



## HOW TO USE THE CONCIERGE SERVICE

### ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; please pick up your tickets no later than 4:00 pm that same day.

All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.

### 3 WAYS TO ORDER

#### PHONE

972-770-4045

#### EMAIL

[services@conciiergeconnection.org](mailto:services@conciiergeconnection.org)

#### WEB

[texasconciiergeconnection.com](http://texasconciiergeconnection.com)

### WE DO NOT ACCEPT

#### PERSONAL CHECKS OR CASH.

We do accept ALL major credit cards, debit cards and company checks.

*PLEASE have your credit card ready when calling. There is a \$25 NSF fee for all returned checks.*

Candace Rozell

President & CEO

[candace@conciiergeconnection.org](mailto:candace@conciiergeconnection.org)

*(Please do not send ticket orders to this email.)*

# Conciierge Connection

*"Helping Professionals Get Back to Business"*

## Make a Note

The concierge office will be closed from December 24 through January 1 for the Christmas and New Year's holidays, reopening on January 4.

**Final orders for the month of December will need to be placed no later than 2pm on Monday, the 21st** in order to make delivery for the next day on Tuesday morning (before noon). Please pick up your order and verify it as soon as possible. Let us know immediately should there be a discrepancy with your order. We will correct all orders (if any) no later than noon on Wednesday the 23rd. Have a safe and happy holiday!

## Blue Christmas 7th Annual Chili Cook-Off

The Blue Christmas Chili Cook-Off returns as part of the city's Holiday Extravaganza and will be held from 9am to 4pm on December 5 at Heritage Park, 217 Main Street, Irving. The multidimensional event will feature concession stands, disc jockey, cake walk, many vendors, face painting, bounce houses, pictures with Santa, raffles, silent auction, and more. A parade will be at 4pm in front of the park. In an effort to spread a little holiday cheer, new toys will be collected at this event and shared with local families who are facing economic challenges. Attendees can sample chili flavors by purchasing a tasting cup at the event for \$5. For more information or to enter the competition, visit [irvingpoliceandfirebluechristmas.org](http://irvingpoliceandfirebluechristmas.org).

## Panther Island Ice

**Through January 18 at Coyote Drive-in Theater Complex (223 NE 4th St, Fort Worth 76164)**

Fort Worth is a lot cooler now that the city's favorite holiday tradition, Panther Island Ice, has returned for another season! Fort Worth's only outdoor skating rink remains open 7 days a week, including all holidays, through January 18. For more information, call 817-698-0700 or visit [pantherislandice.com](http://pantherislandice.com) (hours vary).

## Gift of Lights at Texas Motor Speedway

This year, Gift of Lights will be bigger and better than ever, with several hundred new displays as well as an all new Santa's Village with lots of new festivities. At the completion of the Drive-Thru Park, stop by Santa's Village for photos and fun! Santa will be at Texas Motor Speedway 'til December 24, and then he will be back at the North Pole! Tickets are \$25 per car and a portion of every sale benefits local charities, bringing Christmas cheer to children and their families.

[www.tmsgiftoflights.com](http://www.tmsgiftoflights.com)

## Prairie Lights

**Through January 3 at Lynn Creek Park (5610 Lake Ridge Pkwy, Grand Prairie)**

Upon arriving at the entrance to Prairie Lights, you will be dazzled with 4 million lights set along 2 miles of path. Hundreds of ALL-NEW displays in shapes of all kinds line and arch over the roads. Halfway through the drive, get out of your car for a stop at Holiday Village where for an additional charge you can enjoy pictures with Santa, concessions, a gift shop, the all-new indoor laser show, and the Holiday Magic Lighted Walk-Through Forest. The second half of the drive ends with the very animated light tunnel – the perfect finale to a night you will never forget! Also, available this year for those who don't want to wait in traffic lines is the new premium VIP experience! For additional information and hours of operation, visit [www.prairielights.org](http://www.prairielights.org).

