

# Concierge Connection

*"Helping Professionals Get Back to Business"*

## HOW TO USE THE CONCIERGE SERVICE

### ORDER TICKETS

#### MONDAY-FRIDAY

9am - 5pm

Most tickets are delivered via email.

If tickets require physical delivery, the  
delivery day for your building is every

Friday by 12pm; please pick up your

tickets no later than 4pm that same day.

**All orders for physical tickets must be  
placed by 2pm on Thursday, the day  
before, to make the Friday delivery.**

### PLACE ORDERS:

[texasconciergeconnection.com](http://texasconciergeconnection.com)

### CONCIERGE REQUESTS:

[services@conciergeconnection.org](mailto:services@conciergeconnection.org)

### QUESTIONS:

214-935-9700, ext. 1

We accept ALL major credit cards,  
debit cards and company checks,

(only if company is a building tenant).

## Make a Note

In observance of the Christmas and New Year's holidays, the concierge office will be closed from December 24, 2025 through January 2, 2026. Services will resume on Monday, January 5, 2026. Have a safe holiday and best wishes for a happy, healthy, and prosperous New Year!

## Dallas Holiday Parade December 6 | 8:30am Downtown Dallas, TX

Downtown Dallas will come alive with holiday magic as the Annual Dallas Holiday Parade fills the streets with holiday cheer. Recognized as one of the largest holiday parades in the country, this Emmy Award-winning event attracts hundreds of thousands of spectators each year. The morning parade is a highlight of the season, offering an experience brimming with festive excitement for all who attend.

Families and parade-goers can look forward to giant, colorful floats, energetic marching bands, dance teams, and special appearances from Santa and Mrs. Claus. The parade winds through the heart of downtown, creating a lively atmosphere perfect for kicking off the season with friends and family.

Viewing the parade is FREE, and attendees are encouraged to arrive early for the best spots along the route. Reserved bleacher seating is also available for those who prefer guaranteed views. To avoid traffic and parking challenges, organizers recommend using DART for easy access to the parade area.

A beloved Dallas tradition since 1988, the Dallas Holiday Parade continues to bring the community together in a joyful celebration of lights, music, and holiday spirit—making it a must-see event to welcome the season. For more information, visit <https://dallasholidayparade.com/>.

## Christmas in the Garden Thru January 4, 2026 Fort Worth, TX

Celebrate the season surrounded by nature's beauty at Christmas in the Garden at the Fort Worth Botanic Garden. This enchanting holiday experience transforms the grounds into a glittering landscape filled with festive lights, illuminated pathways, and charming winter displays.

Visitors can stroll through beautifully lit gardens, enjoy seasonal music, and take in stunning light installations that highlight the natural elegance of the space. Warm beverages, holiday treats, and family-friendly activities add to the cheerful atmosphere, making it a perfect outing for all ages.

Christmas in the Garden offers a serene and magical retreat in the heart of Fort Worth, encouraging you to pause, enjoy the lights, and embrace the spirit of the season. For more information and to purchase tickets, visit <https://fwbg.org/christmas-in-the-garden/>.

## Holiday Lights Parade

**December 13, 2025**

### Arlington, TX

Bring your friends and family for the Annual Arlington Holiday Lights Parade! Join the crowd as thousands come together to enjoy the festive floats, sparkling lights, and lively holiday spirit, followed by the big Christmas tree lighting. Be sure to bring your camera, too! You can snap a photo with Santa before the parade at the Library (100 S. Center Street) or after the tree lighting at Founders Plaza (100 W. Abram Street).

Festivities kick off at 2 p.m. at the Library with indoor Reindeer Games, including crafts, games, face painting, balloon artists, and photos with Santa. Outdoor Reindeer Games begin at 2 p.m. on the First Baptist Church of Arlington North Lawn with bounce houses and crafts, followed by entertainment from Levitt Pavilion starting at 4 p.m. Schedule includes:

- Reindeer Games: 2–5 p.m.
- Photos with Santa (Library): 2–5 p.m.
- Entertainment at Levitt: 4–9 p.m.
- Holiday Lights Parade: 6 p.m.
- Tree Lighting: Immediately after the parade
- Photos with Santa (Levitt): After the tree lighting until 9 p.m.

