

# Concierge Connection

“Helping Professionals Get Back to Business”

## HOW TO USE THE CONCIERGE SERVICE

### ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; please pick up your tickets no later than 4:00 pm that same day.

**All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.**

Should you need tickets prior to your Friday delivery, please contact us for a location nearest you to pick up your order.

### PLACE ORDERS:

[texasconciiergeconnection.com](http://texasconciiergeconnection.com)

### CONCIERGE REQUESTS:

[services@conciiergeconnection.org](mailto:services@conciiergeconnection.org)

### QUESTIONS:

214-935-9700, ext. 1

### WE DO NOT ACCEPT PERSONAL CHECKS.

We do accept ALL major credit cards, debit cards and company checks.

Candace Rozell, *President & CEO*

[candace@conciiergeconnection.org](mailto:candace@conciiergeconnection.org)

*(Please do not send concierge requests or ticket orders to this email. Use the "services" email above for a faster response.)*

## Make a Note

The concierge office will close at 2pm on Wednesday, November 27 and remain closed the rest of the week in observance of the Thanksgiving holiday. All orders for that week need to be placed no later than 2pm on Monday, the 25th in order to make delivery for the next day on Tuesday morning (no later than noon). Please pick up your order that same day by 4pm and verify it right away. Let us know asap should there be a discrepancy with your order. We will correct those orders (if any) no later than noon on Wednesday, the 27th. Have a safe and happy holiday!

## Sundance Square Annual Christmas Tree Lighting

**Saturday, November 23 at 6pm**

**Sundance Square Plaza, Downtown Fort Worth**

It's everyone's favorite time of year when Sundance Square will present its annual Christmas Tree Lighting! Activities the day of the tree lighting will include Santa Claus meeting families from 11am to 9pm, stores open for holiday shopping, and restaurants offering holiday menus. Visitors can enter a virtual line while waiting to see Santa Claus. Upon arriving in Sundance Square, guests can simply send a text to check in at Santa's Sleigh, allowing them to shop, eat, and relax until it's time to meet Santa Claus. For more information, visit [www.sundancesquare.com](http://www.sundancesquare.com).

## Fort Worth Greek Festival

**November 8-9, 10am-10pm**

**November 10, 11am-3pm**

**St Demetrios Greek Orthodox Church  
2020 NW 21st St, Fort Worth, TX 76164**

Enjoy authentic Greek meals prepared by Greek families, including lamb, pork shish-ka-bob, chicken, gyros, and flaming cheese; folk dancing and live band; take the kids to the outdoor children's activity area; and take a tour of their beautiful church sanctuary with Father Nicholas. Visit rain or shine - nearly everything is indoors or under tents. Baked and frozen foods are also available, including pastries, breads, desserts and ready to heat dishes. Visit [www.FortWorthGreekFestival.com](http://www.FortWorthGreekFestival.com) for pictures, detailed directions, and the full menu.

## Daylight Saving Time

Don't forget to set your clocks back one hour on November 3 for Daylight Saving Time.

## The Trains at NorthPark

**The 2019-2020 exhibit will run from  
November 16 to January 5!**

Since 1987, the Trains at NorthPark have been delighting the hearts and minds of young and old alike. Presented by BANK OF TEXAS, this holiday family tradition has become a favorite for generations of Dallases and includes 1600 feet of track rolling from coast to coast on a whimsical rail journey across America. The Trains travel from the autumn foliage of New England to San Francisco's Golden Gate Bridge with stops along the way to see New York City, Washington DC, our beautiful city of Dallas, and the desert Southwest including the Grand Canyon and the Garden of the Gods—they even have some interplanetary visitors from Outer Space! More than 70,000 visitors are entertained each season.

- **Hours:** Monday-Saturday, 10am-9pm; Sunday, 11am-7pm
- **Holiday Hours:** Monday-Saturday, 9am-9pm; Sunday, 11am-7pm
- **Exhibit Closed:** Thanksgiving & Christmas Day
- **Early Closings:** Thanksgiving Eve: 10am-6pm; Christmas Eve: 9am-4pm; New Year's Eve: 10am-4pm; New Year's Day: 11am-6pm
- **Location:** NorthPark Center - 2nd Floor, North Central Expressway at Northwest Highway, Dallas, TX 75225
- **Cost:** Tickets to the exhibit are \$7 for Adults and \$4 for Children and Seniors.

