

# Concierge Connection

*"Helping Professionals Get Back to Business"*

## HOW TO USE THE CONCIERGE SERVICE

### ORDER TICKETS

#### MONDAY-FRIDAY

9am - 5pm

Most tickets are delivered via email.

If tickets require physical delivery, the delivery day for your building is every Friday by 12pm; please pick up your tickets no later than 4pm that same day.

All orders for physical tickets must be placed by 2pm on Thursday, the day before, to make the Friday delivery.

### PLACE ORDERS:

[texasconciergeconnection.com](https://texasconciergeconnection.com)

### CONCIERGE REQUESTS:

[services@conciergeconnection.org](mailto:services@conciergeconnection.org)

### QUESTIONS:

214-935-9700, ext. 1

We accept ALL major credit cards, debit cards and company checks, (only if company is a building tenant).

## Jambaloo Festival

February 2-8, 2025

### Multiple locations in DFW

JAMBALOO, a week-long celebration of live music is set to light up the Metroplex! This inaugural event will showcase an array of FREE performances at four vibrant, locally-owned venues, spotlighting the best of local talent alongside emerging touring bands. The venues include Ferris Wheelers in Dallas' Design District, Club Dada in Deep Ellum, Tulips in Fort Worth, and Andy's in Denton.

JAMBALOO is more than just a series of concerts; it is a community-driven initiative designed to uplift the local music scene during challenging times. The event will support artists, independent venues, and small businesses across the industry, bringing together music lovers and industry professionals alike. For more information and to RSVP for your free tickets, please visit

<https://jambaloo.live/about/>.

## Frost Fest

February 22 | 10am-1pm

### 501 E. Las Colinas Blvd, Irving, TX

Frost Fest is returning to the Levy Event Plaza in Irving, TX! The FREE winter festival features tons of fluffy snow, a rarely seen sight in Texas. Enjoy the "cool" side of winter without the freezing rain and slick roads. This snowy, activity-packed event includes:

- Little Spurs Snow-tubing Hills & Play Area
- Interactive Inflatables and Bounce Houses
- Caricature Artists
- Face Painters
- Balloon Artists
- Free Train Rides
- 100+ Children's Entrepreneur Market Vendors
- Crafts
- Photo Opportunities
- Food Vendors

For more event information, please visit

<https://www.irvingtexas.com/event/irving-frost-fest-2025/39474/>.

## Harlem Globetrotters

2025 World Tour

American Airlines, Dallas | Feb. 16

Dickies Arena, Fort Worth | Feb. 17

NEW Year, NEW Global Tour, NEW Challenges!  
Same Globetrotters You LOVE!

You'll see all the amazing basketball spins, slams, and dunks that you've come to expect at every Globetrotters game, PLUS new trials as players face-off to see who can pull off astonishing trick shots and more! See your favorite Globetrotter stars and their renowned rivals, the Washington Generals, LIVE as they challenge themselves and each other to new moves, new shots, and new innovations!

Every Harlem Globetrotters game serves up unprecedented fan interaction opportunities before, during, and after the game so you can meet your favorite players! For more information and to purchase tickets, visit <https://www.harlemglobetrotters.com/world-tour/schedule/>.

## ValenWine Trail

February 15 | 11am-6pm

### Grapevine, TX

Get Ready for The ValenWine Trail! Receive a commemorative wine glass and enjoy three wine tastes paired with food at each of the 7 participating wineries in Historic Downtown Grapevine. Tickets are available for \$60 in advance and \$65 at the door. Be sure to grab your tickets soon before they sell out! Participating Wineries:

- Bull Lion Winery
- Cross Timbers Winery
- Grape Vine Springs Winery
- Landon Winery
- Messina Hof Winery
- OG Cellars
- Sloan & Williams

For more event information and to purchase tickets, please visit <https://tickets.grapevineticketline.com/event/valentine-wine-trail-2025>.

## Showtime Saturdays at the Galleria Dallas

11:30am-12pm

13350 Dallas Parkway, Dallas TX  
3rd Level near the Play Place

Showtime Saturdays at Galleria Dallas provides a variety of captivating shows by professional circus clowns, magicians and kid-friendly comedians. Every Saturday, children and families are welcome to enjoy this FREE, in-person entertainment series. Shows include:

Feb 1- Sam the Magic Man: Experience Sam The Magic Man's unique blend of magic and humor. This high-energy, fast-paced, hysterical magic show for kids will leave a long-lasting impression.

Feb 8- The Ramazinis: Former Ringling Bros Circus clowns bring the laughs with comedy, juggling, magic and acrobatics.

Feb 15- David Chicken: Three-time Emmy Award-Winning musician David Chicken leads the kids through high-energy, interactive performances.

Feb 22- Magic Mike: Mike Williams, half comedian and half magician, will be sure to entertain with his sleight of hand tricks and comedy magic. For event information, visit <https://galleriadallas.com/programs/events>.



