

Concierge Connection

"Helping Professionals Get Back to Business"

HOW TO USE THE CONCIERGE SERVICE

ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; please pick up your tickets no later than 4:00 pm that same day.

All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.

3 WAYS TO ORDER

PHONE

972-770-4045

EMAIL

services@conciiergeconnection.org

WEB

texasconciiergeconnection.com

WE DO NOT ACCEPT PERSONAL CHECKS OR CASH.

We do accept ALL major credit cards, debit cards and company checks.

PLEASE have your credit card ready when calling. There is a \$25 NSF fee for all returned checks.

Candace Rozell
President & CEO

candace@conciiergeconnection.org
(Please do not send ticket orders to this email.)

Make a Note

The concierge desk will close at NOON on Wednesday, December 24 and remain closed until January 5, 2015.

All deliveries for that week will be delivered on Tuesday morning (before noon). Please pick up your order and verify it as soon as possible. Contact us immediately should there be a discrepancy with your order. We will correct all orders (if any) no later than noon on Wednesday as most management companies will close early that day as well. All orders for that week will need to be placed no later than 2pm on Monday in order to make the delivery for Tuesday morning.

Have a safe and happy holiday!

Dallas Heritage Village Candlelight Holiday Event

December 13-14, 3pm-9pm
1515 S. Harwood

Explore favorite songs of the season with performers, learn the stories behind these holiday favorites, and make a craft or two inspired by these treasured tunes. Sing along with strolling carolers, tell St. Nicholas your holiday wishes, and ride in Nip and Tuck's donkey-pulled carriage. For ticket information, visit www.dallasheritagevillage.org.

Jingle Bell Run

December 21
The Hilton Anatole

2201 Stemmons Frwy
Get those bells ready...the Generational Equity Jingle Bell Run benefiting Trinity Strand Trail and Mavs Foundation is on its way! The event will be held on Sunday, December 21, at the Hilton Anatole. This is a family-friendly event with lots of festivities, fun and food! There will be 1 mile fun run/walk beginning at 6pm and a 5K race beginning at 6:30pm. You don't want to miss the after-party with food, drinks and entertainment.

Your race entry also allows you access to the Hilton Anatole SPARKLE event. Set underneath a tapestry of twinkling lights and fantastic decorations, Sparkle Christmas at the Anatole offers the ultimate family-friendly entertainment at the most wonderful time of the year.

Attractions include Santa's Workshop, Storytelling by Rudolph, spectacular light shows and live musical entertainment. Kids will love action-packed attractions including a Bounce House, Santa Slide, Velcro Wall, and ice skating rink. (Ice skates can be rented on site.) Please note that a race bib is required for all post-race events, including the party and the Hilton Anatole SPARKLE event.

Race Day Schedule:

6pm - 1 Mile Fun Run
6:30pm - 5K Run
(Chip Timing Available)

Packet Pick-Up:

Wednesday, 12/17 - Saturday, 12/20
Luke's Locker, Dallas
(see website for more details)

For more information on race details and registration, please visit their website at www.jinglbellrun.com.

2014 Prairie Lights Through January 4

Lynn Creek Park
5610 Lake Ridge Pkwy

Experience the magic of the holiday season at the Prairie Lights. You will be dazzled with over 4 million lights set along 2 miles of a breathtaking path. Halfway through the drive you can experience the Holiday Village where you will find food, gifts, and even a sneak peek at Santa. Experience the all-new indoor laser show, and the Holiday Magic Lighted Walk-Through Forest. Once back in your vehicle, the second half of the drive ends with a very animated light tunnel – the perfect finale to a night you will never forget. For more information and ticket pricing, please visit their website at www.prairielights.org.

GourmetGiftBaskets.com, a family owned company, is dedicated to delivering superior quality gourmet gifts to each and every recipient. As one of the nation's leading online gift retailers, **GourmetGiftBaskets.com** features the largest selection of products with over 500 unique gifts including gift baskets, cheesecakes, baked goods, handcrafted gourmet popcorn, chocolate-dipped fruits and much more! A dedicated Corporate Gift Specialist is available to answer your questions, offer suggestions and assist with placing an order.

