad, and a lecture series," according to Fair president Errol McKoy.

The Chevrolet Main Stage features top entertainers every weekend plus live bands throughout the week. All concerts are free for fairgoers. A complete lineup will be announced on the website, www.bigtex.com.

Following on the heels of the second-most successful event in the Fair's history, organizers are predicting this year's lineup of food and fun will produce another record-breaking year.

Added concierge benefit (exclusively through Concierge Connection):

Once again this year, for your convenience we have purchased a limited supply of food/ride coupons. Save yourself some time in line and buy your coupons when you purchase your tickets. Purchasing coupons to get you started are encouraged as you cannot do rides or purchase food/drink items without coupons. Therefore, you will stand in line upon arrival to purchase the coupon sheets. This year's new ride Top o' Texas Tower is 14 coupons (\$7) and admission to The Chinese Lantern Festival is 28 coupons (\$14/AD) and 18 coupons (\$9/CH). Coupons will be sold on a first come, first served basis until they are sold out. Coupons are sold in sheets only! They contain (20) .50 coupons = \$10 per sheet (no discount).

***Stay tuned for discounts to The Chinese Lantern Festival through your concierge after State Fair ends... details to follow.**

Discount State Fair admission tickets through your concierge are:

AD/\$14 (Reg \$17), CH (under 48")/\$11 (Reg \$13), SR (60+)/\$11 (Reg \$13)
Children 2 and under are **FREE**. Seniors **FREE** every Thursday (October 3, 10, & 17)

This year's State Fair Musical is the Tony® Award-winning Broadway sensation **The Lion King**. The unforgettable score, breathtaking sets, and talented cast will thrill audiences during its three week run in the historic Music Hall at Fair Park. Performances



will be offered daily (except Mondays), October 2-20. Admission is **FREE to the State Fair of Texas with your ticket to THE LION KING on the same day as your performance.**

Contact your concierge for additional information and to purchase tickets (with no service fees)!

Please allow plenty of additional time to arrive and find parking for this show, especially on dates where very large crowds are expected. There will be heavy traffic due to the State Fair of Texas and the close to sold out crowds for THE LION KING. In addition, due to it being the State Fair show all parking is paid and on a first-come, first-served basis. For more important "KNOW BEFORE YOU GO" information on this show, please visit <http://dallassummermusicals.org/KnowBeforeYouGo.shtm>

M Dining at the Music Hall serves a sumptuous buffet before each performance. Reservations are recommended, but not required; call 214-413-3940 or go online for reservations. Prices range from \$21.95 - \$24.95. Also available is The Broadway Café for a lighter fare located at the balcony level between aisle 7&8.



The Chinese Lantern Festival announces plans to return to the State Fair of Texas®

The Chinese Lantern Festival is set to ignite the lagoon in Dallas' Fair Park again this year. With 17 new scenes for 2013, daily acrobat shows, Chinese & Western food, and Chinese crafts and market, it's sure to please everyone. The festival gates opened on September 27, coinciding with the opening of the State Fair and festival operations will continue through January 5, 2014.

This year's show incorporates 24 spectacular lanterns. Festival organizers have themed the festival "Light a New Dream" and they promise an even more impressive display. Guests will marvel at a spectacular imperial dragon boat. Stretching more than 300 feet in length, this royal craft will welcome passengers aboard in the middle of the lagoon.

A porcelain pagoda with nine spires taller than 50 feet was inspired by a Buddhist temple in China and will match the height of the original. Incorporating an astounding 68,000 pieces of porcelain dishware including plates, bowls, spoons, and cups, the pieces will be hand-tied using traditional techniques.

A full cast of characters will be ready to greet you—monkeys, pandas, even the Emperor and Empress! Walk through a garden of giant tulips, pass a fanciful castle, and into a stately hall of enormous lanterns.

Construction of this exceptional exhibit originated in China, where a team of more than 100 artisans and technical staff did preliminary work in Sichuan, the cradle of Chinese lantern-making. Small completed pieces and raw materials are being shipped by sea to the U.S. west coast, and will then be trucked to Dallas, where a team of more than 40 are scheduled to arrive from China to construct the majority of the exhibits on-site.

Through October 20, this will be a special "paid attraction" within the State Fair, and open extended hours from 10am-10pm daily. They will accept ONLY the Fair's food and ride coupons for admission during this time at a "reduced rate" of (AD/\$14 and CH/\$9, ages 4-12).

After the State Fair, from Oct 24-Dec 8, they will be open evenings (Thurs-Sun) only, from 5:30pm-10:30pm. For holidays, from Dec 12-Jan 5, 2014, they will be open DAILY during the same evening hours. Tickets for the time period of Oct 24-Jan 5 will be available at their box office or online at a rate of (AD/\$22 and CH/\$14). A processing fee will be added to online purchases. For more details, visit chineselanternfestival.com.

NOTE: THIS YEAR, FOR THE FIRST TIME, CONCIERGE CONNECTION IS GOING TO BE ABLE TO OBTAIN DISCOUNT TICKETS FOR THE CHINESE LANTERN FESTIVAL! When the State Fair ends and ticket prices go up (October 24-January 5), we will be able to offer those tickets at a discount. Negotiations were still taking place at the time newsletters went to print. So, please check with your concierge at the time you purchase your State Fair tickets and food/ride coupons or see our next issue for additional information and pricing.

