

# Concierge Connection

*"Helping Professionals Get Back to Business"*

## HOW TO USE THE CONCIERGE SERVICE

### ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; please pick up your tickets no later than 4:00 pm that same day.

**All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.**

### 3 WAYS TO ORDER

#### PHONE

972-770-4045

#### EMAIL

[services@conciiergeconnection.org](mailto:services@conciiergeconnection.org)

#### WEB

[www.cciservices.org](http://www.cciservices.org)

### WE DO NOT ACCEPT PERSONAL CHECKS OR CASH.

We do accept ALL major credit cards, debit cards and company checks.

*PLEASE have your credit card ready when calling. There is a \$25 NSF fee for all returned checks.*

Candace Rozell  
President & CEO

[candace@conciiergeconnection.org](mailto:candace@conciiergeconnection.org)  
(Please do not send ticket orders to this email.)

## Make A Note

Daylight saving time ends on **November 3 at 2am**, so remember to set your clocks back one hour.

**The concierge desk will close at 3pm on Wednesday, November 27 and remain closed through the week.**

All deliveries for that week will be delivered on Wednesday morning (before noon). Please pick up your order and verify it as soon as possible, as most management companies will close early as well. Contact us immediately should there be a discrepancy with your order. All orders will need to be placed no later than 2pm on Tuesday (the day before) in order to make the delivery for Wednesday morning.

Happy Thanksgiving!

## The Trains at NorthPark

The Trains at NorthPark, presented by Bank of Texas, will celebrate its 15th year at NorthPark Center. The most elaborate toy trains exhibit in Texas includes trains rolling across 1,600 feet of track on a journey across America. Cityscapes include downtown Dallas, with the beautiful Margaret Hunt Hill Bridge, the State Fair of Texas and the Cotton Bowl; New York City's Times Square and Grand Central Terminal; Washington, D.C. with The White House; New England's fall foliage; the Grand Canyon, Route 66, San Francisco's Golden Gate Bridge and various other highlights. The exhibit encompasses more than 4,000 square feet of train themed environments, with all the trimmings of the holiday train travel experience—steam engine and coach cars, a ticket booth and a train station as well as interactive features. More than 80,000 people visit The Trains at NorthPark each season as part of their holiday tradition.

Since 1987, The Trains at NorthPark presented by Bank of Texas, has raised money for the children and families served by the Ronald McDonald House of Dallas. Currently this annual fundraiser provides the funds for almost one-third of their annual operating budget.

### 2013 Trains at NorthPark

#### Information:

##### Dates:

November 23, 2013 - January 5, 2014

##### Location:

Northpark Center, Level Two near Sephora

##### Cost at Exhibit:

*Tickets available at the door.*

\$6/AD, \$3/CH (ages 2 - 12) & SR (age 65+)

\*Discount tickets are available at Tom Thumb (\$1 off admission).

##### Hours of Operation:

Mon-Sat (10am-9pm), Sun (Noon-6pm)

##### Early Closings:

November 27, Thanksgiving Eve, at 6pm

December 24, Christmas Eve, at 4pm

December 31, New Year's Eve, at 6pm

Closed Thanksgiving and Christmas Day;

Open New Year's Day

### PURCHASE A RAILCAR

Just as visiting The Trains at NorthPark has become a tradition for families and businesses, ordering personalized railcars have also become a holiday tradition. Talented local artists hand-paint railcars with a message of choice, either a company name or logo, children's names, or a holiday greeting. Each year, the Ronald McDonald House of Dallas sells approximately 500 railcars which decorate the walls of the Exhibit and ride on the tracks.

For additional information, visit  
[www.rmhdallas.org/trains](http://www.rmhdallas.org/trains).

## Trans-Siberian Orchestra

American Airlines Center  
Monday,  
December 30  
at 3pm and  
7:30pm



Trans-Siberian Orchestra (TSO) will celebrate their first 15 years of touring with an encore and final performance of their multi-platinum rock opera, "The Lost Christmas Eve." A modern classic that can stand side-by-side with a Charles Dickens tale, "The Lost Christmas Eve" has become yet another chapter in the TSO holiday tradition. Encompassing a rundown hotel, an old toy store, a blues bar, a Gothic cathedral, and their respective inhabitants all intertwined during a single enchanted Christmas Eve in New York City, "The Lost Christmas Eve" is a holiday favorite for the entire family.