## West 7th Starlight Symphony

**Through January 6 at 2940 Crockett Street, Fort Worth 76107**

Tap into the energy of the season with Starlight Symphony at West 7th and start a new, exhilarating tradition! This rousing music and light show features animated holiday stars and other seasonal sparkle, all synchronized to spirited versions of your favorite holiday tunes. The 5-minute show on Crockett Street plays nightly on the hour from 6-10pm and runs through January 6.

**GourmetGiftBaskets.com**, a family owned company, is dedicated to delivering superior quality gourmet gifts to each and every recipient. As one of the nation's leading online gift retailers, **GourmetGiftBaskets.com** features the largest selection of products with over 500 unique gifts including gift baskets, cheesecakes, baked goods, handcrafted gourmet popcorn, chocolate-dipped fruits and much more! A dedicated Corporate Gift Specialist is available to answer your questions, offer suggestions and assist with placing an order.

**Concierge Connection clients can save 10% off product.** (Excludes single bottles of champagne, same day gifts and floral arrangements.)

**3 WAYS TO SAVE:**

1. Visit **GourmetGiftBaskets.com** and enter the code **TMCONCIERGE** in the Promotional Code field at checkout.
2. Call Corporate Gift Specialist, Tim Myers at **866-842-1050 ext. 261**.
3. Email Corporate Gift Specialist, Tim Myers at **TMyers@GourmetGiftBaskets.com**.

**Magnolia Hotel Dallas Downtown**

1401 Commerce Street, Dallas, TX 75201

Visit Downtown Dallas over the holidays and enjoy incredible



rates on suites (from \$119 per night) through January 5. All holiday rates include breakfast, beer and wine reception, and cookies and milk at bedtime. **Contact your concierge for a promotional link to book your stay today.**

**Demi Lovato & Nick Jonas**

September 12, 2016 at 7pm

American Airlines Center

ON SALE NOW! Get tickets through your concierge and pay only \$1 service fee per order. Ticket prices range from \$29.95 - \$99.95. **Deadline to order is Friday, December 11.**



**HONEYBAKED®**

**15% OFF**  
any purchase

Offer valid at (17) HoneyBaked Texas stores through 12/31/15. Not valid on catering, sandwiches, on-line, or with any other offer. Contact your concierge to receive a promotional coupon and listing of participating stores.

AT&T Performing Arts Center presents

**Reliant Lights Your Holidays**

**Free Concert, Lighting & Fireworks Show December 5, 5:30-8:30pm, Sammons Park**  
Reliant lights up the holidays at the AT&T Performing Arts Center, so bring your entire family for an evening of holiday magic. This FREE festival will feature:

- Illumination of hundreds of thousands of dazzling LED lights placed on the Center's iconic venues and trees.
- Live performances by Dallas-based choral symphonic rock band The Polyphonic Spree, Grammy Award nominee Bubba Hernandez y Los Super Vatos, and cast members of the Jersey Boys national tour. Each will perform a selection of their own hits and holiday classics.
- Free photos with Santa Claus.
- A fireworks display in Elaine D. and Charles A. Sammons Park.

**Start Your Celebration at the Park**

Our friends at Klyde Warren Park will be celebrating the holidays starting at 1pm with a procession led by Santa and Mrs. Claus over to the Center in time for Reliant Lights Your Holidays to begin.

**Holiday at the Arboretum**

**Through January 3 at Dallas Arboretum 8525 Garland Road**

Celebrate the most wonderful time of the year with Holiday at the Arboretum, featuring the return of the magnificent 12 Days of Christmas outdoor exhibit and The Artistry of the Nativity at the DeGolyer House. During the evening, the garden remains open for extended hours for The 12 Days at Night displaying the illuminated gazebos for magical nighttime viewing. New this year is the addition of 500,000 lights throughout the garden, trimming the architecture of the historic homes and lighting the canopies overhead—including a 30-foot-tall tree at the center of property. In the historic DeGolyer House, lavishly decorated for the holidays, The Artistry of the Nativity exhibition returns with 300 crèches from around the world. In addition to the Ray Harrington Collection, which the Arboretum owns, the George Dvorsky collection will return. Mr. Dvorsky's long career on Broadway and a lifetime spent traveling has allowed him to amass a collection of unique and collectible crèches from around the globe. Holiday tea, Santa sightings and special activities round out a visit to the Dallas Arboretum. **Contact your concierge for discounted (adult and senior) admission tickets.**



