

# Concierge Connection

*"Helping Professionals Get Back to Business"*

## Make A Note

**The Concierge Desk will close at 5pm on Friday, December 20 and remain closed through January 1, 2014.** We will re-open on Thursday, January 2. Keep in mind many management offices may close early on Friday, the 20th. Therefore, we will aim to have all deliveries made by mid-morning. Please pick up your orders promptly and contact our office immediately should there be a discrepancy so we may correct it prior to the close of business that day. Have a safe and happy holiday!

## Grapevine North Pole Express

**December 1, 6-8, 13-15 & 20-23**

ALL ABOARD! Create a unique "Family Christmas Memory" at the Grapevine Vintage Railroad's North Pole Express. The North Pole Express experience includes:

- A pre-boarding venue filled with holiday splendor where you will be greeted by elves, minstrels and carolers
- A journey to a Winter Wonderland through the Christmas tree maze
- Live entertainment and the reading of a Christmas story while on board the beautifully decorated Victorian Rail Coaches
- A high energy traditional Christmas show performance from Santa's Helpers prior to the arrival of Santa himself at the North Pole Stage
- A commemorative gift for all the kids
- As a special treat, a complimentary hot chocolate and a voucher for a Family Photo with Santa at the North Pole General Store will be given to all passengers. You can go get it right then or come back anytime during the week between noon and 7pm. Limit one per family.

The event area opens each day one hour before the first train departs and closes one hour after the last train returns to the station. The event area includes a fantastic display of holiday decorations and free ornament making factory. Bring your list for Santa and capture the moment with a picture!

Enjoy shopping at the North Pole Express General Store. Food and beverages are available for purchase in the event area. As

always, children are encouraged to wear their pajamas for the North Pole Express experience!

**Location:** Grapevine Depot, 705 Main St., Grapevine, TX 76051 (Near the intersection of Main Street and Dallas Road)

**Ticket Information: Tickets are \$25 (13 months and older) and are on sale now. Advance purchase recommended. Children ages 0-12 months are free.** On the day of travel, please present your confirmation letter and photo ID at the Will Call Booth located inside the event grounds. Tickets are non-refundable/non-exchangeable. Missed trains cannot be refunded or rebooked. All tickets must be claimed prior to 20 minutes before departure. Tickets not claimed 20 minutes prior to departure time will be forfeited. Additional tickets may be purchased online or at the on-site ticket booth depending on availability. Visit [www.grapevinetexasusa.com](http://www.grapevinetexasusa.com) to purchase your tickets online.

**Parking Information:** Free parking without shuttle provided is available at the corner of Dallas Road and Main Street or at 400 W. Dallas Road (across the street from the Police Department). Free shuttles and parking are provided at Grapevine Public Library at 1201 Municipal Way. Please plan appropriately to ensure your party will arrive in plenty of time prior to departure. Due to holiday shopping, Christmas Capital of Texas events, as well as road construction and highway closures, you may encounter traffic delays. The DFW Connector project may impact travel on IH 635, SH 121 and SH 114. For an updated list of road closures, visit [www.dfwconnector.com](http://www.dfwconnector.com).

### **Please note regarding the train and seating:**

All North Pole Express trains depart from and return to the Grapevine Depot. Trains are enclosed and heated and will run regardless of weather conditions. Seating is offered on a first come, first served basis. There is no reserved seating. There will be two (2) ticket holders per seat. Groups will need to board together. Late arrivals will be seated as space is available. Non-ticketed infants must be held in an adult's lap. For safety reasons, strollers, infant car seats and carriers are not allowed on the train. Stroller parking will be available at the Grapevine Depot.

For questions, please call 817-410-3185. Business hours are Monday (closed), Tues-Fri (10am-5pm), and Sat-Sun (11am-5pm).

## HOW TO USE THE CONCIERGE SERVICE

### ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; please pick up your tickets no later than 4:00 pm that same day.

All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.

### 3 WAYS TO ORDER

#### PHONE

972-770-4045

#### EMAIL

[services@conciiergeconnection.org](mailto:services@conciiergeconnection.org)

#### WEB

[www.cciservices.org](http://www.cciservices.org)

### WE DO NOT ACCEPT PERSONAL CHECKS OR CASH.

We do accept ALL major credit cards, debit cards and company checks.

