

Concierge Connection

"Helping Professionals Get Back to Business"

HOW TO USE THE CONCIERGE SERVICE

ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; please pick up your tickets no later than 4:00 pm that same day.

All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.

Should you need tickets prior to your Friday delivery, please contact us for a location nearest you to pick up your order.

PLACE ORDERS:

texasconciiergeconnection.com

CONCIERGE REQUESTS:

services@conciiergeconnection.org

QUESTIONS:

972-770-4045

WE DO NOT ACCEPT PERSONAL CHECKS.

We do accept ALL major credit cards, debit cards and company checks. *PLEASE have your credit card ready when calling.*

Candace Rozell, *President & CEO*
candace@conciiergeconnection.org
(Please do not send concierge requests or ticket orders to this email. Use the "services" email above for a faster response.)

Make a Note

The concierge office will be closed from December 22 through January 1 for the Christmas and New Year's holidays, reopening on January 2. Final orders for the month of December will need to be placed no later than 2pm on Tuesday, December 19 in order to make delivery for the next day on Wednesday morning (no later than noon). Please pick up your order and verify it as soon as possible. Let us know immediately should there be a discrepancy and we will correct all orders (if any) no later than noon on Thursday the 21st. Have a safe holiday and best wishes for a healthy, happy, and prosperous New Year!

Panther Island Ice

Through January 15 at Coyote

Drive-in Theater Complex

(223 NE 4th St, Fort Worth 76164)

Fort Worth is a lot cooler now that the city's favorite holiday tradition, Panther Island Ice, has returned for another season! Fort Worth's only outdoor skating rink remains open 7 days a week, including all holidays, through January 15. For more information, call 817-698-0700 or visit pantherislandice.com (hours vary).

Prairie Lights

Through December 31 at Lynn Creek

Park (5610 Lake Ridge Pkwy, Grand Prairie)

Upon arriving at the entrance of Prairie Lights, you will be dazzled with 4 million lights set along 2 miles of path. Hundreds of ALL-NEW displays in shapes of all kinds line and arch over the roads. Halfway through the drive, get

out of your car for a stop at Holiday Village where for an additional charge you can enjoy food, gifts, Santa, the brand-new Snow Maze, an indoor Holiday laser show, and the Holiday Magic Lighted Walk-Through Forest. The second half of the drive ends with the very animated light tunnel – the perfect finale to a night you will never forget! For additional information and hours of operation, visit www.prairielights.org.

Magical Winter Lights

Through January 7 at Lone Star Park

Magical Winter Lights is a spectacular, larger-than-life festival that presents a fresh multicultural take on traditional holiday light shows. Sprawling, eclectic, themed light displays are the name of the game, with areas dubbed Magical Wonderland, the Lone Star State, Dinosaur Land, Mystery of the East and Christmas Candy Land. Chinese lanterns are a strong influence in the Magical Winter Lights design, and Chinese acrobats will take the stage daily. For more information, visit magicalwinterlights.com.

Gift of Lights

Welcome to the only Texas-sized drive-thru light park at the largest speedway in Texas! With a lot of new and exciting changes, there is something for everyone in the family to enjoy. At the completion of the drive-thru park, stop by Santa's Village for photos and fun. Also, this year, all military and 1st Responders will receive a free Santa Photo (\$15 value) with proper ID! Santa will be at Texas Motor Speedway 'til December 24. A portion of all ticket sales benefits 5 local charities, bringing Christmas cheer to children and their families. www.tmsgiftoflights.com

The Trains at NorthPark

214-631-7354, trains@rmhdallas.org

In 2017, The Trains at NorthPark will celebrate its 30th Anniversary and its 19th year at NorthPark Center. The most elaborate toy trains exhibit in Texas, *The*



Trains at NorthPark includes trains rolling across 1,600 feet of track on a journey across America. Cityscapes include downtown Dallas, with the beautiful Margaret Hunt Hill Bridge, the State Fair of Texas and Cotton Bowl, the Perot Museum, and SMU; New York City's Times Square and Grand Central Terminal; Washington, D.C. with The White House; New England's fall foliage; the Grand Canyon, Route 66, San Francisco's Golden Gate Bridge and various other highlights. The exhibit encompasses more than 4,000 square feet of train themed environments, with all the trimmings of the holiday train travel experience—steam engine and coach cars, a ticket booth and a train station as well as interactive features.

More than 80,000 people visit *The Trains at NorthPark* each season as part of their holiday tradition. Since 1987, *The Trains at NorthPark*, presented by Bank of Texas, has raised money for the children and families served by the Ronald McDonald House of Dallas. Currently this annual fundraiser provides the funds for almost one-third of the annual operating budget.

