



HOW TO USE THE CONCIERGE SERVICE

ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; please pick up your tickets no later than 4:00 pm that same day.

All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.

Should you need tickets prior to your Friday delivery, please contact us for a location nearest you to pick up your order.

3 WAYS TO ORDER

PHONE

972-770-4045

EMAIL

services@conciiergeconnection.org

WEB

texasconciiergeconnection.com

WE DO NOT ACCEPT PERSONAL CHECKS.

We do accept ALL major credit cards, debit cards and company checks.

PLEASE have your credit card ready when calling.

Candace Rozell, *President & CEO*
candace@conciiergeconnection.org
(Please do not send concierge requests or ticket orders to this email. Use the "services" email above for a faster response.)

Conciierge Connection

"Helping Professionals Get Back to Business"

Make a Note

The concierge office will be closed from December 23 through January 2 for the Christmas and New Year's holidays, reopening on January 3.

Final orders for the month of December will need to be placed no later than 2pm on Tuesday, December 20 in order to make delivery for the next day on Wednesday morning (no later than noon). Please pick up your order and verify it as soon as possible. Let us know immediately should there be a discrepancy and we will correct all orders (if any) no later than noon on Thursday the 22nd. Have a safe holiday and best wishes for a healthy, happy, and prosperous New Year!

Panther Island Ice

Through January 16 at Coyote Drive-in Theater Complex (223 NE 4th St, Fort Worth 76164)

Fort Worth is a lot cooler now that the city's favorite holiday tradition, Panther Island Ice, has returned for another season! Fort Worth's only outdoor skating rink remains open 7 days a week, including all holidays, through January 16. For more information, call 817-698-0700 or visit pantherislandice.com (hours vary).

Prairie Lights

Through January 1 at Lynn Creek Park (5610 Lake Ridge Pkwy, Grand Prairie)

Upon arriving at the entrance to Prairie Lights, you will be dazzled with 4 million lights set along 2 miles of path. Hundreds of ALL-NEW displays in shapes of all kinds line and arch over the roads. Halfway through the drive, get out of your car for a stop at Holiday Village where for an additional charge you can enjoy pictures with Santa, concessions, a gift shop, the all-new indoor laser show, and the Holiday Magic Lighted Walk-Through Forest. The second half of the drive ends with the very animated light tunnel – the perfect finale to a night you will never forget! For additional information and hours of operation, visit www.prairielight.org.

Gift of Lights at Texas Motor Speedway

Welcome to the only Texas-sized drive-thru light park at the largest speedway in Texas! There is always something new for everyone in the family to enjoy. At the completion of the drive-thru park, stop by Santa's Village for photos and fun. Santa will be at Texas Motor Speedway 'til December 24, and then he will be back at the North Pole! Tickets are \$25 per car and a portion of every sale benefits local charities, bringing Christmas cheer to children and their families. www.tmsgiftoflights.com

AT&T Performing Arts Center presents

Reliant Lights Your Holidays 2016

Free Concert, Lighting & Fireworks Show
December 3, 5:30-8:30pm, Sammons Park

Reliant lights up the holidays at the AT&T Performing Arts Center, so bring your entire family for an evening of holiday magic. This FREE festival will feature:

- Illumination of hundreds of thousands of dazzling LED lights placed on the Center's iconic venues and trees.
- Live performances by A.B. Quintanilla y Elektro Kumbia and RaeLynn. Each will perform a selection of their hits and holiday classics and are being presented by the David M. Crowley Foundation. Special appearance by Miss America 2017, Savvy Shields.
- Free photos with Santa Claus.
- A fireworks display in Elaine D. and Charles A. Sammons Park.

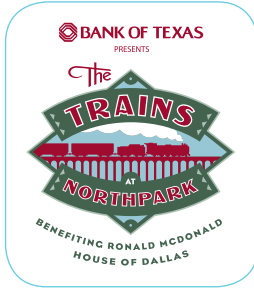
Start Your Celebration at the Park

Our friends at Klyde Warren Park will be celebrating the holidays from 1pm to dusk with a myriad of family friendly activities. Once the Tree Lighting occurs (around 5:30pm), Santa and Mrs. Claus will lead a procession on the 5-minute walk to the Center in time for Reliant Lights Your Holidays to begin!