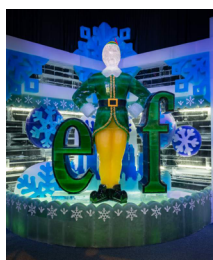
After the parade, Mayor Ross and Santa will "flip the switch" to light Arlington's spectacular 65-foot Christmas tree. Once the tree is lit, families can head to Levitt for photos with Santa—plus a special appearance from Mrs. Claus—before Santa returns to the North Pole at 9 p.m. For parade route and more details, visit <https://holidaylightsparade.com/>.

## Gift of Lights Thru January 4, 2026 Fort Worth, TX

Kick off the holiday season with one of North Texas's most dazzling traditions, Gift of Lights at Texas Motor Speedway. This drive-through winter wonderland features over two miles of vibrant LED displays, animated scenes, and festive holiday installations that transform the racetrack into a glowing celebration of the season.

Gift of Lights lets you enjoy the sparkle of the holidays from the warmth of your own vehicle. Guests can also stop by Santa's Village on select nights to snap photos with Santa, enjoy seasonal treats, and explore fun activities for kids. Bundle up, turn up the carols, and cruise through this unforgettable holiday spectacle! For more information and hours of operation, please visit <https://www.giftoflightstexas.com/>.

*Concierge Connection, Inc.*



**ICE!**

**Through January  
4, 2026  
Grapevine, TX**

The Gaylord Texan Resort is bringing back its signature holiday tradition as ICE! returns with an all-new theme inspired by the beloved Christmas movie Elf™. Now open until January 4, 2026, this year's exhibit invites guests to step into Buddy the Elf's whimsical world, brilliantly carved from more than 2 million pounds of ice.

Visitors can explore 10 immersive scenes from the film, each sculpted by master artisans into vibrant, larger-than-life creations. Guests can also enjoy the event's iconic two-story ice slides, colorfully lit tunnels, and intricate frosty details, all kept at a brisk 9°F to preserve the artwork. Signature blue parkas are provided to keep everyone warm as they journey through the experience.

Bundle up, grab your camera, and get ready to celebrate the holidays with one of North Texas's most cherished seasonal traditions. For more information or to purchase tickets, visit

<https://www.christmasatgaylordtexan.com/ice>



Concierge  
Connection  
& Alley Cats  
Entertainment are

still partnered to offer deeply discounted All Day Entertainment Passes for the Burleson, Hurst and Arlington locations.

ALL DAY Unlimited Attractions/Video Games, 1 Hour of Bowling PLUS 80 points for Ticket/Prize Games (excludes ticket/Prize games & batting cages). Valid for All Day Go-Karts\*, Rides\*, Laser Tag, Bowling, Rock Climbing, Putt Putt and Video Games.

\*Go-Karts available at the Hurst and Burleson locations | Rides only available at the Hurst location\* \*\*Pickleball available at Burleson location only; not included with ticket\*\*

**Contact your concierge for a special link and promo code.** All purchases must be made online and are subject to 8.25% sales tax.



**Though January 31, 2026  
Grapevine, TX**

Now open in Grapevine Mills Mall, Bubble Planet is inviting guests to step into a vibrant, immersive world filled with color, motion, and larger-than-life bubbles. This interactive attraction features 12 themed rooms, each offering a unique multi-sensory experience, from floating "bubble oceans" and glowing LED landscapes to stunning balloon installations and a thrilling virtual-reality zone.

Designed for visitors of all ages, Bubble Planet blends creativity, technology, and play. Families, couples, and friend groups can explore whimsical photo-ready spaces, enjoy hands-on activities, and lose themselves in unforgettable visual effects. For more information and to purchase tickets, visit <https://bubbleplanetdallas.com/>

**Tree Lighting  
Celebration  
December 6  
4pm-7pm  
Dallas, TX**



Klyde Warren Park kicks off the holiday season in festive style with its annual Tree Lighting Celebration. This highly anticipated event welcomes families and friends to gather for an afternoon brimming with holiday cheer. As the park transforms into a winter wonderland, guests can enjoy an array of live entertainment, indulge in delicious seasonal treats, and participate in a variety of activities. Special performances throughout the celebration add to the magical atmosphere, creating lasting memories for all who attend. Visitors can also enjoy photos with Santa, holiday crafts and plenty of cheerful surprises, setting the tone for a magical start to the season.

The highlight of the celebration comes at sundown, when the park's towering holiday tree will light up the Dallas skyline during a crowd-led countdown. It's a moment that brings the entire community together and marks the official start of the holidays at Klyde Warren Park.