### Ways to Support:

- Become a Sponsor - They have several sponsorship packages and they recognize all of their event sponsors.
- Buy a Railcar - Hand painted personalized railcars, cabooses, engines, and passenger cars can be purchased for display at the exhibit—yours to keep after the exhibit.
- General Donations - Financial support helps this event run Ronald McDonald House of Dallas.
- Attendance - Please attend the event and ask friends and family to do the same. Word of mouth is the most powerful way to share this event. They appreciate your help!

For more information and to purchase tickets, visit [www.thetrainsatnorthpark.com](http://www.thetrainsatnorthpark.com).

## Six Flags Over Texas' Holiday in the Park

Holiday in the Park is back for select days from November 23 to January 5 at Six Flags Over Texas. It's the most magical time of the year filled with enchanting experiences that will help create those special family fun outings again and again. Their breathtaking winter wonderland features a variety of delightful and interactive activities to help capture the holiday spirit. Embrace the holiday spirit with limited-time experiences!



### Holiday Attractions

From visiting with Santa to taking a ride down the snow hill, Holiday Attractions are unique and only available during Holiday in the Park. Please note, some activities may require an additional fee and/or are weather dependent.

**Lone Star Lights** - An animated holidays lights presentation filled with music and dazzling visual displays.

**Food & Fun** - Several unique items are available during Holiday in the Park, your one stop destination for delicious eats and treats! It's the time of the year for season-inspired food and special treats. Create your own special memories with their delectable, seasonal treats or shorten your Christmas list, with their wide variety of unique shopping experiences!

**Entertainment** - They have many different, holiday-themed shows during Holiday in the Park. Have a toe-tapping good time! Ring in some holiday cheer with sing-a-longs and spirited holiday-themed shows. They only come around once a year, so don't miss them! Show times vary according to the park schedule. Some shows are weather permitting.

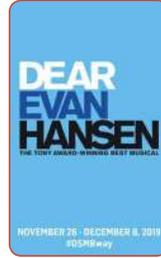
**Holiday Thrills** - Stunning holiday light displays and the Biggest Thrills in Texas! Go for a spin on top-of-the-line coasters and thrill rides during Holiday in the Park. There's a ride for everyone in the family, from mild to wild!

- New Texas Giant - Wooden coaster meets cutting edge engineering on one of the best hybrid coasters in the world!
- Titan - Take on the twisted track of this steel behemoth at a mammoth 85 mph, with a stunning 255-foot drop.
- Judge Roy Scream - Good time thrills are the law of the land!
- Wile E. Coyote's Grand Canyon Blaster - Junior daredevils will go cuckoo over Road Runner's family coaster adventure through an old mining town.
- Boomtown Depot - Take a trip on this authentic steam engine tour which has been operating for five decades.
- Speedy Gonzales' Truckin' Across America - Little drivers can steer big trucks on this mousy, wacky ride!

## Dallas Summer Musicals presents Dear Evan Hansen

November 26 - December 8  
Music Hall at Fair Park

A letter that was never meant to be seen, a lie that was never meant to be told, a life he never dreamed he could have. Evan Hansen is about to get the one thing he's always wanted: a chance to finally fit in. DEAR EVAN HANSEN is the deeply personal and profoundly contemporary musical about life and the way we live it. DEAR EVAN HANSEN features a book by Tony Award winner Steven Levenson, a score by Academy Award, Golden Globe and Tony Award winners Benj Pasek and Justin Paul (*La La Land*, *The Greatest Showman*), and direction by four-time Tony Award nominee Michael Greif (*Rent*, *Next to Normal*). For more information, visit [www.dallassummermusicals.org](http://www.dallassummermusicals.org). **Contact your concierge to purchase tickets. Tickets are not discounted but service fees are waived.**



## The Nutcracker

November 29-December 8  
at Winspear Opera House & December 13-29 at Bass Performance Hall

