

HOW TO USE THE CONCIERGE SERVICE

ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; please pick up your tickets no later than 4:00 pm that same day.

All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.

3 WAYS TO ORDER

PHONE 972-770-4045 EMAIL

services@conciergeconnection.org
WEB

texasconciergeconnection.com

WE DO NOT ACCEPT PERSONAL CHECKS OR CASH.

We do accept ALL major credit cards, debit cards and company checks.

PLEASE have your credit card ready when calling. There is a \$25 NSF fee for all returned checks.

Candace Rozell

President & CEO

candace@conciergeconnection.org (Please do not send ticket orders to this email.)

Concierge Connection

"Helping Professionals Get Back to Business"

Make a Note

The concierge office will close at 3pm on Wednesday, November 25 and remain closed the rest of the week in observance of the Thanksgiving holiday. All orders for that week will need to be placed no later than 2pm on Monday, the 23rd in order to make delivery for the next day on Tuesday morning (before noon). Please pick up your order and verify it as soon as possible. Let us know asap should there be a discrepancy with your order. We will correct all orders (if any) no later than noon on Wednesday the 25th.

The Trains at NorthPark

214-631-7354, trains@rmhdallas.org

In 2015, The Trains at NorthPark will celebrate its 17th year at NorthPark Center. The most elaborate toy trains exhibit in Texas, The Trains at NorthPark includes trains rolling across 1,600



feet of track on a journey across America. Cityscapes include downtown Dallas, with the beautiful Margaret Hunt Hill Bridge, the State Fair of Texas and the Cotton Bowl; New York City's Times Square and Grand Central Terminal; Washington, D.C. with The White House; New England's fall foliage; the Grand Canyon, Route 66, San Francisco's Golden Gate Bridge and various other highlights. The exhibit encompasses more than 4,000 square feet of train themed environments, with all the trimmings of the holiday train travel experience-steam engine and coach cars, a ticket booth and a train station as well as interactive features. More than 60,000 people visit The Trains at NorthPark each season as part of their holiday tradition. Since 1987, The Trains at NorthPark, presented by Bank of Texas, has raised money for the children

and families served by the Ronald McDonald House of Dallas. Currently this annual fundraiser provides the funds for almost onethird of the annual operating budget.

Dates:

November 21, 2015 - January 3, 2016

Location:

NorthPark Center 8687 N. Central Expwy, Dallas, TX 75225

Hours of Operation:

Mon-Sat (10am - 9pm) Sun (12pm - 6pm)

Cost of the Exhibit:

- Tickets available at the door or online at www.thetrainsatnorthpark.com
- \$7/AD, \$3/CH (ages 2-12) & SR (age 65+)
- · Children under 2 admitted free
- *Discount tickets are available at Tom Thumb (\$1 off admission).

Fort Worth Greek Festival

November 13-15

Now in their 48th year, Fort Worth Greek Festival has all of your favorite Greek foods, including Athenian chicken, lamb, shish-kabob, gyros, and many more! Baked and frozen foods also available. Visit rain or shine; the main festival area is indoors. Enjoy live Greek music and folk dancing at the expanded outdoor area with more to see and do. Visit the gift shops! Browse the fine jewelry display of imported gold and silver, crosses, rings, earrings and many others. Bring the kids to the outdoor Children's Activity Area. Visit www.fortworthgreekfestival.com or call 817-626-5578 for more information. The festival is located at St. Demetrios Greek Orthodox Church and hours of operation are Friday and Saturday, 10am-10pm, and Sunday, 11am-3pm.

Disney On Ice at the Allen Event Center

November 25-29

Discover endless riches when Disney On Ice presents Treasure Trove comes to Allen! Get tangled up in Disney's 50th animated feature with Rapunzel and Flynn, then enter the worlds of Tiana. Cinderella. Jasmine, Ariel, Sleeping Beauty, Belle, Mulan and Snow White. Set sail with Peter Pan, Tinker Bell and Captain Hook and his pirate pals on an adventure beyond Neverland! Trek the wilds of Africa with Simba, Nala, Pumbaa and Timon. And don't be late to a very important date with Alice and the Madhatter as they march with the Queen of Hearts' Army of Cards. Be sure to see this show full of memories guaranteed to last a lifetime!