*PLEASE have your credit card ready when calling. There is a \$25 NSF fee for all returned checks.*

Candace Rozell

President & CEO

[candace@conciiergeconnection.org](mailto:candace@conciiergeconnection.org)

*(Please do not send ticket orders to this email.)*

*Concierge Connection, Inc.*

## A Candlelight Christmas

Ryan Place (Elizabeth Blvd. and the Ryan Place neighborhood, Fort Worth, TX 76110)

December 6 (6pm-10pm) and December 7 (1pm-10pm)

Celebrate over 100 years of history as Fort Worth's historic Ryan Place neighborhood presents the 30th Anniversary "A Candlelight Christmas Home Tour: 30 Years of Open Doors."

Experience the historic beauty of Elizabeth Boulevard and the Ryan Place neighborhood, fabulously decorated for the holiday season. Walk through the front doors of many of the majestic homes on the Boulevard and take in the detail and ambience of the porches, foyers, living and entertaining areas. Celebrate the beauty of the season and get ideas for decorating your own home with the finest examples in holiday décor displayed in beautiful home settings. All tour homes are staffed with volunteer docents available with historic information. A craft fair and tea-room serving light dining options is being hosted by St. John's Episcopal Church. Carolers and musicians entertain as guests stroll on the Boulevard.

Admission is **\$20** at the door or online, or only **\$15** if purchased in advance by December 5. For more information or to purchase tickets, visit [www.historicryanplace.org/CCRPTourInfo.html](http://www.historicryanplace.org/CCRPTourInfo.html) or contact Kendal Lake at 817-996-0675 or email [kcreate2001@yahoo.com](mailto:kcreate2001@yahoo.com).

## Christmas in the Stockyards

Stockyards Station Gallery  
140 E Exchange Avenue,  
Fort Worth, TX 76164

December 7 (2pm-6pm)

The Fort Worth Stockyards National Historic District celebrates Christmas on Exchange Avenue on December 7. This FREE event will have children's activities, a tree lighting, a holiday spirit parade at 4pm, games for kids with Radio Disney, Fort Worth Herd "CowKid Round-up," chicken roping, carolers, visiting with Cowboy Santa, vendors and much more. For more information, visit [www.stockyardsstation.com](http://www.stockyardsstation.com) or call 817-625-9715.

## Fort Worth Botanic Garden presents Birds' Christmas Tree

3220 Botanic Garden Boulevard,  
Fort Worth, TX 76107,  
817-871-7686

December 7 (11am-12:30pm)

Share your holiday gift giving with your feathered friends! Children of all ages are invited to make biodegradable bird treats ahead of time and bring them to the event to hang in the Garden's Grove, providing food for wildlife and a little holiday cheer! This free event, complete with music and entertainment, is one of Fort Worth's oldest holiday traditions. Admission to enter the Botanic Garden is **\$5** (AD), **\$4.50** (SR/65+), **\$3** (CH, 4-12), children under 4 and members are free. Want to prepare some recipes for the birds? Download recipes for Bird Tweets by visiting [fwbg.org/events/34/birds-christmastree](http://fwbg.org/events/34/birds-christmastree).

## Fort Worth Museum of Science & History presents Polar Pajama Parties

Polar Pajama Parties are back! Fort Worth Museum of Science & History is located at 1600 Gendy Street and entrance to the Polar Pajama Parties is only at the Omni IMAX entrance on the north side of the building. Enjoy hot chocolate, wintry activities and this holiday classic while in your jammies!

### Dates & Admission:

- 9-9:45am - Dec. 7, 14, 20, 21, and 23  
\$10 Adults, \$9 Children (2-12) and Seniors (65+); MAX Members \$8 Adults, \$7 Children (2-12) and Seniors (65+)
- 6-6:45pm - Dec. 20, 21 and 22  
\$11 Adults and Children; \$10 for All MAX Members

It's festive fun in your jammies! The Museum of Science and History is again offering extra wintry fun to complement Saturday morning showings of *The Polar Express: The IMAX Experience* at the Omni Theater. For more information, call 817-255-0540 or visit [www.fwmuseum.org/polar-pajama-parties](http://www.fwmuseum.org/polar-pajama-parties).