Concierge Connection clients can save 10% off product. (Excludes single bottles of champagne, same day gifts and floral arrangements.)

3 WAYS TO SAVE:

1. Visit **GourmetGiftBaskets.com** and enter the code **TMCONCIERGE** in the Promotional Code field at checkout.
2. Call Corporate Gift Specialist, Tim Myers at **866-842-1050 ext. 261**.
3. Email Corporate Gift Specialist, Tim Myers at **TMyers@GourmetGiftBaskets.com**.

Gift of Lights

Texas Motor Speedway

3545 Lone Star Circle

Through January 1

Drive the entire family through a brand-new array of twinkling lights to jump-start the holiday spirit. Gift of Lights, now brought to you by Christmas by Zenith, is a drive-through spectacular with over 600 unique LED light displays. At the end of your journey, don't forget to visit Santa's Village for photos and fun! This spectacular event is open seven days a week from 6pm-10pm, through January 1.

Tickets will be available at the gate for \$20 per vehicle, \$15 if you bring a new, unwrapped toy valued at \$5 or greater for Toys for Tots, or tickets can be purchased in advance online at: **www.tmsgiftoflights.com/purchase-tickets**.

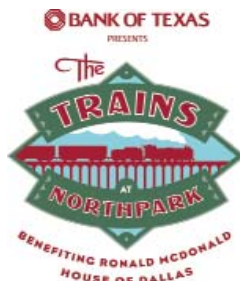
Gift of Lights is proud to partner with Toys for Tots, Ronald McDonald House, Boy Scouts of America and Speedway Children's Charities. A portion of the proceeds will benefit these organizations. For more information please visit **www.tmsgiftoflights.com**.

The Trains at NorthPark

Through

January 4

Visit the most elaborate toy trains exhibit in Texas. The Trains at NorthPark includes trains rolling across 1,600 feet of track on a journey across America. Cityscapes include downtown Dallas, with the beautiful Margaret Hunt Hill Bridge, the State Fair of Texas and the Cotton Bowl; New York City's Times Square and Grand Central Terminal; Washington, D.C. with The White House; the Grand Canyon, Route 66, San Francisco's Golden Gate Bridge and various other highlights. The exhibit encompasses more than 4,000 square feet of train themed environments, with all the trimmings of the holiday train travel experience—steam engine and coach cars, a ticket booth and a train station as well as interactive features. For more information, please visit **www.rmhdallas.org/trains**.



Cost at Exhibit:

Tickets are available at the door: \$7/AD, \$3/CH (ages 2 - 12) and SR (age 65+). Children under 2 admitted free. Discount tickets are available at Tom Thumb (\$1 off regular admission).

Holiday at the Arboretum

Dallas Arboretum

8525 Garland Road

Through December 31

Visitors can delight in the festive decorations at the DeGolyer Estate, take a stroll through the gardens to view seasonal plantings, and enjoy a variety of family-friendly activities. Thousands visit the Arboretum each winter to enjoy the sparkling interior decor of the historic DeGolyer Estate. 2014 will feature the outdoor exhibition, The 12 Days of Christmas. This exhibit will consist of a Victorian collection of three-dimensional, life-size gazebos filled with the charming characters made famous in the old carol. The Twelve Days of Christmas exhibit will be playful, but with the careful attention to design and detail that visitors have come to expect from the Dallas Arboretum.

Please visit **www.dallasarboretum.org** for more information and ticket pricing.

ICE! featuring Frosty the Snowman

Through January 3

The Gaylord Hotel

Convention Center Hall A & B



Join Frosty, everyone's favorite snowman, and his friends on their quest to the North Pole in a colorfully frozen retelling of this

original Christmas classic! Favorite scenes come to life in more than TWO MILLION pounds of hand-carved ice sculptures featuring Frosty the Snowman, including two-story tall ice slides! Enjoy a new bonus area – The Frostbite Factory – and watch masterful ice carvers from Harbin, China up close as they create amazing sculptures before your eyes. The awe-inspiring ICE! Experience concludes with the wonder and majesty of the Nativity in ice. Purchase an ICE! Fast Pass at the box office for just \$15 per person plus tax. The Fast Pass includes front of the line access, a character meet and greet and yummy hot cocoa.