There is no discount on ticket prices for this show, but you will save the Ticketmaster fees of \$15.50-\$17.50 per ticket by ordering through your concierge. A \$1 service charge per order will apply per the AA Center. **Ticket prices are (72.50, 62.50, 52.50, 42.50, 32.50).** Children under 2 years old do not require a ticket and can sit on a lap. **Deadline to order is December 20 by 2pm.**



Top Dallas TripAdvisor activity! Enjoy amazing food while soaking up Dallas history on food tasting and cultural walking tours. Go hungry, because on the Uptown Dallas tours they serve up generous tasting plates in their favorite casual local restaurants. You will dine on authentic Tex-Mex, neighborhood specialty dishes and cocktails, and mouthwatering desserts. With over 15 different bites and sips the tours are enough for lunch! In addition to the sit down restaurant tastings and entertaining Dallas commentary some of the tours also feature several historic attractions unique to Uptown such as the McKinney Avenue antique trolleys, and the 1880s Victorian homes of Dallas' oldest surviving neighborhood. They specialize in public tours and private group events. Tours often sell out; advance purchase required. For more information or to purchase tickets, visit [www.foodtourofamerica.com](http://www.foodtourofamerica.com) and enter promo code (CONNECT) to save \$2.

## ICE!™ featuring The Nutcracker

November 14 - January 4, 2014  
The Gaylord Hotel, Convention Center Hall A & B

Join Clara and her Nutcracker Prince for a magical adventure in more than 2 MILLION POUNDS of hand-carved ice sculptures and slides! Relive your favorite scenes from the classic ballet, accompanied by the original Tchaikovsky score and featuring thrilling rides down the most extravagant slides ever! New for 2013, enjoy an interactive bonus ice area that transports families to the iconic holiday sights and sounds of New York City. Your awe-inspiring experience concludes with the wonder of the Nativity in ice.

The award-winning ICE! attraction presented by Lexus, MetroPCS and Pepsi is carved by a team of 40 master ice artisans from Harbin, China. These talented craftspeople spend more than a month in Grapevine creating the one-of-a-kind display. Harbin, known as the "ice city" of China, hosts the famed International Ice and Snow Festival annually, where more than 2,000 sculptors carve a 100-acre walk-through ice park using ice from the nearby Songhua River.



**Tickets are ON SALE NOW and our discount rates are the same as last year, (\$18.95 and valid on non-peak days only).** Contact your concierge for a specific web link and special

promotional code to order and print your tickets. This web link and promo code is not available to the general public and The Gaylord prohibits the use of it on company sites or the internet. A \$3 transaction fee per order will apply.



## Dallas Mavericks

The Dallas Mavericks 2013-14 season is here and we have a special offer just for you. As a customer of Concierge Connection, Inc. you have the opportunity to purchase discounted tickets for select games



without any processing fees! At this time they are rolling out games through the end of January, some with limited availability already and others with a good supply of tickets. The process is simple, the seats are great, and you can print out your tickets as you buy, so it's also convenient. Many of the games will sell out quickly so we encourage you to place your orders NOW to get the seats you want! They will be adding additional games at a discount throughout the season, so make sure you check back often.

Simply contact your concierge to email you a special link and offer code (to purchase up to 10 tickets) and take advantage of the following offer. To purchase more than 10 tickets, contact your concierge or call our Mavs rep, Mark Slaughter directly at (214) 658-7603.