## Frosty The Snowman Through December 22

Frosty, the beloved snowman is back in a new musical adventure to melt your entire family's hearts! Based on the classic tale enjoyed by millions around the world, this show is sure to put a smile on your face and get the entire family in the holiday spirit! Don't miss your chance to enjoy this classic holiday tradition in a new, musical way! Suitable for all audiences. **There are no discount tickets for this show but you will save the service fees when ordering through your concierge.**

## Cattle Raisers/Cowgirl Holiday Art Sale

National Cowgirl Museum and  
Hall of Fame

1720 Gendy Street,  
Fort Worth, TX 76107

December 10, 6pm-9pm

Admission to this event is **\$50** and benefits the Cattle Raisers Museum and National Cowgirl Museum. Free parking in the museum lot, cocktails and hors d'oeuvres available. Art purchased the evening of the sale is not subject to sales tax, and 30% of the purchase price of all artwork is tax deductible. For more information or to purchase tickets, contact Kim Smith at 817-509-8964 or email [ksmith@cowgirl.net](mailto:ksmith@cowgirl.net).

## Dickens of a Holiday at the Central Library

Downtown Library, 500 W. 3rd  
Street, Fort Worth, TX 76102

December 14, 1pm-4pm

Join the Central Library for Christmas in Victorian Fort Worth! This free festival features reindeer, Santa, Victorian Christmas games and activities for both children and adults. It will also have a well-known children's author and a nationally-known author who will present a program for adults on Dickens, his literature and the Victorian period. For more information, contact Carole Woods at 817-871-8022 or email [carole@fwlibraryfoundation.org](mailto:carole@fwlibraryfoundation.org).



## Christmas Wine Trains

*Grapevine Vintage Railroad*

701 S. Main St, Grapevine, TX

December 12 and 19

Boarding begins at 7 pm; Train

departs at 7:30pm and returns at

approximately 9pm

Cost: \$40 per person

'Tis the season for holiday cheer on the Grapevine Vintage Railroad! Each guest will receive delicious heavy passed hors d'oeuvres served onboard the train and two complimentary glasses of wine in a Grapevine Vintage Railroad wine glass. The featured winery will be onboard to serve and educate guests about their selected wines. Guests can purchase these wonderful wines on the train. Enjoy a delightful and festive atmosphere including holiday music, great food and a visit from Santa! The train will run rain or shine. Tickets are \$40 per person and guests must be 21 years of age or older. For more information or to purchase tickets, call 817-410-3385 or visit [www.grapevintexasusa.com/christmas-capital-of-texas](http://www.grapevintexasusa.com/christmas-capital-of-texas).

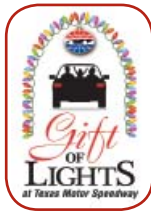
## The Gift of Lights at the Texas Motor Speedway

3545 Lone Star Circle,  
Fort Worth, TX 76177

Through January 5, 2014

Join the biggest holiday celebration in Texas! Gift of Lights, a holiday spectacular drive-through show featuring more than two million LED lights, will run through January 5, 2014. It's back but bigger, better and brighter than ever before. Get the entire family into the Christmas spirit by heading to the Texas Motor Speedway and seeing how over-the-top decorating looks while being able to brag you've driven around the track.

Open every evening beginning at 6pm. The gates close at 9pm Sunday-Thursday and 10pm on Friday, Saturday, Christmas, and New Year's Day. If you're in line at closing they will let you in. Tickets are available at the entrance or can be purchased online (one ticket per automobile). Contact them if you have a large vehicle or bus. Prices are \$15 at the gate (\$13 online) Mon-Thurs (not including holidays) and \$20 at the gate (\$18 online) Fri, Sat, Sun, and holidays. For more information, visit [www.giftoflightstms.com](http://www.giftoflightstms.com) or call 817-215-8510.



## Six Flags Holiday in the Park

Six Flags Over Texas is transformed into a Winter Wonderland to celebrate the season with themed shows, elaborate decorations, and a great selection of favorite rides and tempting holiday treats. Enjoy the holiday magic that only Six Flags can provide! Holiday in the Park runs on select days through January 6, 2014. Please note that the operating schedule is subject to change without notice (visit [sixflags.com/overtexas](http://sixflags.com/overtexas) for park operating hours). Holiday in the Park regular main gate price is \$70.19 w/tax. Contact your concierge to purchase tickets for only \$37 (price includes tax).



