



## HOW TO USE THE CONCIERGE SERVICE

### ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; please pick up your tickets no later than 4:00 pm that same day.

**All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.**

Should you need tickets prior to your Friday delivery, please contact us for a location nearest you to pick up your order.

### PLACE ORDERS:

[texasconciiergeconnection.com](http://texasconciiergeconnection.com)

### CONCIERGE REQUESTS:

[services@conciiergeconnection.org](mailto:services@conciiergeconnection.org)

### QUESTIONS:

214-935-9700, ext. 1

### WE DO NOT ACCEPT PERSONAL CHECKS.

We do accept ALL major credit cards, debit cards and company checks.

Candace Rozell, *President & CEO*

[candace@conciiergeconnection.org](mailto:candace@conciiergeconnection.org)

*(Please do not send concierge requests or ticket orders to this email. Use the "services" email above for a faster response.)*

# Concierge Connection

*"Helping Professionals Get Back to Business"*

## Make a Note

Please be advised the concierge desk will close at 3pm on Friday, August 30 and remain closed on Monday, September 2 in observance of Labor Day. Have a safe and happy holiday.

## GrapeFest

**September 12, 13, 14 & 15**

Don't miss the 33rd Annual GrapeFest® - A Texas Wine Experience, presented by Bank of the West set for September 12, 13, 14 & 15 of 2019! Make plans to sip and sample premium Texas wines and champagne while enjoying live entertainment, delicious festival food and so much more! With complimentary air-conditioned shuttles to the festival and great Grapevine hotel packages with special rates, GrapeFest® is sure to be a fun and enjoyable weekend experience for your whole family!

- **GrapeFest® Golf Classic** - Swing into fun at the GrapeFest® Golf Classic. All proceeds generated by the tournament benefit Grapevine Golf Association scholarships for students. This four-person shamble is a great way to start the festival fun in Grapevine as the city tees up for the largest wine festival in the southwest. The Golf Classic includes driving range access, lunch, drawings and prize awards, a gift bag, along with a wine and craft brew reception following the tournament for each player and a guest. Check-in starts at 11:30am with shotgun start at 1pm. Entry fees are \$150 for a single player and \$550 for a foursome.
- **Champagne Cork Shoot-Off** - Test your cork shooting skills at the Champagne Cork Shoot-Off at GrapeFest! Participants can see who can shoot a champagne cork the farthest. Champagne bottles are placed on a stand and participants push the cork out of the bottle, trying to shoot the cork the farthest distance possible. There is no entry fee and prizes are awarded for the top three distances.
- **People's Choice Wine Tasting Classic** - People's Choice Wine Tasting Classic is the largest consumer judged wine competition in the United States! Festival attendees purchase the special ticket to enter the People's Choice tent, and during a 90-minute session (hour and half) get to taste wine from more than 35 Texas wineries. There is no limit to the number of samples you can try during your session time! Guests at the People's Choice Wine Tasting Classic receive a wine reference guide detailing the available wines along with a ballot to select their favorites. Fans of Texas wines can discover some new favorites and Texas wine novices might just discover some of the best wines Texas has to offer.
- **GrapeStomp** - Grab your girlfriends, your significant other or even your co-workers to squish and stomp at the ever-popular GrapeStomp, sponsored by Tom Thumb & Albertsons. So, just how fast can your feet fly at GrapeStomp? Two-person teams create their own special "I Love Lucy" moment and take turns stomping approximately 18 pounds of grapes for two minutes. Teams that stomp the most juice are eligible to participate in the Grand Championship StompOff on Sunday, September 16 at 4pm GrapeStomp is great fun for the whole family. You might even try to step up to the GrapeStomp challenge. Sessions are held throughout the weekend and fill up quickly so get

there early to register. Children ages 13 and under can stomp for free. The GrapeStomp stage is located near Grapevine City Hall at the intersection of Main and West Wall Street. Winners will be awarded the coveted and sought-after "Purple Foot" award.