**Discounted tickets are available in all three levels of the arena, and are as follows:**

- Lower Level seats (100 level):**  
\$76 (regular \$84), \$92 (regular \$102)
- Platinum Level seats (200 level):**  
\$71 (regular \$79), \$90 (regular \$99)
- Upper Level seats (300 level):**  
\$14 (regular \$17), \$27 (regular \$33)

## New GeO-Deck at Reunion Tower



REUNION  
TOWER

Reunion Tower's new GeO-Deck, which features an interactive display called the Halo, and Cloud Nine Café are now open to the public. The GeO-Deck is open Monday-Thursday, 10am-10pm; Friday, 10am-11:30pm; Saturday, 9:30am-11:30pm, and Sunday, 9:30am-10pm (hours are subject to change). General admission is **\$16/AD, \$14/SR (65+), \$8/CH (4-12)**. Cloud Nine offers a casual lunch experience for GeO-Deck customers during the day before converting to a private event venue for all group sizes each evening. Tickets to the GeO-Deck are available at [www.reuniontower.com](http://www.reuniontower.com) or at the door.

# Mesquite Arena's Keeping Christ in Christmas: A Holiday Concert and Trade Show

What better way to kick off the start of the holiday season than with a fun, family, festive Christmas Concert and Christmas Fair. Get a jump on your holiday shopping at the two day **Texas Christmas Fair** with items from over 100 vendors from all over the DFW area. Two day passes for this event are **only \$8** with the option to upgrade and include Saturday night's Collin Raye concert for an additional \$22. Texas Fair show times are **Friday, November 22 (Noon-6pm) and Saturday, November 23 (10am-6pm)**.


Collin Raye concert tickets are **\$30/AD, \$15/CH (12 and under)**. Concert tickets do include admission to both Texas Christmas Fair days. Concert begins at 7:30pm, and doors open at 6:30pm. Discount concert tickets are available for groups of 12 or more. For additional information or for suite rentals and Rodeo Raw Club with all inclusive food and beverage packages, contact Brother Van or Janene Ross at 972-285-8777.

For more information, visit [www.mesquiterodeo.com](http://www.mesquiterodeo.com).

**KEEPING CHRIST IN CHRISTMAS**  
WITH COLLIN RAYE AND DAVID BALL

**Buy One Get One Free** **SATURDAY**  
**NOVEMBER 23**  
**7:30 P.M.**

**MESQUITE**  
**ARENA**  
1818 Rodeo Drive  
Mesquite, Texas  
I-635, Exit 4



Concert ticket also good for  
Texas Christmas Fair  
Friday, November 22 &  
Saturday, November 23

Offer applies only to reserved ticket. \$30 Value. Voucher may be duplicated and is good for multiple uses. Redeem at Mesquite Arena Box Office. Subject to availability. Restrictions apply. (Seller retain this voucher for audit.)  
972.285.8777 [www.MesquiteRodeo.com](http://www.MesquiteRodeo.com)

## The Dallas Arboretum

The Dallas Arboretum is full of 50,000 pumpkins, gourds and squash for its annual **Autumn at the Arboretum** and is open daily (9am-5pm) through November 27.

### Discounts:

- Discount Arboretum tickets available through your concierge.
- Buy One Get One Free Wednesdays (through November 27), available at the Arboretum.
- C.C. Young Senior Thursdays for SR/65+ (through November 21); tickets are \$11 and a 20% discount at the Hoffman Family Gift Store.
- Discounted daytime parking (limited availability) can be purchased (online only) for \$5.00 per vehicle.

Also open is the one-of-a-kind **Rory Meyers Children's Adventure Garden** where visitors can learn about science and nature in nature at over 17 indoor/outdoor galleries with over 150 interactive games throughout.

### Things to Know:

- The Children's Garden is not included in regular admission prices and requires an additional ticket.
- The Children's Garden tickets are only valid with a general admission ticket.
- Timed tickets for admission are required and can be purchased online at [www.dallasarboretum.org](http://www.dallasarboretum.org).
- You may still obtain your discounted AD/SR tickets through your concierge and purchase your "timed" Children's Garden tickets online for an additional \$3.

For more information, contact Customer Service at 214-515-6500 or [customerservice@dallasarboretum.org](mailto:customerservice@dallasarboretum.org).

## Granny Bee's Candles

Your concierge is now selling Granny Bee's Candles for your convenience. They are **at a discount** and the more you purchase, the less you pay!