## Sundance Square Plaza

The new centerpiece of downtown Fort Worth! Sundance Square Plaza is a vibrant, engaging space that can host a huge variety of events while meeting the everyday needs of workers, residents, and tourists. The permanent, multi-purpose stage can be configured for large and small concerts, movies and more. Beautiful, decorative water fountains feature ever-changing waterfalls and cascades. Four giant umbrellas covering more than 6,400 feet provide shade by day



and a gorgeous light display at night. The 55,000-square foot space also features a multi-purpose pavilion, bicycle racks, light and sound, seating and gorgeous landscaping. For more information, visit [www.sundancesquare.com/info/construction](http://www.sundancesquare.com/info/construction).

## Hertz

You can save 5 to 20% on car rentals with these Hertz discounts. Call 1-800-654-3131 or visit [hertz.com](http://hertz.com) and give them the Corporate Discount Program ID Number (CDP-ID# 1831182) or save \$10 per day on any car class, with code (PC114925).

\*Additional terms and conditions apply. Up to \$40 Max/Rental

## Granny Bee's Candles

Your concierge is now selling Granny Bee's Candles for your convenience. They are at a discount and the more you purchase, the less you pay! Granny Bee's Homemade Candles hand pours one of the most highly scented, slow burning container candles on the market. They come beautifully packaged with a box of matches included and make a perfect gift or for the holidays. We can only stock a limited amount of product and chose to go with a combination of the (8) most popular scents. All orders placed by 3pm on Wednesday will be delivered to your building on Friday (based on availability).



We would be more than happy to order you ANY of the scents offered by Granny Bee's or place bulk orders...please allow at least 2 weeks for either of those options. Contact your concierge for a complete list of scents available to order. The following are those that we plan to carry in limited quantity: Crème Brulée, Red Currant, Orange/Vanilla, Sun Washed Linen, Floral Medley, Hawaiian Breeze, Pumpkin Brulée (for the upcoming holiday), and Birthday Cake (for that b-day gift).

The regular price for a small, 11 oz. (approx. burn time 60 hrs) is \$23.99 each; your price will be (1-12 at \$20), (13-24 at \$18), and (25+ at \$16). The regular price for a large, 18 oz. w/bonus candle in the lid (approx. burn time 120 hrs) is \$37.99 each; your price is (1-5 at \$34), (6-11 at \$31), (12-24 at \$28), and (25+ at \$26). We can also special order you 3 oz. votives (only sold by the dozen) w/approx. burn time of 20 hrs each. The regular price is \$119.99/doz and your price is \$90/doz.

## Discount Ticket Listing

We continue to offer discounts to many theater, sporting events, theme parks, and attractions; however, due to space limitations in our monthly newsletter, we cannot list all of them. You will find an updated discount listing posted to our website each month. Simply log onto [www.texasconciiergeconnection.com](http://www.texasconciiergeconnection.com) and click on the "newsletter" tab at the top of the page. Then scroll down to the hyperlink titled "Discount Tickets" to obtain a copy. In addition, many of you are unaware that you can utilize us for more than just discount tickets. We are a full service concierge company and can help you with many things on your to-do list. The management company/owners of your building have contracted us to provide these services to you. Although the services are complimentary for those of you who work in a building within our network, there will be a few things that require additional manpower and fees will apply. Those will be discussed prior to fulfilling your request. Let us know how we may be of assistance to you and consider it done!



### Light a New Dream!

Hours through December 8, evenings (Thurs-Sun) only, from 5:30pm-10:30pm. For holidays, December 12-January 5, 2014, open DAILY during the same hours. Tickets are available at the box office or online. Regular prices: (AD/\$22 and CH/\$14), **take this coupon to the box office to receive \$5 off of (AD) tickets and \$3 off of (CH).** A processing fee will be added to online purchases. For more details on the festival, visit [chineselanternfestival.com](http://chineselanternfestival.com).

## Presenting the HoneyBaked Holiday Corporate Discount Program

Concierge Connection has partnered with The HoneyBaked Ham Company to bring you great savings this holiday season.

This coupon may be redeemed at any participating HoneyBaked retail store to receive **15% Off** your purchases from now through the end of December. This discount will cover all products, excluding only lunch and catering items. You will need to present a coupon **each time** you visit a store, so be sure to print as many as you'll need to get you through all your holiday celebrations.