- **Carnival and Midway** - Thrill, spill, scream and laugh on the rides at the Carnival! Try your luck at some of the many games along the Midway. From the Ferris wheel to rides dedicated to the younger children, there's tons of fun to discover along the Carnival during GrapeFest®. Want to enjoy the Carnival rides over and over? Passes can be purchased for \$30 at the festival on Thursday, September 12 only. Online sales for the \$25 Unlimited Ride Pass, good for Thursday evening from 5pm-close, end at 11:59pm on Wednesday, September 11. Printed confirmation and ID must be presented at the Talley Amusements coupon booth at Wall Street and Jenkins Street to receive the Unlimited Ride Pass wrist band.
- **Live Entertainment** - GrapeFest offers four full days of non-stop live entertainment! GrapeFest guests will find a variety of musical acts to entertain all members of the family on multiple stages. As you stroll up and down Main Street, you'll encounter various live entertainers and street performers - so be sure to keep your eyes open! And even KidsWorld has some live acts (along with the live animals you can see from SEALIFE Grapevine Aquarium!)
- **Texas Wine Tribute Gala & Auction** - The 2019 Tall in Texas award recipient is Spicewood Vineyards. Originally founded in 1992 by Edward and Madeleine Manigold, the goal of Spicewood Vineyards was to produce wines made only with estate-grown grapes. In 2007 Ron Yates, took the helm when he purchased the winery. The Yates family continues the tradition of making fine wines that have won state, regional, national and international competitions. Nine of the original 17 acres of vines still produce excellent fruit on vines that are over 24 years old. The winery has eventually expanded to include 32 planted acres and grows several varieties of wine grapes including Chardonnay, Sauvignon Blanc and Tempranillo. Todd Crowell has been Spicewood's wine maker since 2012. A native Texan, he loves the connection with the land and believes in the philosophy that great wine starts in the vineyard. Spicewood Vineyards is known for their award-winning wines that are timeless in their appeal and unique flavor of the Texas Hill Country.
- **ItalianCarFest™** - Italian Car Club of North Texas and the Grapevine Convention & Visitors Bureau, present ItalianCarFest 2019, an annual prelude to the 33rd Annual GrapeFest®. This is the premier show of Italian automobiles in the southwest. There will be more than 90 vehicles, from Fiats & Alfa Romeos to Lamborghinis & Ferraris. Admission is free. Guests of all ages are encouraged to attend. You may also tour the Nash Farm house from 11am - 1pm.

**Hours & Ticket Pricing** - Event will open on Thursday, September 12 at 10am; admission is FREE to everyone all day Thursday and until 5pm on Friday! After 5pm on Friday, admission is (AD) \$8, (SR/62+) and (CH/6- 12) \$5. Admission is FREE for children 5 and under. Weekend passes are \$18 and souvenir pin weekend passes are \$23. Hours are Thurs, 10am-10:30pm; Fri and Sat, 10am-11:30pm; Sun, 11am-6pm. For more information visit [www.GrapevineTexasUSA.com](http://www.GrapevineTexasUSA.com).

*Concierge Connection, Inc.*

# State Fair of Texas

**September 27 - October 20**

Celebrating 133 years of tradition in the fall, the State Fair of Texas® will return for another season of food, festivities, and family fun. Themed



"CELEBRATING TEXAS CREATIVITY," this year's exposition kicks off on Friday, September 27 in historic Fair Park. With planning for the big event fully underway, the State Fair team is prepping to bring you more fun and entertainment than ever before. Adding to its annual offering of more than 100 free attractions, 70 Midway rides, and endless activities across the fairgrounds, the State Fair is excited to announce several new attractions lined up for the 2019 event.

Your ticket to the Fair is your ticket to Texas-sized fun – with hundreds of events included in the price of admission, you've got an all-access pass to free entertainment. **Discount tickets are available through your concierge.** There will be one ticket valid for ALL ages at **\$13.50 each.** However, as a bonus, if you purchase your tickets **in the month of September** you will get an additional \$1 off per ticket making them only **\$12.50.** So, buy your tickets EARLY and save!

## Gate Prices:

AD - (Reg \$18)

CH (under 48") and SR (60+) - (Reg \$14)

Children 2 and under are FREE.

**Added concierge benefit (exclusively through Concierge Connection):** Once again this year, for your convenience we have purchased a limited supply of food/ride coupons. Save yourself some time in line and buy your coupons when you purchase your tickets. Purchasing coupons to get you started are encouraged as you cannot enjoy rides or purchase food/drink items without coupons. Therefore, you will stand in line upon arrival to purchase the coupon sheets. Coupons are sold on a first come, first served basis and in sheets only! Each contains (20) .50 coupons = \$10 per sheet (no discount). We can accommodate large company orders for coupon sheets this year if ordered by October 5.

# Texas A&M Football

All customers of Concierge Connection, along with their family and friends, are invited to yell on the Texas



A&M Aggies at a discount! Games this month are September 14 vs the Lamar Cardinals and September 21 vs the Auburn Tigers. Games are at Kyle Field, 756 Houston Street, College Station, TX 77843. **Contact your concierge for a special link and promo code to purchase tickets at a discount.**

## Alley Cats

Concierge Connection & Alley Cats Entertainment



have partnered to offer deeply discounted All Day Entertainment Passes for the Hurst and Arlington locations.

Wristbands may be exchanged at either Alley Cats location for ALL DAY Unlimited Attractions/Video Games, 1 Hour of Bowling PLUS 40 points for Ticket/Prize Games. Excludes ticket/Prize games & batting cages.

