

HOW TO USE THE CONCIERGE SERVICE

ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm The delivery day for your building is every Friday by 12:00 pm; <u>please</u> <u>pick up your tickets no later than</u> <u>4:00 pm that same day.</u>

All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.

Should you need tickets prior to your Friday delivery, please contact us for a location nearest you to pick up your order.

PLACE ORDERS:

texasconciergeconnection.com CONCIERGE REQUESTS: services@conciergeconnection.org QUESTIONS: 972-770-4045, ext. 1

WE DO NOT ACCEPT PERSONAL CHECKS.

We do accept ALL major credit cards, debit cards and company checks.

Candace Rozell, President & CEO candace@conciergeconnection.org (Please do not send concierge requests or ticket orders to this email. Use the "services" email above for a faster response.)

Concierge Connection

"Helping Professionals Get Back to Business"

Make A Note

The concierge office will be closed from December 21 through January 1 for the Christmas and New Year's holidays, reopening on January 2. Final orders for the month of December will need to be placed no later than 2pm on Tuesday, December 18th in order to make delivery for the next day on Wednesday (no later than noon). Please pick up your order and verify it as soon as possible. Let us know immediately should there be a discrepancy and we will correct all orders (if any) no later than noon on Thursday, the 20th. Have a safe holiday and best wishes for a healthy, happy, and prosperous New Year!

Panther Island Ice

Through January 14 at Coyote Drive-in Theater Complex

223 N.E. 4th St, Fort Worth, 76164 Fort Worth is a lot cooler now that the city's favorite holiday tradition, Panther Island Ice, has returned for another season! Fort Worth's only outdoor skating rink remains open 7 days a week, including holidays, through January 14. For more information, call 817-698-0700 or visit **www.pantherislandice.com.**

Enchant Christmas

Globe Life Park

Through December 30

Back by popular demand, Enchant Christmas will once again illuminate North Texas skies with its World's Largest Christmas Light Maze & Market. This year, the family tradition will move inside Globe Life Park in The American Dream City. The Artisans' Market is expanding into the concourse halls of Globe Life Park. Stroll under a spectacular overhead lighting display while you shop for gifts like home decor, jewelry, holiday sweets and more. Enjoy Santa and Mrs. Claus appearances nightly, then a special story time with Mrs. Claus. Glide down an all new magical ice skating trail, which takes you through brilliant light displays. Rent a pair of skates for instant family fun – or a romantic date!

VIP Experiences – New for 2018, the luxury suites of Globe Life Park can be reserved for private, VIP experiences. Groups can enjoy all the fun of Enchant, along with dining on festive foods while overlooking the magical wonderland located on the field. To book your Enchant Holiday party at Globe Life Park, please call 817-273-5224. For more information and to purchase tickets, visit **www.enchantchristmas.com/arlington.**

Prairie Lights

Through December 30 at Lynn Creek Park 5610 Lake Ridge Pkwy, Grand Prairie Upon arriving at the entrance of Prairie Lights, you will be dazzled with 4 million lights set along 2 miles of path. Halfway through the drive, get out of your car for a stop at Holiday Village where for an additional charge you can enjoy food, gifts, Santa, the brand-new indoor Holiday show, and the Holiday Magic Lighted Walk-Through Forest. For more information, visit www.prairielights.org.

Here Comes Santa Claus!

Through December 23 at Sundance Square

Are you ho-ho-hoping to meet Santa Claus? Young and old alike can visit Santa to celebrate the holiday season, through December 23 (Fri & Sat, 11am-9pm and Sun, Wed & Thurs, 11am-7pm). Look for the jolly old elf in his new winter wonderland home on the Sundance Square Plaza Stage. You can't miss it! Santa will be sitting atop his beautiful sleigh waiting to hear all your Christmas wishes. Santa visits are \$20 cash and include a photo. All proceeds benefit the Fort Worth Sister Cities International Youth Program. For more information, visit **www.sundancesquare.com.**

Six Flags Over Texas' Holiday in the Park Makes its **Magical Return!**



It's the most magical time of the year, filled with enchanting experiences that will help create those special family fun outings again and again. The breathtaking winter wonderland features a variety of delightful and interactive activities to help capture the holiday spirit. From festive shows to an extravagantly decorated Christmas tree, holiday fun is around every corner. The whole family can relish in the joy of this wonderful season with a ride on a hill made of snow and enjoy holiday festive treats. This one-of-a-kind experience is sure to provide you and your family with long-lasting memories you will cherish for years to come! For more information, visit www.sixflags.com/overtexas. Contact your concierge for a link, user name and password to purchase discounted tickets.