**February 8 | 11am-3pm**  
**400 North Greenville Avenue,**  
**Richardson TX**

The City of Richardson, the CORE District and the Dallas Chinese Community Center invite you to join the 2025 Lunar New Year festival, celebrating the Year of the Snake. Fun for all ages, this FREE event will feature stunning dragon and lion dances, musical and martial arts demos, art making, calligraphy, specialty booths and cultural performances. The event will be held at DFW Chinatown - the epicenter of Asian culture in the Dallas

metro area featuring a fantastic mix of restaurants, grocery stores, bakeries and cultural centers. Immerse yourself in a traditional Asian experience from the moment you step foot into the neighborhood. Free parking will be available in nearby lots and a free shuttle service will be provided to transport you to and from the event. For more information, free tickets and parking locations, visit <https://www.richardsoncoredistrict.com/lunar-new-year-2025>.



**Titanic:**  
**The Exhibition**  
**Opens February 14, 2025**  
**Pepper Square, Addison TX**

On the morning of April 15th, 1912, the Titanic sank in the icy waters of the North Atlantic and has since sparked intrigue for its story and those of the people on board. Titanic: The Exhibition is an interactive experience that tells the tale of the design, creation, launch, maiden voyage, and tragedy of the largest and most luxurious ship in the world at the time. Step inside vast, beautiful recreations of the ship's interior, hear music from the era and immerse yourself in the story of the real passenger whose boarding pass you hold. You'll find relics that survived the sinking of the Titanic and items from her sister ships; then prepare to walk above the sea floor complete with sand and broken artifacts. Once "aboard," visitors will receive a boarding pass corresponding with a passenger on the ship – allowing each guest to follow an individual passenger story as they explore the first, second, and third-class galleries with their corresponding artifacts. The stories of love and loss culminate in the final galleries, showcasing personal effects and individual anecdotes surrounding a tribute wall where each passenger's fate is revealed. The exhibition also includes a striking and informative film that provides an in-depth look at the most recent forensic research related to the collision, breakup, and sinking of the Titanic and award-winning underwater photography of the Titanic lines the walls of the Discovery Gallery in a stunning display of the ship's current state on the seafloor. For more information and to purchase tickets, visit <https://thetitanicexhibition.com/dallas/#>.

**Fort Worth Zoo**  
**Valentine's Day Dinner**  
**February 14 | 7-9:30pm**



Surprise Your Valentine With One WILD Dinner Date!  
Skip the flowers and chocolates this year and go for something totally unexpected — being wined and dined in the wilds of the Zoo! This event is a fan favorite year after year, featuring a delicious three-course meal, open bar, up-close encounters and photo ops with outreach animals, live jazz music and a hilarious group game packed with themed animal trivia. Your ticket also includes a special gift: a Valentine's-themed adoption of your choice, which supports the care and feeding of the zoo animals. It's the perfect way to show the animal lover in your life how much you care! The cost is \$250 (dinner for two) and guests must be 21 or older. For more information and to purchase tickets, please visit

<https://www.fortworthzoo.org/valentines>.

**No discounts are available for the FW Zoo Valentine's Day Dinner; however, discount tickets on daily admission to the FW Zoo are available from your concierge.**



**North Texas**  
**Auto Expo**  
**February 20-23, 2025**  
**Dallas, TX**

The North Texas Auto Show is now the North Texas Auto Expo! This expo will be held at Kay Bailey Hutchison Convention Center on February 20-23, 2025 and will feature major auto exhibitors, an EV test track and more! The expo will also feature a Ride & Drive event, where attendees can slide behind the wheel and test drive many of the most popular makes and models. For more information and to purchase your tickets, visit [www.northtexasautoshow.com](http://www.northtexasautoshow.com)



## Dallas CityPASS

CityPASS® mobile tickets expire within one year after purchase. Once activated they are valid for 9 days, beginning with the first day of use. Present your tickets on a mobile device (or print them) at the following attractions for entry. The CityPASS includes:

- Perot Museum of Nature and Science General Admission, plus a 3D Film and any public programming on day of admission.
- Reunion Tower GeO-Deck General Admission.

**Plus your choice of admission to 2 of the following attractions:**

- Dallas Zoo General Admission.
- George W. Bush Presidential Library and Museum Includes admission to all permanent and special exhibits.
- Dallas Holocaust and Human Rights Museum General Admission.

**IMPORTANT:** Available attractions are subject to change without notice.

**Perot Museum of Nature and Science** - Rev up your curiosity and put your brain to the test at the Perot Museum! Where else can you race against a virtual T. rex, touch a tornado, or battle your friends in a remote-control robot arena? With 11 hands-on exhibit halls to explore and a cutting-edge 3D theater, the Perot Museum offers a full day of discovery. Get ready to amaze your brain.

**Reunion Tower GeO-Deck** - Experience breathtaking 360-degree views of Dallas from 470 feet up at the only indoor/outdoor observation deck in Dallas, featuring high-definition zoom cameras, interactive touch screens, telescopes, photo ops and the Reunion Tower Constellation digital time capsule.

