

Concierge Connection

"Helping Professionals Get Back to Business"

HOW TO USE THE CONCIERGE SERVICE

ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; please pick up your tickets no later than 4:00 pm that same day.

All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.

Should you need tickets prior to your Friday delivery, please contact us for a location nearest you to pick up your order.

PLACE ORDERS:

texasconciergeconnection.com

CONCIERGE REQUESTS:

services@conciergeconnection.org

QUESTIONS:

214-935-9700, ext. 1

WE DO NOT ACCEPT PERSONAL CHECKS OR CASH.

We do accept ALL major credit cards, debit cards and company checks.

Candace Rozell, *President & CEO*
candace@conciergeconnection.org
(Please do not send concierge requests or ticket orders to this email. Use the "services" email above for a faster response.)

Make a Note

Please be advised the concierge desk will be closed on Friday, April 10 in observance of Good Friday. All orders for that week must be placed no later than 2pm on Tuesday, the 7th and will be delivered to your building no later than noon on Wednesday, the 8th. Please pick up your order as soon as possible. Let us know ASAP should there be a discrepancy with your order. We will correct all orders (if any) before end of day on Thursday, the 9th. Have a safe and happy holiday!

Tax Day 2020

If you're one of the hundreds of thousands of taxpayers who wait until the last minute to file your taxes, make a note: The IRS has announced that the due date for 2019 individual federal income tax returns will be Wednesday, July 15, 2020. That's the date by which your form has to be either submitted electronically or postmarked if you are submitting it by mail.

PLEASE NOTE: Due to COVID-19 concerns, the following events are subject to cancellation or postponement without notice. Please visit their websites for the most updated information.

Mark Bradford: End Papers

Through August 9

Modern Art Museum of Fort Worth

3200 Darnell Street, Fort Worth, TX 76107

Curated by Michael Auping, former Chief Curator at the Modern, this exhibition focuses upon the key material and fundamental motif the artist employed early in his career and has returned to periodically over the past two decades. The pivotal works in this exhibition are primarily constructed from end papers, which Bradford learned to use as a hairdresser in his mother's beauty salon in South Los Angeles. These small sheets of translucent paper protect hair from overheating in the process of using curlers to create permanent waves. Part painting

and part collage, the colored *End Paper* works feature grids that contain various hues that pulsate across the surface. For more information, visit www.themodern.org.

Mayfest

May 1-3

Mayfest is the biggest party in Fort Worth! Three days of live music, festival food, carnival rides, performing arts, pet adoptions, more than 60 Art and Gift Market vendors, free children's activities, special attractions - the list goes on and on! Held on the first weekend in May on 33 glorious acres in Fort Worth's Trinity Park, Mayfest is one event you won't want to miss! Mayfest is produced by Mayfest, Inc., a 501(c) 3 organization. The proceeds from each year's festival are given back to the community in support of programs from three of Mayfest's founding organizations - The Junior League of Fort Worth, Inc., Streams & Valleys, Inc., and The City of Fort Worth Park and Recreation Department. With consideration to the Coronavirus (COVID-19), festival plans are being refined and protocols have been established to ensure a safe environment. They are diligently proceeding with plans for Mayfest 2020. For more information, visit www.mayfest.org.

GO TEXAN Wine, Food, & Art Festival

Presented By Cross Timbers Wine Trail

May 8-9, 3-11pm

Panther Island Pavilion

395 Purcey Street, Fort Worth, TX 76102

Spend the weekend supporting Texas Agriculture and Art. Visit over 30 wineries from the Cross Timbers Wine Trail with a selection of over 250 different wines. Sip a glass with friends and family while you shop among 50 Texas-proud artists and vendors. Try a craft beer from a local brewery and excite your taste buds with Texas style eats from award-winning food trucks and chefs, while listening to live music including headliner entertainer Andrew Severer, a finalist from Season 16 of The Voice. For more information, visit www.crosstimberswinetrail.com.

Scarborough Renaissance Festival

Saturdays, Sundays and Memorial Day
Monday, May 2 - June 7, 10am-7pm
2511 FM 66, Waxahachie, TX 75167

As a result of the evolving situation with the COVID-19 pandemic, the newly revised guidelines from the CDC, communications with local authorities and tremendous concern for the health and safety of their staff, participants and patrons; Scarborough Renaissance Festival® 2020 will postpone its season which will now start on May 2, 2020 and run a reduced schedule of 6 weekends through Sunday, June 7, 2020. This will include Memorial Day Monday, May 25, 2020.

