

# Concierge Connection

*"Helping Professionals Get Back to Business"*



## HOW TO USE THE CONCIERGE SERVICE

### ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; please pick up your tickets no later than 4:00 pm that same day.

**All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.**

Should you need tickets prior to your Friday delivery, please contact us for a location nearest you to pick up your order.

### 3 WAYS TO ORDER

#### PHONE

972-770-4045

#### EMAIL

[services@conciergeconnection.org](mailto:services@conciergeconnection.org)

#### WEB

[texasconciergeconnection.com](http://texasconciergeconnection.com)

### WE DO NOT ACCEPT PERSONAL CHECKS.

We do accept ALL major credit cards, debit cards and company checks.

*PLEASE have your credit card ready when calling.*

Candace Rozell, President & CEO  
[candace@conciergeconnection.org](mailto:candace@conciergeconnection.org)  
(Please do not send concierge requests or ticket orders to this email. Use the "services" email above for a faster response.)

## Boo at the Zoo

**October 28-30 (10am-5pm)**

The Zoo's family friendly Halloween celebration will continue as a daytime, Zoo-wide event. Boo at the Zoo will feature Halloween-themed entertainment for all guests to enjoy, including animal presentations, Wild Encounters, keeper chats, trick-or-treating and more. **Boo at the Zoo is included with Zoo membership/admission and your concierge has discount tickets!** Treat Stations at Boo at the Zoo require a treat coupon. Zoo guests and Zoo members will receive six complimentary Boo at the Zoo treat coupons (per admission ticket/Zoo membership) at the Zoo's ticket booths at no additional cost. Additional treat coupons may be purchased at the ticket booth for \$3/six coupons. Treat coupons may be redeemed at Treat Stations throughout the entire park. Zoo members can pick up their complimentary Boo at the Zoo treat coupons at Member Services or one of four designated Zoo member-only lines at the front gate ticket booths! For more information please visit [www.fortworthzoo.org](http://www.fortworthzoo.org).

## Southlake Oktoberfest

**October 7-9**

**Friday, October 7 (5pm-11pm)**

**Saturday, October 8 (10am-11pm)**

**Sunday, October 9 (12pm-5pm)**

This year will mark the 15th anniversary of the Oktoberfest celebration hosted by Southlake's Chamber of Commerce. Take a stroll in Southlake's beautiful Town Square while looking at the unique, handcrafted arts and crafts booths. Great food and live entertainment are also at your fingertips during this fun-filled event. There will be a number of great bands that you won't want to miss! The kids will have a great time in the excitement-packed children's area. Don't forget to sign your dog up to participate in the popular wiener dog race.

Visit [oktoberfestsouthlake.com](http://oktoberfestsouthlake.com) for more information, a full entertainment schedule and festival map.

## American Heart Association Haunted Hotel Party

**Friday, October 14 (8pm-11pm)**

**Sheraton Dallas Hotel - 400 North Olive St, Dallas, TX 75201**

Sheraton Dallas Hotel and The American Heart Association present the Haunted Hotel Halloween Party. The SPOOK-tacular event will feature a costume contest with prizes, live music, complimentary self-parking as well as complimentary bites and beverages. Want to take the elevator home? Take advantage of a frighteningly good rate for the night of October 14, starting at just \$99 per night and valid for stays from October 13-17. Book online or call 866-716-8134 and ask for rate plan AHAHH.

## Texas Veggie Fair

**October 22**

**Reverchon Park, Dallas**

In 2015, over 10,000 people celebrated with food, products, live music, speakers, games, activities and information which promote healthier, kinder, more sustainable choices which lessen pain and destruction to people, animals and the planet.

This is a free Texas-sized vegetable and sustainable living celebration that promotes a plant-based lifestyle for all. The one-day event features veggie samples from local farmers, chef-led demonstrations on cooking healthy at home, unique arts and crafts, yoga sessions, produce seminars, contests, craft beer and live musical performances from nationally touring acts and homegrown talent. The affair is dog and kid-friendly and features hands-on activities for the little revelers. The event is organized by an all-volunteer team, passionate about this message.

One entrance to the park is at Maple Avenue and Turtle Creek Boulevard. However, the KATY TRAIL entrance is highly encouraged. For more information, visit [www.texasveggiefair.com](http://www.texasveggiefair.com).

