

# HOW TO USE THE CONCIERGE SERVICE

#### ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm
The delivery day for your building is every Friday by 12:00 pm; please pick up your tickets no later than 4:00 pm that same day.

All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.

Should you need tickets prior to your Friday delivery, please contact us for a location nearest you to pick up your order.

#### 3 WAYS TO ORDER

PHONE 972-770-4045

**EMAIL** 

services@conciergeconnection.org
WEB

texasconciergeconnection.com

# WE DO NOT ACCEPT PERSONAL CHECKS.

We do accept ALL major credit cards, debit cards and company checks. PLEASE have your credit card ready when calling.

Candace Rozell, President & CEO candace@conciergeconnection.org (Please do not send concierge requests or ticket orders to this email. Use the "services" email above for a faster response.)

# Concierge Connection

"Helping Professionals Get Back to Business"

#### Make a Note

Please be advised the concierge desk will close at 3pm on Friday, September 2 and remain closed on Monday, September 5 in observance of Labor Day. Have a safe and happy holiday!

#### **GrapeFest**

#### September 15, 16, 17 & 18, 2016

Discover a world of possibilities at the 30th Annual GrapeFest in Historic Downtown Grapevine. Guests will discover a variety of new wines, vendors, bands, and more throughout this 4 day event, the largest wine festival in the Southwest.

#### **GrapeFest Golf Classic**

This four person scramble is played on **September 9 at the Grapevine Golf Course** (3800 Fairway Drive, Grapevine, 76051). The Golf Classic includes driving range access, lunch, drawings and prize awards, a gift bag from the sponsors, and a wine and craft brew reception following the tournament for each golfing participant and a guest. All proceeds generated by the tournament benefit scholarships for students. Registration Fees: \$150 individual, \$550 teams of 4 for early registration.

#### GrapeFest Tennis Classic

Grab your racket and join the GrapeFest Tennis
Tournament! This fun event for kids and adults alike
will have multiple events on **September 17 & 18**. Entry
fees include tournament participation, official GrapeFest
Tennis Tournament t-shirt and admission into GrapeFest.
The tournament will have both junior and adult events.
The tournament also features Men's and Women's Open
Doubles with \$4,000 in prize money. Players can visit www.
TNTTennis.net for details on how to register.

#### Champagne Cork Shoot-Off

Participants in this annual GrapeFest tradition compete to see who can shoot a champagne cork the farthest. There is no entry fee and prizes are awarded for the top 3 distances. The fun takes place September 17 in the Cotton Belt Railroad District at 12:30pm.

#### People's Choice Wine Tasting Classic

Discover delicious Texas varietals at the People's Choice Wine Tasting Classic, the largest consumer-judged wine competition in the United States. Guests receive a wine reference guide detailing the available wines along with a ballot to select their favorite. The winners of the competition will be announced on Sunday, September 18 at 5pm. Tickets are \$23 per person and include a souvenir wine glass.

#### GrapeStomp

Two-person teams create their own special "I Love Lucy" moment and take turns stomping approximately 18 pounds of grapes for two minutes. Teams that stomp the most juice are eligible to participate in the Grand Championship StompOff on Sunday, September 18 at 4pm. Winners will be awarded the coveted and sought-after "Purple Foot" award. GrapeStomp challenge entry fee is \$5 per person (Does not include festival admission). GrapeStomp sessions occur every half hour at the following times:

Sept. 15 (4-7:30pm), Sept. 16 (2-7:30pm), Sept. 17

(2-7:30pm), Sept. 18 (12-2:30pm). Special GrapeStomp events include the Senior GrapeStomp at 10:30am on Friday, September 16 and the Mayoral GrapeStomp on Saturday, September 17 at 11am. Children ages 13 and under can stomp for free. The GrapeStomp stage is located in the shadow of Grapevine City Hall and close to the Champagne Terrace.

#### Carnival & Midway

Want to enjoy the Carnival rides over and over? Then purchase an Unlimited Ride Pass, good for Thursday evening from 5pm - close. Unlimited Ride Passes can be purchased online until 11:59pm on Wednesday, September 14 for \$25. Printed confirmation and ID must be presented at the Talley Amusements coupon booth at Wall Street and Jenkins Street to receive the Unlimited Ride Pass wrist band. Passes can be purchased for \$30 at the festival on Thursday, September 15.