Dates:

Through January 7, 2018

Location:

NorthPark Center
8687 N. Central Expwy, Dallas, TX 75225

Hours of Operation:

Mon-Sat (10am-9pm)
Sun (12pm-6pm)

Cost of the Exhibit:

- Tickets available at the door or online at www.thetrainsatnorthpark.com
- \$7/AD, \$4/CH (ages 2-12) & SR (age 65+)
- Children under 2 admitted free

*Discount tickets are available at Tom Thumb (\$1 off admission).



Holiday Wonder Dallas is an outdoor, walk-through winter wonderland featuring two million lights, 23 illuminated scenes, 750,000 sq. ft. of holiday displays on 17 acres, a thrilling two-story-tall arctic slide, dancers, acrobats, musicians and more. You will also find booths with food and special mementos to bring the holiday magic home, interactive opportunities for fun, and photos. **Contact your concierge to save 40% off of your tickets, PLUS get 2 free slides!**

Prices are: Adults - **\$12** (Reg. \$20), Child (ages 3-12) - **\$7.20** (Reg. \$12), or purchase a Family Value Pack (2 Adults & 2 Kids) at **\$32.40** (Reg. \$54).

Enchant

**Through December 31
Globe Life Park (1000 Ballpark Way,
Arlington, TX 76011)**

Enchant is an event unlike any other. It started in Vancouver in 2016 with 18,000 sq. ft. of illuminated sculptures creating the perfect atmosphere for a holiday evening adventure. Not only does it include the largest light maze, but also a skating pond, market with 85 local vendors, 25 food trucks, live music and entertainment, and FREE parking! Shows are on Tuesday-Sunday from November 24-December 31, plus Monday, December 18. You may choose the following time slots: 5pm-7pm, 7pm-9pm, 9pm-11pm. **ON SALE NOW... contact your concierge to save 10% off of regular prices.**



The Nutcracker

**Through December 24
Texas Ballet Theater**

Texas Ballet Theater ushers in the holiday season with one of North Texas' most acclaimed productions, Ben Stevenson's *The Nutcracker*. In this holiday tradition, Clara receives a mysterious Nutcracker from her godfather and it becomes the center theme for an astonishing dream. She travels to The Kingdom of Sweets where she is treated to a celebration of delicacies from around the world. Along with Pyotr Tchaikovsky's classic score, flying carpets, snow, and TBT's dancers make this show unforgettable.



Contact your concierge for discounted tickets and waived service fees.

Trans-Siberian Orchestra

**Friday, December 22 at 3:30pm & 8pm
American Airlines Center**

Trans-Siberian Orchestra is bringing their Winter Tour 2017 - Ghosts of Christmas Eve to Dallas on Friday, December 22. TSO's tour will be a celebration of



the art and accomplishments of the lauded group's late creator/composer/lyricist, Paul O'Neill, and his inimitable creation, which he dubbed Rock Theater.

PRICES: \$78.50 (100 level), \$68.50 (100/200 level), \$58.50 (lower 300 levels), \$49.50 (300 level)

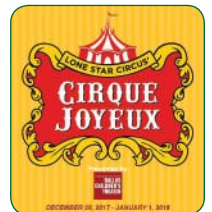
SPECIAL INFO: Prices shown above reflect a required \$5 facility fee. There will also be an AA Center fee added of \$1 (per order).

Order through your concierge to save on Ticketmaster service fees. Deadline to order is Wednesday, December 13 at 2pm. For more information on this event, visit www.americanairlinescenter.com.

Lone Star Circus' Cirque Joyeux

**December 28-January 1
Dallas Children's Theater**

Cirque Joyeux is a European-style cirque show featuring international circus stars. This event is held at Dallas Children's Theater's Rosewood Center for Family Arts. This is a fun event for



groups to attend and you can get a 25% discount on adult tickets (in section B) for groups of 10 or more. However, for smaller ticket orders or tickets (in section A), you can still save the service fees by **ordering through your concierge**. Lone Star Circus is a Dallas based non-profit circus organization aggressively growing to promote circus arts through education, performance, and community outreach.

FREE UBER RIDE

Hey friends, I've been using Uber recently and I thought you might enjoy it too! Sign up using this special link and get up to \$15 off of your first ride!

<https://www.uber.com/invite/candacer60>

ICE! and Lone Star Christmas

Through January 1

Gaylord Texan Resort

(1501 Gaylord Trail, Grapevine, TX 76051)

The Gaylord Texan Resort brings the magic of a winter wonderland indoors with its annual ICE! exhibit, featuring more than 2 million pounds of colorful, hand-carved sculptures. You'll pile on a heavy parka (provided, but bring a pair of gloves) and stroll through a maze of themed ice sculptures throughout a 14,000-square-foot exhibit hall kept at a numbing 9 degrees. Think 2 million pounds of ice carved, by more than 40 ice sculptors, into symbols of Christmas and well-known, holiday animated characters. There are also huge ice slides to ride down. ICE! also boasts one-and-a-half million twinkling lights, 12,000 ornaments, a 52-foot-tall rotating Christmas tree, and a life-sized gingerbread house. See Ma in her kerchief, Pa in his cap and more as the classic holiday poem, 'Twas the Night Before Christmas comes to life.