## HOWL-O-SCREAM Evil Encore

*Friday-Sundays Only, Through October 30*



Howl-O-Scream has transformed the peaceful park you once knew into something sinister this Halloween. Nightfall has awakened hundreds of

creatures roaming six scare zones and lurking the halls of five haunted houses. From centuries old urban legends to the walking dead, all your nightmares come to life this Howl-O-Scream.

Replenish your thirst for terror at one of the signature Halloween bars. Find the ultimate thrill, as you ride coasters at night. Close the night with live entertainment by some of your favorite creepy creatures and monsters. Thrills and chills await you this October at Howl-O-Scream.

*Warning: At 7pm, the park's scare level increases from haunting to horrifying, which may be too intense for young children. Howl-O-Scream is not recommended for children under the age of 13 or the faint of heart. Contact your concierge for discount tickets.* Also, the Sea World & Aquatica 2-Park One Year Annual Pass with FREE General Parking has been REDUCED to only **\$100!!!** This combo pass allows unlimited admission to BOTH parks for ONE full year from date of purchase.

## Perot Museum

*First Thursday Late Night: Monsters*

**October 6, 7-9pm**

Do monsters give you nightmares? What monsters are you afraid of? Learn all about real and fictional monsters, and even create your own! All you need to get in on the fun is the cost of general admission. Your exhibit hall ticket on the date of First Thursday Late Night gives you FREE access to special programming that evening. The Perot Museum will stay open from 10am-9pm first Thursdays. Go early and stay late! **Contact your concierge for discount tickets.**

## FREE UBER RIDE

Hey friends, I've been using Uber recently and I thought you might enjoy it too! Sign up using this special link and get up to \$15 off of your first ride! <https://www.uber.com/invite/candacer60>

## Discount Ticket Listing

We offer discounts to many theater, sporting events, theme parks, and attractions; however, due to space limitations in our monthly newsletter, we cannot list all of them. You will find an updated discount listing posted to our website each month. Simply log onto [www.texasconciergeconnection.com](http://www.texasconciergeconnection.com) and click on the "newsletter" tab at the top of the page. Then scroll down to the hyperlink titled "Discount Tickets" to obtain a copy.



DALLAS ARBORETUM  
AND BOTANICAL GARDEN

## Dallas Arboretum Fall Discounts for Autumn at the Arboretum

With the welcome change of seasons, Autumn at the Arboretum has been listed number one

of "19 trips to put on your fall bucket list" according to *Orbitz Travel*, which opened on September 17 and continues through November 23. The garden offers many festival discounts and invites the public to take advantage of these offers to visit often and usher in fall with a great deal. Autumn at the Arboretum is made possible by Alliance Data and Texas Instruments.

Autumn at the Arboretum is the Southwest's largest fall festival and the definite autumn experience south of New England. See the nationally acclaimed Pumpkin Village and surrounding displays created with a record-breaking 90,000 pumpkins, gourds and squash, take photos at one of the most photographed places in Dallas, and bring or purchase a picnic to enjoy among the chrysanthemums and marigolds. Many fun activities take place in the main garden as well as the Rory Meyers Children's Adventure Garden during the festival. Visit [www.dallasarboretum.org](http://www.dallasarboretum.org) to see daily schedules of activities.

**Discount General Admission tickets available through your concierge:** General admission tickets are \$11.50 for adults and seniors. Contact your concierge to purchase via phone and we can email your tickets to you.

**Buy One, Get One Free (BOGO) Wednesdays:** *Through November 23* Buy one, get one free admission. Valid for general garden admission only. Limit one per customer.

**C.C. Young Senior Thursdays:** *Through November 17* General admission tickets on these Thursdays are \$11 for those 65 and older along with a 20% discount that day at the Hoffman Family Gift Store.

**Family Fun Weekend Discount:** *October 28-31* Fun for the whole family; adults dressed in costumes pay children's admission prices.

**Dallas Food Bank Discount:** *October 31 - November 4* Each can of food brought in is \$1 off general admission, up to \$5 off. All food will be donated to the North Texas Food Bank.

**Military Mondays Discount:** *November 7 - December 19* On Mondays, all active-duty and retired military personnel will receive free daytime admission with valid military ID.