The Trains at NorthPark

214-631-7354, trains@rmhdallas.org

In 2016, *The Trains at NorthPark* will celebrate its 18th year at NorthPark Center. The most elaborate toy trains exhibit in Texas, *The Trains at NorthPark*



includes trains rolling across 1,600 feet of track on a journey across America. Cityscapes include downtown Dallas, with the beautiful Margaret Hunt Hill Bridge, the State Fair of Texas and the Cotton Bowl; New York City's Times Square and Grand Central Terminal; Washington, D.C. with The White House; New England's fall foliage; the Grand Canyon, Route 66, San Francisco's Golden Gate Bridge and various other highlights. The exhibit encompasses more than 4,000 square feet of train themed environments, with all the trimmings of the holiday train travel experience—steam engine and coach cars, a ticket booth and a train station as well as interactive features. More than 60,000 people visit *The Trains at NorthPark* each season as part of their holiday tradition.

Since 1987, *The Trains at NorthPark*, presented by Bank of Texas, has raised money for the children and families served by the Ronald McDonald House of Dallas. Currently this annual fundraiser provides the funds for almost one-third of the annual operating budget.

Dates:
Through January 8, 2017

Location:
NorthPark Center
8687 N. Central Expwy, Dallas, TX 75225

Hours of Operation:
Mon-Sat (10am-9pm)
Sun (11am-7pm)

Cost of the Exhibit:

- Tickets available at the door or online at www.thetrainsatnorthpark.com
- \$7/AD, \$3/CH (ages 2-12) & SR (age 65+)
- Children under 2 admitted free

*Discount tickets are available at Tom Thumb (\$1 off admission).

Broadway Christmas Wonderland

December 6-18, Music Hall at Fair Park

Broadway Christmas Wonderland is one of the most delightful and enchanting Christmas shows ever. This most loved Christmas show features glittering costumes, a dazzling cast, and the highest kicking chorus girls this side of the North Pole. Start Christmas in style as Santa and his merry helpers take you on an unforgettable nostalgic Christmas journey. Songs include "White Christmas," "Winter Wonderland," "Have Yourself A Merry Little Christmas," "Chestnuts Roasting," "Jingle Bells," "Away in a Manger," "Silent Night," "Deck The Halls," "Rockin' Around The Christmas Tree," "O Holy Night" and many more. This sparkling holiday show is ideal for the whole family.



GourmetGiftBaskets.com, a family owned company, is dedicated to delivering superior quality gourmet gifts to each and every recipient. As one of the nation's leading online gift retailers, **GourmetGiftBaskets.com** features the largest selection of products with over 500 unique gifts including gift baskets, cheesecakes, baked goods, handcrafted gourmet popcorn, chocolate-dipped fruits and much more! A dedicated Corporate Gift Specialist is available to answer your questions, offer suggestions and assist with placing an order.

Concierge Connection clients can save 10% off product. (Excludes single bottles of champagne, same day gifts and floral arrangements.)

3 WAYS TO SAVE:

1. **Visit GourmetGiftBaskets.com** and enter the code **TMCONCIERGE** in the Promotional Code field at checkout.
2. **Call Corporate Gift Specialist, Tim Myers at 866-842-1050 ext. 261.**
3. **Email Corporate Gift Specialist, Tim Myers at TMyers@GourmetGiftBaskets.com.**

FREE UBER RIDE

Hey friends, I've been using Uber recently and I thought you might enjoy it too! Sign up using this special link and get up to \$15 off of your first ride! <https://www.uber.com/invite/candacer60>