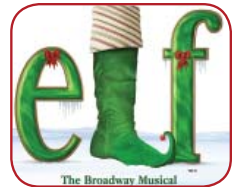
*JFK*, which has been in development for several years, is by David T. Little and Royce Vavrek, the composer and lyricist behind *Dog Days*. *JFK* takes place on November 21, 1963, which President John F. Kennedy and first lady Jacqueline Kennedy spent at Fort Worth's Texas Hotel, before that fateful day in Dallas. However, the shape of the piece changed a great deal through the developmental process and the end result should be fascinating. The classic title of the 2016 season is Rossini's comedy *The Barber of Seville*. The third entry is in the smaller stage series, *Opera Unbound*, and it will be two new one-acts: *Buried Alive* and *Embedded*. Both operas are based on Edgar Allan Poe stories, *A Premature Burial* and the *The Cask of Amontillado*, respectively. *JFK* and *The Barber of Seville* will be presented in Bass Hall, and *Buried Alive/Embedded* will take place in the Scott Theatre at FW Community Arts Center.

The 2016 subscriptions are on sale now or you may contact your concierge to order single tickets to all performances at a 25% discount (excludes value seating). Discount will be taken off of up to (4) tickets per transaction and the \$8 service fee (per order) will still apply. For more info, visit [www.fwopera.org](http://www.fwopera.org).

**Elf, The Broadway Musical**

**December 8-20 at Music Hall Fair Park, 909 1st Avenue, Dallas, TX 75210**

ELF is the hilarious tale of Buddy, a young orphan who mistakenly crawls into Santa's bag of gifts and is transported to the North Pole.



Buddy is raised unaware that he is actually a human, until his enormous size and poor toy-making abilities cause him to face the truth. With Santa's permission, Buddy embarks on a journey to New York City to find his birth father and discover his true identity. Faced with the harsh reality that his father is on the naughty list and his step-brother doesn't even believe in Santa, Buddy is determined to win over his new family and help New York remember the true meaning of Christmas. Contains some adult content and is recommended for ages 8 and up. **Save ticket handling fees by ordering through your concierge.**

# ICE! and Lone Star Christmas

Through January 3, 2016

Gaylord Texan Resort & Convention Center,  
1501 Gaylord Trail

817-778-1000, [www.gaylordtexan.com](http://www.gaylordtexan.com)

Christmas is back and better than ever at Grapevine's Gaylord Texan Resort. With 2 million twinkling lights, 15,000 ornaments, an amazing 54-foot-tall Christmas tree, a 8-foot-tall gingerbread house, Santa's Wild Workshop Snow Tubing, Cookies and Milk with Mrs. Claus, and ICE! carved from more than 2 million pounds of ice. Check out the special bonus area - a LIVE ice carving zone. Watch a masterful ice carver create amazing sculptures before your eyes.



The Gaylord Texan Resort brings the magic of a winter wonderland indoors with its annual ICE! exhibit, featuring more than 2 million pounds of hand-carved ice, by more than 40 ice sculptors, into symbols of Christmas and well-known holiday animated characters. There are also huge ice slides to ride down. You'll pile on a heavy parka (provided, but bring a pair of gloves) and stroll through a maze of themed ice sculptures throughout a 14,000-square-foot exhibit hall kept at a numbing 9 degrees, so make sure everyone is dressed warmly.