Event is FREE to attend. For more details, visit <https://www.klydewarrenpark.org/tree-lighting-celebration>

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## Netflix House Galleria Mall Dallas, TX

Mark your calendar for December 11, when Netflix unveils its brand new Netflix House at Galleria Dallas! This innovative destination promises fans a fully immersive, year-round entertainment experience unlike anything they have encountered

before. Netflix House is a bold new concept that blends elements of an entertainment venue, museum, arcade, and dining destination.

Visitors can look forward to attractions like *Stranger Things: Escape the Dark*, where you can step into Hawkins, Indiana, navigating supernatural threats on a mission to find missing people. Fans of *Squid Game* can channel their competitive spirit in *Squid Game: Survive the Trials*, facing off against other visitors in challenges inspired by the show. The Netflix RePLAY Arcade offers physical challenges, immersive story rooms, and retro-style games inspired by series like *Big Mouth*, *Floor Is Lava*, and *Love Is Blind*.

A themed restaurant and bar, Netflix Bites, will serve dishes and cocktails inspired by popular Netflix shows, while an exclusive retail shop will offer rotating merchandise for fans to purchase. Additionally, the venue features selfie-ready themed spaces and murals from fan favorites like *Bridgerton*, *Wednesday*, and *The Queen's Gambit*, as well as event and private spaces for birthdays, corporate gatherings, and special occasions. Entrance is free, but immersive experiences require paid tickets.

For more information and to purchase tickets, visit <https://www.netflix.com/house/locations/dallas>

## Tianyu Lights Festival Through January 18, 2026 Grand Prairie, TX

Step into a world of wonder this holiday season at the Tianyu Lights Festival located at the Texas Trust CU Theatre Festival Grounds. This exhibit will glow with hundreds of handcrafted, LED-lit lanterns, transforming the space into a magical, family-friendly winter wonderland.

Stroll nearly a mile of illuminated scenes, marvel at larger-than-life sculptures, enjoy live performances, and explore a vibrant marketplace with seasonal treats and handcrafted souvenirs. Every corner offers photo-worthy moments and immersive experiences that delight visitors of all ages.

The Tianyu Lights Festival blends traditional Chinese lantern artistry with modern LED technology, creating a festive, family-friendly experience that lights up the season.

For more detailed information, visit <https://tianyuculture.us/dallas/>



## SeaWorld San Antonio Though January 4, 2026 San Antonio, TX

SeaWorld San Antonio's Christmas Celebration is back, transforming the park into a wonderland of lights, music, and festive cheer. Each corner of the park glows with millions of twinkling lights, creating one of the largest holiday displays in Texas and offering guests a magical backdrop for seasonal fun.

Families can enjoy a variety of holiday shows, including heartwarming musical performances and lively entertainment starring fan-favorite characters. Kids will delight in meeting Santa, exploring themed areas, and experiencing wintry surprises throughout the park. Classic attractions also remain open, giving visitors a mix of holiday spirit and SeaWorld thrills.

Specialty treats, holiday-inspired dining, and charming shopping experiences add to the festive atmosphere. Whether you're sipping hot cocoa, watching a dazzling light show, or strolling through beautifully decorated pathways, the celebration delivers a perfect blend of tradition and excitement.

Running on select dates throughout the season, SeaWorld San Antonio's Christmas Celebration is a must-visit destination for families looking to make new holiday memories. Early planning is encouraged, as this popular event draws visitors from across Texas each year.

For more information, visit <https://seaworld.com/san-antonio/events/christmas/>

**Contact your concierge for discount ticket offers!**



## Lights & Exhibits

*(with FREE admission)*

### Centennial Holiday Lights

Thru Jan 1 | dusk to 10pm

Centennial Park

444 W. Second St., Irving

<https://irvingtx.gov/holidays-at-heritage>

### Deerfield Holiday Lights

Thru Dec 30 | 7pm-10pm

Legacy Drive at Archgate Dr, Plano

<https://events.visitplano.com/event/>

[deerfield-holiday-lights-2025](https://events.visitplano.com/event/deerfield-holiday-lights-2025)

### Frisco Square

Thru Jan 3 | 6pm-10pm

Main Street & Coleman Blvd, Frisco

<https://www.friscosquare.com/cits-overview>

### The Colony Christmas Spectacular

Thru Jan 4 | 5:30-10:30pm

Central Fire Station

4900 Blair Oaks Drive, The Colony

<https://www.thecolonytx.gov/834/>

### Vitruvian Lights

Thru Jan 1 | 5pm-11pm

3966 Vitruvian Way, Addison

<https://www.udr.com/vitruvian-park/>

Receive Dallas Mavericks tickets at a discount to select home games. Contact your concierge for a special link to order up to 20 tickets per game. If you need more than 20 tickets or suite, please contact Harrison Bucher at 214- 658 7194 or [harrison.bucher@dallasmavs.com](mailto:harrison.bucher@dallasmavs.com). For more information, visit [www.mavs.com](http://www.mavs.com)



