



HOW TO USE THE CONCIERGE SERVICE

ORDER TICKETS MONDAY-FRIDAY

9:00 am - 5:00 pm

The delivery day for your building is every Friday by 12:00 pm; please pick up your tickets no later than 4:00 pm that same day.

All orders must be placed by 2:00 pm on Thursday, the day before, to make the Friday delivery.

Should you need tickets prior to your Friday delivery, please contact us for a location nearest you to pick up your order.

PLACE ORDERS:

texasconciiergeconnection.com

CONCIERGE REQUESTS:

services@conciiergeconnection.org

QUESTIONS:

214-935-9700, ext. 1

WE DO NOT ACCEPT PERSONAL CHECKS OR CASH.

We do accept ALL major credit cards, debit cards and company checks.

Candace Rozell, *President & CEO*
candace@conciiergeconnection.org
(Please do not send concierge requests or ticket orders to this email. Use the "services" email above for a faster response.)

Concierge Connection

"Helping Professionals Get Back to Business"

Make a Note

The concierge office will be closed from December 24 through January 1 for the Christmas and New Year's holidays. Final orders for the month of December will need to be placed no later than 4pm on Monday, December 21 in order to make delivery for the next day on Tuesday. Please pick up your orders as soon as possible on that day and let us know immediately should there be a discrepancy. We will correct all orders (if any) no later than noon on Wednesday, the 23rd. Have a safe holiday and best wishes for a healthy, happy, and prosperous New Year!

Prairie Lights

Through December 31 at Lynn Creek Park

Prairie Lights is the premier holiday light park in Texas. This year Prairie Lights will not have the Holiday Village, but instead will be a complete in-car event to provide guests with the safest experience possible. Upon arriving at the entrance of Prairie Lights, you will be dazzled with 4 million lights set along 2 miles of path. Hundreds of ALL NEW displays in shapes of all kinds line and arch over the roads. Halfway through your adventure you will have the opportunity to order treats and drinks in the new concession drive-thru. The second half of the drive ends with the new and improved light tunnel – the perfect finale. For more information, visit www.prairielight.org.

Panther Island Ice

Fort Worth's Outdoor Ice Skating Rink Returns November 20-January 18, 2021

Panther Island Ice, located at the Coyote Drive-In, offers public ice skating starting on November 20. The ice rink will operate seven days a week through January 18, 2021, including all holidays. The rink is real ice located mostly under a large pavilion. Patrons can take advantage of the ample free parking, along with the drive-in's other amenities such as covered seating, gas heaters, restrooms, and a full menu including beer and wine options. This year all tickets must be purchased online with an advanced reservation. For more information, visit <https://pantherislandice.com>.

Queen Nefertari's Egypt

December 6, 2020-March 14, 2021 at Kimbell Art Museum

Queen Nefertari's Egypt celebrates the wives of pharaohs during the New Kingdom period (1550-1070 BC), when Egyptian civilization was at its height. These women—not just great royal wives, but also sisters, daughters, and mothers of pharaohs, and sometimes even pharaohs themselves—are brought to life through some 230 exceptional objects, including statues, jewelry, vases, papyrus, steles, mummies, wooden coffins, and stone sarcophagi, as well as tools and various items of daily life from the artisan village of Deir-el-Medina, home to the craftsmen who made the royal tombs. These astonishing treasures showcase the legacy of these amazing women—whose status often verged on divine.

All of the selected masterpieces come from the Museo Egizio in Turin, the second-most-important permanent Egyptian collection in the world after Cairo and one of the most prestigious museums in Italy.

Nefertari, whose name means "the most beautiful of them all," was the beloved royal wife of Pharaoh Ramesses II. She was highly regarded, educated, and could read and write hieroglyphs. Linked to some of the most magnificent monuments of ancient Egypt, she not only appears in statues, images, and inscriptions on the buildings of Ramesses II, but a complete temple was consecrated to her in Abu Simbel, beside the one dedicated to her husband. Her tomb is the largest and most richly decorated in the Valley of the Queens. It was discovered in the early twentieth century by a team of Italian archaeologists led by Ernesto Schiaparelli, then director of the Museo Egizio, and the team's journey of discovery on the banks of the ancient Nile is also chronicled through the stunning artifacts on view.