All Day Go-Karts\* Rides\*, Laser Tag, Bowling, Rock Climbing, Putt Putt and Video Games for the low price of only \$25 per person! That is a 40% savings off of the regular price (\$40-\$45) for an All Day Pass!

**\*\*Discount wristbands may only be purchased through your concierge.\*\***

\*Go-Karts & Rides are only available at the Hurst location. Wristbands/passes may not be used during private events and may not be shared.

Visit [www.alleycatsbowl.com](http://www.alleycatsbowl.com) and select a location to see a list of available attractions for each location.

# The Dallas Symphony

## Orchestra Presents:

**MEYERSON 30TH ANNIVERSARY**

**OPEN HOUSE: SEPTEMBER 14**

The DSO

will host a

FREE Open

House on



Saturday, September 14, from 11am to 4pm. Meyerson resident ensembles, small ensembles of Dallas Symphony musicians and other organizations from the Dallas Arts District will perform short concerts throughout the day. The lobby of the hall will be filled with an instrument petting zoo, craft activities, organizational information and fun for the whole family. Visitors are invited to come and go throughout the event.

**A GALA EVENING WITH JOSHUA**

**BELL - 2019 DSO GALA CONCERT**

**& AFTER-PARTY: SEPTEMBER 28**

GRAMMY® Award-winner and world-renowned violinist Joshua Bell joins the Dallas

Symphony

Orchestra



for the

2019 Gala Concert & After-Party! Arrive in style, take a few pictures and relish in this one-night event supporting the DSO's community and education programs.

For more information, visit

[www.mydso.com](http://www.mydso.com). **Contact your**

**concierge for discounted tickets.**

# Dallas Arboretum Cool Thursdays

## Concert Series

**September 5 - October 24**

This fall, the Cool Thursdays Concert Series brings lively bands to the only music venue overlooking White Rock Lake. The premier concert series "Cool Thursdays" season subscriptions, sponsored by Wells Fargo, are on sale now at the Dallas Arboretum and feature six new exciting tribute bands. All concerts are held on the Martin Rutchik Concert Stage & Lawn. Gates open at 6pm and concerts take place from 7-9pm. The garden closes at the conclusion of each concert.



### Concert Dining - Smoky Rose To-Go Dinner Service

For the first time ever, local favorite Smoky Rose offers to-go dinner service as well as concert table service for their Friends level members at this year's concerts. Meal items are available for pre-order by noon, and a select amount of la carte items will be available at their onsite table on the day of the concert.

### Food Trucks

There will also be two or three food trucks at every concert, although guests are welcome to take their own food and drink.

### 2019 Lineup

September 5: Neon Circus  
September 12: Philip Bauer  
September 19: The Purple Madness  
September 26: Hard Night's Day  
October 3: Honkeytonk Bar Association  
October 10: Absolute Queen  
October 17: Emerald City  
October 24: Kraig Parker



### Inclement Weather

In the event of inclement weather, the concert will be moved inside to Rosine Hall. Due to limited space, inside seating is based on a first come, first served basis. Guests are encouraged to arrive early, bring low-to-the-ground chairs and blankets as no seating is provided. A determination of weather-altered plans will be made by 3pm on the day of the concert.

### Refunds

There are no refunds or exchanges for concert tickets. Schedule and pricing are subject to change.

### Concert Parking

Due to limited parking at Gate #2 and in the interest of safety, all concert parking is limited to the main lot at Gate 1 or the Parking Garage. Complimentary wheelchairs are available at the Information booths, based on first come, first served basis. Tram and Golf Cart service are not available to transport guests on concert evenings.

**Contact your concierge for discounted general admission tickets to the garden.** For more information or to purchase concert tickets, visit [www.dallasarboretum.org](http://www.dallasarboretum.org).

# Disney's BEAUTY AND THE BEAST

**September 22 - October 27**

**Dallas Children's Theater**

Be their guest for this tale as old as time! Spirited Belle longs for adventure beyond her small, country town. But



does she get more than she bargained for when the Beast captures her father and she is forced to trade places to save him? Favorite castle figures Lumiere, Cogsworth, Chip, and Mrs. Potts hold out hope that Belle can, at last, be the one to help the misunderstood Beast learn to love and be loved in return. If so, they can all be rescued from the curse they are under. Can she do it before the last rose petal falls? Beloved songs mixed with a touch of compassion and kindness highlight the power of true love in this large-scale, family musical based on the Disney classic. Recommended for ages 5 and up.

