

Concierge Connection

"Helping Professionals Get Back to Business"



HOW TO USE THE CONCIERGE SERVICE

ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; please pick up your tickets no later than 4:00 pm that same day.

All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.

3 WAYS TO ORDER

PHONE

972-770-4045

EMAIL

services@conciiergeconnection.org

WEB

www.cciservices.org

WE DO NOT ACCEPT PERSONAL CHECKS OR CASH.

We do accept ALL major credit cards, debit cards and company checks.

PLEASE have your credit card ready when calling. There is a \$25 NSF fee for all returned checks.

Candace Rozell

President & CEO

candace@conciiergeconnection.org

(Please do not send ticket orders to this email.)

Make a Note

Please be advised that the Concierge Desk will close at 3pm on Friday, August 30 and remain closed on Monday, September 2 in observance of Labor Day. Have a safe and happy holiday!

GrapeFest

September 12, 13, 14 & 15, 2013

Discover a world of possibilities at the 27th Annual GrapeFest in Historic Downtown Grapevine. Guests will discover a variety of new wines, vendors, bands, and more throughout this 4 day event, the largest wine festival in the Southwest.

GrapeFest Golf Classic

This four person scramble is played on **September 9 at the Grapevine Golf Course** (3800 Fairway Drive, Grapevine, 76051). Tickets are \$95 per person and include breakfast, golf cart, lunch and prizes. Check in begins at 6:30am with a shotgun start at 8am. Call 817-410-3377 to register.

Carnival & Midway

You'll find games, rides and fun for the whole family! Don't miss the **Carnival Wristband Special on Thursday, September 12**. Purchase a wristband at the carnival ticket booth for unlimited carnival rides (\$25 in advance or \$30 at the festival).

KidsWorld & Ice Carving

KidsWorld presented by Baylor Regional Medical Center Grapevine will be located behind the gazebo near Jenkins and East Worth Streets. This area will include a build area by LEGOLAND® Discovery Center, a touch pool provided by SEA LIFE Grapevine Aquarium, a petting zoo, interactive games, and more. Adults can sit back while the children enjoy a variety of activities in this area. A comfort station is located in this area for feeding and diaper changing. On **September 13 and 14**, see ice artists carve beautiful figures out of ice. Ice carving demonstrations will take place at Main St. and E. Texas St.

Champagne Cork Shoot-Off

Participants in this annual GrapeFest tradition compete to see who can shoot a champagne cork the farthest. Prizes are awarded for the top 3 distances. The fun takes place **September 14 in the Cotton Belt Railroad District at 12:30pm.**

Vintners' Auction Classic

On **September 14 at 4:30pm**, guests can bid on exciting vacation packages, wine dinners, vineyard tours and more. Guests can also sample Texas wines and heavy hors d'oeuvres at the event. Tickets for the Vintners' Auction Classic are \$20 in

advance and \$25 at the door and will be held at the Grapevine Convention & Visitors Bureau's Grand Gallery, (636 S. Main St). Patrons can preview auction items on Friday, September 13 (4pm-8pm) and on Saturday starting at noon.

GrapeFest Tennis Classic

This event is held **September 14 and 15 at the Hilton DFW Lakes**. To register, contact Tim Coyle at 817-410-6828.

People's Choice Wine Tasting Classic

Sample more than 125 wines from more than 35 Texas wineries in ten categories. Guests receive a booklet detailing the available wines along with a ballot to select their favorites. The winners of the competition will be announced on September 15 at 5pm.

GrapeStomp

Two-person teams take turns stomping approximately 18 pounds of grapes for two minutes. Teams that stomp the most juice are eligible to participate in the Grand Champion StompOff on September 15. Winners will be awarded the coveted "Purple Foot" Award and a beautiful glass imprint of your foot from Grapevine's Vetro Glassblowing Studio. Entry fee is \$5 per person. Special GrapeStomp events include the Senior StompOff on September 13 at 10:30am and the Mayoral GrapeStomp on September 14 at 11am. GrapeStomp session times are every half hour during the following time frames: **Sept. 12 (4-6pm), Sept. 13 and 14 (2-7:30pm), Sept. 15 (Noon-2:30pm).**

Champagne Terrace presented by Gaylord Texan Resort

Located in Liberty Park Plaza across from Grapevine City Hall, the Champagne Terrace features live entertainment throughout the weekend and beautiful shaded seating areas to compliment a bit of the bubbly. The Champagne Terrace is open Sept. 12 (10am-10:30pm), Sept. 13 and 14 (10am-11:30pm), Sept. 15 (Noon-6pm). Unwind in this area with jazz and easy listening music while enjoying a glass of champagne or sparkling wine.