ICE! and Lone Star Christmas

Through January 1, Gaylord Texan Resort

1501 Gaylord Trail, Grapevine, TX 76051
Christmas is back and better than ever at Grapevine's Gaylord Texan Resort. With 2 million twinkling lights, 15,000 ornaments, an amazing 54-foot-tall Christmas tree, an 8-foot-tall gingerbread house, Santa's Wild Workshop, Snow Tubing, Cookies and Milk with Mrs. Claus and ICE! carved from more than 2 million pounds of ice. Check out the special bonus area - a LIVE ice carving zone. Watch a masterful ice carver create amazing sculptures before your eyes. Don't miss all of the other exclusive holiday events and attractions taking place this year! ICE! is an indoor winter wonderland featuring:

- Walk-through holiday attraction, kept at a chilly 9 degrees
- Two million pounds of hand-carved ice sculptures
- Five two-story tall ice slides
- Tells the story of the classic television special "Santa Claus is Comin' To Town"
- Conclude your experience with the majesty of a full nativity in stunning, crystal clear ice.

It's all part of Lone Star Christmas!

Times & Dates:

- Monday-Thursday, 11am-8pm
- Friday-Saturday, 10am-10pm
- Sunday, 10am-6pm
- Holiday Hours: December 18-22 & 25-29, 10am-9pm

Tickets are ON SALE NOW and our discount rates are \$16/Mon-Fri & \$24/Sat-Sun. The ticketing fee of \$1.50 per ticket and the one time per order transaction fees will still apply. **Contact your concierge for a specific web link and special promotional discount code to order and print your tickets.** This web link and promo code is not available to the general public and The Gaylord prohibits the use of it on company sites or the internet.





MercyMe

December 16 at 7:30pm, American Airlines Center

By ordering through your concierge all Ticketmaster service fees will be waived and you will receive \$5 off per ticket on the \$39-\$69 tickets. **Deadline to order is Wednesday, December 7 at 3pm.**

REGULAR PRICES: \$129.00, \$89.00, **\$69.00, \$49.00, \$39.00, \$29.00**

SPECIAL INFO: Prices shown above reflect a required \$4.00 facility fee. There will also be an AA Center fee added of \$1 (per order).

For more info on this event, visit www.americanairlinescenter.com.

Cirque Musica

December 17 at 7pm, Dr. Pepper Arena-Frisco

By ordering through your concierge all Ticketmaster service fees will be waived and you will save an additional fee on the price levels in bold below of **\$10 off for adult and \$5 off for child tickets**. However, there will be a venue fee added of \$1 (per order). **Deadline to order is Wednesday, December 7 at 3pm.**



REGULAR PRICES: ADULT - \$87, **\$62, \$47, \$37, \$27**

CHILD - \$82, **\$57, \$42, \$32, \$22**



TRANS-SIBERIAN ORCHESTRA

Thursday, December 22 at 3:30pm & 8pm,

American Airlines Center

By ordering through your concierge all Ticketmaster service fees will be waived. **Deadline to order is Wednesday, December 14 at 3pm.**

REGULAR PRICES: \$77.50 (100 level), \$67.50 (100/200 level), \$57.50 (100/200 level), \$48.50 (300 level), \$37.50 (316 & 320)

SPECIAL INFO: Prices shown above reflect a required \$5.00 facility fee. There will also be an AA Center fee added of \$1 (per order).

For more info on this event, visit www.americanairlinescenter.com.



Dallas Stars

Receive Dallas Stars tickets at a discount to select home games.

Contact your concierge for a special link and promo code to order up to 6 tickets per game.

If you need more than 6 tickets or have other ticket needs, please contact Alex Rhodes at 214-387-5718 or arhodes@dallasstars.com.

DECEMBER

- 6 - CGY Flames at 7:30pm
- 8 - NSH Predators at 7:30pm
- 13 - ANA Ducks at 7:30pm
- 15 - NY Rangers at 7:30pm
- 17 - PHI Flyers at 1pm
- 20 - STL Blues at 7:30pm
- 23 - LA Kings at 7:30pm
- 29 - COL Avalanche at 7:30pm
- 31 - FLA Panthers at 7pm



Dallas Mavericks

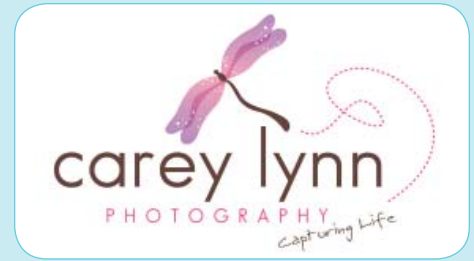
Receive Dallas Mavericks tickets at a discount to select home games.