It's a holiday tradition like no other. A magical Christmas Eve comes to life in the ballet that has delighted generations with its charming story and exquisite dancing. Experience the most magical Christmas tradition of the season as Clara and her Nutcracker Prince travel throughout a winter wonderland to meet the Sugar Plum Fairy in the Kingdom of Sweets. Exquisite costumes and dazzling choreography will transport you to a world where dreams do come true. For more information, visit [www.texasballettheater.org](http://www.texasballettheater.org). **Contact your concierge for discounted tickets.**



## Performing Arts Fort Worth Presents at Bass Performance Hall

*The Simon & Garfunkel Story*  
November 14

The internationally-acclaimed hit theater show *The Simon & Garfunkel Story* will stop by Bass Performance Hall on November 14 during the North American tour. The immersive concert-style theater show chronicles the amazing journey shared by the folk-rock duo, Paul Simon and Art Garfunkel. It tells the story from their humble beginnings as Tom & Jerry to their incredible success as one of the best-selling music groups of the '60s to their dramatic split in 1970. It culminates with the famous "The Concert in Central Park" reunion in 1981 with more than half a million fans in attendance.



**DRUMLine Live Holiday Spectacular**  
November 20

The "DRUMLine Live Holiday Spectacular" takes you on an unforgettable musical journey through the most beloved chart-topping holiday classics. Imagine the festive sounds of holiday cheer combining Gospel, Jazz, Soul, Motown rhythms, and The Nutcracker Suite mixed with a hip-hop beat and the driving force of a Historically Black College and University (HBCU) marching band. You have to see the "DRUMLine Live Holiday Spectacular" to experience the magic and musicianship!



**Blue Man Group**  
November 26-27

Over 35 million people on our blue planet have experienced the surprising and exciting show that is BLUE MAN GROUP. And now, the Blue Men return with a new touring show — BLUE MAN GROUP SPEECHLESS TOUR. If you like normal, think again — 'cause SPEECHLESS is full of joy, art, music, and hilarious absurdity. Experience a new blue.



For more information, visit [www.basshall.com](http://www.basshall.com). **Contact your concierge to purchase tickets. Tickets are not discounted but service fees are waived.**

# AT&T Performing Arts Center Presents

## Once On This Island

December 17-22, Winspear Opera House

Winner of the 2018 Tony Award for best revival of a musical, *Once On This Island* is the sweeping, universal tale of Ti Moune, a fearless peasant girl in search of her place in the world, and ready to risk it all for love. Guided by the mighty island gods, Ti Moune sets out on a remarkable journey to reunite with the man who has captured her heart.



The groundbreaking vision of two-time Tony® Award nominated director Michael Arden (*Spring Awakening* revival) and acclaimed choreographer Camille A. Brown (NBC's *Jesus Christ Superstar Live*) conjures up "a place where magic is possible and beauty is apparent for all to see!" (*The Huffington Post*). With a score that bursts with life from Lynn Ahrens and Stephen Flaherty, the Tony® Award-winning songwriters of *Anastasia* and *Ragtime*, ONCE ON THIS ISLAND is a timeless testament to theater's unlimited possibilities. For more information, visit [www.attpac.org](http://www.attpac.org). **Contact your concierge for discounted tickets and waived service fees.**



## Irving Symphony Orchestra 2019-2020 Season at the Irving Arts Center

NOVEMBER 23, 2019	DECEMBER 14, 2019	JANUARY 26, 2020	FEBRUARY 22, 2020	MARCH 28, 2020
AN AMERICAN RHAPSODY WITH JAMES TIEN	HOME FOR THE HOLIDAYS WITH HALEY SICKING	THE FOUR SEASONS...TWICE! WITH VESSELIN DEMIREV	RACHMANINOFF...WITH A TWIST! WITH LUDMIL ANGELOV	GRAND FINALE WITH THE TEXAS TENORS

To order tickets, call 972-252-2787 and mention promo code **MT#2** to save **10% off of all performances**. Service fees do not apply.

## Dallas Stars

Receive Dallas Stars tickets at a discount to select home games.

**Contact your concierge for a special link and promo code to order up to 8 tickets per game.**

If you need more than 8 tickets or have other ticket needs, please contact Todd Streets at 214-387-5547 or [tstreets@dallasstars.com](mailto:tstreets@dallasstars.com). For more information, visit [www.dallasstars.com](http://www.dallasstars.com).