Tickets are ON SALE NOW and our discount rates are: The adult prices for the ICE at the Gaylord are \$15 for Non-Peak days and \$21.99 for Peak days; the child price is \$11.99 for both Peak and Non-Peak days. **Contact your concierge for a specific web link and special promotional code to order and print your tickets.** This web link and promo code is not available to the general public and the Gaylord prohibits the use of it on company sites or the internet. Subject to sales tax plus \$1.50 ticketing fee per ticket.

A Christmas Story

Music Hall at Fair Park

December 2-14

Direct from Broadway, *A Christmas Story - The Musical*, nominated for three 2013 Tony



Awards including Best Musical, comes to hilarious life onstage! Based on the classic 1983 movie, the story takes place in 1940's Indiana, where a bespectacled boy named Ralphie has a big imagination and one wish for Christmas. A kooky leg lamp, outrageous pink bunny pajamas, a cranky department store Santa, and a triple dog-dare to lick a freezing flagpole are just a few of the obstacles that stand between Ralphie and his Christmas dream.

Contact your concierge for ticket prices.

American Airlines Center: Upcoming Events

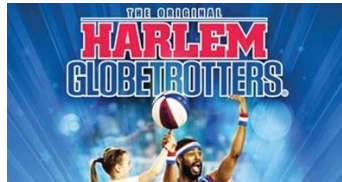


Trans-Siberian Orchestra
December 21,
3pm & 7:30pm

Ticket Prices:
\$74.50 (level one);
\$58.50 (level 2); \$49.50
(level 3)

Tickets must be ordered no later than Wednesday, December 17 by 2pm.

There is no discount on ticket prices for these amazing shows, but you will save the Ticketmaster fees of \$15.50-\$17.50 per ticket by ordering through your concierge. A \$1 service charge per order will apply per the AA Center. With all ticket purchases, children under 2 years old do not require a ticket and can sit on a lap.



Harlem Globetrotters
January 24 & 25
The iconic Harlem Globetrotters are bringing their unrivaled family show, featuring some of the greatest athletes on the planet. With incredible ball handling wizardry, amazing rim-rattling dunks and trick shots, side-splitting comedy and unequaled on-court fan interactions, this must-see event is guaranteed to entertain the whole family, creating memories that will last a lifetime.

Ticket Prices:
\$80 & \$65 (blacked out area around the floor); \$44 (blue); \$36 (orange); \$23 (purple); \$18 (brown)

Show Times:
Saturday, January 24
at 2pm & 7pm
Sunday, January 25 at 2pm
Tickets must be ordered no later than Thursday, January 8 by 2pm.



Marvel Universe Live
January 30-February 1
Marvel Universe LIVE is an unforgettable show featuring your favorite Marvel characters, like Spider-Man, The Avengers - Iron Man, Hulk, and many others. The awesome performance features motorcycles, martial arts and daring aerial stunts. Don't miss this astonishing live show that will be a memorable experience for the kids of all ages.

Ticket Prices:
\$68 (blue); \$43 (purple); \$17 (300s)

Show Times:
Friday, January 30 at 7:30pm
Saturday, January 31 at 11am, 3pm, 7pm
Sunday, February 1 at 11am, 3pm
Tickets must be ordered no later than Thursday, January 15 by 2pm.



