

HOW TO USE THE CONCIERGE SERVICE

ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm The delivery day for your building is every Friday by 12:00 pm; <u>please</u> <u>pick up your tickets no later than</u> <u>4:00 pm that same day.</u>

All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.

Should you need tickets prior to your Friday delivery, please contact us for a location nearest you to pick up your order.

PLACE ORDERS:

texasconciergeconnection.com CONCIERGE REQUESTS: services@conciergeconnection.org QUESTIONS: 214-935-9700, ext. 1

WE DO NOT ACCEPT PERSONAL CHECKS.

We do accept ALL major credit cards, debit cards and company checks.

Candace Rozell, President & CEO candace@conciergeconnection.org (Please do not send concierge requests or ticket orders to this email. Use the "services" email above for a faster response.)

Concierge Connection

"Helping Professionals Get Back to Business"

Make a Note

The concierge office will be closed from December 23 through January 1 for the Christmas and New Year's holidays, reopening on January 2. Final orders for the month of December will need to be placed no later than 2pm on Wednesday, December 18 in order to make delivery for the next day on Thursday (no later than noon). Please pick up your order and verify it as soon as possible. Let us know immediately should there be a discrepancy and we will correct all orders (if any) no later than noon on Friday, the 20th. Have a safe holiday and best wishes for a healthy, happy, and prosperous New Year!

Christmas Capital of Texas®

Grapevine is the perfect place to create Christmas memories with your family and friends. You'll be amazed at the 1,400 Christmas events in 40 days, as you see Grapevine sparkle with millions of lights, enormous decorations, animated characters and much more! Explore Grapevine's enchanting past and join an elf for a cheerful adventure with the Grapevine Christmas Passport - Elf Adventure. Experience 175 years of Christmas spirit by visiting Historic Downtown Grapevine and participate in unique hands-on activities. Capture the magic of Christmas and take home your very own handmade projects. Shoppers can stroll through and marvel at the holiday lighting while checking off their holiday shopping list with all the charming gifts local stores have to offer.

Escape to SNOWLAND at the Great Wolf Lodge or with a Lone Star Christmas package at the Gaylord Texan Resort and don't miss ICE! at Gaylord Texan. Try the Grapevine Vintage Railroad's North Pole Express[®]. Snug in their pajamas, children's holiday dreams come true as they climb aboard the magical train for an adventure-filled ride. Continuing the merriment of the holiday season, the Historic Palace Theatre is home to holiday concerts and beloved, classic holiday movies. For more information, visit **www.grapevinetexasusa.com**.

Texas Christkindl Market 2019

Through December 22 at Texas Live! 1650 E Randol Mill Rd., Arlington, TX 76011 GERMAN INSPIRED HOLIDAY FUN AT ARLINGTON'S TEXAS CHRISTKINDL MARKET! An Arlington favorite, the market will run through December 22 at Globe Life Field North Plaza (next to Texas Live!). This delightful, FREE, family-friendly market, inspired by a cherished German tradition, features holiday gifts, decorations, music, an ice skating rink and more. Holiday shoppers will enjoy exclusive Käthe Wohlfahrt Christmas decorations and designs from the renowned Rothenburg ob der Tauber Christmas Village in Germany, as well as over 20 holiday vendors and food options. Join in on this Arlington tradition! For more information, visit www.txchristkindlmarket.com.

Prairie Lights

Through December 31 at Lynn Creek Park 5610 Lake Ridge Pkwy, Grand Prairie

Upon arriving at the entrance of Prairie Lights, you will be dazzled with 4 million lights set along 2 miles of path. Hundreds of ALL-NEW displays in shapes of all kinds line and arch over the roads. Halfway through the drive get out of your car for a stop at Holiday Village where you will find food, gifts, Santa, an indoor Holiday Show, and the Holiday Magic Lighted Walk-Through Forest. For more information, visit **www.prairielights.org**.

Panther Island Ice

223 NE 4th Street, Fort Worth, TX 76164 Panther Island Ice returns this holiday season! Located at Coyote Drive-In, Fort Worth's outdoor ice skating rink offers public skating. The ice rink will operate seven days a week, including all holidays. The rink is real ice located mostly under a large pavilion! Patrons can take advantage of the ample free parking, along with the drive-in's other amenities such as covered seating, gas heaters, restrooms, playground and a full menu including beer and wine options. For more information, visit www.pantherislandice.com.

Concierge Connection, Inc.