Step back in time to explore ancient temples, life in the royal women's household and the artisan village of Deir el-Medina, rituals of death, and Nefertari's resplendent tomb. For more information, visit www.kimbellart.org.

5th Annual Faith & Grief Memorial Arch

Open Daily through December 20



The 5th annual Faith & Grief Memorial Arch, located in Dallas' Klyde Warren Park is a place of hope and comfort. This year's Arch will be dedicated to the

tireless effort of the helping professionals and the loss we all have experienced during this time of the pandemic. Faith & Grief acknowledges the social, mental, and spiritual challenges of bereaved individuals and families surrounding the holidays, as well as the importance of remembering loved ones. The Faith & Grief Memorial Arch provides a place to write your loved ones' names on ribbons and tie them to the Arch as a symbol of remembrance.

All recommended health precautions and social distancing will be observed during the entire event. Please wear a face covering when visiting the arch. All supplies will be cleaned regularly and hand sanitizer will be on hand at the Arch and in the park.

Christmas Lights, Chocolate & Sips Tours

View holiday lights in sweet style on a private heated motorcoach!

Dallas by Chocolate
Taste Tours of Decadent Proportions

Taste scrumptious treats from premier local dessert venues (venues will vary, as several tours may be going on at once). Then relax as lively tour hosts showcase some of Dallas' most spectacular holiday displays. A panoply of exquisite Winter Wonderlands await in beautifully decorated locations like the Park Cities and downtown Dallas. While touring, sip hot chocolate, soft drinks and water as well as other great beverages (you may also BYOB). Sit back, listen to holiday music and enjoy the spirit of the Season! Includes motorcoach transportation, dessert samples and beverages. **\$4 off with code EAT.**

Tours run December 4, 10, 11, 17, 18, 22, 23 from 6:30pm to 10pm and December 5, 6, 12, 13, 20, 26, 27 from 5:30pm to 9pm. Family friendly tours, Taco tours, Margaritas & Lights, Adults Only, Wine tasting and Lights and other options available. Note: exact meeting location will be given to ticketholders. For more information on the many tour options available, visit www.dallasbychocolate.com.

Visit Santa at the North Pole Express at Station 12.24

Through December 24 at Galleria Dallas
Located on Level 1, near Sephora

A must for every holiday season: Straight from the North Pole, Santa invites all families to visit him in his grandiose sleigh to hear gift requests and take photos. Visits are by appointment only and guests are encouraged to make their reservations early. Each child photographed with Santa will also receive a free ticket to visit SNOWDAY DALLAS (see below for details).



Visit galleriadallas.com/santa for online reservations.

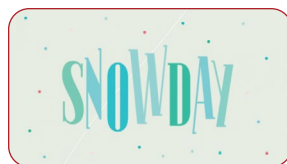
Snowday at Galleria Dallas

Through January 3

Located on Level 1, near Sephora, and right behind Santa

Back by popular demand, SNOWDAY has returned for an even more adventurous second season, with multi-sensory, magical, and awe-inspiring moments around every corner. Guests will navigate their way through 5,000+ square feet of wondrous holiday fun. This year will feature many new and surprising spaces, new takes on fan favorites from last year, and, of course, the beloved celebrity elf, Sugarsocks. This holiday experience is not to be missed!

Guests should anticipate multiple, high-quality photo opportunities throughout, with integrated professional cameras and lighting. Photos are delivered instantly to visitors' phones, with the opportunity to print pictures in the gift shop. Enthusiastic shutterbugs are



also encouraged to bring their own cameras and camera phones for even more photo ops.

Keeping guests and employees safe is a top priority! With new COVID-19 policies in place such as high-frequency cleanings, staff temperature checks, and masks required throughout! For more information on what to expect and to purchase tickets, visit www.snowdaydallas.com.