Scarborough Renaissance Festival® is interactive fun for everyone, 16th Century Style. Enjoy full combat armored jousts, Birds of Prey exhibitions, the Mermaid Lagoon and Renaissance entertainment on 25+ stages. Discover exquisite crafts in 200 village shoppes and marvel at the artisan demonstrations. Partake in Renaissance rides and games of skill and feast on food and drink fit for royalty. More than 20 tons of the Festival's famous Giant Turkey Legs are devoured annually during the festival! For the more discerning tastes there are daily wine and beer tastings as well. Plus, every weekend has a different theme and a variety of special events.

It is one of the largest and most popular Renaissance festivals in the country! This Renaissance themed festival is set in a re-created 16th Century English village. The "village" of Scarborough is 35 acres (larger than most shopping malls) set within a 167 acre site.

Scarborough Renaissance Festival® is one of the largest outdoor "juried" craft shows in the country. It is located just 30 minutes south of the Dallas/Fort Worth Metroplex, near historic Waxahachie, Texas, off I-35E, exit 399B.

For more information, visit
www.srfestival.com. Contact your
concierge for discounted tickets.



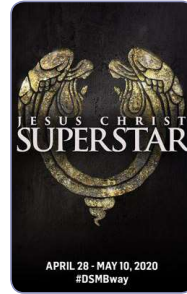
Dallas Summer Musicals presents

Jesus Christ Superstar

April 28-May 10, Music Hall at Fair Park

Jesus Christ Superstar

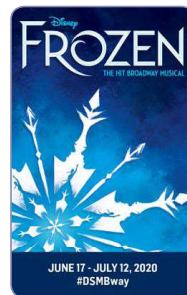
is an iconic musical phenomenon with a world-wide fan base. In celebration of its 50th Anniversary, a new mesmerizing production comes to North America. Originally staged by London's Regent's Park Open Air Theatre and helmed by the acclaimed director Timothy Sheader (*Crazy for You, Into the Woods*) and award winning choreographer Drew McOnie (*King Kong, Strictly Ballroom*), this production won the 2017 Olivier Award for Best Musical Revival garnering unprecedented reviews and accolades. Appealing to both theater audiences and concert music fans, this production pays tribute to the historic 1971 Billboard Album of the Year while creating a modern, theatrical world that is uniquely fresh and inspiring.



Frozen

June 17-July 12, Music Hall at Fair Park

A mysterious secret. A family torn apart. As one sister struggles with being an outsider and harnessing her powers within, the other sets out on a thrilling adventure to bring her family together once again. Both are searching for love, but they'll learn that to find it they'll have to look inside themselves first.



FROZEN is melting hearts on Broadway in an all-new production created for the stage by an award-winning team. It features the songs you know and love from the original film plus an expanded score with a dozen new numbers. An unforgettable theatrical experience filled with sensational special effects, stunning sets and costumes, and powerhouse performances, FROZEN is everything you want in a musical: It's moving. It's spectacular. And above all, it's pure Broadway joy.

PLEASE NOTE: These events are subject to cancellation or postponement, as the Dallas Summer Musicals monitors developments related to the coronavirus pandemic, and adjust their show schedules accordingly. For the most updated information, visit **www.dallassummermusicals.org**. **Contact your concierge for tickets. Tickets are not discounted but service fees are waived.**

Frisco RoughRiders

Following the announcement by Major League Baseball and Minor League Baseball of a delay to the start of the 2020 season, Frisco RoughRiders Chairman and CEO Chuck Greenberg has the following statement: *"The health and safety of our fans, players, staff and community partners remains our highest priority and we fully support the decisions made by Major League Baseball and Minor League Baseball during these unprecedented times. We will continue to monitor developments and share additional information on the projected start of our season as more details become available. We will continue to work with our season ticket members, community and corporate partners as we adjust dates, timing of events and work through the challenges presented by these trying days."*

To stay up to date on RoughRiders baseball, visit **RidersBaseball.com** or call 972-731-9200.

The Frisco RoughRiders announced the most exciting, jam-packed



promotional schedule in franchise history for the 2020 season! Unfortunately, due to the delay of the season, we are unable to provide the promotional game schedule at this time.

Once the season schedule is set, Concierge Connection customers will receive the group rate on individual tickets. Ticket options are as follows:

Premium Group Loaded Ticket - \$29

- Best available seats
- A Premium Meal Basket for each ticket purchased
- Unlimited popcorn, peanuts & Dr. Pepper products for two and a half hours after gates open
- \$10 in concession credit loaded on each ticket's bar code

Premium Group Ticket - \$22.50

- Best available seats
- A Premium Meal Basket for each ticket purchased
- Unlimited popcorn, peanuts & Dr Pepper products for two and a half hours after gates open

Once tickets are available for purchase, you may contact Andrew Dance at 972-334-1902 and mention the "Concierge Connection Rate" to obtain the discounted prices.