Six Flags Over Texas Holiday in the Park Through January 6

Holiday in the Park at Six Flags Over Texas is filled with enchanting experiences to help create those special family fun outings during this magical time of the year. The breathtaking winter wonderland features a variety of delightful and interactive activities to help capture the holiday spirit. Gather with your loved ones to enjoy sparkling lights, glamorous decorations, festive scents and seasonal treats, playful activities, hair-raising rides, and heartwarming shows. **Contact your concierge for discount tickets!**

Mobility and disability guidelines for certain rides and attractions have recently changed. Please view the Guide to Rides & Attractions online for more information regarding ride access, height restrictions and special requirements, http://content.sixflags.com/holiday_sftot/things-to-do.

Discount Ticket Listing

We continue to offer discounts to many theater, sporting events, theme parks, and attractions; however, due to space limitations in our monthly newsletter, we cannot list all of them. You will find an updated discount listing posted to our website each month. Simply log onto www.texasconciiergeconnection.com and click on the "newsletter" tab at the top of the page. Then scroll down to the hyperlink titled "Discount Tickets" to obtain a copy. In addition, many of you are unaware that you can utilize us for more than just discount tickets. We are a full service concierge company and can help you with many things on your to-do list. The management company/owners of your building have contracted us to provide these services to you. Although the services are complimentary for those of you who work in a building within our network, there will be a few things that require additional manpower and fees will apply. Those will be discussed prior to fulfilling your request. Let us know how we may be of assistance to you and consider it done!

HONEYBAKED®

15% OFF any purchase

YEAR-ROUND CORPORATE DISCOUNT
for clients of
Concierge Connection, Inc.

Valid only at participating HoneyBaked stores or online at HoneyBakedCatalog.com. Not valid on catering, sandwiches or with any other offer. (valid 1/31/14 to 12/31/15; online purchase code: 13EEP60A)

Arlington
4201 S. Cooper
(817) 465-1800

Colonade
9963 IH 10 West
(210) 697-8844

Hurst
728 Grapevine Hwy.
(817) 581-7710

Mesquite
1765 N. Town East Blvd.
(972) 613-3100

The Woodlands
25507 I-45 North
(281) 298-6100

Austin
9029 Research Blvd.
(512) 835-7925

Dallas
4343 Northwest Hwy.
(214) 351-1414

Lewisville
360 E. Round Grove Rd.
(972) 315-0193

Piano
1501 Preston Rd.
(972) 732-9595

Champions Forest
13841 Breck St.
(281) 440-7449

Fort Worth
4710 SW Loop 820
(817) 737-9595

Lincoln Heights
999 E. Basse Rd.
(210) 824-3996

River Oaks
2621 S. Shepherd Dr.
(713) 523-7711

Clear Lake
554 El Dorado Blvd.
(281) 480-2500

Galleria Area
5174 Richmond Ave.
(713) 599-0599

Memorial Area
14054 Memorial Dr.
(281) 496-0001

Sugar Land
2637 Town Center Blvd. North
(281) 565-7788



West 7th Street Parking in Fort Worth

The Good Neighbor Parking Experience

If you are headed to the popular West 7th development off West Seventh Street, there is great news! The "Good Neighbor Parking Experience" has been rolled out just in time for the holiday rush.

All five garages now offer complimentary parking from 7am to 5pm. So long as you pull your ticket before 5pm, you keep your free parking rate, no matter when you leave.

Those who use the garage after 5pm get the grace period of 1 hour for free parking. Hit the 2-hour mark and you're looking at an affordable \$3. It's then \$6 for 2-3 hours, \$8 for 3-4 hours and a \$10 maximum for 4 hours or more. Make sure you have a credit card available, cash is not accepted.

Molly the Trolley - Fort Worth

Since these delightful trolleys known for their charm, comfort and customer-friendly drivers began in May 2009, Molly the Trolley has been very popular with downtown employees, residents and visitors, making it a great way to move around downtown Fort Worth. Molly the Trolley runs in a loop from 10am to 10pm with a dozen stops near downtown hotels, Sundance Square, the Water Gardens and other attractions. A separate Molly the Trolley service, the Burnett Plaza Lunch Line, runs from 11am to 2pm weekdays from the west side of downtown to Sundance Square.