Hours & Ticket Pricing

Event will open on Thursday, Sept. 12 at 10am; admission is FREE to everyone all day Thursday and until 5pm on Friday! After 5pm on Friday, admission is (AD) \$8, (SR/62+) and (CH/6-12) \$5. Admission is FREE for children 5 and under. Weekend passes are \$18 and souvenir pin weekend passes are \$23. Hours are Thurs, 10am-10:30pm; Fri and Sat, 10am-11:30pm; Sun, 11am-6pm. For more information call 817-410-3185 or visit www.GrapevineTexasUSA.com.



The following are upcoming shows for **BROADWAY AT THE BASS** and **BROADWAY OFF BASS at McDavid Studio** (adjacent to Bass Hall), **Presented by: Performing Arts Fort Worth.** As always, pay no service fees when ordering through your concierge.

**Menopause The Musical
BROADWAY AT THE BASS
September 27-28**

Four women at a lingerie sale with nothing in common but a black lace bra AND memory loss, hot flashes, night sweats, not enough sex, too much sex and more! This hilarious musical parody, set to classic tunes from the '60s, '70s and '80s, will have you cheering and dancing in the aisles! See what millions of women worldwide have been laughing about for over 10 years... (Men love it, too!)

Dates/Times: Sept 27 at 7:30pm and Sept 28 at 1:30pm & 7:30pm

**Tony N' Tina's Wedding
BROADWAY OFF BASS at McDavid
October 23-27**

It's a wedding. It's a feast. It's a show! Actors exchange vows. And you, the audience, play the parts of Tony and Tina's family and friends, joining them for the reception, feast and hilarious family dramas. You'll enjoy an array of embarrassing, bumbling and colorful guests we can all relate to, as you witness the union of these distinct and forever-funny families! Your ticket includes: the ceremony, the reception, Italian baked ziti dinner, champagne toast, wedding cake, music, dancing and much more!

Dates/Times: Oct 23-25 at 7:30pm, Oct 26 at 1:30pm & 7:30pm, Oct 27 at 6:30pm

**Dr. Seuss' How the Grinch Stole Christmas!
The Musical
BROADWAY AT THE BASS
November 19-24**

The record-setting Broadway holiday sensation, which features the hit songs "You're a Mean One, Mr. Grinch" and "Welcome Christmas" from the original animated special, makes its Fort Worth debut! Max the Dog narrates as the mean and scheming Grinch, whose heart is "two sizes too small," decides to steal Christmas away from the Holiday loving Whos. Inspired by Dr. Seuss' original illustrations, magnificent sets (John Lee Beatty) and costumes help transport audiences to the whimsical world of Whoville, while the music and book of Mel Marvin and Timothy Mason breathe new life into this timeless story of the true meaning of Christmas.

Dates/Times: Nov 19-21 at 7:30pm, Nov 22 at 4:30pm & 7:30pm, Nov 23 at 1:30pm, 4:30pm & 7:30pm, Nov 24 at 1:30pm & 6:30pm

Dallas Children's Theater presents its 30th Anniversary Season: Hats Off to 30!

North Texas Professional Premiere of Dr. Seuss's The Cat in the Hat
Based on the book by Dr. Seuss
September 20 - October 27

At last, he's here, for the first time in Dallas, that fun-loving cat in the red-and-white hat. "Why do you sit there like that?" Experience all the wacky, zany joy that has made this one of the most treasured rhyming books of all time. A very special theatrical event enjoyed by all ages!

**Performance Dates and Times:
Rosewood Center for Family Arts**

Fridays, September 20 & 27, 7:30pm
Saturdays, September 21 & October 5, 1:30pm
Saturdays, September 28 & October 12, 19, 26, 1:30pm & 4:30pm
Sundays, September 22, 29 & October 6, 13, 20, 27, 1:30pm & 4:30pm

DCT 30th Anniversary Birthday Party on Saturday, September 21

In addition to the show, DCT will provide a FREE community birthday party with family friendly activities after the 1:30pm show on Saturday, September 21 in celebration of the theater's 30th birthday. DCT festivities will be filled with food, fun, giveaways and much more!

Regular Ticket Prices: \$13 - \$40

Tickets are available on-line at www.dct.org. Season Subscriptions are also available now - subscribe for best value!

Contact your concierge for discount tickets: \$15 (Section B) or \$21 (Section A) and no service fees if left at will call

NOTE: The regular price \$13 tickets are in (Section B) for the 4:30pm Saturday performances only.