Texas Rangers

Globe Life Field in Arlington, Texas

Major League Baseball has cancelled the remainder of its Spring Training games, also announcing that the start of the 2020 regular season will be delayed by at least two weeks due to the national emergency created by the coronavirus pandemic. Ticket policies for any postponed regular

season games will be announced once the regular season schedule is set. For more information on tickets, you can call the Rangers ticket office at 972-RANGERS or your season ticket representative. Additionally, you will find more information and updates as they become available at texasrangers.com/updates.

Contact your concierge for a special link and promo code to purchase discounted tickets once the regular season schedule is set. We will be able to provide a calendar with pricing chart for this year, as well as a parking map, and schedule of promotional game dates once these become available. There will be three price-points: Rookie, All Star, and Hall of Fame games.

VERY IMPORTANT INFORMATION: A few years ago the Rangers implemented a dynamic price structure. The same remains true this year. This means there is a base price for every area, and then – based on supply and demand of any given game – the price of tickets could go up (if the demand is higher). They're still discounted from regular prices, and it is unlikely that the fluctuations will be too dramatic. They analyze their inventory for future games approximately once a month and then make any changes they deem necessary. This also means that if you order tickets for a game one day, and then want to add tickets to that same game later, the price could theoretically be different at that time. You may purchase tickets in other seating areas besides those listed below but a discount would not apply.

Our discounts will apply in the following seating areas: Infield Mezzanine (Sec 107-110, 118-121), All You Can Eat (Sec 233-237), Mezzanine (104-106, 122-124), Corner Mezzanine (101-103, 125-127), Left Field Reserved (Sec 27-33), Outfield Mezzanine (Sec 128-133, 136-142), Baseline Pavilion (Sec 208-213, 221-228), Corner Pavilion (Sec 205-207, 229-232), Outfield Pavilion (Sec 238-244), Upper Box (Sec 308-317) and Upper Reserved (Sec 301-307, 318-324).

For more information, visit texasrangers.com. **Contact your concierge for a special link and promo code to purchase discounted tickets.**

Dallas Stars Season Suspension

National Hockey League Commissioner Gary Bettman released the following statement on March 12 regarding the 2019-20 NHL season.

"In light of ongoing developments resulting from the coronavirus, and after consulting with medical experts and convening a conference call of the Board of Governors, the National Hockey League is announcing today that it will pause the 2019-20 season beginning with tonight's games."



Dallas Stars will work with customers who have purchased tickets for affected games. With the NHL's announcement, Single Game Tickets purchased directly from Ticketmaster will be subject to Ticketmaster's postponement policies. Victory Club Members and other plan holders will receive credit for all postponed games included in their package. This credit will be applied to rescheduled games when play resumes. For the most updated information, visit www.nhl.com.

Cancellation of Disney on Ice Presents Road Trip Adventures

Due to the increasing spread of COVID-19 and expanding restrictions on domestic and international travel, and in accordance with national, state and local governments prohibiting large group gatherings, the *Disney On Ice presents Road Trip Adventures* shows scheduled on April 2-5, 2020 at American Airlines Center in Dallas have been cancelled.

Refunds through Ticketmaster will automatically be refunded to your credit card. Contact American Airlines Center Box Office at 214-665-4797 for tickets purchased directly from the box office. Refund information is located at ticketmaster.com or on the venue event page. For tickets purchased through Feld Direct Group Sales using our discount, please call 866-248-8740. For questions, email FeldDirectGroups@feldinc.com.

Dallas Mavs Season

Suspension

The Dallas Mavericks have issued the following statement:

"As of Wednesday, March 11th the NBA has suspended all games until further notice. We are in full support of maintaining the safety of our fans, staff and players during this unprecedented event, as the nation and world deal with the global coronavirus (COVID-19) pandemic. We are awaiting direction from the NBA relating to future Dallas Mavericks games and will continue to communicate updates as they become available. We appreciate your patience and truly value your continued support of the Dallas Mavericks." According to their official website, this hiatus will last at least 30 days and they intend to resume the season, if and when it becomes safe for all concerned.



Refund Policy for tickets already purchased through your concierge special link:

If you have tickets to an event that is marked "Paused/Suspended - Possibly Rescheduled", hang tight as the Mavs await more information. If rescheduled, tickets will be valid to the new date. There will be options for credits or refunds if you can't attend the new date.

If you have tickets to an event that has been "Canceled", or to an event which will occur "Without Fans/Audience", you will receive a credit to a future event or be refunded.

If you have tickets to an event that is "Currently As Planned" and would like to request a refund, please email support@spino.com and include your Order ID along with the reason for the request. They will respond as fast as they can. For the most updated information, visit www.mavs.com/covid19.