SNOWLAND at Great Wolf Lodge

Through January 4

Snowland welcomes your family to the winter holidays in proper north woods style. With snow showers, twinkling lights and gingerbread houses abound, discover the magical world of Snowland. Through January 4th, Great Wolf Lodge will be transformed into a magical winter



wonderland complete with spectacular decorations, visits with Santa, Snow 'N' Glow Dance Parties, North Pole University

activities, and a life-size gingerbread house big enough to dine in! Bring joy to your family this holiday season with uninterrupted time together under the enchanting spell of Snowland's twinkling lights, holiday trees, and indoor snow showers that melt into perfect 84-degree basking weather in the water park. To book a discounted stay at Great Wolf Lodge, visit www.greatwolf.com and use promo code CORP750A.

GourmetGiftBaskets@com

GourmetGiftBaskets.com, a family owned company, is dedicated to delivering superior quality gourmet gifts to each and every recipient. As one of the nation's leading online gift retailers, GourmetGiftBaskets.com features the largest selection of products with over 500 unique gifts including gift baskets, cheesecakes, baked goods, handcrafted gourmet popcorn, chocolatedipped fruits and much more! A dedicated Corporate Gift Specialist is available to answer your questions, offer suggestions and assist with placing an order.

Concierge Connection clients can save 10% off product. (Excludes single bottles of champagne, same day gifts and floral arrangements.)

3 WAYS TO SAVE:

- 1. Visit GourmetGiftBaskets.com and enter the code TMCONCIERGE in the Promotional Code field at checkout.
- 2. Call Corporate Gift Specialist, Tim Myers at 866-842-1050 ext. 261.
- 3. Email Corporate Gift Specialist, Tim Myers at

TMyers@GourmetGiftBaskets.com.

Deep Ellum Distillery

2880 Clover St., Dallas, TX 75226

Hours of Operation: Fri-Sat: 3pm-midnight Sun: 3pm-10pm

Deep Ellum Distillery features their award

winning vodka, 16 seasonal infusions and craft cocktails right in the heart of Dallas. Live music, 130-inch projector screens, tasting room, and Cowboys watch parties during every game. Show this newsletter to receive one free drink! Offer valid through 12-31-2018.

*NOTE: Deep Ellum Distillery is available to rent out for large parties up to 300 people! You may bring your own food, use a catering company of your choice, or they will be happy to assist you with this if needed. Contact Micah Rozell at (817) 703-3716 for more details.

HERTZ

You can save 5%-20% on car rentals with this Hertz discount. Call 1-800-654-3131 or visit hertz.com and give them the Corporate Discount Program ID Number (CDP-ID#1831182)*. Save \$10 per day on any car class, (Code: PC114925)*

*Additional terms and conditions apply. Up to \$40 Max/Rental.

Dallas Summer Musicals presents THE PHANTOM OF THE OPERA



December 19-January 6, 2019, The Music Hall at Fair Park THE PHANTOM OF THE OPERA will make a triumphant return to Dallas as part of its North American Tour. Critics are raving that this breathtaking production is "bigger and better

than ever before" and features a brilliant new scenic design by Paul Brown, Tony Award®-winning original costume design by Maria Björnson, lighting design by Tony Award®-winner Paule Constable, new choreography by Scott Ambler, and new staging by director Laurence Connor. The production, overseen by Matthew Bourne and Cameron Mackintosh, boasts many exciting special effects including the show's legendary chandelier. The beloved story and thrilling score - with songs like "Music of the Night," "All I Ask Of You," and "Masquerade" - will be performed by a cast and orchestra of 52, making this PHANTOM one of the largest productions now on tour.