Show Dates & Times:

- Friday, November 27 at 11:30am, 3:30pm, 7:30pm
- · Saturday, November 28 at 1pm, 5pm
- · Sunday, November 29 at 12pm, 4pm

Contact your concierge to purchase discounted tickets for only \$27 and just a \$1.00 service charge will be added per order. PARKING IS FREE AT THE ALLEN EVENT CENTER!

A Christmas Carol

November 25 - December 26 Wyly Theatre, 2400 Flora Street, Dallas, TX 75201

The must-see family tradition that marks the beginning of Dallas' holiday season, A Christmas Carol is a critically acclaimed, delightfully reimagined take on Dickens'

enduring classic. The Dallas Morning News proclaimed this transcendent, all-ages musical treat "socially conscious... and theatrically spectacular." Join as Scrooge returns



to the Wyly Theatre, where the audience will be surrounded by magical ghosts flying above, scary ghosts bursting out of the floor and snow falling on everyone, bringing this timeless story to vivid new life. Contact your concierge to receive a 15% discount (excluding \$18 seats). Regular service fees will still apply.

Appropriate for families. Recommended for ages 8 and above. *A Christmas Carol* will be performed in one act with no intermission. The approximate run time is 90 minutes.

Holiday in the Park

Six Flags Over Texas, 2201 Rd to Six Flags St E, Arlington, TX 76011

Holiday in the Park at Six Flags Over Texas is filled with enchanting experiences to help create those special family



fun outings during this magical time of the year. The breathtaking winter wonderland features a variety of delightful and interactive activities to help capture the holiday spirit. Gather with your loved ones to enjoy sparkling lights, glamorous decorations, festive scents and seasonal treats, playful activities, hair-raising rides, and heartwarming shows. Contact your concierge for a special link and promo code to purchase your discount tickets.

American Airlines

Center

Upcoming concerts you don't want to miss: Michael W. Smith & Amy Grant (December 6) and the Trans-Siberian Orchestra (December 20). There is no discount on ticket prices for these amazing shows, but you will save the Ticketmaster fees per ticket by ordering through your concierge. A \$1 service charge per order will apply per the AAC. With all ticket purchases, children under 2 years do not require a ticket and can sit on a lap.

Michael W. Smith & Amy Grant with Dallas Pops - Dec 6 (7:30pm)

Multi-platinum, Grammy-winning Christian music superstars Michael W. Smith and Amy Grant are partnering together for the holiday event of the year performing together at the American Airlines Center on December 6 with the Dallas POPS. The show will feature everyone's Christmas favorites that will undoubtedly be the most celebrated concert highlight of the holiday season! Ticket prices are \$28.75 - \$143.75.

Trans Siberian Orchestra -Dec 20 (3pm & 7:30pm)

TSO is pleased to announce that the 2015 Winter Tour will feature the live debut of *The Ghosts of Christmas Eve*! There is going to be lots of new music and twists for fans on this tour. TSO will also release their newest full-length album titled *Letters From the Labyrinth* this winter. Each concert ticket will come with a digital copy of this highly-anticipated studio album, which is set to be released November 13 and is TSO's first full-length album since 2009's *Night Castle*. So, fans that purchase tickets to the 2015 Winter Tour will be among the first to hear it. Ticket prices are \$46.50 - \$76.50.

BOMA Dallas Foundation Masquerade Gala

The BOMA Dallas Community Service Committee has selected Our Friend's Place as the 2015 official charity of the BOMA Dallas Foundation. Through volunteer work and raising funds, BOMA Dallas members and our friends can help support the mission of Our Friend's Place, which is dedicated to providing a foundation for girls and young women to overcome adversity by learning a self-reliant approach to their own development. In 2007, Child Protective Services confirmed 5,443 cases of child abuse among the 651,832 children in Dallas County. Without the proper help, tragically, these victims of child abuse are 33% more likely to continue the generational cycle and victimize their own families.

The 2015 BOMA Dallas Masquerade Gala is set to take place on Friday, November 20 at the Tower at Cityplace (2711 N Haskell Ave, Dallas, TX 75204). This special celebration will include live and silent auctions, a live band, raffle prizes, wine pull, and more. Your support and participation will help to provide for this worthy cause. This event is open to the general public. To register, please log onto http://bomadallas.org/calendar_day.asp?date=11/20/2015&event=317.