**Veterans Day Discount:** *November 11* Any veterans, active duty and first responders with identification receive free daytime admission on Veterans Day.

**Free Admission for Teachers & Educators:** Complimentary admission to the main garden and Children's Adventure Garden is available to teachers and educators with a valid picture school ID at the ticket booth. Educators can also purchase a Dallas Arboretum membership and receive a 10% discount for the first year with their valid ID.

**Reduced Price Parking:** If purchased in advance online, parking is reduced to \$8.

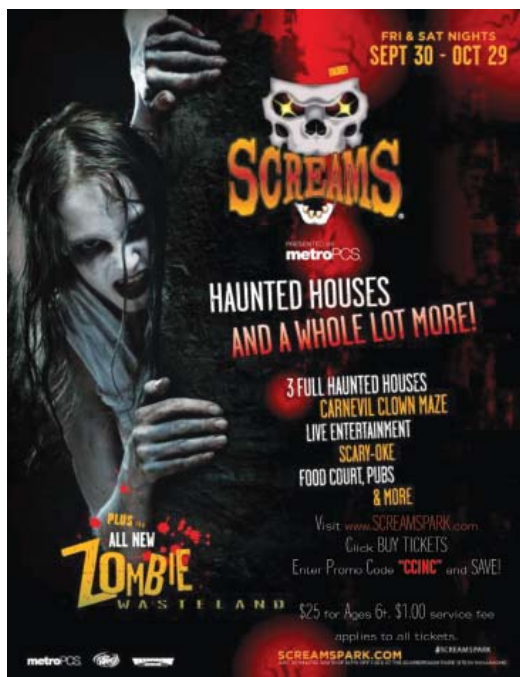
For more information on Autumn at the Arboretum, call 214-515-6500 or visit <http://www.dallasarboretum.org/visit/seasonal-festivals-events/autumn-at-the-arboretum>.



## Screams Halloween Theme Park

*The Undead Await You in the all new Zombie Wasteland at Screams® 2016!* Screams® 2016 offers a whole new level of fear to visitors with the all new Zombie Wasteland! Do you dare tempt fate... will you come out alive... for the undead await! Only time will tell as you take the ominous journey into the terrifying twists and turns of the all new Zombie Wasteland! Screams is suited for **adults and children over the age of 10**. It is **NOT** geared toward young children and many of the event's attractions may frighten young children.

Screams® Halloween Theme Park opened on Friday, September 30 for its 21st season of thrills, chills and guaranteed moments of terror. Screams® will be open on Friday and Saturday Nights through October 29 from 7:30pm to 1:30am and is located in Waxahachie, just 30 minutes south of downtown Dallas and Fort Worth off of I-35E at exit 399A on the Scarborough Faire® site. From Waco, follow I-35E north to Exit 399. Parking is free compliments of Waxahachie Autoplex. Regular admission is \$30 at the gate. For more information please call 972-938-3247 or visit **ScreamsPark.com**, **ScreamsPark on FaceBook**, **Twitter** or **Instagram**. The Screams hashtag is: **#ScreamsPark**.



## MercyMe

**December 16 at 7:30pm, American Airlines Center**

By ordering through your concierge all Ticketmaster service fees will be waived and you will receive \$5 off per ticket on the \$39-\$69 tickets.

**REGULAR PRICES:** \$129.00, \$89.00, **\$69.00**, **\$49.00**, **\$39.00**, \$29.00

**SPECIAL INFO:** Prices shown above reflect a required \$4.00 facility fee. There will also be an AA Center fee added of \$1 (per order).

For more info on this event, visit [www.americanairlinescenter.com](http://www.americanairlinescenter.com).

## Cirque Musica

**December 17 at 7pm, Dr. Pepper Arena-Frisco**

By ordering through your concierge all Ticketmaster service fees will be waived and you will save an additional fee on the price levels in bold below of **\$10 off for adult** and **\$5 off for child tickets**. However, there will be a venue fee added of \$1 (per order).

**REGULAR PRICES: ADULT** - \$87, **\$62**, **\$47**, \$37, \$27

**CHILD** - \$82, **\$57**, **\$42**, \$32, \$22



## TRANS-SIBERIAN ORCHESTRA

**Thursday, December 22 at 3:30pm & 8pm,**

**American Airlines Center**

By ordering through your concierge all Ticketmaster service fees will be waived.