Contact your concierge for a special link and promo code to order up to 10 tickets per game.

If you need more than 10 tickets or have other ticket needs, please contact Kyle Hinstorff at 214-658-7181 or kyle.hinstorff@dallasmavs.com.

DECEMBER

- 3 - CHI Bulls at 7:30pm
- 5 - CHA Hornets at 7:30pm
- 7 - SAC Kings at 7:30pm
- 9 - IND Pacers at 7:30pm
- 12 - DEN Nuggets at 7:30pm
- 14 - DET Pistons at 7:30pm
- 18 - SAC Kings at 6pm
- 27 - HOU Rockets at 7:30pm



Give the gift of family with wonderful family portraits. Choose from a variety of sets and styles to create unique and fun memories of your family to share for the holidays. Fantastic greeting cards, jewelry, and other gifts are available.

SPECIAL: Bring in a Toys for Tots donation to receive an EXTRA credit in your package! **ADDED BONUS:** Mention Concierge Connection for a free family ornament for your tree. To reserve your spot, contact Carey Lynn Photography at 469-322-9409. For more information, visit <http://careyllynphotography.com/index2.php?v=v1#!/Mini-Series>.

AT&T Stadium Tours



AT&T Stadium is more than the home of the Dallas Cowboys, it's a world of facts and figures about the world's largest domed structure, an art

museum, a classroom. The things you can do inside AT&T Stadium are endless, and with AT&T Stadium Tours, you can experience them all.

AT&T Stadium offers tours that will appeal to people of all interests and ages, and tours are available daily. Take an afternoon to throw the ball on the field or admire the works of art displayed throughout the stadium. With AT&T Stadium Tours, there is something for everyone.

You may choose from a Self-Guided Tour for only **\$12** (reg. \$19.66) or the VIP Guided Tour (for groups of 10+) at only **\$20** (reg. \$29.66). **All tours must be purchased 7-10 days in advance. To purchase, contact Kendall Butler at 817-892-4567 or KButler@DallasCowboys.net.**

Discount Ticket Listing

We offer discounts to many theater, sporting events, theme parks, and attractions; however, due to space limitations in our monthly newsletter, we cannot list all of them. You will find an updated discount listing posted to our website each month. Simply log onto www.texasconciiergeconnection.com and click on the "newsletter" tab at the top of the page. Then scroll down to the hyperlink titled "Discount Tickets" to obtain a copy.

SeaWorld's Christmas Celebration

SeaWorld San Antonio is decking out the halls for its annual Christmas Celebration, an extraordinary holiday event through January 1. This wintery, watery wonderland features Christmas shows, holiday lights, festive foods, Santa Claus and more! New in 2016, the park is covered with 5 million lights, the largest Christmas light display in Texas, and guests can meet Rudolph the Red-Nosed Reindeer and friends. 'Tis the season to create family memories, only found at SeaWorld's Christmas Celebration.



Dates & Times:

Dec. 3-4, 10-11, 17-Jan. 1, 2017 from 1pm to 10pm
Santa will be featured through December 24.

Contact your concierge for discounted tickets. Choose from a single day ticket at **\$65** (which includes a bonus 2nd day for FREE that must be used within 7 days of your first visit). Purchase a SeaWorld 1-Year Pass for only **\$99.75** or get in on the best deal this year and pay only \$0.25 more to get a SeaWorld/Aquatica 1-Year combo pass at **\$100!** These ticket prices will be valid for the month of December ONLY! All prices include tax. Tickets will have an expiration date of 1 year from date of purchase.