#### Live Entertainment

GrapeFest guests will enjoy four full days of non-stop live entertainment with a variety of musical acts to entertain all members of the family on multiple stages including the following:

Grapevine Mills Main Stage - Located in the 500 Block at the intersection of Main and East Franklin Streets.

**Michelob Ultra Gazebo Stage -** Located in the 300 Block of Main Street.

Palace Theatre Stage - Located at 300 S. Main Street, at the intersection of Main and East Texas Streets. While you wait for your favorite entertainers to take the stage, enjoy delicious festival food and shop the artisans throughout the GrapeFest grounds; or, take advantage of great hotel packages and stay the night!

#### **Texas Wine Tribute Gala & Auction**

The Texas Wine Tribute will be held on **Saturday**, **September 10 in the Grand Hall and Tower Gallery** at 636 S. Main St. in Grapevine. The reception and silent auction begins at 6:30pm. Tickets are \$125 per person and advance purchase is required.

#### GrapeFest ItalianCarFest presented by Boardwalk Ferrari Maserati & Lamborghini Dallas

Saturday, September 10, 10am-4pm at Nash Farm, 626 Ball St. More than 80 of the most beautiful Italian speedsters ever produced will be showcased. Some of the automobiles are valued at close to \$500,000. Cars are positioned so that guests can walk completely around the car and interact with the car owners. Car fans of all ages will want to come see a variety of cars. Festival food and drinks will also be available for purchase, so bring the entire family! Admission is free. Tour Nash Farm from 11am to 10m.

#### Hours & Ticket Pricing

Event will open on Thursday, September 17 at 10am; admission is FREE to everyone all day Thursday and until 5pm on Friday! After 5pm on Friday, admission is (AD) \$8, (SR/62+) and (CH/6-12) \$5. Admission is FREE for children 5 and under. Weekend passes are \$18 and souvenir pin weekend passes are \$23. Hours are Thurs, 10am-10:30pm; Fri and Sat, 10am-11:30pm; Sun, 11am-6pm. For more information call 817-410-3185 or visit www.GrapevineTexasUSA.com.

# DART to the State Fair Survival Guide

The State Fair of Texas® comes only once a year, so it's important to do it right! Fortunately, DART makes traveling to Fair Park easy. Here are some helpful tips



 your survival guide, if you will – to make your journey as hassle-free as possible.

# #1) Use GoPass, Buy in Advance, Activate the Day You Go

Start here:

- Download DART's free GoPass app to your smartphone from either the App Store or Google Play store.
- Register your mobile ticketing account and set up your payment information.
- Purchase your DART transit passes from the app.
- DON'T ACTIVATE your DART passes until the day you go to the Fair.
- · Find fare information at DART.org/fares.

#### #2) Plan Ahead on Game Days

College football is a huge attraction at the Fair. DART is especially busy on game days. Keep this year's football schedule in mind when planning your trip:

- Oct. 1: State Fair Classic Grambling State vs. Prairie View A&M
- Oct. 8: Red River Rivalry Texas vs. Oklahoma
- Oct. 15: Air Force Classic Air Force Academy vs. New Mexico Lobos

# #3) Check the DART schedule, it's different

DART's normal hours of service are roughly 5am to midnight. However, during the Fair, DART offers more frequent and extended service, as well as special gameday service. Visit **DART.org/statefair** to view special DART Rail schedules.

#### #4) Roll onto the Low-Floor Center Cars

The center car of every DART Rail vehicle is a low-floor section that offers level boarding with the rail platform – perfect for fairgoers with strollers, wagons, wheelchairs, walkers or other mobility devices. DART's new buses also have low-floor sections and are equipped with ramps that deploy for level boarding from the curb.

#### #5) Park Free at a DART Station

Save time and gas; skip the hassle and expense of parking at Fair Park; and take advantage of **free parking** available at many DART transit centers or rail stations with Park & Ride lots. Find out where you can leave your car at **DART.org/parking**.

We hope this survival guide makes your State Fair of Texas visit a fun adventure!