BOOK OF MORMON

January 29 – February 3, 2019, The

Music Hall at Fair Park Don't miss The Book of Mormon, the nine-time Tony Award®-winning Best Musical. This outrageous musical comedy follows the misadventures of a mismatched pair of missionaries, sent halfway across the



world to spread the Good Word. Now with standing room only productions in London, on Broadway, and across North America, THE BOOK OF MORMON has truly become an international sensation.

For more information, visit www.dallassummermusicals.org. Contact your concierge to purchase tickets. Tickets are not discounted but service fees are waived.

FREE UBER RIDE

Hey friends, I've been using Uber recently and I thought you might enjoy it too! Sign up using this special link and get up to \$15 off of your first ride!

https://www.uber.com/invite/candacer60



Holiday at the Arboretum

Holday at the Arboretum features the return of the magnificent 12 Days of Christmas outdoor exhibit. The exhibition in the historic DeGolyer House returns with "The Artistry of the Nativity," with 500 crèches from over 50 countries representing so many cultures from around the world. In addition to the Ray Harrington and the Joe Christian collections, which the Arboretum owns, the private collections of Joyce and Larry Lacerte, Dan and Lydia Novakov, and a life-size crèche from Mary and Mike Terry, will also be on display. This is a unique opportunity to see these crèches as they have never been on public display before. Each of the 500 crèches are made out of unique materials including cork, Waterford crystal, horns, seeds, corn husk, glass, adobe, paper-mache, wood and coconut shells. In addition to the crèches, every room in the DeGolyer House will be elaborately decorated in holiday décor.



The garden re-opens for evening hours for The 12 Days of Christmas at Night exhibit, which is on display Wednesday through Sunday through December 30. With 500,000 lights illuminating throughout the garden, trimming the architecture of the historic homes and lighting the canopies overhead-including a 30-foot-tall tree at the center of property, this

display is sure to warm the hearts of guests this season. For more information, visit www.dallasarboretum.org. Contact your concierge for discounted tickets.

ICE! and Lone Star Christmas

This signature holiday attraction is back at the Gaylord Texan with a new theme in 2018. Experience your favorite scenes from *Rudolph the Red-Nosed Reindeer* brought to life in a walk-through winter wonderland. You'll pile on a heavy parka



(provided, but bring a pair of gloves) and stroll through a maze of themed ice sculptures throughout a 14,000-square-foot exhibit hall kept at a numbing 9 degrees. ICE! also boasts one-and-a-half million twinkling lights, 12,000 ornaments, a 52-foot-tall rotating Christmas tree, and a life-sized gingerbread house. This indoor winter wonderland also features:

- Two million pounds of colorful ice sculptures hand-carved by 40 artisans from Harbin, China.
- Five two-story tall ice slides
- A depiction of the classic story Rudolph the Red-Nosed Reindeer
- · A majestic Nativity scene in stunning, crystal clear ice

Tickets are ON SALE NOW and our discount rates are \$18/Sun-Thurs & \$24/Fri-Sat. The ticketing fee of \$1.50 per ticket will still apply. Contact your concierge for a specific web link and special promotional discount code to order and print your tickets. This web link and promo code is not available to the general public and The Gaylord prohibits the use of it on company sites or the internet. For more information, visit **www.gaylordtexan.com**.



Dallas Stars

Receive Dallas Stars tickets at a discount to select home games. Contact your concierge for a special link and promo code to order up to 8 tickets per game.

If you need more than 8 tickets or have other ticket needs, please contact Ashley Castillo at 214-387-5635 or acastillo@dallasstars.com. For more information, visit www.dallasstars.com.

RUGRICH!

Dallas Mavericks

Receive Dallas Mavericks tickets at a discount to select home games. **Contact** your concierge for a special link and promo code to order up to 10 tickets

per game. If you need more than 10 tickets or have other ticket needs, please contact Marc Mundy at 214-658-7109 or marc.mundy@dallasmavs.com. For more information, visit **www.mavs.com**.