**Dallas Zoo** - Go on an urban safari at Giants of the Savanna, where you can witness elephants, giraffes and other African animals interact in a natural grasslands setting. Feed a giraffe, watch a predator demo, and discover over 2000 fascinating animals that call the Dallas Zoo home.

**George W. Bush Presidential Library and Museum** - Get an in-depth, interactive peek inside the presidency of George W. Bush. In addition to extraordinary special exhibits, museum highlights include A Nation Under Attack, remembering the events of September 11, 2001; Life in the White House, a peek inside 1600 Pennsylvania Avenue; a massive, 360-degree LED screen showing multimedia films; and the hands-on Decision Points Theater.

**Dallas Holocaust and Human Rights Museum** - The Dallas Holocaust and Human Rights Museum tells the story of the Holocaust, the emergence of international human rights following the war, and the development of human and civil rights in America.

Save up to 55% on combined attractions. Price for adult tickets (13+) are **\$50.99** (reg. \$110.42) and child tickets (3-12) are **\$33.99** (reg. \$75.78). **Contact your concierge for a special link and promo code to purchase discount tickets.** Also, available at a discount (between 40% - 60% off) are CityPasses for the following cities: San Antonio, Houston, Chicago, Atlanta, Denver, Tampa Bay, Seattle, and Boston!



**April 15-27, 2025**

**Music Hall at Fair Park, Dallas TX**

A mother. A daughter. 3 possible dads.  
And a trip down the aisle you'll never forget!

Set on a Greek island paradise where the sun always shines, a tale of love, friendship, and identity is beautifully told through the timeless hits of ABBA. On the eve of her wedding, a daughter's quest to discover the father she's never known brings three men from her mother's past back to the island they last visited decades ago.

For nearly 25 years, people all around the world have fallen in love with the characters, the story, and the music that make MAMMA MIA! the ultimate feel-good show. For more information about this musical and a list of shows in the 2025/2026 Broadway Dallas Season, visit <https://broadwaydallas.org/>.

This production is extremely popular and sells out quickly, so order your tickets today! **Contact your concierge to get fees waived on ticket orders.**

# 511DFW Travel Information System

511 is a three-digit phone number that provides real-time information about travel conditions, including highway conditions and transit agencies.

The 511DFW is available for the Dallas-Fort Worth region and is intended to help travelers make better decisions about their mode of transportation, time of travel, route, and Mobility Assistance Patrol. It is also available in English and Spanish.

## 511DFW Public Website

[www.511DFW.org](http://www.511DFW.org)

### Website information includes the following details:

Directions via Car / Transit / Walk / Bike

- Traffic Speeds
- Toll lanes facilities
- CCTV (snapshot of cameras)
- VNS (DMS)
- Traffic Signals
- Incidents
- Constructions / Work Zones
- Planned Construction
- Special Events
- WAZE Information
- Transit – DART / DCTA / Trinity Metro
- Access to Walk and Bike Paths
- Bike Lanes
- Roadside Assistance
- EV Charging Station
- Weather Conditions
- Truck Routes

## 511DFW Mobile App

- New regional services with a focus on location based Roadside Assistance
- An easy way to allow the public and agency users to report transportation issues
- Leverage other existing Apps with links to GoPass, DFW Airport app and other regional apps
- Feedback-driven driving continuous improvement
- Usage statistics 511DFW is available for iOS and Android

Sign-up for the 511DFW at [www.511DFW.org](http://www.511DFW.org)

Signing in to the website or to the mobile app only requires the following information:

- Personal email
- Create a password

# Dallas Stars

Receive Dallas Stars tickets at a discount to select home



FEBRUARY

2- BLUE JACKETS

28- KINGS

games. **Contact your concierge for a special link and promo code to order up to 8 tickets per game.** If you need more than 8 tickets or have other ticket needs, please contact

Jeff Ackels at 214-387-5553 or [jackels@dallasstars.com](mailto:jackels@dallasstars.com).

For more information, visit [www.dallasstars.com](http://www.dallasstars.com)

# Dallas Mavericks

Receive Dallas Mavericks tickets at a discount to select home games.



FEBRUARY

8- ROCKETS

10- KINGS

12- WARRIORS

13- HEAT

21- PELICANS

27- HORNETS

**Contact your concierge for a special link to order up to 20 tickets per game.** If you need more than 20

tickets or a suite, please contact Harrison Bucher at 214- 658-7194 or [harrison.bucher@dallasmavs.com](mailto:harrison.bucher@dallasmavs.com).

For more information, visit [www.mavs.com](http://www.mavs.com)

A graphic with a light blue background and white snowflakes. The text 'When it's TOO COLD Outside' is written in a mix of fonts: 'When it's' in a cursive script, 'TOO COLD' in a bold, blocky sans-serif font, and 'Outside' in a large, elegant cursive script.

Stay inside and watch a movie! Keep warm and cozy inside the comfort of a movie theater this winter. Don't forget to contact your concierge for discount tickets to AMC Theatres, Cinemark, Movie Tavern (Marcus Theatre) and Regal.