For those who want to ride the distinctive vintage-style trolley look-alike, you can visit nextbus.com to find out when the next Molly the Trolley will arrive. This convenient website can be accessed through any computer device including a smartphone.

For more information, visit their website at <http://www.the-t.com/MollytheTrolley.aspx>.

Big D NYE

American Airlines Center, Victory Park

New Year's Eve

The countdown is on! Big D NYE presented by GMC is bringing you the best New Year's party in town at Victory Park/American Airlines Center! The event is FREE and no tickets are required for the event! This year's celebration will be set up on multiple stages with continuous entertainment. Don't miss the food and beverage tents and an awesome fireworks display at midnight.

The Victory Music Stage is located between the W Hotel and Victory Plaza on Olive Street, and the Big D NYE Stage is located in Victory Plaza next to the American Airlines Center. The performances are displayed throughout the venue on huge high definition screens and a state-of-the-art, concert quality audio system brings the music to you loud and clear.

WFAA-TV Channel 8 will provide live coverage of the event beginning at 10:30pm including entertainment, special guests and the fireworks spectacular at midnight.

There will be multiple parking facilities located throughout the Victory Park area as well as adjacent lots within walking distance to Victory Plaza. DART is the recommended mode of transportation. Take the Green Line to Victory Station.

For more information, visit bigdnye.com.

Grapevine North Pole Express

December 5-7, 12-14, 19-23

All aboard! Create a unique family Christmas memory aboard the Grapevine Vintage Railroad's North Pole Express. The North Pole Express experience includes:

- A train ride that will be full of fun and holiday spirit;
- Commemorative mug of Frosty Chocolate Snow Milk for all;
- Commemorative gift for all children;
- Journey through a snowy Christmas tree trail;
- An appearance by Santa and
- A keepsake photo with Santa for each family!



The event area opens each day one hour before the first train departs and closes one hour after the last train returns to the station. The event area includes a fantastic display of holiday decorations and free ornament making factory. Bring your list for Santa and capture the moment with a picture. Enjoy shopping at the North Pole Express General Store. Food and beverages are available for purchase in the event area. As always, children are encouraged to wear their pajamas for the North Pole Express experience!

Tickets:

Tickets are \$25 (13 months and older) and are on sale now. Advance purchase is recommended. Children ages 0-12 months are free. Please print and bring the printable tickets directly to the boarding tent area on the day of your event. If you do not have the printable ticket, please have your ticket accessible from your smart phone. Present your ticket or smart phone to receive a boarding pass. All groups must be together prior to receiving boarding passes. Tickets are non-refundable/non-exchangeable. Missed trains cannot be refunded. Visit <http://tickets.grapevineticketline.com/event/NorthPole> to purchase your tickets online.

Parking:

Free parking without shuttle provided is available at 815 S. Main St (corner of Main & Dallas Road) and 400 W. Dallas Rd (across the street from the police department). Free shuttles and parking are provided at Grapevine Public Library at 1201 Municipal Way. Please plan appropriately to ensure your party will arrive in plenty of time prior to departure. Due to holiday shopping, Christmas Capital of Texas events, as well as road construction and highway closures you may encounter traffic delays. The DFW Connector project may impact travel on IH 635, SH 121 and SH 114. For an updated list of road closures, visit www.dfwconnector.com.

Please note regarding the train and seating: All North Pole Express trains depart from and return to the Grapevine Depot. Trains are enclosed and heated and will run regardless of weather conditions. Seating is offered on a first come, first served basis. There is no reserved seating. There will be two (2) ticket holders per seat. Groups will need to board together. Late arrivals will be seated as space is available. Non-ticketed infants must be held in an adult's lap. For safety reasons, strollers, infant car seats and carriers are not allowed on the train. Stroller parking will be available at the Grapevine Depot.

For questions, please call 817-410-3185. Business hours are Monday (closed), Tuesday-Friday (10am-5pm), and Saturday-Sunday (11am-5pm), or visit <http://www.grapevinetexasusa.com/christmas-capital-of-texas/north-pole-express>.