This coupon is valid **October 1<sup>st</sup>** through **December 31<sup>st</sup>**; we are working with HoneyBaked to bring you this great program year-round, so look more details early in **2014!**



### Visit any of these 7 HoneyBaked locations in Dallas-Fort Worth!

<b>ARLINGTON</b> 4201 S. Cooper St. #717 Arlington, TX 76015 Phone: (817) 465-1800	<b>FORT WORTH</b> 4710 Southwest Loop 820 Fort Worth, TX 76109 Phone: (817) 737-9595	<b>LEWISVILLE</b> 360 E Round Grove Rd. Lewisville, TX 75067 Phone: (972) 315-0193	<b>PLANO</b> 1501 Preston Rd. Preston Parkway Center Plano, TX 75093 Phone: (972) 732-9595
<b>DALLAS</b> 4343 W Northwest Hwy. Dallas, TX 75220 Phone: (214) 351-1414	<b>HURST</b> 728 Grapevine Hwy. Hurst, TX 76054 Phone: (817) 581-7710	<b>MESQUITE</b> 1765 N Town E Blvd. Mesquite, TX 75150 Phone: (972) 613-3100	For product information, a store locator and more, visit <a href="http://HoneyBakedFoods.com">HoneyBakedFoods.com</a> .

## The Nutcracker

Presented by: *Texas Ballet Theater*  
*Winspear Opera House, through December 8*  
*Bass Hall, December 13-27*



*The Nutcracker* is a beloved holiday tradition for all ages. This classic story tells the tale of a young girl, Clara, who receives a Nutcracker and goes on a magical journey to discover the Land of Snow and Kingdom of Sweets alongside her Nutcracker Prince.

On **December 20**, for one special night only, Texas Ballet Theater will be trading in the holiday classic for its PG-13 cousin, *The Nutty Nutcracker*. Incorporating side-splitting pop culture references into the traditional show makes *The Nutty Nutcracker* a great night out for comedy. A collaboration between artistic staff and dancers, *Nutty* is different every year, featuring the news and topical gossip of the past 12 months. Past shows have included a crossed Glinda the Good Witch, Abraham Lincoln, the Coke Polar Bears, President Obama and the famous last dance of *Dirty Dancing*.

You can obtain a discount on tickets for *The Nutcracker* - **20% discount on the first 3 weekends and a 10% discount on the last 2 weekends through your concierge.** For more information, visit [www.texasballettheater.org](http://www.texasballettheater.org).

## ICE! featuring

## The Nutcracker

Through January 4, 2014

### The Gaylord Hotel, Convention Center Hall A & B

Join Clara and her Nutcracker Prince for a magical adventure in more than 2 MILLION POUNDS of hand-carved ice sculptures and slides! Relive your favorite scenes from the classic ballet, accompanied by the original Tchaikovsky score and featuring thrilling rides down the most extravagant slides ever! New for 2013, enjoy an interactive bonus ice area that transports families to the iconic holiday sights and sounds of New York City. Your awe-inspiring experience concludes with the wonder of the Nativity in ice.

The award-winning ICE! attraction presented by Lexus, MetroPCS and Pepsi is carved by a team of 40 master ice artisans from Harbin, China. These talented craftspeople spend more than a month in Grapevine creating the one-of-a-kind display. Harbin, known as the "ice city" of China, hosts the famed International Ice and Snow Festival annually, where more than 2,000 sculptors carve a 100-acre walk-through ice park using ice from the nearby Songhua River.

**Tickets are ON SALE NOW and our discount rates are the same as last year, (\$18.95 and valid on non-peak days only).** Contact your concierge for a specific web link and special promotional code to order and print your tickets. This web link and promo code is not available to the general public and The Gaylord prohibits the use of it on company sites or the internet. A \$3 transaction fee per order will apply.



# SHEN YUN IS BACK!

A Perfect Holiday Gift



- World's premiere Chinese dance and Music company
- Stunningly expressive Chinese classical dance
- Dazzling costumes
- State-of-the-art digital backdrops
- Full Live Orchestra
- New content

**January 2 – 4 AT&T Performing Arts Center – Winspear**  
**January 5 – 6 Bass Performance Hall**

For additional information or to purchase tickets visit the Shen Yun official site, [ShenYun.com](http://ShenYun.com) or by calling (888) 907-4697.