The following are upcoming shows at Casa Mañana. Pay no service fees when ordering through your concierge!

**Dora the Explorer LIVE!
October 11 -27**

Dora, her best buddy Boots the Monkey, and the rest of their friends embark on an exciting trip to Treasure Island. The audience helps to navigate over Dancing Mountain, through Silly Singing Bridge and confront the Pirate Piggies. Along the way, the audience will use their map-reading, counting, musical and language skills to successfully help Dora reach the treasure. All ends happily onstage with a "yo-ho-ho!"

**Frosty the Snowman
November 29 - December 22, 2013**

Frosty, the beloved snowman is back in a new musical adventure to melt your entire family's hearts! Based on the classic tale enjoyed by millions around the world, this show is sure to put a smile on your face and get the entire family in the holiday spirit! Don't miss your chance to enjoy this classic holiday tradition in a new, musical way!

Screams® Halloween Theme Park

Location: 2511 FM 66, Waxahachie, TX 75167;
Dates: September 27-October 27; **Hours:**

Fridays & Saturday Nights, 7:30pm-1:30am
Sunday Night, October 27, 7:30 pm-11pm



Screams® Halloween Theme Park is the ultimate Halloween experience offering a full night of chills, thrills and guaranteed moments of terror for one low price! Screams® features (5) haunted attractions, including the all NEW Hotel of Horror, which are included in your admission price along with live music, Scary-Oke (every weekend at the Taboo Tavern), and roaming characters that may find you anywhere! Screams®, located just 30 minutes south of the Dallas/Fort Worth Metroplex (off I-35 at exit 399A in Waxahachie) opens September 27 for five frightening weekends.

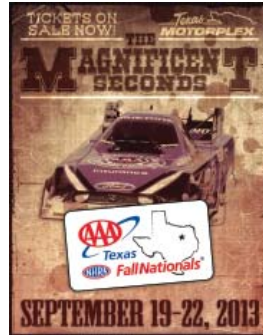
Five attractions you can experience multiple times during your visit—for one low price: In **The Castle of Darkness** guests encounter reinvented Halloween favorites as they venture through twisting corridors and descend into the dark depths of a medieval castle. The **Ghoulish Graveyard** provides an up close, personal and terrifying encounter with the newly (and not so newly) dead and buried. All presided over by Hell Hound, Cerberus. **Unkel Koy's Klown Maze** combines two things that many people fear; clowns and getting lost in an ever shifting maze. A little song, a little dance, a little seltzer down your pants. What's to be afraid of? All you have to do is find your way out while being menaced by clowns. **3D Pirates of Peril Point:** When you enter the floating island of Peril Point, you will encounter a haunted shipwreck inhabited by ghostly pirates and a variety of sea creatures. Experience your own vision of terror in larger than life 3-D. **All NEW! Hotel of Horror:** Try to escape the narrow hallways, hidden passageways and possessed guests of the Hotel of Horror and experience unknown terrors around every corner. In addition, you can enjoy the following (some may be an additional cost): Games of Skill, Rides, Climbing Tower, Hot Seat Extreme, Tarot Card Readings, Wax Hands, Henna Tattoos, Screams® Souvenir & Mask Shop, Various theme-related retail booths on Vendor Row, food and drink at Screams® Café, Taboo Tavern, or The Full Moon Café & Bar, and much more. For more information, visit the website or call 972-938-3247. **General Admission is \$27- (receive a \$3.00 discount by using promo code CONCIERGE) at www.ScreamsPark.com. Promo code discount reflected online is \$23 + (\$1 service fee).**

28th Annual AAA Texas NHRA Fall Nationals

September 19-22

Texas Motorplex (7500 N. Highway 287, Ennis, TX 75119), 972-878-2641 or 800-MOTORPLEX, www.texasmotorplex.com

Texas Motorplex is proud to offer clients of Concierge Connection a **25% discount on all individual day tickets and Super Seat ticket packages to the 28th annual AAA Texas NHRA Fall Nationals on September 19-22. Adult ticket prices start as low as \$15!** Featured on ESPN, AAA Texas NHRA Fall Nationals draws the biggest names in racing to one of the nation's premier drag racing tracks just 35 minutes south of downtown Dallas.



DRAG RACING is the quickest and fastest form of motorsport. Cars exceed speeds of 320 mph. Engines roar with 8,000 horsepower. Flames blast out of the pipes, propelling drivers as quickly as 100 mph in less than half a second. All of that can be seen at Texas Motorplex!