**Contact your concierge for discounted tickets.**

## Discount Ticket Listing

We offer discounts to many theater, sporting events, theme parks, and attractions; however, due to space limitations in our monthly newsletter, we cannot list all of them. You will find an updated discount listing posted to our website each month. Simply log onto [www.texasconciergeconnection.com](http://www.texasconciergeconnection.com) and click on the "newsletter" tab at the top of the page. Then scroll down to the hyperlink titled "Discount Tickets" to obtain a copy.



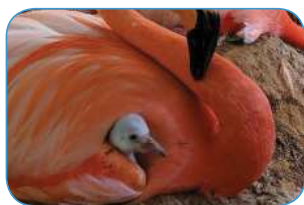
# Fort Worth Zoo News

## Caribbean flamingo chicks hatch

New chicks on the block—Caribbean flamingo chicks recently hatched at the Fort Worth Zoo. As part of the Zoo's ongoing conservation efforts on behalf of the species, the hatching of these chicks will continue to create genetically healthy populations of the Caribbean flamingo, both at the Zoo and in the wild.

Since 2017, Zoo staff has been dedicated to conservation efforts on behalf of the Caribbean flamingo, traveling to the Bahamas to mark, identify and monitor flocks of Caribbean flamingos. These processes will ultimately help to establish and maintain successful populations of the breed throughout the Caribbean. The hatching of these Caribbean flamingo chicks marks yet another successful breeding initiative by the Fort Worth Zoo as they continue to look forward and progress in conservation efforts on behalf of this beautiful bird.

The young birds are covered with gray downy-type feathers that turn into pink plumage as the chicks age and mature. You will most likely see them close to their parents or with the other chicks in groups called "creches."



A few flamingo facts for you:

- **Listen carefully** - Flamingo chicks are often raised and reared by both parents. A few days before the hatching, the chick will begin to produce vocalizations. This noise allows the chick to imprint upon its parents, who will recognize the same sound once the chick hatches. This process of imprinting is what allows the flamingo parents to distinguish their chick from the other young hatchlings in the flock. Consequently, the flamingo chick will also be able to recognize its own parents' call -- when called, only the intended chick will respond, even if other chicks are present within hearing range.

- **Pink, please!** Even though flamingos aren't particularly picky about their diets, the pink pigment that defines the flamingo is achieved by the consumption of crustaceans. The Caribbean flamingo in particular often has a more saturated, darker pink hue that distinguishes it from other subspecies.

- **Island Time** - The Caribbean flamingo's name comes from its natural habitat, which covers the shoreline around the Caribbean Sea, as well as nearby islands in the Caribbean. However, this flamingo subspecies has also been seen in South America and the southern United States, which is why the Caribbean flamingo is sometimes referred to as the American flamingo.

For more information, visit [www.fortworthzoo.org](http://www.fortworthzoo.org).  
**Contact your concierge for discounted general admission tickets.**

# Addison Oktoberfest: September 19-22

An authentic recreation of the Munich Oktoberfest, this event features almost 30 hours of continuous family-oriented entertainment. Addison Oktoberfest coincides with the opening of the 16-day festival in Munich, Germany. The original celebration began on October 10, 1810 to celebrate the royal wedding of Crown Prince Ludwig of Bavaria and Princess Therese of Saxon-Hildburghausen. In 1880, the festival was scheduled to start in September so the festival could enjoy more pleasant weather.



Serving special "Oktoberfest" Bier along with incredible German culinary fare, the festival also includes Marktplatz, music, and kid-friendly options like the karneval, midway games and much more. All event vendors will now accept Cash, Major Credit Cards and Tasty Bucks at any booth location. What does this mean for event patrons? Fewer and Shorter lines! (Guests are no longer required to purchase Tasty Bucks or Festival Coupons to buy food and drinks), valid Tasty Bucks from all years will still be accepted at all Addison events, including Taste Addison, Addison Kaboom Town!® and Addison Oktoberfest. Note that there will be no exchanges or refunds for Tasty Bucks from previous years.

## Event Hours:

- Thursday, September 19: 6pm - 11pm
- Friday, September 20: 6pm - 11pm
- Saturday, September 21: 11am - 11pm
- Sunday, September 22: 11am - 6pm

## Tickets:

- FREE Admission Thursday and Sunday
- General Admission: \$10
- Admission is free for all children under age 10

For more information, visit [www.addisonoktoberfest.com](http://www.addisonoktoberfest.com).

## Exclusive E-Ticketing Savings

**Medieval Times**  
DINNER & TOURNAMENT

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888-WE-JOUST | [medievaltimes.com](http://medievaltimes.com) | #MTFan

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**\*E-ticketing partners special prices are available when purchasing through your concierge. Exclusive prices cannot be combined with any other discount, special offer or group rates. Not valid with prior purchases. Upgrades available at an additional cost.**