# Dallas Arboretum's Cool Thursdays Fall Concert Series Kicks Off on September 1

The premier concert series "Cool Thursdays" at the Dallas Arboretum, sponsored by Wells Fargo Bank, will return for the fall series with Paisley Craze, 60's



DALLAS ARBORETUN

Music Anthology Band on September 1. Dallas' favorite concert series overlooks the picturesque White Rock Lake on the awardwinning Martin Rutchik Concert Stage & Lawn

The spring/summer concert series sold out, and the fall series is sure to do the same as the seasons change and the weather cools down. The best way to secure your spot for this concert and the rest of the fall line-up is to purchase a fall concert subscription. Purchasing a subscription is the best value as it saves guests up to 55 percent.

In addition to the coolest view of White Rock Lake, attendees can bring picnics and beverages or purchase food items from food trucks. The gardens are also open to stroll through before the concert to enjoy the breathtaking fall displays beginning September 17 including the nationally acclaimed pumpkin village, named one of "America's Best Pumpkin Festivals," according to Fodor's Travel.

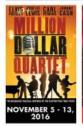
The concert series continues through October. Gates open at 6pm, and the fall concerts begin at 7pm. Single tickets start at \$10-\$27 and are available for purchase online. For group tickets of 15 or more, call Susan Armanovs at 214-515-6520. On-site parking is complimentary for all concerts. Discount Dallas Arboretum admission tickets available through your concierge do not include the concerts. For more information, visit www.dallasarboretum.org.

## **Discount Ticket Listing**

We offer discounts to many theater, sporting events, theme parks, and attractions; however, due to space limitations in our monthly newsletter, we cannot list all of them. You will find an updated discount listing posted to our website each month. Simply log onto www.texasconciergeconnection.com and click on the "newsletter" tab at the top of the page. Then scroll down to the hyperlink titled "Discount Tickets" to obtain a copy.











FOR TICKETS CALL (817) 332-2272
OR VISIT WWW.CASAMANANA.ORG
Santalogium 3101 W. LANCASTER AVE. FORT WORTH, TX 76107
WHEATER















#### FREE UBER RIDE

Hey friends, I've been using Uber recently and I thought you might enjoy it too!

Sign up using this special link and get up to \$15 off of your first ride!

https://www.uber.com/invite/candacer60

# Alley Cats & Putt-Putt Fun Center

Centrally located in the middle of Dallas/ Fort Worth, this facility has a variety of entertainment options for guests of all ages. Alley Cats Entertainment Center offers 40,000sf of indoor fun. Alley Cats is the only Arlington attraction open every day of the year! To complete the "Six Acres of Fun," Putt-Putt Golf offers three beautifully landscaped golf courses, the Bat Zone with seven softball and baseball cages with speeds up to 80-mph, and an additional arcade with redemption center.

#### 24 Bowling Lanes

State of the art light and sound systems are just part of the excitement of the bowling options. The 8-lane "bowling boutique" is the perfect setting for Corporate Parties, Birthday Parties, Bachelorette Parties, and more. Everything about bowling at Alley Cats is a notch above the rest. The sofas and coffee tables make it feel like you're bowling in your living room!

#### **Laser Tag**

Remodeled and updated with the latest in laser tag technology, the 5,000sf, two-story Laser Tag arena is something to experience. With a variety of game options, up to 30 players can battle it out at the same time.

#### **Two Arcades**

Offering 100+ game positions in the game room, Alley Cats has ALL the latest video and redemption games. Lucky's Redemption Center is fully stocked with a large assortment of prizes just waiting to be won!

#### **Indoor Rock Climbing**

The two-story indoor Rock Climbing wall

is fun for beginners, and challenging for veterans as well.

#### **Pockets**

The largest event room and housing the billiards tables, this will seat 120 people for dinner. It has five 70-inch flat screen TVs, as well as a 10-foot projection TV screen. Combined with a wireless PA system and free Wi-Fi service, this is the perfect location for Corporate Parties, Birthday Parties, Family Reunions, and other special events. Additional rooms and meeting spaces are available.

#### Food & Beverage

The fully stocked bar offers a variety of beverage options for adult patrons, including a "Craft Beer" selection that changes seasonally. Dining is available at both Alley Cats & Putt-Putt, offering so much more than just the "normal" bowling center food. The in-house catering staff can design a custom menu for groups of all sizes.