Granny Bee's Homemade Candles hand pours one of the most highly scented, slow burning container candles on the market. They come beautifully packaged with a box of matches included and make a perfect gift or for the holidays. We can only stock a limited amount of product and chose to go with a combination of the (8) most popular scents. All orders placed by 3pm on Wednesday will be delivered to your building on Friday (based on availability).

We would be more than happy to order you ANY of the scents offered by Granny Bee's or place bulk orders...please allow at least 2 weeks for either of those options. Contact your concierge for a complete list of scents available to order. The following are those that we plan to carry in limited quantity: **Crème Brulée, Red Currant, Orange/Vanilla, Sun Washed Linen, Floral Medley, Hawaiian Breeze, Pumpkin Brulée (for the upcoming holiday), and Birthday Cake (for that b-day gift).**

The regular price for a small, 11 oz. (approx. burn time 60 hrs) is \$23.99 each; your price will be **(1-12 at \$20), (13-24 at \$18), and (25+ at \$16)**. The regular price for a large, 18 oz. w/bonus candle in the lid (approx. burn time 120 hrs) is \$37.99 each; your price is **(1-5 at \$34), (6-11 at \$31), (12-24 at \$28), and (25+ at \$26)**. We can also special order you 3 oz. votives (only sold by the dozen) w/approx. burn time of 20 hrs each. The regular price is \$119.99/doz and your price is **\$90/doz**.

## Discount Ticket Listing

We continue to offer discounts to many theater, sporting events, theme parks, and attractions; however, due to space limitations in our monthly newsletter, we cannot list all of them. You will find an updated discount listing posted to our website each month. Simply log onto [www.texasconciiergeconnection.com](http://www.texasconciiergeconnection.com) and click on the "newsletter" tab at the top of the page. Then scroll down to the hyperlink titled "Discount Tickets" to obtain a copy. In addition, many of you are unaware that you can utilize us for more than just discount tickets. We are a full service concierge company and can help you with many things on your to-do list. The management company/owners of your building have contracted us to provide these services to you. Although the services are complimentary for those of you who work in a building within our network, there will be a few things that require additional manpower and fees will apply. Those will be discussed prior to fulfilling your request. Let us know how we may be of assistance to you and consider it done!



### Light a New Dream!

Hours through December 8, evenings (Thurs-Sun) only, from 5:30pm-10:30pm. For holidays, December 12-January 5, 2014, open DAILY during the same hours. Tickets are available at the box office or online. Regular prices: (AD/\$22 and CH/\$14), **take this coupon to the box office to receive \$5 off of (AD) tickets and \$3 off of (CH).** A processing fee will be added to online purchases. For more details on the festival, visit [chineselanternfestival.com](http://chineselanternfestival.com).

## Presenting the HoneyBaked Holiday Corporate Discount Program

Concierge Connection has partnered with The HoneyBaked Ham Company to bring you great savings this holiday season.

This coupon may be redeemed at any participating HoneyBaked retail store to receive **15% Off** your purchases from now through the end of December. This discount will cover all products, excluding only lunch and catering items. You will need to present a coupon **each time** you visit a store, so be sure to print as many as you'll need to get you through all your holiday celebrations.

This coupon is valid **October 1<sup>st</sup>** through **December 31<sup>st</sup>**; we are working with HoneyBaked to bring you this great program year-round, so look more details early in **2014!**

**HONEYBAKED<sup>®</sup>**  
HOLIDAY CORPORATE  
DISCOUNT PROGRAM

Concierge Connection, Inc.