ICE! is an indoor winter wonderland featuring:

- Walk-through holiday attraction
- Two million pounds of colorful ice sculptures
- Hand-carved by 40 artisans from Harbin, China. Learn more about The Making of ICE!
- Five two-story tall ice slides
- Depicts the classic story of 'Twas the Night Before Christmas
- Conclude your experience with the majesty of a full Nativity in stunning, crystal clear ice. It's all part of Lone Star Christmas!

Times & Dates:

- Monday-Thursday, 11am-8pm
- Friday-Saturday, 10am-10pm
- Sunday, 10am-6pm
- Holiday Hours: December 17-21 & 24-28, 10am-9pm

Tickets are ON SALE NOW and our discount rates are \$16/Mon-Fri & \$24/ Sat-Sun.

The ticketing fee of \$1.50 per ticket and the one time per order transaction fees will still apply.

Contact your concierge for a specific web link and special promotional discount code to order and print your tickets. This web link and promo code is not available to the general public and The Gaylord prohibits the use of it on company sites or the internet.



Dallas Stars

Receive Dallas Stars tickets at a discount to select home games.

Contact your concierge for a special link and promo code to order up to 6 tickets per game.

If you need more than 6 tickets or have other ticket needs, please contact Alex Rhodes at 214-387-5718 or arhodes@dallasstars.com.

DECEMBER

- 2 - CHI at 8pm
- 5 - NSH at 7:30pm
- 9 - VGK at 7pm
- 19 - WSH at 7:30pm
- 21 - CHI at 7:30pm
- 23 - NSH at 7pm
- 29 - STL at 7:30pm
- 31 - SJS at 7pm



Dallas Mavericks

Receive Dallas Mavericks tickets at a discount to select home games.

Contact your concierge for a special link and promo code to order up to 10 tickets per game.

If you need more than 10 tickets or have other ticket needs, please contact Kyle Hinstorff at 214-658-7181 or kyle.hinstorff@dallasstars.com.

DECEMBER

- 2 - Clippers at 1pm
- 4 - Nuggets at 7:30pm
- 12 - Spurs at 8:30pm
- 18 - Suns at 7:30pm
- 20 - Pistons at 7:30pm
- 26 - Raptors at 6pm

SeaWorld's Christmas Celebration

'Tis the season to create family memories, only found at SeaWorld's Christmas



Celebration. SeaWorld San Antonio is decking out the halls for its annual Christmas Celebration, an extraordinary holiday event through January 2. This wintry, watery wonderland features Christmas shows, holiday lights, festive foods, Santa Claus and more! The park is covered with 8 million lights, the largest Christmas light display in Texas, and guests can meet Rudolph the Red-Nosed Reindeer and friends.

The park is sectioned into 15 different lands, each with a different holiday twist. As you make your way through the park, look for special selfie spots along the path and capture the lights. The different areas along the path are perfect for holiday photos to remember this special time of year. Share the lights with #SeaLightsTX. A holiday visit to SeaWorld would not be complete without a Christmas dinner with all the trimmings. Join Santa and Mrs. Claus for a special evening as they invite you into their home to share a meal and a special story. Each reservation will also receive a photo with Santa.

Dates & Times:

Dec. 2-17 (weekends only), and Dec 21-Jan 2, 2018 from 1pm to 10pm
Santa will be featured through Dec 24.

Contact your concierge for discounted tickets. Single day tickets are **\$60** (including tax) and will have an expiration date of 1 year from original date of purchase. You may also purchase discount parking passes and All-Day Dining Deals.

Discount Ticket Listing

We offer discounts to many theater, sporting events, theme parks, and attractions; however, due to space limitations in our monthly newsletter, we cannot list all of them. You will find an updated discount listing posted to our website each month. Simply log onto www.texasconciiergeconnection.com and click on the "newsletter" tab at the top of the page. Then scroll down to the hyperlink titled "Discount Tickets" to obtain a copy.

GourmetGiftBaskets.com, a family owned company, is dedicated to delivering superior quality gourmet gifts to each and every recipient. As one of the nation's leading online gift retailers, **GourmetGiftBaskets.com** features the largest selection of products with over 500 unique gifts including gift baskets, cheesecakes, baked goods, handcrafted gourmet popcorn, chocolate-dipped fruits and much more! A dedicated Corporate Gift Specialist is available to answer your questions, offer suggestions and assist with placing an order.

Concierge Connection clients can save 10% off product. (Excludes single bottles of champagne, same day gifts and floral arrangements.)