DECEMBER

- 3 EDM Oilers at 7:30pm
- 7 SJS Sharks at 7pm
- 18 CGY Flames at 7:30pm
- 20 CHI Blackhawks at 7:30pm
- 23 NYI Islanders at 7pm
- 29 DET Red Wings at 7pm

31 – MTL Canadiens at 7:30pm

DECEMBER

- 2 LAC Clippers at 6pm
- 4 POR Trail Blazers at 7:30pm
- 8 HOU Rockets at 5pm
- 10 ORL Magic at 7:30pm
- 12 ATL Hawks at 7:30pm
- 16 SAC Kings at 6pm
- 26 NOP Pelicans at 7:30pm
- 30 OKC Thunder at 6pm

A Christmas Carol Through December 30, Wyly Theatre



There's nothing more quintessentially Christmas than A Christmas Carol, the beloved holiday classic about a cantankerous loner who discovers the meaning of Christmas with the help of three mysterious apparitions. And no place puts on a more delightful performance of it than the Dallas Theater Center, which has now been doing it for over three decades. But if you thought this was just another bah humbug production of the same fable, then fear not, this one takes the Dickens' tale to another level with spectacular special effects, songs, laughter and a talented cast of actors. For more information, visit www.dallastheatercenter.org. Contact your concierge for a special promo code to get tickets at a 15% discount!

Casa Mañana Presents:

Twas the Night Before Christmas Molly is having trouble finding her Christmas spirit. Determined to make it a Christmas to remember, Molly's mother takes her on a magical treasure hunt through New York City from Radio City Music Hall to Macy's, where they encounter dancing elves and even Santa Claus himself! Featuring Christmas parodies of some of today's most popular songs, 'Twas the Night Before Christmas is a yuletide spectacular guaranteed to put you in the holiday spirit! For more information, visit www.casamanana.org. Contact your concierge for discounted tickets.



Discount Ticket Listing

We offer discounts to many theater, sporting events, theme parks, and attractions; however, due to space limitations in our monthly newsletter, we cannot list all of them. You will find an updated discount listing posted to our website each month. Simply log onto **www.texasconciergeconnection.com** and click on the "newsletter" tab at the top of the page. Then scroll down to the hyperlink titled "Discount Tickets" to obtain a copy.

SeaWorld's Christmas

Celebration

Through January 6 SeaWorld San Antonio is decking out the halls for its annual Christmas Celebration, an extraordinary holiday event.



This wintery, watery wonderland features Christmas shows, holiday lights, festive foods, Santa Claus and more! The park is covered with 9 million lights, the largest Christmas light display in Texas, and guests can meet Rudolph the Red-Nosed Reindeer and friends. 'Tis the season to create family memories, only found at SeaWorld's Christmas Celebration.

Rudolph The Red-Nosed Reindeer

Meet Rudolph the Red-Nosed Reindeer and friends at SeaWorld's Christmas Celebration. Rudolph leads the way to Christmas joy and holiday fun with all-new ways of making spirits bright. Share classic Rudolph traditions with the whole family while creating your own through exciting holiday events and activities.

Dinner with Santa

Join Santa and Mrs. Claus for a special evening as they invite you into their home to share a meal and a special story. Go home for the holidays and create a new memory with your family. Enjoy a festive meal featuring Carved Turkey, Roast Beef, or Sweet Roasted Ham. With each reservation, you'll also be able to take pictures with Santa. This is the perfect Christmas card picture opportunity for you and your family.

Countdown to Christmas

From Clyde & Seamore's Countdown to Christmas to Shamu Christmas: Miracles, SeaWorld has a show that is sure to get you in the holiday spirit.

Sounds of the Season

Merry Mariachis: A Christmas Celebration guest favorite returns! A dash of Santa, a hint of Christmas and a whole lot of mariachi, The Merry Mariachis fill the Main Entrance plaza with the sounds of the season.