### NOVEMBER

- 2 - MTL Canadiens at 6pm
- 5 - COL Avalanche at 7:30pm
- 19 - VAN Canucks at 7:30pm
- 21 - WPG Jets at 7:30pm
- 23 - CHI Blackhawks at 7pm
- 25 - VGK Golden Knights at 7:30pm
- 29 - STL Blues at 7:30pm

## Dallas Mavericks

Receive Dallas Mavericks tickets at a discount to select home games.

**Contact your concierge for a special link and promo code to order up to 10 tickets per game.** If you need more than 10 tickets or have other ticket

needs, please contact Marc Mundy at 214-658-7109 or [marc.mundy@dallasstars.com](mailto:marc.mundy@dallasstars.com). For more information, visit [www.mavs.com](http://www.mavs.com).



### NOVEMBER

- 1 - LAL Lakers at 8:30pm
- 3 - CLE Cavaliers at 6:30pm
- 6 - ORL Magic at 7:30pm
- 8 - NYK Knicks at 7:30pm
- 16 - TOR Raptors at 7:30pm
- 18 - SAS Spurs at 7:30pm
- 20 - GSW Warriors at 6:30pm
- 22 - CLE Cavaliers at 7:30pm
- 26 - LAC Clippers at 7:30pm

## Dallas Symphony Orchestra Presents:

### Harry Potter and the Sorcerer's Stone™ in Concert

November 27 - December 1

At long last, the Wizarding World of Harry Potter™



comes to the Meyerson Stage! Relive the magic of *Harry Potter and the Sorcerer's Stone™* in high-definition while hearing the Dallas Symphony Orchestra perform John Williams's unforgettable score live to picture. *HARRY POTTER* characters, names and related indicia are © & ™ Warner Bros. Entertainment Inc. *Harry Potter Publishing Rights* © JKR. (s19).

### Dallas Symphony Christmas Pops December 6-15

There's nothing like the most wonderful time of year at the Meyerson!



The beloved

Dallas tradition returns with featuring the Children's Chorus of Greater Dallas and the Dallas Symphony Chorus performing transcendent anthems, classical holiday favorites and sing-along carols. Also making an appearance: Santa, snow and little bit of Christmas magic.

For more information, visit

[www.mydso.com](http://www.mydso.com). **Contact your concierge for discounted tickets.**

## Discount Ticket Listing

We offer discounts to many theater, sporting events, theme parks, and attractions; however, due to space limitations in our monthly newsletter, we cannot list all of them. You will find an updated discount listing posted to our website each month. Simply log onto [www.texasconciiergeconnection.com](http://www.texasconciiergeconnection.com) and click on the "newsletter" tab at the top of the page. Then scroll down to the hyperlink titled "Discount Tickets" to obtain a copy.

# Holiday at the Arboretum, presented by Reliant, featuring The 12 Days of Christmas: November 9 - December 31

## ***The 12 Days of Christmas at Night November 13 through December 29***

Holiday at the Arboretum features the magnificent The 12 Days of Christmas outdoor exhibit, as well as close to 1 million lights throughout the garden at night, trimming the architecture of the historic homes and lighting the canopies overhead—including a



30-foot-tall tree at the center of the property. The outdoor exhibit features 25-foot-tall Victorian-style gazebos that come to life, depicting scenes from the traditional carol.

Each gazebo features movement to depict the different beloved characters such as the Three French Hens, Twelve Drummers Drumming and Seven Swans a Swimming, to name a few. The historic DeGolyer House is also lavishly decorated in a European style with greenery and fruit, along with a collection in each room items one finds at Christmas markets such as angels, hand-carved wooden Santas, nativity scenes or snow globes.

The garden re-opens for evening hours for the 12 Days of Christmas at Night exhibit from November 13 through December 29, Wednesday through Sunday from 6-9pm. With more than one million lights illuminating throughout the garden, trimming the architecture of the historic homes and lighting the canopies overhead—including a 30-foot-tall tree at the center of the property, this display is sure to warm the hearts of guests this season.

## ***The Christmas Village November 29 through December 31***

From November 29 to December 31, the Dallas Arboretum and Botanical Garden will debut a brand new Christmas Village as part of Holiday at the Arboretum. Inspired by the European Christmas Markets, or Christkindlmarket, The Christmas Village is comprised of charming shops and façades that represent a quaint European hamlet.