The AAA Texas NHRA Fall Nationals will feature the nation's best racers, including John Force and his up-and-coming daughter Courtney, Fort Worth native and Top Fuel winner Spencer Massey, the return of Top Fuel champion Larry Dixon and many more stars. The event is the second of six playoff events in the NHRA's Countdown to 1 championship playoff system.

SCHEDULE: Gates open at 10am on Thursday, Sept. 19, with sportsman qualifying runs between 10am-6pm; 8:30am on Friday, Sept. 20, with sportsman qualifying starting at 8:30am and professional qualifying at 2pm and 5pm; 7:30am on Saturday, Sept. 21, with sportsman eliminations starting at 8am and final professional qualifying at 11am and 2pm; 8:30am on Sunday, Sept. 22, with pre-race ceremonies at 10am and final professional eliminations at 11am.

DISCOUNT TICKETS: Use this SPECIAL LINK (<http://texasmotorplex.com/corporate-concierge/>) to access discount tickets! After selecting your seats, enter this PROMOTION CODE (cc2013) before you check out to receive your discount. We look forward to seeing you at the races!

D/FW Airport News

Drivers heading into Dallas/Fort Worth Airport now have a new entry plaza. The airport activated its new parking system and entry plazas that include fully automated kiosks at the north and south entrances to the airport. Drivers with North Texas Tollway Authority TollTags will be able to enter without taking a ticket; drivers without the tags will take a ticket from a machine.

Upon exiting the airport, TollTag users will be able to leave through an unmanned lane. Drivers paying with a credit card will use an automated system to exit. The airport plans to have a few staffed lanes for drivers paying with cash.

Taken from Andrea Ashles, Star-Telegram

Entertainment Passbooks

All the Fun. Half the Price.

We are carrying Dallas and Fort Worth Entertainment Passbooks again this year at **\$25 each**. With hundreds of half-off and two-for-one coupons, the Entertainment Passbook is the best way to save money on dining, shopping, attractions and much more! **Contact your concierge and order yours today.**

Discount Ticket Listing

We continue to offer discounts to many theater, sporting events, theme parks, and attractions; however, due to space limitations in our monthly newsletter, we cannot list all of them. You will find an updated discount listing posted to our website each month. Simply log onto **www.texasconciiergeconnection.com** and click on the "newsletter" tab at the top of the page. Then scroll down to the hyperlink titled "Discount Tickets" to obtain a copy. In addition, many of you are unaware that you can utilize us for more than just discount tickets. We are a full service concierge company and can help you with many things on your to-do list. The management company/owners of your building have contracted us to provide these services to you. Although the services are complimentary for those of you who work in a building within our network, there will be a few things that require additional manpower and fees will apply. Those will be discussed prior to fulfilling your request. Let us know how we may be of assistance to you and consider it done!

State Fair of Texas 2013

September 27-October 20

www.bigtex.com



The State Fair of Texas® has selected **The One & Only** as the theme for this upcoming 127th season. All eyes will be on Big Tex Circle when the Fair's 52-ft host returns to his place of honor on opening day.

Big Tex is the inspiration behind this year's theme. For sixty years, the one and only stood watch over the fairgrounds during the annual State Fair of Texas. On October 19, 2012, a fire engulfed the beloved cowboy. Without divulging specifics, Fair organizers are planning a celebration befitting the gentle giant's return.

The State Fair of Texas® welcomes a new ride in 2013. The **Top o' Texas Tower** made its debut during Summer Adventures in Fair Park™ in June 2013. The ride will offer fairgoers a 360-degree panorama view of Dallas while traversing a 500-ft tower. Cost to ride will be 14 coupons (\$7).

The State Fair Fall Garden Exhibition has grown into one of the Fair's most popular attractions. "Since the program's inception, we've used the backdrop of the Fair as a stage to educate and entertain our audience through garden displays, a garden railroad, and a lecture series," according to Fair president Errol McKoy.

The Chevrolet Main Stage will feature top entertainers every weekend plus live bands throughout the week. All concerts are free for fairgoers. A complete lineup will be announced on the website, www.bigtex.com.

Following on the heels of the second-most successful event in the Fair's history, organizers are predicting this year's lineup of food and fun will produce another record-breaking year.

Added concierge benefit (exclusively through Concierge Connection):

Once again this year, for your convenience we have purchased a limited supply of food/ride coupons. Save yourself some time in line and buy your coupons when you purchase your tickets. Purchasing coupons to get you started are encouraged as you cannot do rides or purchase food/drink items without coupons. Therefore, you will stand in line upon arrival to purchase the coupon sheets. This year's new ride Top o' Texas Tower is 14 coupons (\$7) and admission to The Chinese Lantern Festival is 28 coupons (\$14/AD) and 18 coupons (\$9/CH). Coupons will be sold on a first come, first served basis until they are sold out. Coupons are sold in sheets only! They contain (20) .50 coupons = \$10 per sheet (no discount).