ICE! Featuring A Charlie Brown Christmas: Through January 5

Be amazed by largerthan-life ice sculptures of Charlie Brown and friends carved from more than two million pounds of colorful



ice as you walk through the attraction kept at a wintry 9 degrees. Crafted by master artisans who travel across the globe from Harbin, China, families can enjoy spectacular holiday scenes, colorful characters and ice slides! Complimentary parkas are provided for both children and adults to help keep you warm. Learn more about the making of ICE! or catch a sneak peek of the event by visiting www.ChristmasAtGaylordTexan.com.

Tickets are ON SALE NOW and our discount rates are \$16/Mon-Fri & \$24/ Sat-Sun. The ticketing fee of \$1.50 per ticket and the one time per order transaction fees will still apply. Contact your concierge for a specific web link and special promotional discount code to order and print your tickets. This web link and promo code is not available to the general public and The Gaylord prohibits the use of it on company sites or the internet.

The Nutcracker

Through December 8 at Winspear Opera House & December 13-29 at Bass Performance Hall



tradition like no other. A magical Christmas Eve comes to life in the ballet that has delighted generations with

It's a holiday

its charming story and exquisite dancing. Experience the most magical Christmas tradition of the season as Clara and her Nutcracker Prince travel throughout a winter wonderland to meet the Sugar Plum Fairy in the Kingdom of Sweets. Exquisite costumes and dazzling choreography will transport you to a world where dreams do come true. For more information, visit www.texasballettheater.org. Contact your concierge for discounted tickets.

Circle's 2nd Annual Holiday Punch Party!

December 7, 7:30pm at Circle Theatre 230 W. 4th Street, Fort Worth, TX 76102 This holiday season, Circle Theatre is continuing a new holiday tradition their Holiday Punch Party. This holiday celebration show has an inspired twist: the audience sparks the scripts and performances based on their personal stories, ideas or wishes.

They invite patrons and art lovers alike to commission a personally assigned playwright to interpret one of your favorite holiday memories as an artfully imagined two to three-minute monologue. Like tales told 'round the family table over the years, these stories may be true to life, slightly embellished... or as full of holiday spirit as your favorite uncle. Then, invite your circle for a casual, fun and relaxed celebration of holiday stories (including yours).

In addition to the showcase of monologues, performed by seasoned local actors, the event will feature multiple prize drawings, heavy hors d'oeuvres, wine, craft beer, and musical entertainment. Their exclusive monologues written by published, award winning playwrights can be gifted in a variety of ways! Buy one for your favorite Aunt, or rally the staff together to roast the Boss! Playwrights Audrey Cefaly, Blake Hackler, Del Shores, and Jessica Cavanaugh have agreed to write for the event. Tax deductible monologues can be commissioned for \$2500 and come with 4 seats. They are available for purchase online or can be bought over the phone through the box office. Single tickets to the event can be purchased for \$50. Ticket price includes admission, dinner, open bar, and performances. Call 817-877-3040 or visit www.circletheatre.com for more information. All proceeds from the celebration will benefit programming for Circle Theatre – a gift that will help continue downtown Fort Worth's vibrant tradition of live theatre.



December 7, 2019 at 7:30pm unique monologue performances prize drawings – hors d'oeuvres and spirits

Dallas Summer Musicals presents Blue Man Group

January 15-19 at Winspear Opera House

Over 35 million people on our blue planet have experienced the exciting and spectacular show that is **BLUE MAN** GROUP. And now, the Blue Men return with a new touring show - BLUE MAN GROUP SPEECHLESS



TOUR. SPEECHLESS will feature new and original compositions, acts, and instruments alongside iconic Blue Man Group moments based in joy, art, music, comedy, social commentary, and profound absurdity. There is fun in your future. If you like normal, think again — 'cause Blue Man Group is a rollicking rave of a good time. Join them in your city and experience a new blue. For more information, visit www.dallassummermusicals.org. Contact your concierge to purchase tickets. Tickets are not discounted but service fees are waived.

A Christmas Carol

Through December 29 at Dee and Charles Wyly Theatre, Potter Rose Performance Hall

'Tis the season to be jolly when Dallas' favorite holiday tradition returns to the Wyly Theatre! Three spirits pay a visit to the miserly Ebenezer Scrooge, and take him on a fantastic journey through Christmases past, present, and future that annually delights audiences across North Texas. But will it be enough to save Scrooge's soul? Brimming with joyful songs, magical spirits, and holiday cheer, the Tony Award winning Dallas Theater Center's A Christmas Carol boldly reimagines Dickens' classic tale of joy, redemption, and the spirit of Christmas. For more information. visit www.dallastheatercenter.org. Contact your concierge for a special promo code to get tickets at a 15% discount.