27th Annual Margarita Ball

November 21, 8pm-12am
The Worthington Renaissance Fort
Worth Hotel (200 Main Street, Fort
Worth, 76102)

Admission: Tickets are on sale at \$50 per person PLUS admittance with new unwrapped toy. Food & Drinks: Complimentary Margaritas while they last! Cash Bar and Light Buffet. Toys: Children's Charities of Fort Worth is continuing its tradition of collecting toys for Tarrant County's underprivileged children. Join them for an evening of fun, live music, dining and dancing. Donated toys will be distributed through local charities. All toys should be new, unwrapped and appeal to children ages 3 to 16. Evening Attire: Ladies: Formal or Texas Formal Attire. Gentlemen: Formal or Texas Tuxedo. Boots are acceptable for both. **Hotel Reservations:** The Worthington Renaissance Fort Worth Hotel. Please use reference MARGARITA BALL to receive discounted rate plus tax for rooms and for Valet Parking. For more information and to purchase tickets, please visit http:// www.fortworthmargaritasociety.com/ margaritaball.html.

ICE! and Lone Star Christmas

November 12, 2015 - January 3, 2016

Gaylord Texan Resort & Convention Center, 1501 Gaylord Trail

817-778-1000, www.gaylordtexan.com

Christmas is back and better than ever at Grapevine's Gaylord Texan Resort. With 2 million twinkling lights, 15,000 ornaments, an amazing 54-foot-tall Christmas tree, a 8-foot-tall gingerbread house, Santa's Wild Workshop Snow Tubing, Cookies and Milk with Mrs. Claus. and ICE! carved from more than 2 million pounds of ice. Check out the special bonus area - a LIVE ice carving zone. Watch a masterful ice carver create amazing sculptures before your eyes.



The Gaylord Texan Resort brings the magic of a winter wonderland indoors with its annual ICE! exhibit, featuring more than 2 million pounds of hand-carved ice, by more than 40 ice sculptors, into symbols of Christmas and well-known holiday animated characters. There are also huge ice slides to ride down. You'll pile on a heavy parka (provided, but bring a pair of gloves) and stroll through a maze of themed ice sculptures throughout a 14,000-square-foot exhibit hall kept at a numbing 9 degrees, so make sure everyone is dressed warmly.

ICE! Regular Ticket Prices

Peak Pricing

\$29.99 for Adults \$26.99 for Seniors (ages 55+) \$16.99 Children (ages 4 - 12) FREE Children under 3 \$24.99 Groups (of 20+)

Non-Peak Pricing

\$21.99 for Adults \$19.99 for Seniors (ages 55+) \$12.99 Children (ages 4 - 12) FREE Children under 3 \$19.99 Groups (of 20+)

Tickets are ON SALE NOW and our discount rates are (\$23 for peak and \$15 for nonpeak days). The ticketing fee of \$1.50 per ticket and the one time per order transaction fees will still apply. Contact your concierge for a specific web link and special promotional discount code to order and print your tickets. This web link and promo code is not available to the general public and The Gaylord prohibits the use of it on company sites or the internet.





























Veterans Day Parade

The 2015 Veterans Day parade will be in downtown Dallas. It will be on Wednesday. November 11, with massing of the colors and the 11th hour (11am) ceremony in front of City Hall. Dallas City Hall is located at 1500 Marilla Street. The parade will commence following the official ceremony (approximately 1 hour). The route will start at Reunion Arena, will proceed north on Houston Street, east on Main Street, south on Ervay Street, west on Young Street, south on Akard Street and pass in review in front of City Hall. Military vehicles and equipment, veterans organizations, civic and corporate displays will be available for viewing at 9:30am in front of City Hall. To view a map of the parade route, visit www.vetsdayindallas.org. "...We salute those who are serving, those who have served and those who have made the ultimate sacrifice...'

AMC Movie Ticket Changes & Price

Increase

As previously mentioned, AMC Theatres no longer offers the "unrestricted" AMC Gold tickets. Any remaining stock we have



will continue to sell at \$8 per ticket, has no expiration date, and will continue to be accepted and honored at all AMC Theatres in the United States while they are in circulation. However, once we deplete our current stock of Gold tickets we will have to purchase the new AMC Green tickets and prices for those will be \$9 per ticket.