The following Alley Cats & Putt-Putt Golf Center cards and attraction passes can be purchased at a discount:

- \$25 for a \$50 FUN CARD valid towards
   Laser Tag, Indoor Rock Climbing Wall, Lazer
   Frenzy, Putt-Putt Golf, Bat Zone, and Arcade
   & Redemption Games in Two Arcades.
- \$20 PUTT, SWING & PLAY CARD valid for two rounds of Putt-Putt Golf, three sessions in the Bat Zone, and a \$10 Fun Card to use towards any of the amenities listed in the first offer above.

Alley Cats is located at 2008 W. Pleasant Ridge Rd, Arlington, Texas 76015. For more information, visit **AlleyCatsBowl.com**.

# FC DALLAS SOUNDERS FC

THE MOST EXCITING GAME THIS SEASON: October 16 at 6pm FC Dallas vs. Seattle Sounders Toyota Stadium, Frisco, TX

You may purchase tickets for more than half off to this game at just \$24 (regular ticket price \$55). FREE parking is included.



Ticket holders are invited to join a party hosted by Cameran Crown Collection, LLC in the upper room at FC Dallas Offices located at the Southwest corner of the stadium. Party includes an art gallery exhibit featuring high profile artists like Brek Shea, Brian Broadway and Ginger Fox. Attendees MUST have a game ticket to enter the party. Enter at the door for a chance to win awesome prizes, too.

Cameran Crown Collection is a locally owned Long Board Company, now in its 5th year of business. Cameran Barber, Owner/Founder of the company, invites you to the 5th anniversary party to help kick off the new branding logo just before the game. Party is from 2pm to 4:30pm and the game begins at 6pm. Order tickets by calling 469-365-0053 and mention Cameran Crown Party or contact your concierge for a special link to order online.

# **Kellog's Tour of Gymnastics Champions 2016**

September 29 at 7:30pm, American Airlines Center

Contact your concierge to purchase tickets:

	Regular Price	<b>Discount Price</b>
VIP Package*	\$299	\$275
Platinum Seats**	\$150	\$129
Gold Medal Seats	\$89	\$79
Silver Medal Seats	\$75	\$65
Bronze Medal Seats	\$55	\$49

\*VIP Package includes pre-show Chalk Talk hosted by Nastia Liukin and post-show autograph session, both with select members of the 2016 Olympic team.

\*\*Platinum Seats include a pre-show Chalk Talk hosted by Nastia Liukin with select members of the 2016 Olympic team.



Orders are placed on a first-come, first-serve basis. Above prices include facility fees and taxes. However, there will be a \$5 per order handling fee added per the AA Center. Deadline to order is **Wednesday, September 14 at 2pm**.



November 20 at 8pm American Airlines Center Regular Prices: \$85.00, \$69.50, \$59.50, \$49.50, \$35.00

Receive **\$5** off on price levels 4 (sections 309-313 & 323-327, lower rows) and 5 (sections 324-327, upper rows). Regular prices above reflect a \$4.00 facility fee. There will be \$1 added per order. Deadline to order is **Wednesday, November 9 at 2pm**. For more information on this event, visit **www.americanairlinescenter.com**.

#### State Fair of Texas

Fair season is right around the corner, which means it's never too early to start planning your trip to the great State Fair of Texas! The big event kicks off September 30 for its annual 24-day run. **BUY YOUR TICKETS EARLY AND** SAVE!!!



Celebrating 130 years this fall, the State Fair of Texas brings visitors from near and far to celebrate all things Texan. In continuing this tradition, the Fair aims to provide a wide variety of quality entertainment and give each fairgoer the true Texas experience, whether you're a native or a visitor of the Lone Star State. At 24 days, the State Fair of Texas is the longest-running fair in the nation. With hundreds of shows, games, rides, exhibits and concerts, there are endless ways to spend your time at the Fair.

Fair food fever has officially returned, as concessionaires get ready to debut their most indulgent assortment of dishes yet! Celebrating more than a decade of decadence, the State Fair of Texas is proud to partner with the Dallas Convention & Visitor's Bureau to present another year of culinary creations at the 12th Annual Big Tex® Choice Awards.