GourmetGiftBaskets *o*com

GourmetGiftBaskets.com, a family owned company, is dedicated to delivering superior quality gourmet gifts to each and every recipient. As one of the nation's leading online gift retailers, GourmetGiftBaskets.com features the largest selection of products with over 500 unique gifts including gift baskets, cheesecakes, baked goods, handcrafted gourmet popcorn, chocolate-dipped fruits and much more! A dedicated Corporate Gift Specialist is available to answer your questions, offer suggestions and assist with placing an order.

Concierge Connection clients can save 10% off product. (Excludes single bottles of champagne, same day gifts and floral arrangements.)

3 WAYS TO SAVE:

- 1. Visit **GourmetGiftBaskets.com** and enter the code **BDCONCIERGE** in the Promotional Code field at checkout.
- 2. Call Corporate Gift Specialist, Brian DeAngelo at 866-842-1050 ext. 264.
- 3. Email Corporate Gift Specialist, Brian DeAngelo at BDeAngelo@GourmetGiftBaskets.com.

The Very Hungry Caterpillar Christmas Show

And he was still hungry! So...the Very Hungry Caterpillar came back to Dallas. During the 2019 holiday season, the whole family can make their way to a happy place thanks to a new collection of stories brought to life from beloved children's author/illustrator Eric Carle. Enjoy Brown Bear, Brown Bear, What Do You See?; 10 Little Rubber Ducks; Dream Snow; and of course, a reprisal of The Very Hungry Caterpillar - now celebrating its 50th birthday! Filled with colorful



puppets and adorable animals, this extraordinary spectacle is pure holiday magic, and sure to be a sellout, so buy your tickets early! For more information, visit **www.dct.org**. **Contact your concierge for discounted tickets**.



Casa Mañana presents Jack Frost

3101 W. Lancaster Ave. Fort Worth, TX 76107

Jack is living the perfect life, spending his days making spectacular ice sculptures and hanging with his friends in the Frozen Kingdom.

One day tragedy strikes, and Jack, along with his friends, are banished from the kingdom by his evil uncle – who wants to destroy the world with a new ice age! Can a band of snowy misfits help Jack find his destiny and restore order to the kingdom? Santa Claus himself narrates this holiday spectacular where adventure awaits at every turn. For more information, visit www.casamanana.org. Contact your concierge for discounted tickets.

Dallas Stars

Receive Dallas Stars tickets at a discount to select home games. Contact your concierge for a special link and promo code to order up to 8 tickets per game. If you need more than 8 tickets or

If you need more than 8 tickets or have other ticket needs, please contact Todd Streets at 214-387-5547 or tstreets@dallasstars.com. For more information, visit **www.dallasstars.com**.

Dallas Mavericks

Receive Dallas Mavericks tickets at a discount to select home games. **Contact your concierge for a special link and promo code to order up to 10 tickets per game.** If you need more than 10 tickets or have other ticket

needs, please contact Marc Mundy at 214-658-7109 or marc.mundy@dallasmavs.com. For more information, visit **www.mavs.com**.

DECEMBER

- 5 WPG Jets at 7:30pm 7 - NYI Islanders at 8pm
- 10 NJD Devils at 7:30pm 13 - VGK Golden Knights at
 - 7pm
- 16 EDM Oilers at 7:30pm
- 22 CGY Flames at 6pm
- 28 COL Avalanche at 6pm

DECEMBER

- 4 MIN Timberwolves at 7:30pm
- 7 NOP Pelicans at 1pm
- 8 SAS Kings at 6pm
- 14 MIA Heat at 7:30pm
- 18 BOS Celtics at 7:30pm
- . 22 - CGY Flames at 6pm
- 26 SAS Spurs at 7:30pm

Snowland at Great Wolf Lodge

Through January 5

Make this holiday season a memorable one! Snowland welcomes your family to the winter howlidays



in proper Northwoods style. During this holiday season, they transform Great Wolf Lodge into a magical winter wonderland, complete with spectacular decorations, visits with Santa, North Pole University activities and a life-size gingerbread house you can dine in! Make even more holiday memories when you book a Snowlandthemed Suite!

Mrs. Claus Cookie Decorating Fun

Join Mrs. Claus for a festive cookie decorating event. Your kids will love showing off their creativity and eating it too!

Santa Visits Great Wolf

Santa Claus makes his grand entrance at their annual Tree Lighting Ceremony. He visits regularly throughout the holidays. Make sure Santa receives your children's letters on time by mailing them at Santa's Letter Depot in the lodge.

To book a discounted stay at Great Wolf Lodge, visit **www.greatwolf.com** and use promo code **CORP750A**.