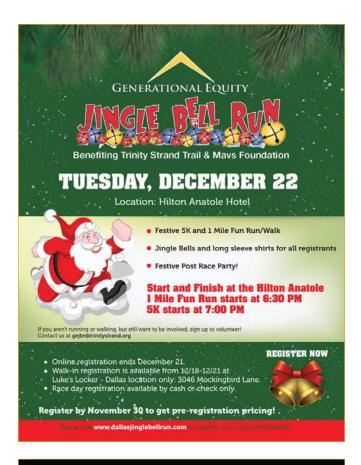
The "Green" tickets will also have some restrictions that the "Gold" does not have... (per the AMC Theatres website): The AMC Green Ticket is valid for one admission to any movie except those distributed by The Walt Disney Company, including, but not limited to, Disney, Pixar, Marvel and Lucasfilm, Ltd. titles. These tickets EXCLUDE ALL Disney movies, including: ANT-MAN, BRIDGE OF SPIES, THE GOOD DINOSAUR, STAR WARS: THE FORCE AWAKENS, THE FINEST HOURS, ZOOTOPIA, THE JUNGLE BOOK, CAPTAIN AMERICA: CIVIL WAR, ALICE IN WONDERLAND: THROUGH THE LOOKING GLASS, and FINDING DORY.

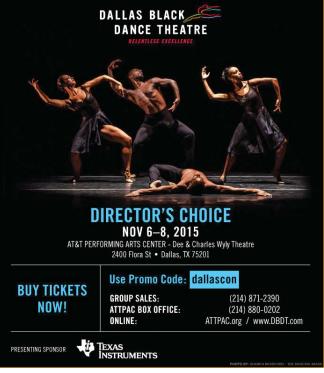
Peter Pan 360

November 11 - December 6 In Association with AT&T Performing Arts Center, Threesixty Theatre, 2450 San Jacinto Street, Dallas, TX 75201 Don't miss the theatrical experience that's as big as Texas! Fly to Neverland in a whole new way with this spectacular innovative live stage production of Peter Pan in the Threesixty Theatre – a state of the art 100-foot high structure that is a luxurious climate-controlled, world-class theatre-tent. Combining intimate theaterin-the-round, overhead surround CGI projection, and actors in dazzling flying sequences forty feet in the air. Peter Pan 360 brings J.M. Barrie's classic tale to fantastical life. For more information, visit PeterPan360.com.

Discount Ticket Listing

We offer discounts to many theater, sporting events, theme parks, and attractions: however, due to space limitations in our monthly newsletter, we cannot list all of them. You will find an updated discount listing posted to our website each month. Simply log onto www.texasconciergeconnection.com and click on the "newsletter" tab at the top of the page. Then scroll down to the hyperlink titled "Discount Tickets" to obtain a copy.







GourmetGiftBaskets@com

GourmetGiftBaskets.com, a family owned company, is dedicated to delivering superior quality gourmet gifts to each and every recipient. As one of the nation's leading online gift retailers, GourmetGiftBaskets.com features the largest selection of products with over 500 unique gifts including gift baskets, cheesecakes, baked goods, handcrafted gourmet popcorn, chocolate-dipped fruits and much more! A dedicated Corporate Gift Specialist is available to answer your questions, offer suggestions and assist with placing an order.

Concierge Connection clients can save 10% off product. (Excludes single bottles of champagne, same day gifts and floral arrangements.)

3 WAYS TO SAVE:

- 1. Visit GourmetGiftBaskets.com and enter the code TMCONCIERGE in the Promotional Code field at checkout.
- 2. Call Corporate Gift Specialist, Tim Myers at 866-842-1050 ext. 261.
- 3. Email Corporate Gift Specialist, Tim Myers at TMyers@GourmetGiftBaskets.com.



The Nutcracker

Presented by Houston Ballet at the Wortham Center, 501 Texas Ave at Smith St. It wouldn't be the holidays without The Nutcracker, the giant Christmas tree, the dancing snowflakes and flying cooks. With stunning costumes and exquisite sets by Desmond Heely, *The Nutcracker* is a breathtaking vision from beginning to end. Join Clara on her unforgettable journey to the Land of Snow and the Kingdom of Sweets. The Nutcracker is a magical spectacle to delight the entire family.

To order your discounted tickets call Pam Perry at 713-535-3258.

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Evening Performances at 7:30pm November 27, 28, 29

December 5, 6, 11, 12, 13, 16, 17, 18, 19, 20, 21, 22, 23, 26, 27, 2015

Matinee Performances at 2pm November 27, 28, 29 December 5, 6, 12, 13, 18, 19, 20, 21, 22, 23, 24, 26, 27, 2015