**REGULAR PRICES:** \$77.50 (100 level), \$67.50 (100/200 level), \$57.50 (100/200 level), \$48.50 (300 level), \$37.50 (316 & 320)

**SPECIAL INFO:** Prices shown above reflect a required \$5.00 facility fee. There will also be an AA Center fee added of \$1 (per order).

For more info on this event, visit [www.americanairlinescenter.com](http://www.americanairlinescenter.com).



**THE MOST EXCITING GAME THIS**

**SEASON: October 16 at 6pm**

**FC Dallas vs. Seattle Sounders**

**Toyota Stadium, Frisco, TX**

You may purchase tickets for more than half off to this game at just **\$24** (regular ticket price \$55). **FREE** parking is included.



Ticket holders are invited to join a party hosted by Cameran Crown Collection, LLC in the upper room at FC Dallas Offices located at the Southwest corner of the stadium. Party includes an art gallery exhibit featuring high profile artists like Brek Shea, Brian Broadway and Ginger Fox. Attendees **MUST** have a game ticket to enter the party. Enter at the door for a chance to win awesome prizes, too.

Cameran Crown Collection is a locally owned Long Board Company, now in its 5th year of business. Cameran Barber, Owner/Founder of the company, invites you to the 5th anniversary party to help kick off the new branding logo just before the game. Party is from 2pm to 4:30pm and the game begins at 6pm. Order tickets by calling 469-365-0053 and mention Cameran Crown Party or contact your concierge for a special link to order online.

## ERA - Elite Rodeo Athletes

**November 11-13**

**American Airlines Center**



By ordering through your concierge all Ticketmaster service fees will be waived and you will save almost 20% on the two price levels in bold below.

**REGULAR PRICES:** \$130.00, \$80.00, **\$55.00**, **\$35.00**

**SPECIAL INFO:** Prices shown above reflect a required \$4.00 facility fee. There will also be an AA Center fee added of \$1 (per order).

For more info on this event, visit [www.americanairlinescenter.com](http://www.americanairlinescenter.com).

# Six Flags Over Texas Fright Fest

Every Friday to Sunday in October, plus Monday, Oct. 10, Thursday, Oct. 27 & Monday, Oct. 31

Treat your family to terrifically terrifying fun weekends! The area's largest Halloween celebration is back. While the sun is up, it is family friendly Thrills by Day. Once the clock strikes 7pm, the haunting Fright by Night begins! **Contact your concierge for discounted park tickets.**

**Thrills by Day:** Enjoy a chilling day at Six Flags Over Texas where little ones can compete in costume contests, sing karaoke, or travel the Trick or Treat Trail. There's something for everyone at this year's Fright Fest!

**Fright by Night:** When the sun goes down, the ghouls come out. Witness the Awakening as the park turns from Thrills by Day to Fright by Night. Check out spooky haunted houses and scare zones, this year with more ghouls than ever before.



## State Fair of Texas

Celebrating 130 years this fall, the State Fair of Texas brings visitors from near and far to celebrate all things Texan. In continuing

this tradition, the Fair aims to provide a wide variety of quality entertainment and give each fairgoer the true Texas experience, whether you're a native or a visitor of the Lone Star State. At 24 days, the State Fair of Texas is the longest-running fair in the nation. With hundreds of shows, games, rides, exhibits and concerts, there are endless ways to spend your time at the Fair.

### Say Howdy to Big Tex's New Duds!

Once again, the State Fair of Texas will be partnering with Dickies® to have Big Tex looking his best! Big Tex's new outfit includes a ribbon that'll be worn over his heart in honor of the fallen DART and Dallas Police Department officers involved in the Dallas shootings on July 7, 2016. The ribbon will be worn throughout the 24 days of the 2016 Fair. To compliment his brand new belt buckle, Big Tex will once again be wearing his Lucchese boots. Be sure to tag your family photos with **#bigtex** and share them with the Fair.