Christmas at the Anatole Featuring Breakfast with Santa

Select Dates through December 23

(9-10:30am) at Hilton Anatole Dallas
2201 N. Stemmons Fwy, Dallas, TX 75207

You don't have to travel to the North Pole to experience the magic of Christmas! Although Peppermint Park will not be returning for 2020, Santa and Mrs. Claus will be bringing plenty of Christmas cheer to this season's Christmas at the Anatole celebration.

Breakfast with Santa will be served family-style at each table this year and will include all the breakfast favorites like chocolate chip pancakes, assorted pastries, bacon and eggs, fruit, made-to-order breakfast tacos and omelets, as well as the option to order Mimosa and Bloody Mary carafes.

During breakfast, Santa will make an entrance and interact with the children in a socially distanced format including the reading of a Texas-themed Christmas story and letters from the children in the audience mailed from the North Pole mailbox situated in the lobby. Santa's sleigh will also be set up for photo opportunities.

Christmas at the Anatole and Breakfast with Santa were thoughtfully designed with the new Hilton EventReady guidelines and protocols to make these events safe for all guests and team members. Breakfast events will be held in a 28,000 square-foot ballroom where about 100 family tables of 4-6 people can be socially distanced. For more information or to purchase tickets, visit www.hiltonanatolehotel.com/christmas-wonderland.



Lone Star Christmas

Through January 3 at Gaylord Texan Resort

If you haven't experienced Lone Star Christmas at Gaylord Texan, you have been missing out! With acres of spectacular decorations and over 12 hours of fan-favorite and brand-new family-friendly activities, events, and performances, you and the family have the perfect destination to make the most of this year's holiday season.

If you want to stay at the Gaylord, check out Lone Star Christmas packages by visiting www.marriott.com/hotels/travel/dalgt-gaylord-texan-resort-and-convention-center.

I Love Christmas Movies™ • Snow Tubing • Ice Skating • Outdoor Lights Attraction • Gingerbread Decorating Corner • Character Breakfast • Build-A-Bear Workshop • Snow Throw • Christmas Craft Studio • Holiday Escape Rooms • Scavenger Hunt • Christmas Carousel and more!

Save BIG (up to 30%) when you bundle the new 2020 signature holiday event, I Love Christmas Movies™ with other holiday events. For information on these events and to purchase tickets, visit tickets.gaylordtexan.com.



Dallas Zoo Lights

Select Nights through January 3 (6:30-9:30pm)

650 South R. L. Thornton Freeway, Dallas, TX 75203

The Dallas Zoo's beloved holiday tradition, Dallas Zoo Lights Presented by Reliant, is back, and with a safe and socially distant twist! This year's event has been reimagined as a drive-thru, allowing guests to enjoy the Dallas Zoo's brand of holiday cheer without leaving the comfort of their vehicle.

On select nights through January 3, guests are invited to drive through a winter wonderland at the Dallas Zoo, featuring over one million sparkling lights and elaborate lighted displays. The more than one-mile-long driving path will take guests on a winding route through areas of the Zoo that have not been open to the public for years, and then through ZooNorth and back out the Zoo's front entrance.

To allow the Zoo to control traffic and to try to minimize the wait for guests, this year's event does require a separate timed ticket that must be purchased online in advance. When purchasing tickets, guests can choose a window of time for their entry and are asked to arrive at the Zoo during that window so they can join the queue for the drive-thru.

For very important "know before you go" information and to purchase tickets, visit www.dallaszoo.com/zoolights.



Delucca Gaucho Pizza & Wine

Delucca Gaucho Pizza is a culinary experience unlike anything else, inspired by an old and unique way of enjoying pizzas that has its roots in the gaucho's land of South America.

Over a century ago, thousands of Italians immigrated to South Brazil and soon, they were sharing their tables, food, and wine, with the native gauchos. Both Italians and gauchos shared a passion for rustic cooking and abundant food. There were large family gatherings and endless celebrations around the grand kitchen tables in the farms.