3 WAYS TO SAVE:

1. **Visit GourmetGiftBaskets.com** and enter the code **TMCONCIERGE** in the Promotional Code field at checkout.
2. **Call Corporate Gift Specialist, Tim Myers at 866-842-1050 ext. 261.**
3. **Email Corporate Gift Specialist, Tim Myers at TMyers@GourmetGiftBaskets.com.**

DART Safely During the Holidays

The holidays are a time for joy and celebration with family and friends. It's also a time of year when we need to be more aware of our surroundings when we are out and about.

DART Police has a strong presence on buses and trains, and monitored security cameras are present at all rail stations. Recognizing that riders also play an important role in helping keep DART safe, the agency has introduced a new mobile app – DART Say Something. The app, which is available in the App Store and on Google Play, allows people to anonymously and discretely report incidents on the agency's buses and trains.

A drop-down menu allows riders to select the type of activity they wish to report, as well as the location. Customers can submit photos and video, and there is a notes field that allows them to type any additional information before hitting "send report." Two-way communication allows police dispatchers to request further details and allows riders to respond to alerts they receive.

In addition to using the new app, these proactive tips will help keep you and your belongings safe when riding DART:

1. **Plan your trip before you board your bus or train.** Before you head to a stop or rail platform, know what bus or train you will be taking and when it is scheduled to arrive.
DART's GoPass® app is a great travel tool. In addition to purchasing tickets, the free app allows you to plan your trip, locate your bus or train, and connect with Uber or Lyft if you need help covering that last mile. Download the GoPass app from the App Store or the Google Play store.
2. **Keep your bags close.** Reduce the chances of theft by keeping your electronics in your bag and holding onto your bags while on a train or bus. This also is good practice when in other public places.
3. **Take precautions when parking.** When parking your vehicle at a DART station (or any other public parking area), remember to always park in well-lit areas, lock your car, take your keys and hide valuables from plain view.

The holiday season can bring out the best and worst in people. If you see any suspicious or criminal activity while on a DART bus or train, report it to DART Police immediately by calling 214-749-5900 or 911, or by using the new DART Say Something app. Non-smartphone users can text information to the system's text-a-tip service at 214-256-1819.

Visit **DART.org/Safety** for more useful tips. Learn more about the DART Say Something app at **DART.org/riding/dartpolicealerts.asp**.

Harlem Globetrotters

Saturday, January 27 at 2pm and 7pm

American Airlines Center

It's that time of year again which means it's time for the Harlem Globetrotters at the American Airlines Center! They will be bringing their family fun entertainment to Dallas and we have exclusive discounts. Not only are they great basketball players, but they touch many kids through their various programs such as The Great Assist.

Before the game, take part in a once-in-a-lifetime experience with your family where you get to actually spend time on the court with the Globetrotters one-on-one – shooting, trying out ball tricks, autographs, and photos! This unique 30-minute preshow, "Magic Pass," will create memories of a lifetime and we have those tickets for only \$16 (reg. \$22)! The Magic Pass pre-shows are from 12:30pm-1pm or 5:30pm-6pm and they have limited capacity. All customers attending this event, regardless of participation, must have a game ticket AND Magic Pass for entry. Soft/rubber soled shoes must be worn on court.



This year's Globetrotters roster features stars such as: Ant Atkinson, Big Easy Lofton, Hi-Lite Bruton, and Bull Bullard – along with female stars TNT Maddox and Ace Jackson. After virtually every game, Globetrotter stars remain on the court for autographs and photos with fans.

Seat Location	Regular Prices	Discount Prices
Courtside	\$166.50	No Discount
Courtside - mid	\$91.50	No Discount
Sides-Low Rows	\$76.50	No Discount
Sides-Mid Rows	\$62.50	No Discount
Side-High Rows	\$52.50	\$36.50
Corners-Low Rows	\$39.50	\$16.00
Corners-200 Level	\$30.50	\$14.00
Ends-300 Level	\$21.50	No Discount

Deadline to order is Wednesday, January 17 at 2pm.

All tickets must be purchased in advance and are subject to availability. No refunds or exchanges. Children under 2 do not require a ticket when sitting on an adult's lap. A \$5 handling fee per order will apply. **Contact your concierge for tickets.**

NorthPark Nordstrom Offers Curbside Pick-up!

During the final stretch leading up to Christmas, the Nordstrom at NorthPark Center will offer curbside pickup 24 hours a day from December 16 to December 24. This temporary holiday service is for orders placed online for pickup in store. Customers can call or text a phone number listed on the order confirmation email just 10 minutes before arriving at the store and a Nordstrom employee will meet you at your car. And if gift wrapping is needed, simply text the word "gift" and all curbside customers will receive a free gift wrap kit with your order as well.