Ho Ho Hoedown: Happening once a day, this country themed gathering will parade Santa into the park and to the final destination at his workshop. You won't want to miss this grand welcoming of Santa and his team of helpers! *Nativity Singers:* This angelic choir will tell the story of the birth of Christ through song. Located inside the Joy to the World area of the park, this is a mesmerizing sight that the entire family will enjoy.

Dates & Times:

Nov. 17-25 & Dec. 21-Jan. 6 from 1pm to 9pm; Nov. 30-Dec. 16 (weekends only).

Contact your concierge for discounted tickets. Choose

from a single day ticket at \$60 or a SeaWorld 2-day ticket at only \$65 (which includes 2 visits to the park but the second visit must be redeemed within 3 days of your first visit). All prices include tax. Tickets will have an expiration date of 1 year from original date of purchase. For more information, visit **www.seaworld.com**.

Medieval Times Dinner & Tournament

2021 N Stemmons Fwy, Dallas, TX 75207

Chivalry, Rivalry, Revelry - THE #1 DINNER ATTRACTION IN NORTH AMERICA



Travel through the mists of time to a forgotten age and a tale of devotion, courage and love—at Medieval Times Dinner & Tournament. Imagine the pageantry and excitement that would have been yours as a guest of the queen ten centuries ago. That's exactly what you will experience at North America's most popular dinner attraction. See an electrifying show featuring heroic knights on spirited horses displaying the astounding athletic feats and thrilling swordplay that have become hallmarks of this unique entertainment experience. Enjoy a "hands-on" feast as the dynamic performance unfolds before you. A sweeping musical score and brilliant lights provide a fabulous backdrop for this spellbinding experience that blurs the boundary between fairy tale and spectacle! Medieval Times is based upon authentic Medieval history and is the true story of a noble family with documentation dating back to the 11th Century.

THE MEDIEVAL EXPERIENCE BEGINS AS GUESTS ENTER THE 11TH- CENTURY, EUROPEAN-STYLE CASTLE.

In the Hall of Arms, guests can admire the elaborate Medieval décor. There are coats of arms for many prestigious families and a spectacular array of Medieval weaponry. Arrive early to visit their excellent bar, gift shop and Museum of Torture, which features reproductions of torture instruments used during the Middle Ages. As the festivities begin, trumpeters herald the guests into the Grand Ceremonial Arena where they are seated in one of the six color-coded sections corresponding to the colors of one of the daring Knights. Serfs and wenches attend to every need of the guests who feast on a four-course dinner in true Medieval, pre-silverware fashion.

The arena quickly fills with the thunder of hooves as the Queen of Arms lends the cast through a spectacular display of equestrian skills and Medieval pageantry. The pace quickens as the Tournament of Games begins. The valiant Knights on horseback face their competition in games of skill, such as the ring pierce, flag toss, and javelin throw. The experience culminates as trumpeters summon the Knights of the Realm for the Tournament Royal. Guests can join in the revelry and fun as they cheer their own Knight to victory in authentic jousting matches and dangerous sword fights. Following the evening's final show, guests have the opportunity to receive autographs and mingle with cast members in the Hall of Arms.

Dining With The Queen

Queen Maria Isabella welcomes you to dine with her and her royal court. Always a generous host, the Queen has commanded her royal chefs to cook her favorite meal just for you. Medieval Times' noble guests feast on garlic bread, tomato bisque soup, roasted chicken, sweet buttered corn, herb-basted potatoes, the pastry of the Castle, coffee and two rounds of select beverages.

Libations & Spirits

Ah, the ambrosia of the gods! With your meal, you will have a choice of the non-alcoholic beverages of the castle. In addition, our cocktail servers will be making the rounds and are happy to deliver any spirits from the bar that you request.

Queen's Vegetarian Meals

Includes hummus, warm pita bread, carrot and celery sticks, threebean stew with fire roasted tomato and brown rice, fresh fruit or Italian ice, coffee and two rounds of select beverages. Vegetarian meals are available upon request and will not disappoint!

For more information, visit www.medievaltimes.com. Contact your concierge for discounted tickets.

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