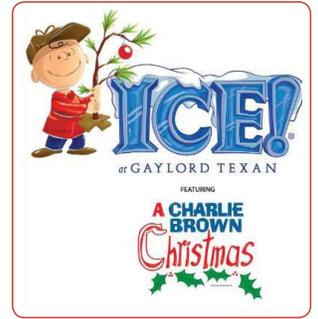
The village houses vary in size, and the heights range between 16 to 19 feet. Each house is themed and large enough so that several children and adults can enter at a time and experience that particular business. The interior walls of each house feature illustrations and embellishments appropriate for that business. For example, the Bakery walls show baked goods and a wood-burning stove, and the Music Shop features paintings of shelves filled with instruments.

During the day, children can learn, have fun and explore these houses at their own pace. At night, the Christmas Village is lit by a holiday glow of lights, which are in addition to close to one million lights decorating the Arboretum. During the weekends and evenings, there are also volunteers dressed as the shopkeeper in each store, many of whom will pass out a sample of their wares, such as a piece of candy at the candy shop.

**Contact your concierge for discounted general admission tickets.** For more information, visit [www.dallasarboretum.org](http://www.dallasarboretum.org).

# ICE! Featuring A Charlie Brown Christmas: November 15 - January 5

Be amazed by larger-than-life ice sculptures of Charlie Brown and friends carved from more than two million pounds of colorful ice as you walk through the attraction kept at a wintry 9 degrees. Crafted by master artisans who travel across the globe from Harbin, China, families can enjoy spectacular holiday scenes, colorful characters and ice slides! Complimentary parkas are provided for both children and adults to help keep you warm. Learn more about the making of ICE! or catch a sneak peek of the event by visiting [www.ChristmasAtGaylordTexan.com](http://www.ChristmasAtGaylordTexan.com).



**Tickets are ON SALE NOW and our discount rates are \$16/ Mon-Fri & \$24/Sat-Sun.** The ticketing fee of \$1.50 per ticket and the one time per order transaction fees will still apply. **Contact your concierge for a specific web link and special promotional discount code to order and print your tickets.** This web link and promo code is not available to the general public and The Gaylord prohibits the use of it on company sites or the internet.

## SeaWorld's Christmas Celebration

### ***November 16 - January 5***

SeaWorld San Antonio is decking out the halls for its annual Christmas Celebration, an extraordinary holiday event. This wintry, watery wonderland features Christmas shows, holiday lights, festive foods, Santa Claus and more!



The park is covered with over 9 million lights, the largest Christmas light display in Texas, and guests can meet Rudolph the Red-Nosed Reindeer and friends. 'Tis the season to create family memories, only found at SeaWorld's Christmas Celebration.

- **Twinkling Lights** - The holiday festivities are bigger than ever this year at SeaWorld San Antonio's Christmas Celebration. This year the park is dressed up in over 9 million twinkling lights, the largest Christmas light display in Texas! Make your way through the park to see 250 acres of sparkling Christmas lights.
- **Rudolph The Red-Nosed Reindeer** - Share classic Rudolph traditions with your family while creating your own through exciting holiday events and activities including an exclusive dinner with Rudolph and Friends.
- **Sesame Street Christmas Parade** - Join all of your favorite furry friends on Sesame Street for the Sesame Street Christmas Parade. Guests can sing, play and dance to show-stopping music and dance performances that will have everyone moving to the melodies.
- **Christmas Shows** - Be sure to see Clyde & Seamore's Countdown to Christmas and enjoy performances that are sure to get you in the holiday spirit.
- **Sounds of the Season - Merry Mariachis:** A Christmas Celebration guest favorite returns! A dash of Santa, a hint of Christmas and a whole lot of mariachi, The Merry Mariachis fill Coca-Cola Lane with the sounds of the season. **Nativity Singers:** This angelic choir will tell the story of the birth of Christ through song. Located inside the Peace on Earth area of the park, this is a mesmerizing sight that the entire family will enjoy.

**Contact your concierge for discounted tickets.** For more information, visit [www.seaworld.com](http://www.seaworld.com).