Decades later, the same gauchos who had



created the Churrascaria Steakhouses, with its endless serving of roasted meat, envisioned a place where the guests could enjoy a similar experience, but with unlimited samplings of unique and handcrafted pizzas in a casual yet elegant place warmed by the sight and smells of wood-fired ovens.

The gauchos named this new style of eatery Rodizio de Pizza and almost overnight, it became a huge success that until this day is the place to go for great food, great drinks and wine, laughter, and life-lasting memories with friends and family.

Delucca Gaucho Pizza has locations in the Dallas Design District, Southlake, Plano, and coming soon to Fort Worth. They offer digital gift cards...a perfect holiday gift!

For more information on each location, menu options and happy hours, visit delucca.com.

Texas Christkindl Market

Through December 23

While there will not be a physical location this year, please enjoy the website and follow on social media channels through December 23, where everyone is invited to experience the German tradition of Texas Christkindl Market!



You'll discover holiday cheer, decorations, recipes, and one-of-a-kind finds and gifts from your favorite vendors through vendor listings. You'll see how to create German holiday treats with authentic recipes and video demonstrations. Live performances from local choirs and dancers will be broadcast through the social media channels, and children (and adults alike) will get surprise messages from St. Nick throughout the duration of the Market. While it is not the way the market was intended this year, it's a different way to experience the Texas Christkindl Market spirit with the hope it still brings you a bit of holiday cheer!

For more information, visit
www.txchristkindlmarket.com.

Carriage Rides

Through December 23

Southlake Town Square

It's that time of year again! Step back into a time reminiscent of a Charles Dickens novel or a Norman Rockwell painting as you enjoy the company of family and friends while the sounds of horses' hooves and holiday music take you through a winter wonderland.



Workhorse Ranch and Olde Tyme Carriage Co. has been the exclusive carriage service of Southlake Town Square for 22 years and counting. For more information and to schedule rides, visit www.visitsouthlaketexas.com/157/Carriage-Rides.

Make Your Life Sweeter

Galleria Dallas

A luxury dessert company created in 2013 to catch the eye of celebrities and businesspeople has launched a tiny pink shop inside Galleria Dallas. Sweets will be sold during the holiday season with plans of closing the shop in early January unless Dallasites like the new 21-item dessert tasting.

make your life sweeter.®

Available by reservation only, the tasting highlights some of the shop's most interesting bites. This one-hour socially distanced dessert experience will be filled with up to 21 indulgent dessert tastings, crafted to sweeten your palette like never before. The price starts at \$115 per person and each bite is intended to be small but special. Reservations can be made through Open Table.

Make Your Life Sweeter also does corporate events and gift boxes can be personalized. For more information, visit www.makeyourlifesweeter.com.

Virtual Visits with Santa at NorthPark Center



Virtual visits with NorthPark Center's Santa are taking place live now through December 23 by advance registration only. If you try to schedule and slots are booked up there will be additional slots released online in weekly increments on Sundays at noon on December 6, December 13, and

December 20. Since total spots are limited, families are advised to sign up early. Santa will also present live stories virtually from the North Pole every Sunday at 11:30am. Photos and video of family visits are included and available for free download after the visit. Costs start at \$24.95 per family. All money raised goes to Children's Health system in Dallas. Book visits on the event website at <http://northparkcenter.com/pages/northpark-holiday-santa-claus>.

The DSO's 'A Holly Jolly Celebration: A C-Suite Christmas' Goes Nationwide in a Televised Special This Year

C-Suite Christmas is a one-of-a-kind event where leaders from North Texas companies will join the Dallas Symphony Orchestra on stage as they take up an instrument, narrate, conduct, and more. Watch the magic unfold with your family and friends from the comfort of your home. This year's event will take place live in Dallas on December 9, and will be aired on Bloomberg Television starting **December 18 throughout Christmas week**. At C-Suite Christmas, the DSO celebrates one of the most important partnerships of all—business and the arts—while providing meaningful support to the educational and community outreach activities of the DSO including the Young Musicians program that provides comprehensive music education and instrument instruction to hundreds of students in Southern Dallas for free.