## ICE! Regular Ticket Prices

### Peak Pricing

- \$29.99 for Adults
- \$26.99 for Seniors (ages 55+)
- \$16.99 Children (ages 4 - 12)
- FREE Children under 3
- \$24.99 Groups (of 20+)

### Non-Peak Pricing

- \$21.99 for Adults
- \$19.99 for Seniors (ages 55+)
- \$12.99 Children (ages 4 - 12)
- FREE Children under 3
- \$19.99 Groups (of 20+)

Tickets are **ON SALE NOW** and our discount rates are **(\$23 for peak and \$15 for non-peak days)**. The ticketing fee of \$1.50 per ticket and the one time per order transaction fees will still apply. Contact your concierge for a specific web link and special promotional discount code to order and print your tickets. This web link and promo code is not available to the general public and The Gaylord prohibits the use of it on company sites or the internet.

## Dallas Stars

Receive special pricing on single Dallas Stars tickets in the Plaza, Terrace, and Upper Terrace seating.

Visit [dallasstars.com/concierge](http://dallasstars.com/concierge) and use promo code (concierge).

Maximum of (6) tickets per game.

- **Premium Games** - No discount on tickets but will still save the per ticket "service fees" on those games
- **Standard Non-Premium Games** - Receive a discount on tickets plus save the per ticket "service fees"



## DECEMBER

(P) = Premium

- 8 - Hurricanes at 7:30pm
- 11 - Flyers at 7:30pm
- 15 - Blue Jackets at 7:30pm
- 17 - Flames at 7:30pm
- 19 - Canadiens at 6pm
- 22 - Blackhawks at 7:30pm (P)
- 27 - Blues at 5pm
- 31 - Predators at 7:30pm

	Regular Gate Price Premium Games	Regular Gate Price Non-Premium Games	Concierge Rate Non-Premium Games
Plaza	\$107	\$90	\$65
Terrace	\$43	\$32	\$25
Upper Terrace	\$39	\$22	\$15

Groups of 15+ will receive special pricing on Gold, Plaza Preferred, Plaza, Platinum, Terrace Preferred, Terrace, and Upper Terrace seating by calling Lyle Hoffman directly at 214-387-5630 or email [Lhoffman@dallasstars.com](mailto:Lhoffman@dallasstars.com).



## Dallas Mavericks

Receive Dallas Mavericks tickets at a discount to select home games. **Contact your concierge for a special link and promo code to order up to 10 tickets per game.** If you need more

than 10 tickets or have other ticket needs, please contact Mark Slaughter at 214-658-7603 or [mark.slaughter@dallasmavs.com](mailto:mark.slaughter@dallasmavs.com).

## DECEMBER

- 4 - Houston Rockets at 7:30pm
- 9 - Atlanta Hawks at 8:30pm
- 12 - Washington Wizards at 7:30pm
- 14 - Phoenix Suns at 7:30pm
- 18 - Memphis Grizzlies at 7:30pm
- 26 - Chicago Bulls @ 7:30pm
- 28 - Milwaukee Bucks at 7:30pm
- 30 - Golden State Warriors at 7:30pm

## Peter Pan 360

Through January 3, 2016

In Association with AT&T Performing Arts Center, Threesixty Theatre, 2450 San Jacinto Street, Dallas, TX 75201

We're very excited to announce that Peter Pan 360 has extended its stay in Dallas and tickets are going fast! Don't miss the theatrical experience that's as



big as Texas! Fly to Neverland in a whole new way with this spectacular innovative live stage production of Peter Pan in the Threesixty Theatre – a state of the art 100-foot high structure that is a luxurious climate-controlled, world-class theatre-tent. Combining intimate theater-in-the-round, overhead surround CGI projection, and actors in dazzling flying sequences forty feet in the air, *Peter Pan 360* brings J.M. Barrie's classic tale to fantastical life. For more information, visit [PeterPan360.com](http://PeterPan360.com).