Discount Ticket Listing

We offer discounts to many theater, sporting events, theme parks, and attractions; however, due to space limitations in our monthly newsletter, we cannot list all of them. You will find an updated discount listing posted to our website each month. Simply log onto www.texasconciergeconnection.com and click on the "newsletter" tab at the top of the page. Then scroll down to the hyperlink titled "Discount Tickets" to obtain a copy.





PEROT MUSEUM OF NATURE AND SCIENCE DEBUTS REIMAGINED TEXAS INSTRUMENTS ENGINEERING AND INNOVATION HALL, THANKS TO \$1.3 MILLION GIFT FROM TEXAS INSTRUMENTS FOUNDATION

One of the Perot Museum of Nature and Science's most popular and bustling halls, the Texas Instruments Engineering and Innovation Hall showcased a bright new look when it reopened last month, much to the delight of tinkerers, engineering enthusiasts and fun seekers everywhere. Funded by a \$1.3 million gift from the Texas Instruments Foundation, the hall features new curiosity-quenching interactives, offering a highly engaging experience for all ages to get their gears in motion and connect with the worlds of engineering and innovation. From a new engineering challenge lab, sleek robotics centers and music coding to wind tubes and a crank-able mechanical sculpture, the bilingual hall (presented in English and Spanish) will showcase science that makes the world tick. The new hall's expanded engineering and technology experiences are possible thanks to the generosity of the Texas Instruments Foundation, which invests in education initiatives that improve the quality of life and achievement of the North Texas community. As a global pioneer in technology and innovation, Texas Instruments has long shared the Museum's commitment to engage and prepare those who will make the discoveries and create the technologies of the future.

HOURS: General hours of operation for the Perot Museum are 10am-5pm Monday through Saturday and 11am-5pm Sunday. IMPORTANT: The Museum will close on Dec. 25 (Christmas). Member-only hours! From 9-10am every Saturday and 10-11am every Sunday, members can enjoy exclusive access to the Perot Museum, plus member-only access to the Moody Family Children's Museum on Mondays from 10am-noon.

For more information, visit www.perotmuseum.org. Contact your concierge for discounted general admission tickets.

Holiday at the Arboretum, presented by Reliant, featuring The 12 Days of Christmas

Through December 31

Holiday at the Arboretum features a 30-foot tall tree at the center of the gardens, as well as the magnificent The 12 Days of Christmas outdoor exhibit with 25-foot-tall Victorianstyle gazebos depicting scenes from the traditional carol. Each gazebo features movement to depict the different beloved



characters such as the Three French Hens, Twelve Drummers Drumming and Seven Swans a Swimming, to name a few. The historic DeGolyer House is also lavishly decorated in a European-style with greenery and fruit, along with a collection in each room of items one finds at Christmas markets such as angels, hand-carved wooden Santas, nativity scenes or snow globes. For more information, visit **www.dallasarboretum.org**. **Contact your concierge for discounted general admission tickets**.

SeaWorld's Christmas Celebration

Through January 5

SeaWorld San Antonio is decking out the halls for its annual Christmas Celebration, an extraordinary holiday event. This wintery, watery wonderland features Christmas shows, holiday lights, festive foods, Santa Claus and more!

The park is covered with over 9 million lights, the largest Christmas light display in Texas, and guests can meet Rudolph the Red-Nosed Reindeer and friends. 'Tis the season to create family memories, only found at SeaWorld's Christmas Celebration.

- Twinkling Lights The holiday festivities are bigger than ever this year at SeaWorld San Antonio's Christmas Celebration. This year the park is dressed up in over 9 million twinkling lights, the largest Christmas light display in Texas! Make your way through the park to see 250 acres of sparkling Christmas lights.
- Rudolph The Red-Nosed Reindeer Share classic Rudolph traditions with your family while creating your own through exciting holiday events and activities including an exclusive dinner with Rudolph and Friends.
- Sesame Street Christmas Parade Join all of your favorite furry friends on Sesame Street for the Sesame Street Christmas Parade. Guests can sing, play and dance to show-stopping music and dance performances that will have everyone moving to the melodies.
- Christmas Shows Be sure to see Clyde & Seamore's Countdown to Christmas and enjoy performances that are sure to get you in the holiday spirit.
- Sounds of the Season Merry Mariachis: A Christmas Celebration guest favorite returns! A dash of Santa, a hint of Christmas and a whole lot of mariachi, The Merry Mariachis fill Coca-Cola Lane with the sounds of the season. *Nativity Singers:* This angelic choir will tell the story of the birth of Christ through song. Located inside the Peace on Earth area of the park, this is a mesmerizing sight that the entire family will enjoy.

Contact your concierge for discounted tickets. For more information, visit **www.seaworld.com**.