***Stay tuned for discounts to The Chinese Lantern Festival through your concierge after State Fair ends... details to follow in October issue.**

Discount State Fair admission tickets through your concierge are:

AD/\$14 (Reg \$17), CH (under 48")/\$11 (Reg \$13), SR (60+)/\$11 (Reg \$13)
Children 2 and under are **FREE**. Seniors **FREE** every Thursday (October 3, 10, & 17)

This year's State Fair Musical is the Tony® Award-winning Broadway sensation **The Lion King**. The unforgettable score, breathtaking sets, and talented cast will thrill audiences during its three week run in the historic Music Hall at Fair Park. Performances will be offered daily (except Mondays), October 2-20. Admission is **FREE to the State Fair of Texas with your ticket to THE LION KING on the same day as your performance.**



Contact your concierge for additional information and to purchase tickets (with no service fees)!

Please allow plenty of additional time to arrive and find parking for this show, especially on dates where very large crowds are expected. There will be heavy traffic due to the State Fair of Texas and the close to sold out crowds for THE LION KING. In addition, due to it being the State Fair show all parking is paid and on a first-come, first-served basis. For more important "KNOW BEFORE YOU GO" information on this show, please visit <http://dallassummermusicals.org/KnowBeforeYouGo.shtm>

M Dining at the Music Hall serves a sumptuous buffet before each performance. Reservations are recommended, but not required; call 214-413-3940 or go online for reservations. Prices range from \$21.95 - \$24.95. Also available is The Broadway Café for a lighter fare located at the balcony level between aisle 7&8.



The Chinese Lantern Festival announces plans to return to the State Fair of Texas®

The Chinese Lantern Festival is set to ignite the lagoon in Dallas' Fair Park again this year. With 17 new scenes for 2013, daily acrobat shows, Chinese & Western food, and Chinese crafts and market, it's sure to please everyone. The festival gates will open on September 27, coinciding with the opening of the State Fair and festival operations will continue through January 5, 2014.

This year's show incorporates 24 spectacular lanterns. Festival organizers have themed the festival "Light a New Dream" and they promise an even more impressive display. Guests will marvel at a spectacular imperial dragon boat. Stretching more than 300 feet in length, this royal craft will welcome passengers aboard in the middle of the lagoon.

A porcelain pagoda with nine spires taller than 50 feet was inspired by a Buddhist temple in China and will match the height of the original. Incorporating an astounding 68,000 pieces of porcelain dishware including plates, bowls, spoons, and cups, the pieces will be hand-tied using traditional techniques.

A full cast of characters will be ready to greet you—monkeys, pandas, even the Emperor and Empress! Walk through a garden of giant tulips, pass a fanciful castle, and into a stately hall of enormous lanterns.

Construction of this exceptional exhibit originated in China, where a team of more than 100 artisans and technical staff did preliminary work in Sichuan, the cradle of Chinese lantern-making. Small completed pieces and raw materials are being shipped by sea to the U.S. west coast, and will then be trucked to Dallas, where a team of more than 40 are scheduled to arrive from China to construct the majority of the exhibits on-site.

From September 27-October 20, this will be a special "paid attraction" within the State Fair, and open extended hours from 10am-10pm daily. They will accept ONLY the Fair's food and ride coupons for admission during this time at a "reduced rate" of (AD/\$14 and CH/\$9, ages 4-12).

After the State Fair, from Oct 24-Dec 8, they will be open evenings (Thurs-Sun) only, from 5:30pm-10:30pm. For holidays, from Dec 12-Jan 5, 2014, they will be open DAILY during the same evening hours. Tickets for the time period of Oct 24-Jan 5 will be available at their box office or online at a rate of (AD/\$22 and CH/\$14). A processing fee will be added to online purchases. For more details, visit chineselanternfestival.com.

NOTE: THIS YEAR, FOR THE FIRST TIME, CONCIERGE CONNECTION IS GOING TO BE ABLE TO OBTAIN DISCOUNT TICKETS FOR THE CHINESE LANTERN FESTIVAL! When the State Fair ends and ticket prices go up (October 24-January 5), we will be able to offer those tickets at a discount. Negotiations were still taking place at the time newsletters went to print. So, please check with your concierge at the time you purchase your State Fair tickets and food/ride coupons or see our October issue for additional information and pricing.