**PLEASE NOTE:** Your concierge will have an allotment of discount tickets on hold for each performance and you may order as far in advance as you like. However, all unsold tickets will be returned to Ticketmaster for sale to the general public one week prior to show dates. **So, starting on Monday of each week there will be NO discount tickets available through us for performances during that week.** Although tickets will be discounted, handling fees will still apply.

## UBER

Want to enjoy those holiday parties without the worry of getting home safely afterwards? Why not give UBER a try. Simply sign up for an account and download the app to your phone. No need to worry about having cash or a credit card (even for gratuity) at the end of the night and arranging for a ride is easy! To sign up, log onto <https://get.uber.com/> and enter promo code (candacer60) to receive **\$15 off of your first Uber ride.**

## Discount Ticket Listing

We offer discounts to many theater, sporting events, theme parks, and attractions; however, due to space limitations in our monthly newsletter, we cannot list all of them. You will find an updated discount listing posted to our website each month. Simply log onto [www.texasconciergeconnection.com](http://www.texasconciergeconnection.com) and click on the "newsletter" tab at the top of the page. Then scroll down to the hyperlink titled "Discount Tickets" to obtain a copy.

# ANY JET, ANY TIME, ANY PLACE...

Blue Star Jets is a private jet charter service that provides access to 12,000 aircraft and to 5,000 airports worldwide. Their business model allows them to select the most appropriate aircraft for your trip based on the number of passengers, destination, distance and whether a fuel stop is required. They can provide light, medium, super medium and heavy jets as well as turbo props and helicopters often four hours from authorization. There are many reasons that a passenger may fly privately but the most common are convenience, flexibility, security, privacy and image. For nearly 15 years they have revolutionized the way clients travel private. Blue Star Jets is the largest broker of private jets for hire offering its clientele unparalleled service and the ultimate in luxury and convenience in an on-demand chartered jet from anywhere in the world at any time in almost any aircraft. They can even facilitate the trip should the need for medical transportation arise and will take care of everything from in-flight catering to ground transportation if requested. Safety is a paramount concern so aircraft and pilots are checked and checked again. All aircraft operators meet FAA part 135 standards. Blue Star Jets only uses aircraft that have been rated by Wyvern Consulting Ltd. or ARG/US the most respected safety auditor in the industry.



**BLUESTAR**  
JETS

For those who may require more than just an occasional privately chartered jet you may be interested in learning more about the SkyCard program which is a very attractive alternative to full or fractional ownership. There is no upfront capital required, expenses, fees or commitments. Other benefits include matching the best aircraft for the mission and utilizing more than one aircraft at a time. For additional information or to receive a quote for your next flight, call Henry Aaron at 212-810-4835 or his cell phone 862-485-0458.

## Downtown Wanderland

*Take a break from the malls this holiday season and discover new treasures in Downtown Dallas, Through December 31, 2015*

Downtown Dallas, Inc. is pleased to announce a new holiday concept for Downtown Dallas – Downtown Wanderland; a multi-faceted experience offering a variety of ways to eat, drink, shop, and be merry for the entire season.

- **EAT and DRINK.** Participating restaurants, bars, and cafes will offer specials during Wander Walks and throughout the season to fuel holiday hunger. Visit Weekend Coffee, Midnight Rambler, CBD Provisions, Americano, Dallas Fish Market, Wild Salsa, Dallas Chop House, Oven & Cellar, Chop House Burger, City Tavern, The Woolworth, and Café Strada, just to name a few.
- **SHOP.** In addition to the tradition of shopping at Neiman Marcus, Downtown's long-time retail anchor, shoppers will find additional retail that has recently opened Downtown. Many retail partners at The Joule such as Traffic LA and TENOVERSIX will provide promotions and activities on Thursday nights during the Wander Walks like music, specially priced drinks, and extended hours. Weekend Coffee will provide holiday sips and treats in-store and in the lobby of the spa, with special offers on polish changes and chair massages. Look for additional Wanderland specials at Pink Toes Nail Bar | Salon, Downtown Pawz, Ro2 Art, Vertigo 12 Hair Lounge, and more.
- **And that's far from all.** Downtown Dallas, Inc. is thrilled to announce a Wanderland partnership with Unbranded. Founders of Need, Foremost, and Foot Cardigan, Matt Alexander and Bryan DeLuca, intend to provide free space at 1600 Commerce Street to a curated group of entrepreneurs, designers, developers, coffee roasters, photographers, and artists. Unbranded will host regular events, happy hours, and pop-ups for discerning shoppers seeking