Present this coupon for  
**15% Off any purchase\***

Valid only at participating HoneyBaked stores in Texas while supplies last. \*Not valid on Catering, Sandwiches or with any other offer. Valid 10/01/13 - 12/31/13



Discount #91024

### Visit any of these 7 HoneyBaked locations in Dallas-Fort Worth!

**ARLINGTON**  
4201 S. Cooper St. #717  
Arlington, TX 76015  
Phone: (817) 465-1800

**FORT WORTH**  
4710 Southwest Loop 820  
Fort Worth, TX 76109  
Phone: (817) 737-9595

**LEWISVILLE**  
360 E Round Grove Rd.  
Lewisville, TX 75067  
Phone: (972) 315-0193

**PLANO**  
1501 Preston Rd.  
Preston Parkway Center  
Plano, TX 75093  
Phone: (972) 732-9595

**DALLAS**  
4343 W Northwest Hwy.  
Dallas, TX 75220  
Phone: (214) 351-1414

**HURST**  
728 Grapevine Hwy.  
Hurst, TX 76054  
Phone: (817) 581-7710

**MESQUITE**  
1765 N Town E Blvd.  
Mesquite, TX 75150  
Phone: (972) 613-3100

For product information,  
a store locator and more,  
visit [HoneyBakedFoods.com](http://HoneyBakedFoods.com).

## DiningIn: Simplify Your Life

DiningIn is a restaurant delivery service that saves you time and money when ordering food. They work with local neighborhood favorites like Bread Winner's Café and Fuzzy's Taco Shop, as well as national brands like P.F. Chang's China Bistro, California Pizza Kitchen and Maggiano's Little Italy. Whether it's a family dinner, office event or holiday gift, DiningIn has the solution for your food delivery and catering needs. They guarantee you will find a delicious option among more than 300 restaurant partners.

DiningIn stands apart from other delivery services by providing a complimentary Corporate Concierge. The Concierge team at DiningIn is available to assist corporate customers with any and all of their ordering needs. A Concierge Specialist is always just a phone call away and can help with budgeting, short notice catering orders, restaurant selection, special dietary needs, and last-minute order changes. **For more information or to place an order, visit [www.diningin.com](http://www.diningin.com) or contact your DiningIn Dallas Concierge, Meera Augustine at 214-447-0613 to start saving time and money today!**



## The Nutcracker

*Presented by Houston Ballet  
at the Wortham Center,  
501 Texas Ave. (at Smith St.)*

It wouldn't be the holidays without *The Nutcracker*, the giant Christmas tree, the dancing snowflakes and flying cooks. With stunning costumes and exquisite sets by Desmond Heely,



*The Nutcracker* is a breathtaking vision from beginning to end. Join Clara on her unforgettable journey to the Land of Snow and the Kingdom of Sweets. *The Nutcracker* is a magical spectacle to delight the entire family. **Discount tickets available for Concierge Connection customers by calling Pam Perry at 713-535-3258.**

### Evening Performances

**at 7:30pm:**

November 29, 30  
December 1, 7, 8, 12, 13, 14, 15, 17, 18, 19, 20, 21, 22, 23, 26, 29, 27, 28

### Matinee Performances at 2pm:

November 30  
December 1, 7, 8, 14, 15, 21, 22, 23, 24, 26, 28, 29

## Rent the Runway

Discover the world's largest designer closet with over 50,000 dresses, gowns, jewelry and handbags for women. Take back your weekends and spend less time shopping thanks to door-to-door delivery and easy returns. After your night out, send back your items in the easy pre-paid envelope provided and they will even take care of the dry cleaning. Spend smart and stay stylish, at 90% off retail you can rent a new look for every occasion with dress rentals for black tie, cocktail, ladies night, college, brides and mother of the bride to name a few.

Worried about your dress not fitting? Take advantage of a free second size with every rental and you can also order an additional style of equal or lesser value for just \$25. Other ways to insure a good fit would be to contact a stylist via phone, chat or email for advice. Another is to utilize OUR RUNWAY, a revolutionary way to shop via photos of real women with your exact body type. Simply enter your dimensions using the "find women like me" feature and explore how RTR customers are celebrating.



Join for free and enjoy **\$25 off of your 1st rental of \$75 or more.** Invite friends to join and you'll both receive a \$20 rental credit when your friend completes her 1st rental. For more information, visit [www.renttherunway.com](http://www.renttherunway.com) and don't forget while you're there to download the app for iPhone so no matter where you are you can rent on the go.