Discount Ticket Listing

We offer discounts to many theater, sporting events, theme parks, and attractions; however, due to space limitations in our monthly newsletter, we cannot list all of them. You will find an updated discount listing posted to our website each month. Simply log onto www.texasconciergeconnection.com and click on the "newsletter" tab at the top of the page. Then scroll down to the hyperlink titled "Discount Tickets" to obtain a copy.

Things to do on Self-Quarantine

Perot Museum: Amaze your Brain at Home!

Have no fear, the Museum is still here! Over the next few weeks, Amaze Your Brain at home and watch your favorite concepts from the Museum come to life. Those seeking fun can explore their site and find scientific experiments such as:

- Concoct a non-Newtonian fluid
- Engineer your own straw rocket
- Formulate homemade slime

Check perotmuseum.org regularly to find the latest experiments and let them know how you're amazing your brain by tagging @perotmuseum on social media. You can also sign up to receive email communications about new content there or follow them on YouTube for notifications about new videos.

Google Arts & Culture

Enjoy virtual concerts, plays, museums and other culture from the safety of your own home! The reality is that most of us are going to be spending a lot of time at home, with not very much to do. Although entertainment venues and cultural destinations have shut their doors, you still have access to a whole world of art and culture at your fingertips! Google has partnered with thousands of destinations around the world, to offer immersive virtual experiences for you and your family to enjoy as you practice social distancing.

Here are just a few local tours and virtual experiences to get you started:

The Amon Carter Museum of American Art

The Amon Carter's holdings include a broad array of American art, housing more than 200,000 objects. Beyond its collection, the museum also maintains a research library that offers over 140,000 items supporting the study of American art and history. Explore its magnificent gallery walls filled with national treasures representing the best work that many of this country's artists have produced. At any given time, there are about 400 works of art on view, ranging in medium from grand paintings to delicate works on paper, rare books, dynamic sculpture, and photographs from 1840 to the present day.

www.cartermuseum.org

The Kimbell Art Museum

The Kimbell collection consists of about 350 works that not only epitomize their periods and movements but also touch individual high points of aesthetic beauty and historical importance. Get comfortable at home and take a journey through time as you view works ranging in period from antiquity to the 20th century. This includes European masterpieces by artists such as Fra Angelico, Michelangelo, Caravaggio, Poussin, Velázquez, Monet, Picasso, and Matisse; important collections of Egyptian and classical antiquities; and Asian, Precolumbian, and African art.

www.kimbellart.org

Frontiers of Flight Museum

The Frontiers of Flight Museum, a Smithsonian-Affiliate, introduces visitors of all ages to the rich diversity of aviation and space flight history. The Museum's mission is to educate, motivate, and inspire the next generation. Housed in a state-of-the-art 100,000 square-foot facility near Dallas Love Field Airport in Dallas, Texas, the Museum houses over thirty aircraft and space vehicles. See the one-of-a-kind Vought V-173 "Flying Pancake," the Apollo 7 Command module, and thousands of supporting artifacts and flight-related memorabilia. www.flightmuseum.com

Dallas Contemporary

Dallas Contemporary is a non-collecting art museum presenting new and challenging ideas from regional, national and international artists. The institution is committed to engaging the public through exhibitions, lectures, educational programs and events. www.dallascontemporary.org

Share Facts About COVID-19

Know the facts about coronavirus disease 2019 (COVID-19) and help stop the spread of rumors.

FACT
1

Diseases can make anyone sick regardless of their race or ethnicity.

People of Asian descent, including Chinese Americans, are not more likely to get COVID-19 than any other American. Help stop fear by letting people know that being of Asian descent does not increase the chance of getting or spreading COVID-19.

FACT
2

Some people are at increased risk of getting COVID-19.

People who have been in close contact with a person known to have COVID-19 or people who live in or have recently been in an area with ongoing spread are at an increased risk of exposure.

FACT
3

Someone who has completed quarantine or has been released from isolation does not pose a risk of infection to other people.

For up-to-date information, visit CDC's coronavirus disease 2019 web page.

FACT
4

You can help stop COVID-19 by knowing the signs and symptoms:

- Fever
- Cough
- Shortness of breath

Seek medical advice if you

- Develop symptoms

AND

- Have been in close contact with a person known to have COVID-19 or if you live in or have recently been in an area with ongoing spread of COVID-19.

FACT
5

There are simple things you can do to help keep yourself and others healthy.

- Wash your hands often with soap and water for at least 20 seconds, especially after blowing your nose, coughing, or sneezing; going to the bathroom; and before eating or preparing food.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Stay home when you are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.

For more information: www.cdc.gov/COVID19



CS-2020-04-01/11/2020