a unique experience in their city. Also debuting this year is Park It Pop-Ups, a series of unique rolling mini-boutiques rotating through Downtown public spaces like Pegasus Plaza, Main Street Garden, and Stone Street Gardens. Look for concepts like a TASCHEN Library reading room, Dallas Farmers Market, Weekend Coffee cart, Brad Oldham Studio, Charming Florals & Finds, Ro2 Art in the Park, Downtown Pawz, Pink Toes Mini Bar, and other selections from some of Downtown's favorite spots. **Featured hours of Unbranded and Park It Pop-Ups:** Thurs-Sun, 11am-7pm, with extended hours on Thursday evenings for Wander Walks until 9pm through December 20.

- **BE MERRY.** Downtown Dallas, Inc. and Headington Companies are partnering to bring up-and-coming artists to Downtown Wanderland too! Look for local artists from Varenport popping up at 1217 Main Street and live mural works each Thursday evening during Wander Walks. Watch Tiffany Mac on December 3, Lily Smith Kirkley December 10, and Bruce Webb on December 17 as they create mural art near the iconic Eye sculpture at Stone Street Gardens. In addition to Thursday night "Wander Walks," Downtown Dallas, Inc. will offer special programming on Fridays at lunch, Friday happy hours, and family friendly activities on the weekends with children's activities, live music, photos with Santa, movie screenings, and more!

For more updated information and a list of participating vendors, artists, restaurants, and bars, visit <http://events.downtowndallas.com/downtownwanderland>. For more information on Unbranded, visit [www.weareunbranded.com](http://www.weareunbranded.com).



## Harlem Globetrotters

*January 30 at 2pm and 7pm; January 31 at 12:30pm; American Airlines Center*

Known as innovators of the game of basketball for decades, the world famous Harlem Globetrotters are again introducing something unparalleled in the history of sports and family

entertainment, taking kid participation and fun to a whole new level. The 2016 World Tour marks the 90 year celebration of the Harlem Globetrotters! Not only are they great basketball players, but they touch many kids through their various programs such as The Great Assist. Before the game, take part in a once-in-a-lifetime experience with your family where you get to actually spend time on the court with the Globetrotters one-on-one – shooting, trying out ball tricks, autographs and photos. The unique 30-minute pre-show, "Magic Pass," will create memories of a lifetime. After virtually every game, Globetrotter stars remain on the court for autographs and photographs with fans. Magic Pass pre-show tickets are \$15.00 and require a ticket purchase as well. This year's Globetrotters roster features stars such as: Ant Atkinson, Big Easy Lofton, Hi-Lite Bruton, and Bull Bullard – along with female stars TNT Maddox and Dallas local, Sweet J Ekworomadu.

Seat Location	Regular Prices	Discount Prices
Courtside	\$146.50	No Discount
Sides- Low Rows	\$86.50	No Discount
Sides- Mid Rows	\$74.50	\$67.50
Sides-High Rows	\$51.50	\$44.50
Corners	\$36.50	\$29.50
Ends	\$28.50	\$18.00
Magic Pass	\$22.00	\$15.00

**Deadline to order is Wednesday, January 27 at 2pm.** All tickets must be purchased in advance and are subject to availability. No refunds or exchanges. Children under 2 do not require a ticket when sitting on adult's lap. A \$5 handling fee per order will apply. Harlem Globetrotters Group Opportunities are available (minimum ticket purchase required). Contact your concierge for a list of those opportunities or to purchase your discounted tickets.