## DECEMBER

3 – Heat  
6 – Rockets  
18 – Pistons  
23 – Nuggets

## JANUARY

1 – 76ers  
3 – Rockets

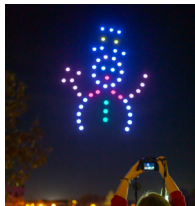


## Rudolph the Red-Nosed Reindeer Through December 23 Fort Worth, TX

Casa Mañana is bringing a beloved holiday classic to life with its production of Rudolph the Red-Nosed Reindeer. Families can step into the world of Santa's North Pole, where Rudolph, Hermey, Yukon Cornelius, and the Misfit Toys embark on an unforgettable adventure filled with heart, humor, and holiday magic.

This stage adaptation stays true to the timeless TV special, featuring familiar songs, charming characters, and vibrant visuals that capture the spirit of the season. Young audiences will love seeing Rudolph's glowing nose guide the way, while adults enjoy the nostalgia of a story that has delighted generations. To find information about performance dates and times please visit <https://casamanana.org/>  
**Connect with your concierge to enjoy exclusive savings on ticket service fees.**

## Merry & Bright Christmas Drone Shows Dec. 1 & 8 | 7pm Grapevine, TX



Grapevine, known as the Christmas Capital of Texas®, will once again delight visitors and locals with its spectacular Christmas Drone Shows. During these events, hundreds of synchronized drones fill the night sky above Historic Main Street, forming festive holiday shapes and sparkling animations. This dazzling display creates a magical holiday atmosphere for everyone to enjoy. Each show lasts about ten minutes, offering a spectacular burst of Christmas magic for families and visitors. Main Street provides excellent viewing spots, and guests are encouraged to arrive early to enjoy the downtown holiday atmosphere. The event is FREE, making it an easy, memorable addition to any holiday outing. For more details, visit <https://gograpevine.com/christmas-in-grapevine/merry-bright-drone-shows/>

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## Holidays For All | Galleria Dallas

From the iconic 95-foot-tall Christmas tree to SNOWDAY, Galleria Dallas is recognized as one of the biggest, brightest, happiest holiday celebrations nationwide. Festivities span the season with live entertainment, holiday skate shows, and Santaland. For more information on each of the following, visit <https://galleriadallas.com/holiday>

### Grand Holiday Ice Show

December 6 @ 12pm

All Levels, Center Court

Spectacular ice-skating show with a fireworks finale featuring Olympic skaters, and Missile Toes, Galleria's famed backflipping ice-skating Santa.

### Santa Cares

Sunday, December 14 | 8am - 11am

Level 1, near Banana Republic

Dedicated time for kids with all spectrums of special needs to visit Santa.

### Holiday Performances

Mondays - Fridays December 1-19 | 11am-6pm

Throughout the Center

Over 60 local groups will perform holiday favorites throughout the center.

### Hanukkah Menorah Lighting

December 15 | 5pm

Level 1, near Zara

Celebrate the festival of lights with a large-scale Menorah and remarks by Temple Shalom.

### Santa Paws

Thru December 17 | 6pm-9pm

Level 1, near Banana Republic

Furry friends under 100 lbs. welcome.

### SNOWDAY

Thru January 4, 2026

Level 1, near Banana Republic

Adjacent to Santa's chalet, guests will find the season's most engaging immersive photo experience. This visual spectacle is perfect for all ages.

### Spanish Speaking Santa

Thursdays, Thru December 18

Level 1, near Banana Republic

Spanish-speaking families can visit Santaland without language barriers.

### Santaland

Thru December 24

Level 1, near Banana Republic

Straight from the North Pole. Santa invites all families to his chalet in a winter wonderland to hear children's wish lists and take photos in a magical environment.

### Illumination Celebration

Thru December 24

12pm, 2pm, 4pm, 6pm

All Levels, Center Court

The nation's tallest indoor Christmas Tree illuminates in grand fashion for a special music and light show.

### Operation Kindness Pet Adoption

Thru December 28

Wednesdays – Saturdays, 10am-6pm, Sundays, 12pm-6pm

Level 1, near Banana Republic

Stop by to meet adoptable dogs and cats from Operation Kindness.