### Food Discounts on Thrifty Thursdays

Thrifty Thursdays are back! Special food pricing is available every Thursday of the State Fair of Texas – October 6, 13, & 20, 2016. Featured items include State Fair classics like corny dogs, cotton candy, funnel cakes and participating food vendors also offer one of their signature menu items, ranging from mini versions to regular-size items. This is perfect for the foodie enthusiast, thrifty families or any fairgoer who loves State Fair of Texas food. For a list of items and discounted prices, visit <http://bigtex.com/thriftythursdays>.

### Canstruction - 20th Anniversary Exhibit

Returning for its third year at the State Fair is Canstruction®, a unique exhibition displaying art structures made entirely of canned food items. The exhibit will once again be hosted in the Science Place building, featuring structures that have been created in line with the theme "Celebrating Our Past, Present and Future" which honors the 20th build for

Canstruction®. At the end of the competition, all canned food will be donated to the North Texas Food Bank. In addition, the State Fair is continuing its partnership with the North Texas Food Bank to present "It's A Fair Deal Wednesdays," offering discounted admission every Wednesday throughout the run of the Fair. Visitors can bring four canned food items and get in for just \$4, with all donations going directly to support local families in need.

### The Taylor Swift Experience™

After a history-making run at the Grammy Museum in Los Angeles, *The Taylor Swift Experience™* is making its way to the Lone Star State with a brand new collection of memorabilia from the superstar's archive as a featured exhibit at The State Fair of Texas. The famed exhibit takes fans through her journey as a singer, songwriter and global superstar, showcasing memorable performance costumes, tour photos, and instruments. The exhibit also features a special collection of memorabilia that has never been displayed in this unique combination before, such as the light blue Reem Acra gown she wore at AT&T Stadium in Arlington, Texas during the ACM Awards 50th anniversary. The Fair is thrilled to host this one-of-a-kind exhibit in the historic Hall of State building, with the excitement of providing an attraction that appeals to all ages. Diehard fans are sure to recognize some of Taylor's trademark wardrobe pieces from the rhinestone-studded ringmaster ensemble she wore for "We Are Never Ever Getting Back Together" on The RED Tour, to the custom-beaded outfit she wore at the 2014 American Music Awards when she premiered "Blank Space." Regardless of age or musical preference, visitors will gain a better understanding of Taylor's achievements that led her to super-stardom and her impact on the entertainment industry worldwide.

### Celebrity Chef Kitchen presented by Cutco

Join popular chefs from some of Texas' most prominent restaurants at the Cutco Celebrity Chef Kitchen as they prepare and share some of their favorite dishes. Each day, the State Fair presents four to five culinary demonstrations by notable Lone Star foodie icons. Chefs prepare a favorite

signature dish, share kitchen tips and answer questions from the audience. Be sure to stick around for the free samples at the end of the show. The Cutco Celebrity Chef Kitchen is located in the Creative Arts building.

### A Little Patio Time - New Places to Eat in the Park

In addition to the traditional State Fair staples, Fair food fanatics can look forward to a few new food locales debuting this year. Trio on the Green brings a new concept of "bites and flights," serving trios of appetizers and drinks. Located under three oak trees outside the Coliseum, this shady destination will serve everything in threes, from sliders and fries to flights of beer and wine. Grande Fiesta will open behind the Hall of State, offering a selection of authentic Mexican beer and assorted snacks at a shaded outdoor location. The cantina-style patio features picnic tables for relaxing and unwinding, with special live acoustic music on weekends.

**Your ticket to the Fair is your ticket to Texas-sized fun – with hundreds of events included in the price of admission, you've got an all-access pass to free entertainment. Coupons and discount tickets are available through your concierge:** Your concierge has one ticket valid for ALL ages at **\$13 each**.

**Gate Prices:** AD - (Reg \$18), CH (under 48") and SR (60+) - (Reg \$14), children 2 and under are FREE.

**Added concierge benefit (exclusively through Concierge Connection):** Once again this year, for your convenience we have purchased a limited supply of food/ride coupons. Save yourself some time in line and buy your coupons when you purchase your tickets. Purchasing coupons to get you started are encouraged as you cannot do rides or purchase food/drink items without coupons. Therefore, you will stand in line upon arrival to purchase the coupon sheets. Coupons are sold on a first come, first served basis and in sheets only! Each contains (20) .50 coupons = \$10 per sheet (no discount).