For the first time in history, fairgoers were given a behind-thescenes look into the annual event when the exclusive list of semi-finalist names was revealed. Thirty-four concessionaires and their original creations were chosen to continue on to the tasting round, where they were evaluated on four finalistworthy elements: uniqueness, creativity, presentation, and of course, taste. After a period of delicious deliberation, votes have been cast and the results are in! With an impressive 55 entries to choose from this year, only the eight most decadent dishes have earned the right to go up against the prestigious panel of celebrity judges in hopes of achieving fair food supremacy. Even if your favorite entry didn't make the final cut, concessionaires can still choose to introduce their creation at their stand as a "new food" during this year's Fair.

Your ticket to the Fair is your ticket to Texas-sized fun - with hundreds of events included in the price of admission, you've got an all-access pass to free entertainment. Coupons and discount tickets are available through your concierge: Your concierge has one ticket valid for ALL ages at \$13 each. However, as a bonus if you purchase your tickets in the month of September you will get an additional \$0.50 off per ticket making them only \$12.50 each. So, buy your tickets early and save!

Gate Prices: AD - (Reg \$18), CH (under 48") and SR (60+) -(Reg \$14), children 2 and under are FREE.

Added concierge benefit (exclusively through Concierge **Connection):** Once again this year, for your convenience we have purchased a limited supply of food/ride coupons. Save yourself some time in line and buy your coupons when you purchase your tickets. Purchasing coupons to get you started are encouraged as you cannot do rides or purchase food/drink items without coupons. Therefore, you will stand in line upon arrival to purchase the coupon sheets. Coupons are sold on a first come, first served basis and in sheets only! Each contains (20) .50 coupons = \$10 per sheet (no discount). We can accommodate large company orders for coupon sheets this year if ordered by September 30.

## Schlitterbahn Waterparks & Resorts

2017 SEASON PASSES ON SALE NOW! BUY 2017 SEASON PASS NOW & GET 2016 TOO - HURRY! BUY NOW, GET MORE!

#### **Buy Now & Get:**

- · Remaining 2016 Summer Season at Schlitterbahn New Braunfels
- 2016 Fall Indoor Waterpark & Holiday Splash at Schlitterbahn Galveston
- 2017 Spring Break at Schlitterbahn **New Braunfels**
- 2017 Easter Weekend at Schlitterbahn **New Braunfels**
- 2017 Summer Season at Schlitterbahn New Braunfels



#### Season Pass Benefits:

- · Pays for itself in less than 3 visits!
- Unlimited Access to All Water Attractions!
- FREE Parking!
- · FREE use of inner tubes and life jackets!
- PICNICS WELCOME--you can bring your own picnic baskets and coolers inside the park! (no glass, alcohol, or open containers)
- Bring-A-Friend for HALF PRICE coupons
- 2 Buy-One-Get-One-FREE Heated Indoor Waterpark Admission coupons valid at Schlitterbahn Indoor Waterpark on Galveston Island or
- 2 Half-Price Summer Admission coupons valid at all Schlitterbahn parks
- Discounts on resort stays at Schlitterbahn Waterpark & Resort in New Braunfels and South Padre Island
- Discounts on Soaring Eagle Zip Line rides and Skycoaster flights
- Great savings on Souvenir Cups, Cabana Rentals, Food, and more!!!
- Additional Season Pass Holder online offers throughout the year



#### **Added Benefit:**

Contact your concierge for a link and promo code to save \$20 on your season pass purchases!!!

Mark your calendars for Partner Appreciation Days scheduled for September 10 & 11.

On these days you may purchase general

admission tickets for ALL ages at the child rate. These tickets MUST be purchased in advance through your concierge and will not be available for sale on the day of your visit!

# **Oddball Comedy** & Curiosity

## **Festival**

September 23 **Gexa Energy Pavilion** 

Get ready to laugh at the Oddball Comedy & Curiosity Festival coming to Gexa Energy Pavilion. For a limited time, Concierge Connection customers can purchase \$20 select reserved seats and \$10 lawn tickets for this event. Offer only available while supplies last / + app. fees where applicable.

Contact your concierge for a special link and promo code.