NOTE: One year passes also include added perks such as exclusive pass member events, admission to special park events throughout the year, FREE general parking on regular operating days, NO blackout dates, early park entrance on select days, bring-a-friend ticket offers throughout the year and \$15 off of single day tickets for visiting friends and family (up to 6 per day), 20% off food and merchandise at participating restaurants, 20% off behind-the-scene tours, day camps, and more.



Harlem Globetrotters

January 28 at 2pm and 7pm; January 29 at 2pm;
American Airlines Center

It's that time of year again which means it's time for the Harlem Globetrotters at the American Airlines Center! They will be bringing their family fun entertainment to Dallas and we have exclusive discounts up to \$7 off per ticket. Not only are they great basketball players, but they touch many kids through their various programs such as The Great Assist.

Before the game, take part in a once-in-a-lifetime experience with your family where you get to actually spend time on the court with the Globetrotters one-on-one – shooting, trying out ball tricks, autographs, and photos! This unique 30-minute pre-show, **"Magic Pass,"** will create memories of a lifetime and we have those tickets for **only \$15 (reg. \$25)!** The Magic Pass pre-shows are from 12:30pm-1pm or 5:30pm-6pm and have limited capacity. All customers attending this event, regardless of participation, must have a game ticket AND Magic Pass for entry. Soft/rubber soled shoes must be worn on court.

This year's Globetrotters roster features stars such as: Ant Atkinson, Big Easy Lofton, Hi-Lite Bruton, and Bull Bullard – along with female stars TNT Maddox and Ace Jackson. After virtually every game, Globetrotter stars remain on the court for autographs and photos with fans.

Seat Location	Regular Prices	Discount Prices
Courtside	\$156.50	No Discount
Sides-Low Rows	\$88.50	No Discount
Sides-Mid Rows	\$76.50	\$69.50
Side-High Rows	\$52.50	\$45.50
Corners-Low Rows	\$41.50	\$34.50
Corners-200 Level	\$36.50	\$29.50
Ends-300 Level	\$28.50	\$18.00

Deadline to order is Monday, January 16 at 3pm. All tickets must be purchased in advance and are subject to availability. No refunds or exchanges. Children under 2 do not require a ticket when sitting on adult's lap. A \$5 handling fee per order will apply.

South Side Ballroom 80's New Year's Eve Bash

South Side Ballroom 80's New Year's Eve Bash featuring the ultimate 80's tribute bands is coming to Dallas on Saturday, December 31! Regular ticket prices start at \$19.95 each.



Contact your concierge before December 23 for a special link and promo code to purchase (2) tickets for ONLY \$10!



Cirque du Soleil presents KURIOS - Cabinet of Curiosities

Cirque du Soleil returns to the Dallas

area in 2017 with its most acclaimed touring show, *KURIOS - Cabinet of Curiosities™*. *KURIOS* will premiere under the iconic blue-and-yellow Big Top at Lone Star Park at Grand Prairie on February 17-March 12, 2017. Written and directed by Michel Laprise, *KURIOS - Cabinet of Curiosities* is a tale in which time comes to a complete stop, transporting the audience inside a fantasy world where everything is possible. In this realm set in the latter half of the nineteenth century, reality is quite relative indeed as our perception of it is utterly transformed. *KURIOS - Cabinet of Curiosities* is Cirque du Soleil's 35th production since 1984. The company, who celebrated its 30th anniversary in 2014, has brought wonder and delight to close to 150 million spectators in more than 300 cities on six continents. Cirque du Soleil has close to 4,000 employees, including 1,300 performing artists from close to 50 different countries.

KURIOS About: The Webseries! Follow the cast and crew of *KURIOS* on tour, and discover what hides in their Cabinet of Curiosities. Watch the 13 episodes on Cirque du Soleil's YOUTUBE channel or follow on Facebook, Twitter and Instagram.

TICKETS ON SALE NOW! Contact your concierge for a special link and promo code to receive \$10 off each ticket on price levels 1, 2, and 3. Discount is applicable on shows running through March 5 ONLY and MUST be purchased by February 28.